

# Digital - in the vehicle

Explore the Operator's Manual in the multimedia system under "Vehicle". Begin with Quick Start and discover highlights and useful tips.



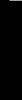
#### Vehicle document wallet

This contains a physical copy of comprehensive information about operating your vehicle and about services and your vehicle's warranty.



Order no. P290 0329 13 Part no. 290 584 05 05 Edition B-2024







# Mercedes-AMG GT 4-door coupe

Operator's Manual

Mercedes-Benz



# Front passenger air bag warning



# WARNING AVERTISSEMENT DEATH or SERIOUS INJURY can occur: · Children 12 and under can be killed by the air bag · The BACK SEAT is the SAFEST place for children · NEVER put a

by the air big -The BACK SEAT is the SAFEST place for children -NEVER put a rear-facing child seat K. the Thort unless air bag is off -Sit as far back as possible from the air bag - ALWAYS use SEAT BELTS and CHILD RESTRAINTS

Risque de BLESSURE GRAVE ou MORTELLE: - Les enfants âgés de 12 ans et moins pouvent être tués par le coussin gentilable - Les enfants sont en plus grande SECURITÉ sur les SEC RRIERE: - Ne JAMAS placer un port-bébé orient vers l'arrière sur le sége avant à moins quie le fonctionnement du coussin gentilable soit annulé - s'asserier aussi loin que possible du coussin gentilable - 10/IUI/UIS BOURTIE FOUR ENFANTS DE SIÉGE de IDSPOSITIS DE SÉCURITÉ POUR ENFANTS!

Air bag warning sticker for USA and Canada

# **WARNING** Risk of injury or fatal injuries if the front passenger air bag is enabled

If the front passenger air bag is enabled, a child on the front passenger seat may be struck by the front passenger air bag in the event of an accident.

NEVER use a rearward-facing child restraint system on a seat with an ENA-BLED FRONT AIR BAG. This can result in the DEATH of or SERIOUS INJURY to the CHILD.

Observe the chapter "Children in the vehicle".

#### Publication details

#### Internet

Further information about Mercedes-Benz vehicles and about Mercedes-Benz AG can be found on the following websites:

https://www.mbusa.com (USA only)

https://www.mercedes-benz.ca (Canada only)

#### Documentation team

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# Vehicle manufacturer

Mercedes-Benz AG

Mercedesstraße 120

70372 Stuttgart

Germany

As at 16.12.22

#### Welcome to the world of Mercedes-AMG

Before you first drive off, please read this Operator's Manual carefully and familiarize yourself with your vehicle. For your own safety and a longer vehicle service life, follow the instructions and warning notices in this Operator's Manual. Disregarding them may lead to personal injury or damage to the vehicle.

Damage to the vehicle resulting from disregarding the instructions is not covered by the Mercedes-Benz limited warranty.

The standard equipment and product description of your vehicle may vary and depends on the following factors:

- Model
- Order
- · National version
- Availability

Your vehicle may therefore differ from that presented in the descriptions and illustrations in individual cases. Mercedes-AMG reserves the right to introduce changes in the following areas:

- Design
- Equipment
- · Technical features

The following documents are integral parts of the vehicle:

- · Printed Operator's Manual
- · Service Booklet
- Supplementary manuals relating to specific equipment
- Supplementary documents

Keep these documents in the vehicle at all times. Ensure that all documents are in the vehicle or passed on in the event of sale or rental.

Mercedes-Benz USA, LLC

Mercedes-Benz Canada, Inc.

A Mercedes—Benz Group AG Company

2905840505

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In this Operator's Manual, you will find the following symbols:

**WARNING** Danger due to failure to observe the warning notices

Warning notices draw your attention to hazards that may endanger your health or life, or the health or life of others.

Observe the warning notices.

ENVIRONMENTAL NOTE Environmental damage due to failure to observe environmental notes

Environmental notes include information on environmentally responsible behavior or environmentally responsible disposal.

Observe environmental notes.

NOTE Damage to property due to failure to observe notes on material damage

Notes on material damage inform you of risks which may lead to your vehicle being damaged.

Observe notes on material damage.

(i) These symbols indicate useful instructions or further information that could be helpful to you.

Instruction

(→ page) Further information on a topic

Display

Display in the central display

Highest menu level, which is to be selected in the multimedia system

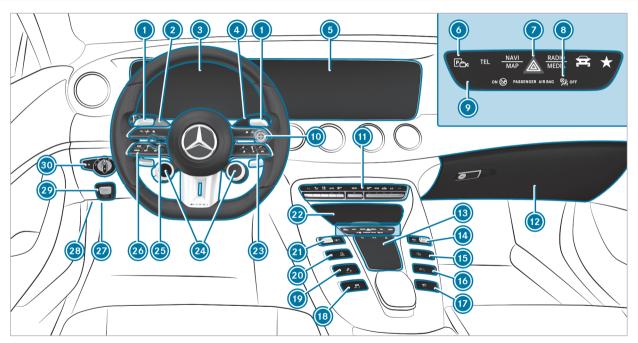
**>>** 

Relevant submenus, which are to be selected in the multimedia system

\* Indicates a cause



# 6 At a glance - Cockpit



Left-hand-drive vehicles

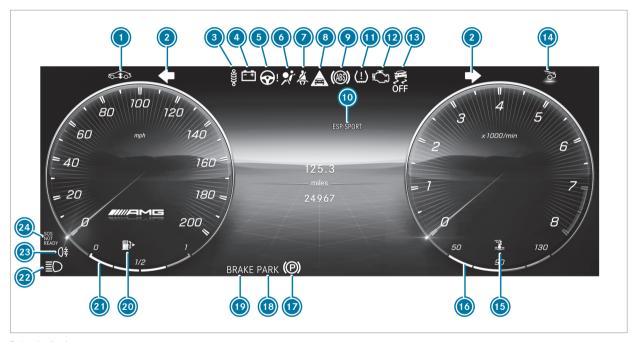
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# 10 At a glance – Indicator and warning lamps



Driver's display

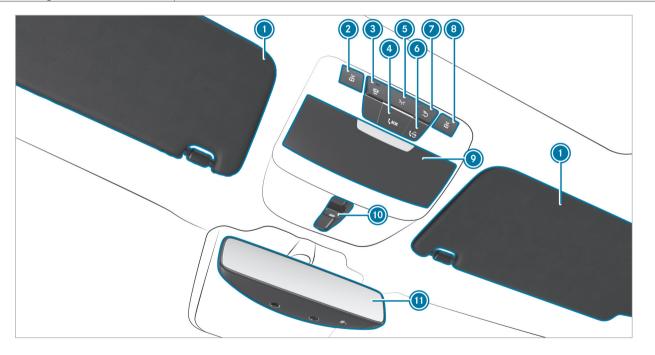
Sets the vehicle level			Engine diagnosis	$\rightarrow$	437
2 🗘 🗘 Turn signal lights	$\rightarrow$	125		$\rightarrow$	444
③      § Suspension (yellow)	$\rightarrow$	444	₽ ESP®	$\rightarrow$	444
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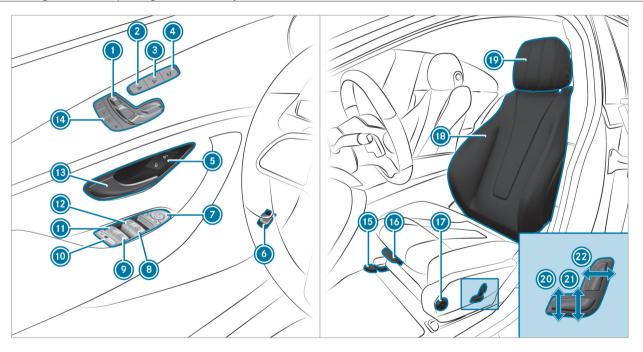


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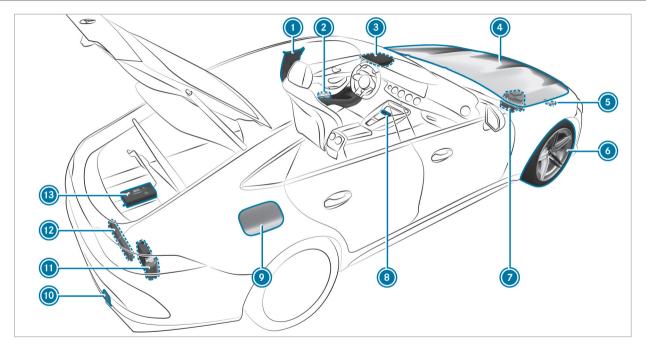


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At a glance	- Fmer	rencies	and	breakdowns
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#### Calling up the Digital Operator's Manual

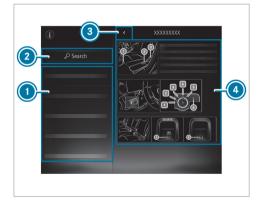
Multimedia system:

- → 🔝 >> Settings >> Info
- >> Operator's Manual
- >> Open Digital Operator's Manual

The Digital Operator's Manual describes the functions and operation of the vehicle and the multimedia system.

- Select one of the following menu items in the Digital Operator's Manual:
- Quick start: find the first steps towards adjusting your seat (driver's side).
- Tips: find information that prepares you for certain everyday situations with your vehicle.
- Animations: watch animations of the vehicle functions.
- Messages: receive additional information about the messages in the driver's display.
- Language: select the language for the Digital Operator's Manual.

You can search for keywords using the search field Search, in order to find quick answers to questions about the operation of the vehicle.



- Menu
- Search
- Back
- Contents section

Some sections in the Digital Operator's Manual. such as warning notes, can be expanded and collapsed.

Additional methods of calling up the Digital Operator's Manual:

Driver's display: call up brief information as display messages in the driver's display

MBUX Voice Assistant: call up via the voice control system

Global search: call up search results for contents of the Digital Operator's Manual in the home screen

For safety reasons, the Digital Operator's Manual is deactivated while driving.

# Protecting the environment

**M** 

**ENVIRONMENTAL NOTE** Environmental damage due to operating conditions and personal driving style

The pollutant emission of the vehicle is directly related to the way you operate the vehicle.

Operate your vehicle in an environmentally responsible manner to help protect the environment. Please observe the following recommendations on operating conditions and personal driving style.

#### Operating conditions:

- Make sure that the tire pressure is correct.
- Do not carry any unnecessary weight (e.g. roof luggage racks once you no longer need them).
- Adhere to the service intervals.
   A regularly serviced vehicle will contribute to environmental protection.

Always have maintenance work carried out at a qualified specialist workshop.

### Personal driving style:

- Do not depress the accelerator pedal when starting the engine.
- Do not warm up the vehicle while stationary.
- Drive carefully and maintain a suitable distance from the vehicle in front.
- Avoid frequent, sudden acceleration and braking.
- Change gear in good time and use each gear only up to ⅔ of its maximum engine speed.
- Switch off the vehicle in stationary traffic, e.g. by using the ECO start/stop function.
- Drive in a fuel-efficient manner. Observe the ECO display for an economical driving style.

#### Environmental issues and recommendations:

It is recommended that you re-use or recycle materials instead of just disposing of them.

The relevant environmental guidelines and regulations serve to protect the environment and must be strictly observed.

# Mercedes-Benz Genuine Parts



ENVIRONMENTAL NOTE Environmental damage due to not using recycled reconditioned components

Mercedes-Benz AG offers recycled reconditioned components and parts with the same quality as new parts. The same entitlement from the Limited Warranty is valid as for new parts.

Use recycled reconditioned components and parts from Mercedes-Benz AG.

#### 22 General notes

 NOTE Impairment of the operating efficiency of the restraint systems from installing accessory parts or from repairs or welding

Air bags and Emergency Tensioning Devices, as well as control units and sensors for the restraint systems, may be installed in the following areas of your vehicle:

- doors
- · door pillars
- sill
- seats
- cockpit
- instrument display
- · center console
- · lateral roof frame
- Do not install accessory parts such as audio systems in these areas.
- Do not carry out repairs or welding.
- Have accessories retrofitted at a qualified specialist workshop.

You could jeopardize the operating safety of your vehicle if you use parts, tires and wheels as well as accessories relevant to safety that have not been approved by Mercedes-Benz. Safety-critical systems (e.g. the brake system) may malfunction. Use only Mercedes-Benz Genuine Parts or parts of equal quality. Use only tires, wheels and accessory parts that have been specifically approved for your vehicle model.

Mercedes-Benz Genuine Parts are subject to strict quality inspections. Each part has been specially developed, manufactured or selected for Mercedes-Benz vehicles and adapted to them. Therefore, only Mercedes-Benz Genuine Parts should be used.

More than 300,000 different Mercedes-Benz Genuine Parts are available for Mercedes-Benz models.

All authorized Mercedes-Benz Service Centers maintain a supply of Mercedes-Benz Genuine Parts for necessary service and repair work. In addition, strategically located parts delivery centers provide for quick and reliable parts service.

Always specify the vehicle identification number (VIN) (→ page 362) when ordering Mercedes-Benz Genuine Parts.

#### Operator's Manual

This Operator's Manual and the Digital Operator's Manual in the vehicle describe the following models and the standard and special equipment for your vehicle:

- The models and the standard and special equipment available at the time of this Operator's Manual going to press.
- The models and the standard and special equipment only available in certain countries.
- The models and the standard and special equipment, which will only be available at a later date.

Note that your vehicle may not have all features described. This is also the case for systems relevant to safety. Therefore, the equipment on your vehicle may differ from that in the descriptions and illustrations.

The original purchase agreement for your vehicle contains a list of the equipment in your vehicle at the time of delivery.

Should you have any questions concerning equipment and operation, please consult an authorized Mercedes-Benz Center.

(i) Please bear in mind that all the speed values stated in this Operator's Manual are approximate and are subject to a certain tolerance.

The Operator's Manual, Supplement, further supplementary documents and Maintenance Booklet are important documents and should be kept in the vehicle.

#### Touch-sensitive controls

In addition to conventional switches and buttons, your vehicle is equipped with touch-sensitive controls.

These are located in the following areas of your vehicle:

- · Roof and door control panel
- Climate control

- · Steering wheel
- · MBUX multimedia system

The controls have touch-sensitive user interface surfaces. You can control these interfaces by pressing or swiping to adjust settings or to trigger functions, for example.

The user interface on the touchscreen also provides haptic feedback in the form of pulses, vibrations and changes in the surface structure.

You will receive haptic feedback in the following situations, for example:

- When pressing a button on the user interface
- When scrolling in a list or table
- When reaching a new area on the user interface, e.g. a pop-up window

When using touch-sensitive user interfaces, note the following points to avoid problems:

- Do not affix stickers or similar objects to the surfaces
- Do not attach smartphone holders or other mounting to the surface of the central display

- Keep the surfaces protected from moisture and wet conditions
- Keep the surfaces free of dust and dirt (→ page 305).

Some touch-sensitive controls have a symbol and integrated indicator lamps. Make sure to press on the symbol of the control when using it.

### Mercedes me app

#### Notes about the on-demand feature

You can also activate various functions (ondemand feature) subsequently via Mercedes me after purchasing your vehicle.

Information is available at any authorized Mercedes-Benz Service Center.

# Activating on-demand feature using Mercedes me

### Requirements

- The vehicle has a wireless connection.
- The vehicle is linked to the Mercedes me user account.

#### 24 General notes

## Ordering and activating on-demand feature

- Add the desired on-demand feature for the vehicle to the shopping basket in the Mercedes me Store.
- Complete the order. The on-demand feature is activated when operating the vehicle.

### Speeding up activation

- Switch the vehicle off and lock it.
- Unlock the vehicle after about two minutes and switch on the vehicle.
   The on-demand feature has been activated.
   For some features, a notification also appears in the vehicle's multimedia system.

If the activation was not successful, repeat the process.

# Service and vehicle operation

# Vehicle operation outside the USA or Canada

When you are abroad with your vehicle, observe the following points:

- service points or replacement parts may not be available immediately.
- unleaded fuel may not be available for vehicles with a catalytic converter. Leaded fuel may cause damage to the catalytic converter.
- the fuel may have an extremely low octane number. Unsuitable fuel can cause engine damage.

Some Mercedes-Benz models are available in Europe through our European Delivery Program. For more information, please consult an authorized Mercedes-Benz Service Center, or write to one of the following addresses:

#### in the USA:

Mercedes-Benz USA, LLC European Delivery Department One Mercedes-Benz Drive Sandy Springs, GA 30328

#### in Canada:

Mercedes-Benz Canada, Inc.

European Delivery Department

98 Vanderhoof Avenue

Toronto, Ontario M4G 4C9

#### Maintenance

Your customer advisor confirms the service in the service report.

#### Roadside Assistance

The Mercedes-Benz Roadside Assistance Program offers technical help in the case of a breakdown. Your calls to the toll-free Roadside Assistance Hotline are answered by our agents 24 hours a day, 365 days a year.

1-800-FOR-MERCedes (1-800-367-6372) (USA)

1-800-387-0100 (Canada)

You can find further information in the Mercedes-Benz Roadside Assistance Program brochure (USA) or the "Roadside Assistance" section in the Service and Warranty booklet (Canada). You will find both in the vehicle document wallet.

# Change of address or change of ownership

In the event of a change of address, please send us the "Notification of address change" in the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) on the hotline number 1-800-FOR-MERCedes (1-800-367-6372) or Customer Service (Canada) on 1-800-387-0100. We can then reach you in a timely fashion, if necessary.

If you sell your Mercedes, please leave all literature in the vehicle so that it is available to the next owner. If you have purchased a used vehicle, please send us the "Notice of Purchase of Used Car" in the Service and Guarantee booklet or simply call the Mercedes-Benz Customer Assistance Center (USA) at the hotline number 1-800-FOR-MERCedes (1-800-367-6372) or Customer Service (Canada) at 1-800-387-0100.

# Possible danger due to substances hazardous to health

In compliance with Proposition 65 ("Prop65"), the following detachable label has been added to each vehicle sold in California:

# $\Lambda$

# WARNING



Operating, servicing and maintaining a passenger vehicle, pickup truck, van or off-road motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle

# Operating safety



**WARNING** Risk of accident due to malfunctions or system failures

If you do not have the prescribed service/ maintenance work or any required repairs car-

ried out, this could result in malfunctions or system failures.

Always have the prescribed service and maintenance work or any required repairs carried out in a qualified specialist workshop.



**WARNING** Risk of accident or injury due to incorrect modifications on electronic component parts

Modification of electronic components, their software or wiring could impair their function and/or the function of other networked component parts or safety-relevant systems.

This can endanger the operating safety of the vehicle.

- Never tamper with the wiring and electronic component parts or their software.
- You should have all work on electrical and electronic components carried out at a qualified specialist workshop.

#### 26 General notes

Observe the "On-board electronics" section in "Technical data".



**WARNING** Risk of fire caused by flammable material on hot exhaust system components

Flammable material such as leaves, grass or twigs may ignite if they come into contact with hot parts of the exhaust system.

- When driving on an unpaved road or offroad, check the vehicle underside regularly.
- In particular, remove trapped plant parts or other flammable material.
- If there is damage, consult a qualified specialist workshop immediately.

NOTE Damage to the vehicle due to driving too fast and due to impacts to the vehicle underbody or suspension components

In the following situations, in particular, there is a risk of damage to the vehicle:

- The vehicle becomes grounded, e.g. on a high curb or an unpaved road
- The vehicle is driven too fast over an obstacle, e.g. a curb, speed bump or pothole
- A heavy object strikes the underbody or suspension components

In situations such as these, damage to the body, underbody, suspension components, wheels or tires may not be visible. Components damaged in this way can unexpectedly fail or, in the case of an accident, may no longer absorb the resulting force as intended.

If the underbody paneling is damaged, flammable materials such as leaves, grass or twigs can collect between the underbody and the underbody paneling. These materials may ignite if they come into contact with hot parts of the exhaust system.

Have the vehicle checked and repaired immediately at a qualified specialist workshop.

or

If driving safety is impaired while continuing your journey, pull over and stop the vehicle immediately, while paying attention to road and traffic conditions, and contact a qualified specialist workshop.

# Vehicles with a 48 V on-board electrical system



**DANGER** Risk of fatal injury by touching damaged high-voltage components

Vehicles with a 48 V on-board electrical system contain individual high-voltage components. These high-voltage components are under high voltage.

If you modify component parts of these highvoltage components or touch damaged component parts, you may be electrocuted.

High voltage components may be damaged in an accident, although the damage may not be visible.

- Never perform modifications to component parts of high-voltage components.
- Never touch damaged component parts of high-voltage components.
- Never touch component parts of highvoltage components after an accident.

Vehicles with a 48 V on-board electrical system contain high-voltage components. These components are marked with a high-voltage label:



#### Example

All work on high-voltage components must be carried out at a qualified specialist workshop.

# Fitting the license plate to the front license plate holder

NOTE Malfunctions and system failures due to incorrect mounting of the license plate on the front license plate holder

If the license plate is incorrectly mounted on the front license plate holder, sensors, cameras or driving and safety systems may malfunction or fail.

Observe the following points when mounting the license plate on the front license plate holder:

- Mount the license plate directly on the license plate holder without advertising media or other holders.
- Mount the license plate so that it does not protrude above or to the side of the license plate adapter.

National information for components relevant to radio regulation

## Information on crossing national borders

You must observe the radio regulations for the country in which you are currently operating your vehicle.



USA: "Radio based devices of this vehicle comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) These devices may not cause harmful interference, and 2) These devices must accept any interference received, including interference that may cause undesired operation. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

Canada: "This vehicle contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) These devices may not cause interference. (2) These devices must accept any interference, including interference that may cause undesired operation of the devices." "Les émetteurs/récepteurs dans cette véhicule sont conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: 1) Ces appareils ne doivent pas produire de brouillage; 2) Ces appareils doivent

accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

#### Diagnostics connection

The diagnostics connection is a technical interface in the vehicle. It is used, for example, during repair and maintenance work or for reading out vehicle data in a specialist workshop. Diagnostic devices should therefore only be connected in a qualified specialist workshop.

A

WARNING Risk of accident due to connecting devices to the diagnostics connection

If you connect devices to the diagnostics connection of the vehicle, the function of vehicle systems and operating safety may be impaired.

For safety reasons, we recommend that you use and connect only products approved by an authorized Mercedes-Benz Service Center. ▲ WARNING Risk of accident due to objects in the driver's footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal.

This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.
- Do not use loose floor mats and do not place floor mats on top of one another.

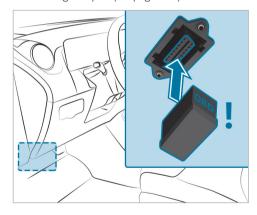
NOTE Battery discharging from using devices connected to the diagnostics connection

Using devices at the diagnostics connection drains the battery.

Check the charge level of the battery.

If the charge level is low, charge the battery, e.g. by driving a considerable distance.

Please also note the information about the 12 V battery and short-distance trips in the "Driving and Parking" chapter ( $\rightarrow$  page 148).



Connecting and using another device with the diagnostics connection can have the following effects:

- Malfunctions in the vehicle system
- · Permanent damage to vehicle components

Please refer to the warranty terms and conditions for this matter.

Moreover, connecting equipment to the diagnostics connection can lead to emissions monitoring information being reset, for example. This may lead to the vehicle failing to meet the requirements of the next emissions inspection during the main inspection.

# Qualified specialist workshop

An authorized Mercedes-Benz Service Center is a qualified specialist workshop. It has the necessary special skills, tools and qualifications to correctly carry out the work required on your vehicle. This particularly applies to safety-relevant work.

For the following, always have your vehicle checked at an authorized Mercedes-Benz Service Center:

- · Safety-relevant work
- Service and maintenance work
- Repair work
- Modifications as well as installations and conversions
- · Work on electronic components
- Vehicles with 48 V on-board electrical system: work on the high-voltage component of the 48 V on-board electrical system

Mercedes-AMG recommends a Mercedes-Benz Service Center.

#### Correct use of the vehicle

If you remove any warning stickers, you or others could fail to recognize certain dangers. Leave warning stickers in position.

#### 30 General notes

Observe the following information in particular when driving your vehicle:

- the safety notes in this Operator's Manual, vehicle-specific supplements and further supplementary documents
- technical data for the vehicle
- traffic laws and regulations of the country you are currently driving in
- laws pertaining to motor vehicles and safety standards of the country you are currently driving in
- radio regulatory requirements of the country you are currently driving in

# Notes for persons with electronic medical aids

Mercedes-Benz AG cannot, despite carefully developing vehicle systems, completely rule out the interaction of vehicle systems with electronic medical aids such as cardiac pacemakers.

In addition, there are components installed in the vehicle that, regardless of the operating status of the vehicle, can generate magnetic fields on a par with permanent magnets. These fields can be

found, for example, in the area around the multimedia and sound system or also in the area of the seats, depending on the vehicle equipment.

For this reason, the following can occur in isolated cases, depending on the aids used:

- · Medical aids malfunctioning
- · Adverse health effects

Observe the notes and warnings of the manufacturer of the medical aids; if in doubt, contact the device manufacturer and/or your doctor. If there is continuing uncertainty concerning the possibility of medical aids malfunctioning, Mercedes-Benz AG recommends using only few electrical vehicle systems and/or maintaining a distance from the components.

Only have repairs and maintenance work in the area of the following components carried out at a qualified specialist workshop:

- Vehicle components carrying live voltage
- · Transmission antenna
- Multimedia system and sound system

If you have any queries or suggestions, consult a qualified specialist workshop.

#### Problems with your vehicle

If you should experience a problem with your vehicle, particularly one that you believe may affect its safe operation, we urge you to contact an authorized Mercedes-Benz Center immediately to have the problem diagnosed and rectified. If the problem is not resolved to your satisfaction, please discuss the problem again with an authorized Mercedes-Benz Center or, if necessary, contact us at one of the following addresses:

#### In the USA:

Mercedes-Benz USA, LLC Customer Assistance Center One Mercedes-Benz Drive Sandy Springs, GA 30328

#### In Canada:

Mercedes-Benz Canada, Inc.
Customer Relations Department
98 Vanderhoof Avenue

Toronto, Ontario M4G 4C9

# Reporting safety defects

# USA only:

The following text is published as required of manufacturers under Title 49. Code of U.S. Federal Regulations, Part 575 pursuant to the "National Traffic and Motor Vehicle Safety Act of 1966".

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Mercedes-Benz USA, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Mercedes-Benz USA, LLC.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to https://www.safercar.gov; or write to: Administrator, NHTSA, 400 Seventh Street, SW., Washington, DC 20590, LISA

You can also obtain other information about motor vehicle safety from https://www.safercar.gov.

#### Canada only:

The following text is published as required of manufacturers under subsection 18.4 (4) of the Motor Vehicle Safety Regulations.

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada in addition to notifying Mercedes-Benz Canada Inc.

If Transport Canada received similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, Transport Canada cannot become involved in individual problems between you, your dealer, or Mercedes-Benz Canada Inc.

To contact Transport Canada, you may call the Defect Investigations and Recalls Division toll-free in Canada at 1-800-333-0510 or 819-994-3328 in the Gatineau-Ottawa area or internationally;

may also go to the following websites for more information:

- English: https://www.tc.gc.ca/recalls
- French: https://www.tc.gc.ca/rappels

# Limited Warranty

**NOTE** Damage to the vehicle arising from violation of these operating instructions.

Damage to the vehicle can arise from violation of these operating instructions.

This damage is not covered either by the Mercedes-Benz implied warranty or by the New- or Used-Vehicle Warranty.

► Follow the instructions in these operating instructions on proper operation of vour vehicle as well as on possible vehicle damage.

#### QR code for rescue card

QR codes are attached in the fuel filler flap and on the opposite side on the B-pillar. In the event of

an accident, rescue services can use the QR code to quickly find the appropriate rescue card for your vehicle. The current rescue card contains the most important information about your vehicle (e.g. the routing of the electric lines) in compact form.

Further information can be obtained at https://www.mercedes-benz.de/gr-code

#### Data storage

### Data processing in the vehicle

#### Electronic control units

There are electronic control units installed in your vehicle. Control units process data that they e.g. receive from vehicle sensors, generate themselves or exchange among themselves. Some control units are required for the safe operation of your vehicle. For example, some assist you when you are driving, such as driver assistance systems, while others enable convenience or infotainment functions.

The following provides you with general information regarding data processing in the vehicle.

Additional information on what specific data is collected, stored and transmitted to third parties for what purpose in your vehicle can be found in the notes on the functional features in question in the respective operating instructions. These are also available online and, depending on the equipment, digitally in the vehicle.

#### Personal data

Each vehicle is marked with a unique vehicle identification number. Depending on the country, this vehicle identification number can be used by, for example, government authorities to determine the identity of the owner. There are other possibilities for using data collected from the vehicle to identify the owner or driver, such as the license plate number.

The data generated or processed by control units may therefore be personal or, in certain circumstances, become personal. Depending on which vehicle data are available, it may be possible to make inferences about, for example, your driving behavior, your location, your route or your use patterns.

#### Legal requirements for the disclosure of data

If legal regulations exist, manufacturers are generally obligated to release data stored by the manufacturer to the necessary extent in individual cases at the request of state authorities. This may be the case during the investigation of a criminal offense, for example.

Within the framework of applicable law, state authorities are also authorized to take data readouts from vehicles themselves in specific cases. In the event of an accident, for example, information readouts can be taken from the air bag control unit to help to establish what happened.

#### Operating data in the vehicle

Control units process data to operate the vehicle.

This includes the following data, for example:

- Vehicle status information such as speed, longitudinal acceleration, lateral acceleration, number of wheel revolutions or the fastened seat belts indicator
- Ambient conditions, such as temperature, rain sensor or distance sensor

As a rule, this data is volatile, is not stored beyond the operating time and is processed only in the vehicle itself. Control units (e.g. the vehicle key) often contain data memories. These are used to temporarily or permanently document information about the vehicle's operating state, component stress, maintenance requirements or technical events and malfunctions.

Depending on the technical equipment, the following data will be stored:

- Operating status of system components (e.g. fill levels, tire pressure, battery status)
- Malfunctions or faults in important system components (e.g. lights, brakes)
- System reactions in special driving situations (e.g. air bag deployment, the intervention of stability control systems
- Information on events leading to vehicle damage

In special cases, it may be necessary to store data that would otherwise only be volatile. This may be the case if the vehicle has detected a malfunction, for example.

If you use services such as repair services or maintenance work, stored operational data readouts can be taken and used together with the vehicle identification number, where necessary. Readouts can be taken by service network employees such as workshops and manufacturers, or third parties, such as breakdown services. The same is true in the case of warranty claims and quality assurance measures.

The readout will usually be taken via the diagnostics connection in the vehicle, which is required by law. The operating data readout taken documents technical conditions of the vehicle or individual components and helps to diagnose malfunctions, meet warranty obligations and improve quality. This data, particularly information on component stress, technical events, operating errors and other malfunctions, will be transmitted to the manufacturer for this purpose together with the vehicle identification number if necessary. In addition, the manufacturer is subject to product liability. For this reason, the manufacturer also uses operational data from the vehicle for e.g. recalls. This data can also be used to check customer claims for warranty and guarantee.

Fault memories in the vehicle can be reset by a service outlet or at your request as part of repair or maintenance work.

#### Comfort and infotainment functions

You can save comfort settings and individualization in the vehicle and change or reset them at any time.

Depending on the vehicle equipment, this includes the following settings, for example:

- · Seat positions and steering wheel positions
- Suspension tuning and climate control settings
- · Custom settings (e.g. interior lighting)

You can incorporate data into the vehicle's infotainment functions yourself as part of the selected equipment.

Depending on the vehicle equipment, this includes the following data, for example:

 Multimedia data (e.g. music, films or photos for playback in an integrated multimedia system)

#### 34 General notes

- Address book data for use in conjunction with an integrated hands-free system or an integrated navigation system
- Navigation destinations that have been entered
- Data about the use of internet services

This data for comfort and infotainment functions can be saved locally in the vehicle or stored on a device that you have connected to the vehicle (e.g. smartphone, USB flash drive or MP3 player). If you have entered data yourself, you can delete it at any time.

The transfer of this data out of the vehicle will take place exclusively at your request. This applies in particular when you are using online services according to the settings you have selected.

# Smartphone integration (e.g. Android Auto or Apple CarPlay®)

If your vehicle is equipped appropriately, you can connect your smartphone or another mobile device to the vehicle. You will then be able to control them using the controls integrated in the vehicle. The smartphone's picture and sound can be

output via the multimedia system. Specific items of information will also be transferred to your smartphone. Depending on the type of integration, this may include position data, day/night mode and other general vehicle statuses. Please refer to the vehicle Operator's Manual / infotainment system operating instructions for further information.

This integration allows the use of selected smart-phone apps (e.g. navigation apps, music player apps). There will be no further interaction between your smartphone and the vehicle; in particular, vehicle data will not be directly accessible. The type of additional data processing is determined by the provider of the app being used. Whether you can configure settings for it and, if so, which ones, depend on the app and your smartphone's operating system.

#### Online services

#### Wireless network connection

If your vehicle has a wireless network connection, it enables data to be exchanged between your vehicle and additional systems. The wireless net-

work connection is made possible by the vehicle's own transmitter and receiver or by a mobile end device that you have brought into the vehicle, for example, a smartphone. Online functions can be used via the wireless network connection. This includes online services and applications/apps provided to you by the manufacturer or by other providers.

#### Manufacturer's services

Regarding the manufacturer's online services, the individual functions are described by the manufacturer in a suitable place, for example, in the Operator's Manual or on the manufacturer's website, where the relevant data protection information is also given. Personal data may be used for the provision of online services. Data is exchanged via a secure connection, such as the manufacturer's designated IT systems. Any personal data which is collected, processed and used, other than for the provision of services, is done so exclusively on the basis of legal permission. This is the case, for example, for a legally prescribed emergency call system, a contractual agreement or when consent has been given.

You can have services and functions, some of which are subject to a fee, activated or deactivated. This excludes legally prescribed functions and services, such as an emergency call system.

### Third-party services

If you use online services from other providers (third parties), these services are the responsibility of the provider in question and subject to that provider's data protection conditions and terms of use. As a general rule, the manufacturer has no influence on the content exchanged.

For this reason, when services are provided by third parties, please ask the service provider in question for information about the type, extent and purpose of the collection and use of personal data.

## Data protection rights

Depending on your country or the equipment and range of functions of your vehicle as well as the services you use and the services on offer, you are entitled to different data protection rights. Further information on data protection and your data protection rights can either be found on the

manufacturer's website or you will receive this information as part of the various services and service offers. There you will also find the contact information for the manufacturer and its data protection officers.

At a workshop, for example, with the support of a specialist and possibly for a fee, you can have data read out which is stored only locally in the vehicle.

## MBUX multimedia system/Mercedes me connect

If the vehicle is equipped with the MBUX multimedia system or Mercedes me connect, additional data about the vehicle's operation, the use of the vehicle in certain situations, and the location of the vehicle may be compiled by the MBUX multimedia system or Mercedes me connect.

For additional information, please refer to the "MBUX multimedia system" section and/or the Mercedes me connect Terms and Conditions.

#### Event data recorder

USA only:

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur. NOTE: EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data

(e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

EDR data may be used in civil and criminal matters as a tool in accident reconstruction, accident claims, and vehicle safety. Since the Crash Data Retrieval CDR tool that is used to extract data from the EDR is commercially available, Mercedes-Benz USA, LLC ("MBUSA") expressly disclaims any and all liability arising from the extraction of this information by unauthorized Mercedes-Benz personnel.

MBUSA will not share EDR data with others without the consent of the vehicle owners or, if the vehicle is leased, without the consent of the lessee. Exceptions to this representation include responses to subpoenas by law enforcement; by federal, state or local government; in connection with or arising out of litigation involving MBUSA or its subsidiaries and affiliates; or, as required by law.

Warning: The EDR is a component of the Restraint System Module. Tampering with, altering, modifying or removing the EDR component may result in a malfunction of the Restraint System Module and other systems.

State laws or regulations regarding EDRs that conflict with federal regulation are pre\-empted. This means that in the event of such conflict, the federal regulation governs. As of Dec 2016, 17 states have enacted laws relating to EDRs.

## Copyright

## Free and open source software

Information on licenses for free and open-source software used in your vehicle can be found on the data carrier in your vehicle document wallet and with updates on the following website:

https://www.mercedes-benz.com/opensource

## Registered trademarks

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## Brief overview of the most important points

#### **Basic information**

Make sure that the following prerequisites in particular have been met so that the components of the restraint system are able to provide the intended level of protection:

- Sit correctly (→ page 39).
- Fasten the seat belt correctly (→ page 40).
  - Function of the seat belt warning lamp  $(\rightarrow)$  page 42).
  - Function of the rear seat belt status display ( $\rightarrow$  page 42).
- The restraint system warning lamp is not lit up after the self-test (→ page 41).
- The PASSENGER AIR BAG indicator lamps display the correct status of the front passenger air bag (→ page 43).

## For clear understanding

The chapter "Occupant safety" includes information on equipment, functions and behaviors that contribute directly to safety of vehicle occupants.

The information is structured as follows:

- The most important information in brief: in this chapter, you are provided with an overview of the relationship between the restraint system and the correct behavior of all vehicle occupants.
- Specific information: in further sections of the chapter "Occupant safety", you can find specific information on the equipment and functions of the restraint system.
- Keyword directory: you can also find certain subjects in this Operator's Manual using the keyword directory.

Information on the following subjects, among others, are not provided in the chapter "Occupant safety":

- Children in the vehicle (→ page 55)
- Driving and driving safety systems (→ page 175)
- Stowage areas (→ page 107)

## Defining generic terms clearly

In this Operator's Manual, the following generic terms are used:

- Occupant safety: comprises the components and system functions which help to minimize, as much as possible, the stresses on and consequences for vehicle occupants during an accident.
- Restraint system: comprises those components which, along with the vehicle structure, help prevent vehicle occupants from potentially coming into contact with parts of the vehicle interior. The seat belts and air bags, for example, are components of the restraint system.
- Child restraint system: you can find all information on this subject in the chapter "Children in the vehicle" (→ page 55).

### Be diligent

For the components of the restraint system to provide the intended level of protection, it is essential that the sitting posture is correct and that the seat belt is correctly fastened.

Note that negligence when adjusting your sitting posture and fastening the seat belt may have serious consequences. Be diligent and make sure that all vehicle occupants are sitting correctly and have fastened their seat belts properly before starting every journey.

## Information on the correct seat position

The seat position must be correct in order for the components of the restraint system to provide the intended level of protection.

The seat position influences both the protection provided by the seat belt and the additional protection provided by the air bag.

The correct seat position with an almost upright posture and a correctly fastened seat belt also reduce the risk posed by the air bag when it is deployed.

When choosing the seat, take note of the available space. When you are sitting with the right posture in a nearly upright position, your head should not touch the roof.

# **WARNING** Risk of injury or death due to an incorrect seat position

If you deviate from the correct seat position, the air bag cannot provide its intended protective function.

Each vehicle occupant must make sure of the following.

- Put the seat in the correct position.
- Fasten seat belts correctly. Pregnant women must take particular care to ensure that the lap belt never lies across the abdomen.
- Observe the following information.

In order for the restraint system to provide the intended level of protection, observe the following information:

 Before starting your journey, adjust your seat correctly (→ page 95).

When doing so, make sure you are able to fasten your seat belt correctly. The shoulder belt strap must be routed forward from the seat belt outlet over the center of your shoulder.

- Keep your distance from the air bags, especially the front air bags. Set the driver's seat and front passenger seat as far back as possible while making sure the seat belt is fastened correctly.
- If persons are sitting on the rear seats, vehicle occupants should maintain a sufficient distance to the parts of the vehicle interior in front of them.
- Make sure there are no people, animals or objects between the vehicle occupants and an air bag.
- If you are the driver, observe the following information on the correct position of the driver's seat (→ page 95).
  - Hold the steering wheel only by the steering wheel rim. This allows the driver's air bag to fully deploy.
- Assume a nearly upright position, with your buttocks as far back as possible in the gap between the seat cushion and seat backrest.

This ensures that your back lies as flat and firmly as possible against the seat backrest.

## 40 Occupant safety - Brief overview of the most important points

- While driving, do not lean forward and do not lean against the door or side window. You may otherwise be in the deployment area of the air bags.
- Sit with your feet resting on the floor, if possible. Your thighs are slightly supported by the seat cushion
  - Do not put your feet up on the cockpit, for example. Your feet may otherwise be in the deployment area of the air bag.
- Fasten the seat belt correctly.

## Notes on wearing the seat belt correctly

Always fasten your seat belt correctly before starting a journey. A seat belt can provide the best level of protection only if it is worn correctly.

**WARNING** Risk of injury or death due to incorrectly fastened seat belt

If the seat belt is not worn correctly, it cannot perform its intended protective function.

In addition, an incorrectly fastened seat belt can also cause injuries, for example, in the event of an accident or when braking or changing direction suddenly.

Always ensure that all vehicle occupants have their seat belts fastened correctly and are sitting properly.

A

**WARNING** Risk of injury or death when additional restraint systems are not used for persons with a smaller stature

Persons under 5 ft (1.50 m) tall cannot wear the seat belt correctly without a suitable additional restraint system.

Always secure persons under 5 ft (1.50 m) tall in a suitable restraint system.

Each vehicle occupant must observe the following notes in particular:

• The seat belt must not be twisted:

- The shoulder belt strap must be routed forward from the seat belt outlet over the center of your shoulder.
- The shoulder belt strap should neither touch your neck nor be routed under your arm or behind your back.
- The lap belt must be routed as low down across the hips as possible.

In addition, push the lap belt down as far as possible across your hips and pull tight with the shoulder belt strap. Never route the lap belt across your abdomen.

Pregnant women must also take particular care with this.

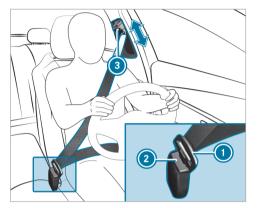
- The shoulder belt strap and lap belt must fit snugly against the body after being tightened.
- Avoid wearing bulky clothing, e.g. a winter coat.
- Never route the seat belt across sharp, pointed, abrasive or fragile objects.
- Only one person should use each seat belt at any one time.

 Never secure objects with a seat belt if the seat belt is also being used by one of the vehicle's occupants.

Also ensure that no objects, e.g. a cushion, are ever placed between a person and the seat.

## Fastening and adjusting seat belts

If the seat belt is pulled quickly or sharply, the seat belt retractor locks. The seat belt strap cannot be pulled out any further.



- Always engage seat belt tongue of the seat belt into seat belt buckle of the corresponding seat.
- To adjust the seat belt height: press button on the seat belt outlet and slide the seat belt outlet to the desired position.
- To engage the seat belt outlet: release button and ensure that the seat belt outlet engages.

! NOTE Deployment of components of the restraint system when the front passenger seat is unoccupied and a seat belt is buckled

When the front passenger seat is unoccupied and the seat belt tongue of the seat belt is engaged in the seat belt buckle, components of the restraint system may deploy unnecessarily on the front passenger side, e.g. the Emergency Tensioning Device.

- Only buckle the seat belts as intended.
- (i) Observe the information on child seat safety feature of the seat belt ( $\rightarrow$  page 63).

# Function of the restraint system warning lamp

When the vehicle is switched on, a self-test is performed, during which the restraint system warning lamp 👚 lights up. It goes out no later than a few seconds after the vehicle is started. The components of the restraint system are then functional.

A malfunction has occurred in the restraint system if:

- the restraint system warning lamp does not light up when the vehicle is switched on
- the restraint system warning lamp lights up continuously or repeatedly during a journey

If components of the restraint system have been deployed, the restraint system warning lamp [37] lights up continuously.

**WARNING** Risk of injury due to malfunctions in the restraint system

Components in the restraint system may be activated unintentionally or not deploy as planned in an accident.

Have the restraint system checked and repaired immediately at a qualified specialist workshop.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop.

## Function of the seat belt warning lamp

The seat belt warning lamp in the driver's display is a reminder that all vehicle occupants must wear their seat belts correctly.

The seat belt warning lamp lights up for six seconds every time the vehicle is started.

In addition, a warning tone may sound.

When the driver's and front passengers doors are closed and the driver and front passenger have fastened their seat belts, the seat belt warning goes out.

In the following cases, the seat belt warning lights up during a journey if:

- The driver or front passenger is not wearing a seat belt and the following criteria apply:
  - The vehicle travels faster than 5 mph (9 km/h) for more than 20 seconds.
  - The vehicle travels faster than 15 mph (25 km/h) once.
- The driver or front passenger unfastens their seat belt while the vehicle is in motion.

### Function of the rear seat belt status display

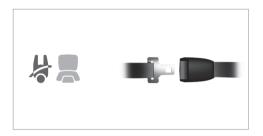
The rear seat belt status display in the driver's display is a reminder that all vehicle occupants must wear their seat belts correctly.

In addition, a warning tone may sound.

If a person unfastens a seat belt in the rear passenger compartment while the vehicle is motion, the rear seat belt status display appears again.

## Display in the driver's display

Every time the vehicle is switched on, the rear seat belt status display informs you for a certain amount of time which rear seat belt is not fastened.



Example: vehicle with two rear seats

You can determine the status of the rear seat belt by the color of the seat symbol in the driver's display as follows:

- Gray: the rear seat belt is not fastened.
- Green: the seat belt tongue of a rear seat belt is engaged in the seat belt buckle of the displayed seat.
- Red: the person in the rear seat has unfastened their seatbelt.

Function of the PASSENGER AIR BAG indicator lamps (front passenger air bag)



The PASSENGER AIR BAG indicator lamps display the status of the front passenger air bag.

If the front passenger seat is occupied or a child restraint system is installed on the front passenger seat, you must make sure, both before and during a journey, that the status of the front

passenger air bag is correct for the current situation.

WARNING Risk of potentially fatal injuries due to objects trapped under the front passenger seat

Objects trapped under the front passenger seat may interfere with the function of the automatic front passenger air bag shutoff or damage the system.

- Do not stow any objects under the front passenger seat.
- When the front passenger seat is occupied, ensure that no objects have become trapped beneath the front passenger seat.

**Self-test:** when the vehicle is switched on, both the PASSENGER AIR BAG ON and OFF indicator lamps light up simultaneously for several seconds. After the self-test, you can determine the status of the front passenger air bag as follows:

 Front passenger air bag disabled: PASSENGER AIR BAG OFF lights up continuously. The front passenger air bag will not be deployed in the event of an accident. If PASSENGER AIR BAG OFF is lit, no one may use the front passenger seat.

If a rearward-facing child restraint system is installed on the front passenger seat, PASSENGER AIR BAG OFF must be lit continuously.

 Front passenger air bag enabled: PASSENGER AIR BAG ON lights up for up to 60 seconds or both the PASSENGER AIR BAG ON and OFF indicator lamps do not light up.

The front passenger air bag may be deployed during an accident. If the front passenger air bag has this status, no rearward-facing child restraint system may be installed on the front passenger seat.

(i) If you are driving with a child in the vehicle, observe the information in the chapter "Children in the vehicle" (→ page 55)

# **WARNING** Risk of injury or death due to a disabled front passenger airbag

The front passenger airbag is disabled when the PASSENGER AIR BAG OFF indicator lamp is lif.

A person in the front passenger seat could then, for example, come into contact with the vehicle interior, especially if the person is sitting too close to the cockpit.

If the front passenger seat is occupied, always ensure that:

- The classification of the person in the front passenger seat is correct and the front passenger airbag is enabled or disabled in accordance with the person in the front passenger seat.
- The front passenger seat has been moved as far back as possible.
- The person is seated correctly.
- Both before and during the journey, ensure that the status of the front passenger airbag is correct.

# Malfunction of the automatic front passenger air bag shutoff

The PASSENGER AIR BAG OFF indicator lamp and the restraint system indicator lamp ight up simultaneously.

In this case, no one may use the front passenger seat and no child restraint system may be installed on the front passenger seat.

Have the automatic front passenger air bag shutoff checked and repaired immediately at a qualified specialist workshop.

Be sure to also observe the following further related subjects:

 Child restraint system on the front passenger seat (→ page 59)

## Disabling or enabling the front passenger air bag

The automatic front passenger air bag shutoff can activate or deactivate the front passenger air bag and front passenger knee bag according to the situation.

This happens automatically as a result of the classification of the person or child restraint system on the front passenger seat.

You cannot manually disable or enable the front passenger air bag.

Also observe the following information:

- The status of the front passenger air bag: see "Function of the PASSENGER AIR BAG indicator lamps" (→ page 43)
- Notes on using the front passenger seat: see "Information on automatic front passenger air bag shutoff" (→ page 45)
- If you are driving with a child in the vehicle, observe the chapter "Children in the vehicle" (→ page 55)

### Information on the child restraint system

When installing a child restraint system, observe the notes in "Children in the vehicle" ( $\rightarrow$  page 55).

# Notes on the child restraint system on the front passenger seat

A

**WARNING** Risk of injury or fatal injuries if the front passenger air bag is enabled

If the front passenger air bag is enabled, a child on the front passenger seat may be struck by the front passenger air bag in the event of an accident.

NEVER use a rearward-facing child restraint system on a seat with an ENA-BLED FRONT AIR BAG. This can result in the DEATH of or SERIOUS INJURY to the CHILD.

Also pay particular attention to the notes on rearward-facing or forward-facing child restraint systems on the front passenger seat ( $\rightarrow$  page 59).

# Information on the automatic functions of the restraint system

# Function of the automatic front passenger air bag shutoff

A person on the front passenger seat must observe the following information:

- Sit correctly (→ page 39).
- Fasten the seat belt correctly (→ page 40).

The automatic front passenger air bag shutoff can activate or deactivate the front passenger air bag and front passenger knee bag according to the situation.

Make sure you observe the following information:

- Status of the front passenger air bag: see
   "Function of the PASSENGER AIR BAG indicator lamps" (→ page 43).
- When installing a child restraint system on the front passenger seat, observe the vehicle-specific information (→ page 59).

Status of the front passenger air bag in relation to the stature of the person:

 Front passenger air bag disabled: PASSENGER AIR BAG OFF lights up continuously.

The front passenger air bag will not be deployed in the event of an accident. If PASSENGER AIR BAG OFF is lit, no one may use the front passenger seat.

 Front passenger air bag enabled: PASSENGER AIR BAG ON lights up for up to 60 seconds or until both the PASSENGER AIR BAG ON and OFF indicator lamps go out.

The front passenger air bag may be deployed during an accident. Observe the following information on the correct seat position  $(\rightarrow page 39)$ .

**Vehicles with rear seats:** a person of smaller stature should use a rear seat.

## System limits

The front passenger air bag may otherwise be disabled by mistake, for example, in the following situation:

- The front passenger transfers their weight by supporting themselves on a vehicle armrest.
- The front passenger sits in such a way that their weight is raised from the seat surface.
- NOTE Deployment of components of the restraint system when the front passenger seat is unoccupied

In an accident, the components of the restraint system may deploy unnecessarily on the front passenger side if:

- There are heavy objects on the front passenger seat.
- The seat belt tongue is engaged in the seat belt buckle of the front passenger seat and the front passenger seat is unoccupied.
- Store objects in a suitable place.

Only one person should use each seat belt at any one time.

Depending on the detected accident situation, the window air bag on the front passenger side may deploy. The air bag is deployed regardless of whether the front passenger seat is occupied.

# Function of PRE-SAFE® (anticipatory occupant protection)

PRE-SAFE<sup>®</sup> is able to detect certain critical driving situations and implement pre-emptive measures to protect the vehicle occupants.

PRE-SAFE® can implement the following measures independently of each other:

- Tightening the seat belts on the driver's seat and front passenger seat.
- · Closing the side windows.
- Vehicles with sliding sunroof: closing the sliding sunroof.
- Vehicles with memory function: moving the front passenger seat to a more favorable seat position.

- Vehicles with multicontour seat: increasing the lateral support by inflating the seat side bolsters of the seat backrest.
- PRE-SAFE® Sound: provided that the multimedia system is switched on, generating a brief noise signal to stimulate the innate protective mechanism of a person's hearing.
- I NOTE Damage caused by objects in the footwell or behind the seat

The automatic adjustment of the seat position may result in damage to the seat and/or the object.

Stow objects in a suitable place.

## Reversing the PRE-SAFE® system measures

If an accident did not occur, the pre-emptive measures that were taken will be reversed.

You will need to perform certain settings yourself.

If the seat belt pre-tensioning is not reduced, move the seat backrest back slightly. The locking mechanism will release.

# Function of PRE-SAFE® PLUS (anticipatory occupant protection plus)

PRE-SAFE® PLUS can detect certain impacts, particularly an imminent rear impact, and take preemptive measures to protect the vehicle occupants. These measures cannot necessarily prevent an imminent impact.

 $\mbox{\rm PRE-SAFE}^{\circledR}$  PLUS can implement the following measures independently of each other:

- Tightening the seat belts on the driver's seat and front passenger seat.
- Increasing brake pressure when the vehicle is stationary. This brake application is canceled automatically when the vehicle pulls away.

If an accident did not occur, the pre-emptive measures that were taken are reversed.

## System limits

The system will not initiate any action in the following situations:

• if the vehicle is backing up

The system will not initiate any braking application in the following situations:

- while driving or
- when entering or exiting a parking space while using Active Parking Assist

## Function of PRE-SAFE® Impulse Side

If an imminent side impact is detected, PRE-SAFE® Impulse Side can pre-emptively move the front seat vehicle occupant's upper body toward the center of the vehicle. It does this by rapidly inflating an air cushion in the outer seat side bolster of the seat backrest on the side on which the impact is anticipated. This increases the distance between the door and the vehicle occupant.

If PRE-SAFE® Impulse Side has been deployed or is faulty, the PRE-SAFE Pulse Side Inoperative See Operator's Manual display message appears ( $\rightarrow$  page 375).

## Seat belt adjustment function

Vehicles with PRE-SAFE®: after you have fastened the seat belt of the front seat, it may adjust itself against your body by pulling at the shoulder until somewhat tight. Do not hold the seat belt tightly while it is adjusting.

This function is a reminder that all vehicle occupants must wear their seat belts correctly.

You can activate and deactivate the seat belt adjustment function using the multimedia system  $(\rightarrow page 48)$ .

# Activating/deactivating seat belt adjustment via the multimedia system

Multimedia system:

- → Settings → Vehicle → Occupant Protection
- Activate or deactivate Belt adjustment.

# Overview of the automatic measures after an accident

Depending on the type and severity of the accident, and depending on the vehicle's equipment, the following measures can be implemented, forexample:

- · activating the hazard warning lights
- triggering an automatic emergency call (→ page 283)
- Switching off the engine
   To start the vehicle again, switch the vehicle off and on once more (→ page 145). Depending on the type and severity of the accident, you may no longer be able to start the vehicle.
- switching off the fuel supply
- · unlocking the vehicle doors
- · lowering the side windows
- displaying the emergency guide in the central display
- · switching on the interior lighting

# Purpose and function of the restraint system

# Overview of deployment situations (restraint system)

Make sure that the following prerequisites in particular have been met so that the components of the restraint system are able to provide the intended level of protection:

- Sit correctly (→ page 39).
- Fasten the seat belt correctly (→ page 40).
  - Function of the seat belt warning lamp (→ page 42).
  - Function of the rear seat belt status display ( $\rightarrow$  page 42).
- The prestraint system warning lamp is not lit up after the self-test (→ page 41).
- The PASSENGER AIR BAG indicator lamps display the correct status of the front passenger air bag (→ page 43).

Depending on the detected deployment situation, the components of the restraint system can be activated or deployed independently of each other:

- Emergency Tensioning Device: frontal impact, rear impact, side impact, rollover
- Driver's air bag, front passenger air bag: frontal impact
- · Knee air bag: frontal impact
- · Side air bag: side impact
- Window air bag: side impact, rollover, frontal impact
- PRE-SAFE® Impulse Side: side impact

The installation location of an air bag is identified by the AIRBAG symbol ( $\rightarrow$  page 54).

Observe the information on the function of the restraint system ( $\rightarrow$  page 49).

## Information on how the restraint system works

How the restraint system functions depends on the severity of the impact detected and the apparent type of accident. For more information about types of accidents, see "Overview of deployment situations" ( $\rightarrow$  page 48).

The activation thresholds for the components of the restraint system are determined based on the evaluation of the sensor values measured at various points in the vehicle. This process is pre-emptive in nature. The triggering/deployment of the components of the restraint system must take place in good time at the start of the collision.

Factors that can be seen and measured only after a collision has occurred cannot play a decisive role in air bag deployment. Nor do they provide an indication of air bag deployment.

The vehicle may be deformed significantly without an air bag being deployed. This is the case if only parts which are relatively easily deformed are affected and the rate of vehicle deceleration is not high. Conversely, an air bag may be deployed even though the vehicle suffers only minor deformation. If very rigid vehicle parts such as longitudinal members are hit, this may result in sufficiently high levels of vehicle deceleration.

Depending on the apparent type of accident and the detected deployment situation, Emergency Tensioning Devices and/or air bags can supplement the protection offered by a correctly worn seat belt.

When enabled, an air bag can provide additional protection for the respective vehicle occupant.

Potential protection provided by each air bag:

- · Knee air bag: thigh, knee and lower leg
- Driver's air bag, front passenger air bag: head and ribcage
- · Window air bag: head
- Side air bag: ribcage, also pelvis for front seat occupants

The side air bag of the AMG Performance seat provides possible protection for the ribcage.

However, no system available today can completely eliminate injuries and fatalities in every accident situation. In particular, the seat belt and air bag generally do not protect against objects penetrating the vehicle from the outside. It is also not possible to completely rule out the risk of injury caused by the air bag deploying.

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident. Take this into account, particularly if an Emergency Tensioning Device is triggered or an air bag deployed.

If the Emergency Tensioning Devices are triggered or an air bag is deployed, you will hear a bang. and a small amount of powder may also be released:

- The bang will not generally affect your hearing.
- In general, the powder released is not hazardous to health but may cause short-term breathing difficulties to persons suffering from asthma or other pulmonary conditions.

Provided it is safe to do so, leave the vehicle immediately or open the window in order to prevent breathing difficulties.

Air bags and pyrotechnic Emergency Tensioning Devices contain perchlorate material, which may require special handling or environmental protection measures. National guidelines regarding waste disposal must be observed. In California. see the https://dtsc.ca.gov/. Using the search

function, you will find information on perchlorate. for example.

### Information on the limited protection provided by the restraint system

### Risk due to the incorrect behavior of vehicle occupants

All vehicle occupants must make sure of the following in particular:

- They observe the information on the correct seat position ( $\rightarrow$  page 39).
- There are no heavy, sharp-edged or fragile objects in the pockets of their clothing. Store such objects in a suitable place.

### WARNING Risk of injury or death due to an incorrect seat position

The seat belt does not offer the intended level of protection if you have not moved the seat backrest to an almost vertical position.

In particular, you could slip beneath the seatbelt and become injured.

- Adjust the seat properly before beginning your journey.
- Always ensure that the seat backrest is in an almost vertical position and that the shoulder belt is routed across the center of your shoulder.

## Risk due to objects in the vehicle interior

All vehicle occupants must make sure of the following in particular:

- They observe the information on the correct seat position ( $\rightarrow$  page 39).
- There are no objects between the seat, door and door pillar (B-pillar).
- There are no hard objects, e.g. coat hangers. hanging on the grab handles or coat hooks.
- There are no heavy, sharp-edged or fragile objects in the pockets of their clothing. Store such objects in a suitable place.

WARNING Risk of injury or death due to blocked seat belt buckle or seat belt anchorage

Objects next to the front seat that block the seat belt buckle or the moving seat belt anchorage on the front seat impair the function of the Emergency Tensioning Devices.

Before starting the journey, make sure that there are no objects around the seat belt buckle or between the front seat and door.

# **WARNING** Risk of injury from objects in the deployment area of an airbag

Objects in the deployment area of an airbag can hinder or prevent the correct deployment of the airbag.

The airbag may then deploy in an uncontrolled manner and may even cause additional injuries to the vehicle occupants by deploying. This may be the case in particular if the airbag is integrated into the seat.

- Always stow and secure objects correctly.
- Before commencing your journey, make sure that no objects are stowed in the deployment area of an airbag.

The installation location of an air bag is identified by the AIRBAG ( $\rightarrow$  page 54) symbol.

#### Risk due to installing accessories

Do not attach accessories such as mobile navigation devices, mobile phones or cup holders within the deployment area of an air bag, e.g. on the cockpit, on the door, on the side window or on the side trim.

In addition, no connecting cables, tensioning straps or retaining straps may be routed or attached to the vehicle within the deployment area of an air bag. Always comply with the accessory manufacturer's installation instructions and, in particular, the notes on suitable places for installation.

# **WARNING** Risk of injury or death due to unsuitable protective covers

Unsuitable protective covers mean that air bags can no longer protect vehicle occupants as they are designed to do.

Use only protective covers approved by Mercedes-Benz for the seat in question.

In addition, the function of the automatic passenger air bag deactivation may be restricted by an unsuitable protective cover. If the front passenger seat is occupied, ensure that the PASSENGER AIR BAG indicator lamps display the correct status of the front passenger air bag ( $\rightarrow$  page 43).

### Risk due to pets in the vehicle interior

▲ WARNING Risk of accident and injury due to animals left unsecured or unattended in the vehicle

If you leave animals in the vehicle unattended or unsecured, they could possibly press buttons or switches.

- Activate vehicle equipment and become trapped, for example
- Switch systems on or off and endanger other road users

Unsecured animals may be thrown around in the vehicle in the event of an accident or sudden steering and braking maneuvers and injure vehicle occupants in the process.

- Never leave animals in the vehicle unattended.
- Always correctly secure animals while driving, e.g. using a suitable animal carrier.

# Risk due to modification, damage or wear to the components of the restraint system

**WARNING** Risk of injury or death due to modifications to the restraint system

Vehicle occupants may no longer be protected as intended if alterations are made to the restraint system.

- Never alter the parts of the restraint system.
- Never tamper with the wiring or any electronic component parts or their software.

If it is necessary to modify the vehicle to accommodate a person with disabilities, contact an authorized Mercedes-Benz Center for details.

USA only: for details, contact our Customer Assistance Center on 1-800-FOR-MERCedes (1-800-367-6372).

A

**WARNING** Risk of injury or death due to damaged or modified seat belts

Seat belts cannot provide protection in the following situations:

- The seat belt is damaged, has been modified, is extremely dirty, bleached or dyed
- The seat belt buckle is damaged or extremely dirty

 Modifications have been made to the Emergency Tensioning Device, seat belt anchorage or seat belt retractor

Seat belts may sustain non-visible damage in an accident, e.g. due to glass splinters.

Modified or damaged seat belts could tear or fail in the event of an accident, for example.

Modified Emergency Tensioning Devices could accidentally trigger or fail to function as intended.

- Never modify the seat belt system, for example the seat belt, seat belt buckle, Emergency Tensioning Device, seat belt anchorage and seat belt retractor.
- Make sure that the seat belts are undamaged, not worn and clean.
- Always have the seat belts checked immediately after an accident at a qualified specialist workshop.

Use only seat belts that have been approved for your vehicle by Mercedes-Benz.

The seat is designed for the standard three-point seat belt. If you install a different multipoint seat belt, such as a four-point seat belt, the restraint system will not be able to provide the intended level of protection.

Depending on the type of vehicle, there may be openings in the seat backrest. These openings have no function

# **WARNING** Risk of injury or fatal injury due to modified seat belt systems

If you feed seat belts through the opening in the seat backrest, the seat backrest may be damaged or may even break in the event of an accident.

- Only use the standard three-point seat belt.
- Never modify the seat belt system.

# **WARNING** Risk of injury due to modifications to the cover of an airbag

If you change the cover of an airbag or attach objects, e.g. even stickers, to it, the airbag may no longer function as intended.

- Never modify the cover of an airbag.
- Do not attach any objects to the cover.

The installation location of an air bag is identified by the AIRBAG symbol ( $\rightarrow$  page 54).

# **WARNING** Risk of injury due to malfunctioning sensors in the door

The function of the airbags can be impaired due to modifications or incorrect work performed on the doors or door trim, or if the doors are damaged.

- Never modify the doors or parts of the doors.
- Always have work on the doors or door trim carried out at a qualified specialist workshop.

# Risk due to components of the restraint system that have already been deployed

Mercedes-Benz recommends that you have the vehicle towed to a qualified specialist workshop after an accident.

# **WARNING** Risk of burns from hot air bag components

The air bag parts are hot after an air bag has been deployed.

- Do not touch the air bag parts.
- Have a deployed air bag replaced at a qualified specialist workshop as soon as possible.

# **WARNING** Risk of injury due to deployed airbag

A deployed airbag no longer offers any protection.

 Have the vehicle towed to a qualified specialist workshop in order to have the deployed airbag replaced.

Have deployed air bags replaced immediately.

### 54 Occupant safety

WARNING Risk of injury or death from deployed pyrotechnic Emergency Tensioning Devices

Pyrotechnic Emergency Tensioning Devices that have been deployed are no longer operational and are unable to perform their intended protective function.

Therefore, have deployed pyrotechnic Emergency Tensioning Devices immediately replaced at a qualified specialist workshop.

## Seat belts

### Releasing seat belts

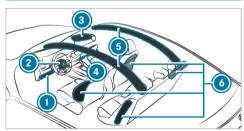
 Press the release button in the seat belt buckle and guide the seat belt back with the seat belt tongue. ! NOTE Damage caused by trapping the seat belt

If an unused seat belt is not fully retracted, it may become trapped in the door or in the seat mechanism.

Always ensure that an unused seat belt is fully retracted.

## Airbags

Overview of air bags



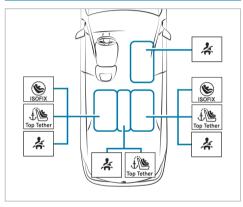
- ① Driver's knee air bag
- ② Driver's air bag

- Front passenger air bag
- Front passenger knee air bag
- 6 Window curtain air bag
- Side impact air bag

The installation location of an air bag is identified by the AIRBAG symbol.

Note the information under "Overview of deployment situations" ( $\rightarrow$  page 48).

# Brief overview of most important points Safely transporting children in the vehicle



Always observe the following when transporting children:

 Never leave children unattended in the vehicle (→ page 57).

- Secure children up to a height of 5 ft (1.50 m) on the respective seat (see illustration above) properly with a suitable and approved child restraint system, and secure small children in a rearward-facing child restraint system.
- Observe the child restraint system manufacturer's installation instructions.

## Left/right rear seat (preferred seats)

Preferred securing system:



and

Also secure Top Tether if present  $(\rightarrow page 65)$ .

Alternative securing system:

 $\checkmark$  Vehicle seat belt ( $\rightarrow$  page 67)



Additionally attach Top Tether if recommended by the manufacturer of the child restraint system ( $\rightarrow$  page 65).

### Front passenger seat

Securing system:

 $\bigstar$  Vehicle seat belt ( $\rightarrow$  page 67)

Be sure to observe:

 If the front passenger seat is occupied, ensure that the status of the front passenger air bag is correct for the current situation (→ page 43).

(\*) rearward-facing child restraint system only in combination with automatic air bag shutoff

#### Center rear seat

Securing system:

 $\checkmark$  Vehicle seat belt ( $\rightarrow$  page 67)

Additionally attach Top Tether if recommended by the manufacturer of the child restraint system (→ page 65).

### Important safety notes

#### Basic information

### Be diligent

Bear in mind that negligence when securing a child in the child restraint system may have serious consequences. Always be diligent in securing a child carefully before every journey.

Never allow babies and children to travel sitting on the lap of another vehicle occupant.

To improve protection for children younger than 12 years old or under 5 ft (1.50 m) in height, Mercedes-Benz recommends you observe the following information:

- Always secure the child in a child restraint system suitable for this Mercedes-Benz vehicle.
- The child restraint system must be appropriate to the age, weight and size of the child.
- The vehicle seat must be suitable for the child restraint system to be installed:

Accident statistics show that children secured on the rear seats are generally safer than children secured on the front seats. For this reason, Mercedes-Benz strongly advises that you install a child restraint system on a rear seat.

### The generic term "child restraint system"

The generic term "child restraint system" is used in this Operator's Manual. A child restraint system is, for example:

- · a baby car seat
- · a rearward-facing child seat
- a forward-facing child seat
- a child booster seat Mercedes-Benz recommends using a child booster seat with a backrest and seat belt guide.

### Observe laws and legal requirements

Always observe the legal requirements when using a child restraint system in the vehicle.

# Securing systems for child restraint systems in the vehicle

Use only the following securing systems for child restraint systems:

- the LATCH-type (ISOFIX) securing rings
- the vehicle's seat belt system

• the Top Tether anchorages

Simply attaching to the LATCH-type (ISOFIX) securing rings on the vehicle can reduce the risk of installing the child restraint system incorrectly.

When securing a child with the integrated seat belt of the ISOFIX/LATCH child restraint system, always comply with the permissible gross weight for the child and child restraint system ( $\rightarrow$  page 64).

A child booster seat may be necessary to achieve proper seat belt positioning for children over 40 lbs (18 kg) in weight or until they reach a height at which they can wear a three-point seat belt properly without a child booster seat.

Mercedes-Benz recommends a suitable child booster seat with a backrest and seat belt guide.

### Observe standards for child restraint systems

All child restraint systems must meet the following standards:

- U.S. Federal Motor Vehicle Safety Standards 213
- Canadian Motor Vehicle Safety Standards 213

Confirmation that the child restraint system complies with the standards can be found on an instruction label on the child restraint system. This confirmation can also be found in the installation instructions that are included with the child restraint system.

## Important warning notices

Always secure a child restraint system correctly

▲ WARNING Risk of injury or death due to incorrect installation of the child restraint system

The child can then not be protected or restrained as intended.

- Be sure to comply with the manufacturer's installation instructions for the child restraint system and its correct use.
- Make sure that the entire base of the child restraint system always rests on the sitting surface of the seat.

- Never place objects (e.g. cushions) under or behind the child restraint system.
- Use child restraint systems only with the original cover designed for them.
- Always replace damaged covers with genuine covers.
- Always observe the vehicle-specific information.
  - Installing the ISOFIX child restraint system on the right and left rear seats  $(\rightarrow page 64)$ .
  - Securing the child restraint system with the seat belt (→ page 67).
- Observe the warning labels in the vehicle interior and on the child restraint system.

▲ WARNING Risk of injury or death due to unsecured child restraint systems in the vehicle

If the child restraint system is incorrectly mounted or unsecured, it may come loose.

The child can then not be protected or restrained as intended.

Unused child restraint systems could be flung around and hit vehicle occupants.

- Always comply with the manufacturer's installation instructions for the child restraint system and its correct use.
- Always fit child restraint systems correctly, even if they are transported in the vehicle unused.

## Do not modify the child restraint system

**WARNING** Risk of injury due to modifications to the child restraint system

The child restraint system can no longer function properly. This poses an increased risk of injury.

- Never modify a child restraint system.
- Only affix accessories which have been specially approved for this child restraint system by the child restraint system's manufacturer.

# Use only child restraint systems that are in proper working condition



**WARNING** Risk of injury or death caused by the use of damaged child restraint systems

Child restraint systems or their retaining systems that have been subjected to stress in an accident may not be able to perform their intended protective function.

It may be the case that the child cannot be properly restrained.

- Always immediately replace child restraint systems that have been damaged or involved in an accident.
- Have the securing systems for the child restraint systems checked at a qualified specialist workshop before installing a child restraint system again.

## Avoid direct sunlight



**WARNING** Risk of burns when the child seat is exposed to direct sunlight

If the child restraint system is exposed to direct sunlight or heat, parts could heat up excessively.

Children could suffer burns from these parts, particularly the metallic parts of the child restraint system.

- Always make sure that the child restraint system is not exposed to direct sunlight.
- Cover the child restraint system with a blanket, for example.
- If the child restraint system has been exposed to direct sunlight, allow it to cool before securing a child into it.
- Never leave children unattended in the vehicle.

# Observe when stopping or parking



**WARNING** Risk of fatal injury due to exposure to extreme heat or cold in the vehicle

If persons, particularly children, are subjected to prolonged exposure to intense heat or cold, there is a risk of severe injury or even death.

Never leave persons, particularly children, unattended in the vehicle.



**WARNING** Risk of accident and injury if children are left unattended in the vehicle

If children are left unattended in the vehicle, they could in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, the children could also set the vehicle in motion, for example by:

- · releasing the parking brake.
- changing gear.
- · starting the vehicle.
- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.
- Keep the SmartKey out of the reach of children.

# Notes on rearward-facing and forward-facing child restraint systems on the front passenger seat

A

WARNING Risk of injury or fatal injury when using a rearward-facing child restraint system while the co-driver airbag is enabled

If you secure a child in a rearward-facing child restraint system on the co-driver seat and the

PASSENGER AIR BAG OFF indicator lamp is off, the co-driver airbag can deploy in the event of an accident.

The child could be struck by the airbag.

- Always ensure that the co-driver airbag is disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.
- NEVER use a rearward-facing child restraint system on a seat with an ENA-BLED FRONT AIRBAG; DEATH or SERI-OUS INIURY to the CHILD can occur.

Observe the specific instructions for the rearward-facing and forward-facing child restraint systems ( $\rightarrow$  page 61).

If it is absolutely necessary to install a child restraint system on the front passenger seat, always observe the following notes:

 When using a rearward-facing child restraint system on the front passenger seat, the front passenger air bag must always be disabled. This is only the case if the PASSENGER AIR BAG OFF indicator lamp is lit continuously (→ page 43).  The front passenger air bag is enabled when the PASSENGER AIR BAG OFF indicator lamp is not lit. The front passenger air bag may be deployed during an accident. In that case, do not use rearward-facing child restraint systems.

# Information on automatic front passenger air bag shutoff

If the front passenger seat is occupied, ensure, both before and during the journey, that the status of the front passenger air bag is correct for the current situation.

A

**WARNING** Risk of injury or death due to objects between the seat surface and the child restraint system

Objects between the seat surface and the child restraint system can interfere with the function of the automatic front passenger air bag shutoff.

- Do not place any objects between the seat surface and the child restraint system.
- Make sure that the entire base of the child restraint system rests on the seat cushion of the front passenger seat.
- The backrest of a forward-facing child restraint system must, as far as possible, be resting against the seat backrest of the front passenger seat.
- Always comply with the installation instructions from the child restraint system manufacturer.

When installing a child restraint system on the front passenger seat, observe the vehicle-specific information ( $\rightarrow$  page 59).

# Rearward-facing child restraint system on the front passenger seat

If a rearward-facing child restraint system is installed on the front passenger seat, the front passenger air bag must be disabled. The PASSENGER AIR BAG OFF indicator lamp must be continuously lit ( $\rightarrow$  page 43).

★ WARNING Risk of injury or fatal injury when using a rearward-facing child restraint system while the co-driver airbag is enabled

If you secure a child in a rearward-facing child restraint system on the co-driver seat and the PASSENGER AIR BAG OFF indicator lamp is off, the co-driver airbag can deploy in the event of an accident.

The child could be struck by the airbag.

- Always ensure that the co-driver airbag is disabled. The PASSENGER AIR BAG OFF indicator lamp must be lit.
- NEVER use a rearward-facing child restraint system on a seat with an ENA-BLED FRONT AIRBAG; DEATH or SERI-OUS INJURY to the CHILD can occur.
- Depending on the child restraint system and the stature of the child, the front passenger air bag will be enabled. The PASSENGER AIR BAG OFF indicator lamp will not light up. The front passenger air bag may be deployed during an accident. If the front passenger air

bag has this status, no rearward-facing child restraint system may be installed on the front passenger seat.

Instead, install the rearward-facing child restraint system on a suitable rear seat.

# Forward-facing child restraint system on the front passenger seat

If a forward-facing child restraint system is installed on the front passenger seat, the front passenger air bag may be automatically enabled or disabled. The status of the front passenger air bag depends on the child restraint system and the stature of the child.

The PASSENGER AIR BAG OFF indicator lamp will either light up continuously or not light up ( $\rightarrow$  page 43). Always observe the following information.

WARNING Risk of injury or death due to incorrect positioning of the child restraint system

If you secure a child in a forward-facing child restraint system on the co-driver seat and you position the co-driver seat too close to the dashboard, in the event of an accident, the child could:

- come into contact with the vehicle's interior if the PASSENGER AIR BAG OFF indicator lamp is lit, for example
- be struck by the airbag if the PASSENGER AIR BAG OFF indicator lamp is off
- Always move the co-driver seat as far back as possible. In doing so, always make sure that the shoulder belt strap is correctly routed from the seat belt outlet of the vehicle to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed forwards and downwards from the seat belt outlet. If necessary, adjust the seat belt outlet and the co-driver seat accordingly.

Always comply with the child restraint system manufacturer's installation instructions.

Be sure to also observe the following further related subjects:

 Function of the automatic front passenger air bag shutoff (→ page 43)

Suitable child restraint systems for the transport of children

Information on the benefit of a rearward-facing child restraint system

Transport a baby in a suitable rearward-facing child restraint system only. It is also preferable to transport a small child in a suitable rearward-facing child restraint system. In this case, the child sits in the opposite direction to the direction of travel and faces backwards.

Babies and small children have comparatively weak neck muscles in relation to the size and weight of their head. The risk of injury to the cer-

vical spine during an accident can be reduced in a rearward-facing child restraint system.

Securing the child restraint system
Adjusting the seat correctly

When installing a child restraint system on the left or right rear seat, always observe the following:

 Make sure that the child's feet do not touch the front seat. If necessary, move the front seat slightly forwards.

If the head restraint of the child restraint system cannot be fully extended when it is installed in the vehicle, this will result in restrictions on the maximum size setting for certain child restraint systems. Observe the child restraint system manufacturer's installation instructions.

(i) Contact with the roof when the head restraint is fully extended and locked in place will not result in any restrictions on use.

# When installing an ISOFIX/LATCH child restraint system, also observe the following:

- When using a rearward-facing child restraint system on a rear seat: adjust the front seat so that it does not touch the child restraint system.
- When using a forward-facing child restraint system with integrated child seat belt: adjust the head restraint of the respective seat so that it does not push the child restraint system forwards. If necessary, the respective head restraint can be removed. In addition, the backrest of the child restraint system must lie as flat as possible against the backrest of the vehicle seat. After the child restraint system has been removed, replace the vehicle head restraint immediately and adjust correctly.
- The child restraint system must not be put under strain between the roof and seat cushion and/or be installed facing the wrong direction. Where possible, adjust the seat cushion inclination accordingly.

Adjust the vehicle head restraints so that the child restraint system is not put under strain by the head restraint.

# When installing a belt-secured child restraint system, also observe the following:

- When using a rearward-facing child restraint system on a rear seat: adjust the front seat so that it does not touch the child restraint system.
- Also secure Top Tether if present (→ page 65).
- When using a forward-facing child restraint system with integrated child seat belt: adjust the head restraint of the respective seat so that it does not push the child restraint system forwards. If necessary, the respective head restraint can be removed. In addition, the backrest of the child restraint system must lie as flat as possible against the backrest of the vehicle seat. After the child restraint system has been removed, replace the vehicle head restraint immediately and adjust correctly.

- The backrest of the forward-facing child restraint system must be resting as flat as possible on the seat backrest of the rear seat.
- The child restraint system must not be put under strain between the roof and seat cushion and/or be installed facing the wrong direction. Where possible, adjust the seat cushion inclination accordingly.
- Adjust the vehicle head restraints so that the child restraint system is not put under strain by the head restraint.
- Make sure that the child's feet do not touch the front seat. If necessary, move the front seat slightly forwards.
- A Depending on the vehicle equipment, always observe the following when installing a belt-secured child restraint system on the front passenger seat:
- Observe the notes on rearward- and forwardfacing child restraint systems on the front passenger seat (→ page 59).
- When using a forward-facing child restraint system integrated child seat belt: remove the

head restraint from the respective seat, if possible. After the child restraint system has been removed, immediately replace the head restraint and adjust correctly.

- The backrest of the forward-facing child restraint system must be resting as flat as possible on the seat backrest of the front passenger seat.
- The child restraint system must not be put under strain between the roof and seat cushion and/or be installed facing the wrong direction.
- Adjust the vehicle head restraints so that the child restraint system is not put under strain by the head restraint.
- Never place objects (e.g. cushions) under or behind the child restraint system.
- Set the front passenger seat as far back as possible and move the seat into the highest position if possible. Always make sure that the shoulder belt strap is correctly routed from the seat belt outlet of the vehicle to the shoulder belt guide on the child restraint system. The shoulder belt strap must be routed for-

wards from the seat belt outlet and, where possible, downwards to the child restraint system

- Fully retract the seat cushion length adjustment.
- Adjust the seat cushion inclination so that the front edge of the seat cushion is in the highest position and the rear edge of the seat cushion is in the lowest position.
- Set the seat backrest to the most vertical position possible.

# Activating or deactivating the special seat belt retractor of the seat belt

WARNING Risk of injury or death if a seat belt is unfastened while the vehicle is in motion

If the seat belt is released while the vehicle is in motion, the special seat belt retractor is deactivated and the child restraint system is no longer correctly secured. The seat belt is drawn in slightly by the inertia reel and cannot be immediately closed again.

- Stop the vehicle immediately in accordance with the traffic conditions
- Activate the special seat belt retractor again and correctly secure the child restraint system.

When enabled, the child seat safety feature ensures that the seat belts of the front passenger seat and rear seats do not slacken once the child restraint system is secured.

The seat belts on the following seats are equipped with a child seat safety feature:

- · Front passenger seat
- Rear seats

## Installing a child restraint system

- When installing a child restraint system, always observe the manufacturer's installation and operating instructions as well as the information in this Operator's Manual.
- Pull the seat belt smoothly from the seat belt outlet.
- Engage the seat belt tongue in the belt buckle.

### Activating the special seat belt retractor:

- Pull the seat belt out fully and let the inertia reel retract it again.
   When the special seat belt retractor is activated, you should hear a ratcheting sound.
- Push the child restraint system down until the seat belt sits tightly.

### Deactivating the special seat belt retractor:

- Press the release button of the seat belt buckle.
- Hold the seat belt tongue and guide back to the seat belt outlet.

## Installing an ISOFIX/LATCH child restraint system

▲ WARNING Risk of accident if the rear bench seat, rear seat and seat backrest are not engaged

The rear bench seat, rear seat and seat backrest may fold forwards, even when you are driving.

- As a result, the vehicle occupant will be pushed into the seat belt with increased force. The seat belt will not be able to protect as intended and could cause additional injury.
- Objects or loads in the trunk or cargo compartment will not be restrained by the seat backrest.
- Make sure that the rear bench seat, the rear seat and the seat backrest are engaged before every trip.

If the left and right seat backrests are not engaged and locked in place, this will be shown on the instrument display. A warning tone will also sound.

If the center seat backrest is not engaged and locked in place, the red lock verification indicator will be visible.

WARNING Risk of injury or death if the permissible gross mass of the child and child restraint system together is exceeded.

Too much load may be placed on the LATCHtype (ISOFIX) or iSize child restraint systems and the child may not be restrained correctly in the event of an accident, for example.

If the child is secured in a LATCH-type (ISOFIX) child restraint system with integrated seat belt, the total mass of the child and child restraint system must not exceed 73 lb (33 kg).

Always comply with the information about the mass of the child:

- in the manufacturer's installation and operating instructions for the child restraint system used
- on a label on the child restraint system, if available

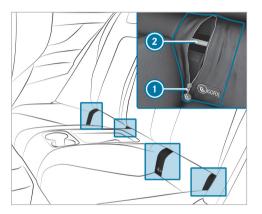
Regularly check that the permissible gross mass of the child and child restraint system is still complied with.

When you install a child restraint system, observe the following:



Always observe the correct use and suitability of the seats for attaching a child restraint system.

LATCH-type (ISOFIX) securing rings



Before every journey, make sure that the ISOFIX/LATCH child restraint system has engaged both securing rings in the vehicle correctly.

- I NOTE Damage to the seat belt for the center seat during installation of the child restraint system
- Make sure that the seat belt is not trapped.

- Open the cover using zipper ①.
- Carefully widen the opening further.
- Attach the ISOFIX/LATCH child restraint system to both securing rings (2) in the vehicle.

### Fastening a Top Tether

WARNING Risk of injury or death if the rear seat backrests are not locked after Top Tether belts are installed

The rear seat backrests may fold forwards when you are driving.

As a result, child restraint systems will no longer be able to perform their intended protective function. This may also cause additional injuries.

- Always lock rear seat backrests after installing Top Tether belts.
- Observe the lock verification indicator.

If the left and right seat backrests are not engaged and locked in place, this will be shown

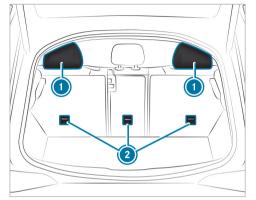
on the instrument display. A warning tone will also sound.

If the center seat backrest is not engaged and locked in place, the red lock verification indicator will be visible.



If the child restraint system is equipped with a Top Tether belt:

> The risk of injury may be reduced by Top Tether. The Top Tether belt enables an additional connection between the child restraint system attached with ISOFIX (left and right rear seats) or the seat belt (all rear seats) and the vehicle.



- necessary, slide head restraint 1 upwards  $(\rightarrow page 100)$ .
- Install the ISOFIX/LATCH or belt-secured child restraint system with Top Tether. In doing so, comply with the child restraint system manufacturer's installation instructions.



- Guide Top Tether belt 4 under head restraint 1 between the two head restraint bars.
- For child restraint systems with an I-strap Top Tether belt, the belt must be guided past the head
- restraint on the left in the direction of travel. Hook Top Tether hook (3) into Top Tether anchorage 2 without twisting.
- Tension Top Tether belt 4. In doing so, comply with the child restraint system manufacturer's installation instructions.
- If necessary, slide head restraint 1 downwards ( $\rightarrow$  page 100). Make sure that you do

not interfere with the correct routing of Top Tether belt (4).

# Securing the child restraint system with the seat belt

WARNING Risk of accident if the rear bench seat, rear seat and seat backrest are not engaged

The rear bench seat, rear seat and seat backrest may fold forwards, even when you are driving.

- As a result, the vehicle occupant will be pushed into the seat belt with increased force. The seat belt will not be able to protect as intended and could cause additional injury.
- Objects or loads in the trunk or cargo compartment will not be restrained by the seat backrest.
- Make sure that the rear bench seat, the rear seat and the seat backrest are engaged before every trip.

If the left and right seat backrests are not engaged and locked in place, this will be shown on the instrument display. A warning tone will also sound.

If the center seat backrest is not engaged and locked in place, the red lock verification indicator will be visible.

The seat belts on the following seats are equipped with a special seat belt retractor:

- Front passenger seat
- · Rear seats

When enabled, the special seat belt retractor ensures that the seat belts of the front passenger seat and rear seats do not slacken once the child restraint system is secured.

- For a child restraint system in the "Universal" or "Semi-Universal" category, make sure that the system has been approved for the vehicle seat.
- Install the child restraint system. The entire base of the child restraint system must always rest on the sitting surface of the seat.

 Always make sure that the shoulder belt strap is correctly routed from the seat belt outlet of the vehicle to the shoulder belt guide on the child restraint system.

The shoulder belt strap must be routed forwards from the seat belt outlet and, where possible, downwards to the child restraint system.

- When installing on the rear seat: also secure Top Tether if present.
- When installing on the front passenger seat: if necessary, adjust the seat belt outlet and the front passenger seat accordingly.

# Activating or deactivating the child safety lock for the rear doors

**WARNING** Risk of accident and injury if children are left unattended in the vehicle

If children are left unattended in the vehicle, they could in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, the children could also set the vehicle in motion, for example by:

- · releasing the parking brake.
- changing gear.
- · starting the vehicle.
- Never leave children unattended in the vehicle.

- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.
- Keep the SmartKey out of the reach of children
- WARNING Risk of fatal injury due to exposure to extreme heat or cold in the vehicle

If persons, particularly children, are subjected to prolonged exposure to intense heat or cold, there is a risk of severe injury or even death.

Never leave persons, particularly children, unattended in the vehicle.

WARNING Risk of accident and injury due to children left unattended in the vehicle

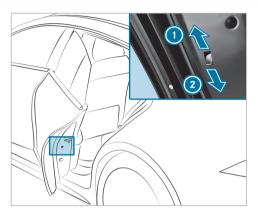
If children are traveling in the vehicle, they could, in particular:

- Open doors, thereby endangering other persons or road users.
- Get out and be struck by oncoming traffic.
- Operate vehicle equipment and become trapped, for example.

- Always activate the installed child safety locks if children are traveling in the vehicle.
- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

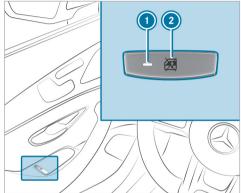
There are child safety locks for the rear doors and the rear side windows.

The child safety lock on the rear doors secures each door separately. The doors can no longer be opened from the inside.



- Press the lever in direction (activate) or (deactivate).
- Make sure that the child-proof locks are working properly.

Activating and deactivating the child safety lock for the rear side windows



To activate/deactivate: press button ②.

The rear side window can be opened or closed in the following cases:

- Indicator lamp ① is lit: via the switch on the driver's door
- Indicator lamp is off: via the switch on the corresponding rear door or driver's door

(i) When the child safety lock is activated, the touchscreen display in the rear passenger compartment is also locked.

# Occupant presence reminder

## Function of the occupant presence reminder

The occupant presence reminder can help to remind you about a child who may have been forgotten in the rear passenger compartment of the vehicle. It activates and deactivates automatically when the rear door is open for an extended period of time and a child, which the system presumes to be present, could enter or exit the vehicle.

When the vehicle is switched off, the Do Not Leave People or Animals in the Vehicle message will appear on the driver's display if the system has previously activated automatically.

You can permanently deactivate the function in the multimedia system ( $\rightarrow$  page 70). When the system is deactivated, the 4 indicator lamp in the driver's display lights up.

### 70 Children in the vehicle

Activating or deactivating the occupant presence reminder in the multimedia system

Multimedia system:

→ 🔝 >> Settings >> Vehicle

>> Occupant Protection

Activate or deactivate the function.

#### SmartKev

# Overview of key functions

WARNING Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle. they could, in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

In addition, the children could also set the vehicle in motion by, for example:

- releasing the parking brake.
- changing the gearbox position.
- starting the vehicle.
- Never leave children unattended in the vehicle.

- When leaving the vehicle, always take the key with you and lock the vehicle.
- Keep the key out of reach of children.
- **NOTE** Damage to the SmartKey caused by magnetic fields
- Keep the SmartKey away from strong magnetic fields.



Vehicle key with panic alarm

- Locking
- Indicator lamp
- Unlocking

- Opens/closes the tailgate
- Panic alarm
- (i) If indicator lamp (2) does not light up after pressing the 🔒 or 🖯 button, the battery is weak or possibly discharged. Replace the battery as soon as possible.

Replace the key battery ( $\rightarrow$  page 73).

The key locks and unlocks the following components:

- doors
- Fuel filler flap
- Tailgate

If the vehicle is not opened within approximately 40 seconds after unlocking, it locks again. Antitheft protection is armed again.

Do not keep the key together with electronic devices or metal objects. This can affect the key's functionality.

Do not keep the key in the temperature-controlled cup holder. Otherwise, the key will not be reliably detected.

# Activating/deactivating the acoustic locking verification signal

Multimedia system:

- → 🔝 **>>** Settings **>>** Vehicle
- ▶ Open/Close
- Activate or deactivate the Acoustic Lock.

# Activating/deactivating the panic alarm

### Requirements

• The vehicle is switched off.



- ➤ To activate: press button on for approximately one second.
  - A visual and audible alarm is triggered.
- To deactivate: briefly press button 1 again.

or

Press the start/stop button.

A key belonging to the vehicle must be detected in the vehicle.

# Changing the unlocking settings

Possible unlocking functions of the SmartKey:

- Central unlocking
- Unlocking the driver's door and fuel filler flap
- To switch between settings: press the and buttons simultaneously for approximately six seconds until the indicator lamp flashes twice.

Options when the unlocking function for the driver's door and fuel filler flap has been selected:

• To unlock the vehicle centrally: press the ਰ button twice.

 Vehicles with KEYLESS-GO: if you touch the inner surface of the door handle on the driver's door, only the driver's door and the fuel filler flap will be unlocked.

# Deactivating the function of the SmartKey

Vehicles with KEYLESS-GO: if you deactivate the function of the SmartKey, the KEYLESS-GO functions will also be deactivated. Access or drive authorization by KEYLESS-GO will then no longer be possible with that particular SmartKey. Activate the function of the SmartKey so that all its functions will again be available.

You can also deactivate the function of the Smart-Key to reduce the energy consumption of the SmartKey if you do not use the vehicle or a Smart-Key for an extended period of time.

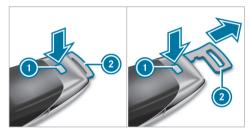
- Press and hold the 🔓 button on the Smart-Key.
- With the ⊕ button pressed, immediately press the ⊕ SmartKey button twice in quick succession.

The indicator lamp on the SmartKey will light up once briefly and once for a long time.

- (i) The following options for re-activating the SmartKey are available:
  - · Press any button on the SmartKey.
  - Start the vehicle with the SmartKey in the marked space in the center console (→ page 145).

# Removing/inserting the mechanical key

# Removing the mechanical key



Press release button ①.
Emergency key ② is pushed out slightly.

- Pull out mechanical key ② until it engages in the intermediate position.
- Press release button **(1)** again and fully remove mechanical key **(2)**.

### Inserting the mechanical key

- Press release button ①.
- Insert mechanical key ② to the intermediate position or fully until it engages.
- You can use the intermediate position of mechanical key to attach the key to a key ring.

# Replacing the key battery

**DANGER** Risk of fatal injury due to swallowing batteries

Batteries contain toxic and corrosive substances. If batteries are swallowed or otherwise enter the body, severe internal burns can occur within two hours.

There is a risk of fatal injury!

- Keep the batteries out of the reach of children.
- If the lid and/or the battery compartment do not close securely, stop using the key and keep it away from children.
- If batteries are swallowed or otherwise enter the body, seek immediate medical attention.

ENVIRONMENTAL NOTE Environmental damage due to improper disposal of batteries

Batteries contain pollutants. It is illegal to dispose of them with the household rubbish.

Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified

specialist workshop or to a collection point for used batteries.

#### Requirements

• You require a CR 2032 3 V cell battery.

Mercedes-Benz recommends that you have the battery replaced at a qualified specialist workshop.

Remove the mechanical key (→ page 73).



Press release knob ② down fully and slide cover ① in the direction of the arrow.

- Fold out cover in the direction of the arrow and remove.
- Remove battery compartment (3) and take out the discharged battery.
- Insert the new battery into battery compartment (a). Observe the positive pole marking in the battery compartment and on the battery when doing this.
- Push in battery compartment 3.
- Re-attach cover ① and push it until it engages.

# Problems with the key, troubleshooting

You can no longer lock or unlock the vehicle Possible causes are:

- The key battery is weak or discharged.
- Check the battery using the indicator lamp (→ page 71).
- Replace the key battery, if necessary (→ page 73).
- Use the replacement key.

- Use the mechanical key to lock or unlock  $(\rightarrow page 78)$ .
- Have key checked at a qualified specialist workshop.

# There is interference from a powerful radio signal source

Possible causes if the function of the key is impaired:

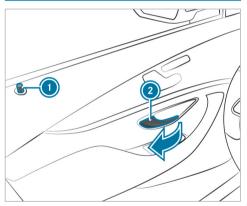
- high voltage power lines
- · mobile phones
- electronic devices (notebooks, tablets)
- shielding due to metal objects or induction loops for electrical gate systems or automatic barriers
- Make sure that there is sufficient distance between the key and the potential source of interference.

#### You have lost a key

 Have the key deactivated at a qualified specialist workshop. If necessary, have the mechanical lock replaced as well.

#### Doors

Unlocking/opening the doors from the inside



To unlock and open a front door: pull door handle 2.

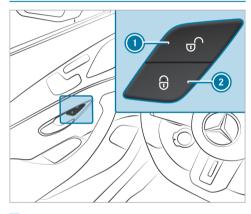
Locking pin 1 pops up when the door is unlocked.

To unlock a rear door: pull the rear door han-

The locking pin pops up when the rear door is unlocked.

To open a rear door: pull the rear door handle again.

#### Centrally locking and unlocking the vehicle from the inside



- To unlock: press 1 button.
- To lock: press button 2.
- (i) The buttons are also on the front passenger door.

This does not lock or unlock the fuel filler flap.

The vehicle is not unlocked:

- if you have locked the vehicle using the key
- if you have locked the vehicle using KEYLESS-GO

# Locking/unlocking the vehicle with KEYLESS-GO

#### Requirements

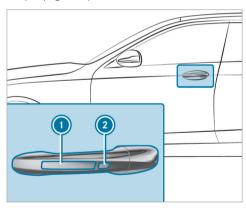
- The key is outside the vehicle.
- The distance between the key and the vehicle does not exceed 3 ft (1 m).
- The driver's door and the door on which the door handle is used are closed.
- ! NOTE Vehicle damage due to unintentional opening of the tailgate
- · When using an automatic car wash
- When using a high pressure cleaner
- Deactivate the function of the SmartKey in these situations.

or

Make sure that the SmartKey is at a minimum distance of 10 ft (3 m) away from the vehicle.

#### Observe the notes:

- on washing the vehicle in a car wash
   (→ page 300)
- on using a high-pressure cleaner
   (→ page 301)



- To unlock the vehicle: touch the inner surface of the door handle.
- To lock the vehicle: touch sensor surface or
- Convenience closing: touch recessed sensor surface until the closing process has been completed.
- Further information on convenience closing (→ page 86).

If you open the tailgate from outside, it is automatically unlocked.

# Problems with KEYLESS-GO, troubleshooting

# You can no longer lock or unlock the vehicle using KEYLESS-GO

Possible causes:

- The function of the SmartKey has been deactivated.
- The SmartKey battery is weak or discharged.
- Activate the function of the SmartKey (→ page 72).

- Check the battery using the indicator lamp  $(\rightarrow page 71)$ .
- Replace the SmartKey battery, if necessary  $(\rightarrow page 73)$ .
- Use the replacement SmartKev.
- Use the emergency key to lock or unlock  $(\rightarrow page 78)$ .
- Have the vehicle and SmartKey checked at a qualified specialist workshop.

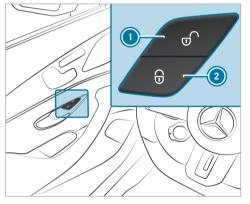
#### There is interference from a powerful radio signal source

Possible causes if the function of KEYLESS-GO is impaired:

- · High voltage power lines
- Mobile phones
- Electronic devices (notebooks, tablets)
- Shielding due to metal objects or induction loops for electrical gate systems or automatic barriers
- Make sure that there is sufficient distance between the SmartKey and the potential source of interference.

#### Activating/deactivating the automatic locking feature

The vehicle is locked automatically when the vehicle is switched on and the wheels are turning faster than walking pace.



To activate: press and hold button 2 for approximately five seconds until an acoustic signal sounds.

To deactivate: press and hold button (1) for approximately five seconds until an acoustic signal sounds.

In the following situations, there is a danger of being locked out when the function is activated:

- while the vehicle is being tow-started or pushed
- if the vehicle is being tested on a roller dynamometer

#### Activating or deactivating the automatic locking feature

Multimedia system:

¬→ 📊 >> Settings >> Vehicle >> Open/Close

- (i) The vehicle is locked automatically when the vehicle is switched on and the wheels are turning faster than walking pace.
- Activate or deactivate Automatic Door Lock.

In the following situations, there is a danger of being locked out when the function is activated:

• The vehicle is being towed or pushed.

If the vehicle is being tested on a roller dynamometer.

#### Power closing function

**WARNING** Risk of becoming trapped when the doors close automatically

Body parts or objects can become trapped, causing injuries.

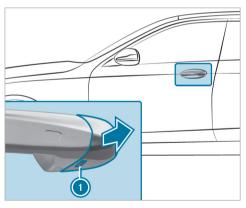
- Ensure that no body parts or objects are in the closing area.
- Automatic closing of the doors can be canceled by pulling the outer or inner door handle.

If you push the door into the lock to the first detent position, the power closing function will automatically pull the door into the lock.

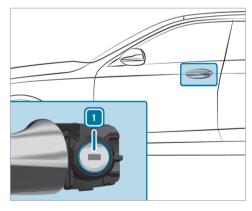
# Locking/unlocking the driver's door with the emergency key

(i) If you wish to lock the vehicle entirely using the emergency key, first press the button for

- locking from the inside while the driver's door is open. Then proceed to lock the driver's door using the emergency key.
- i If you unlock and open the driver's door with the emergency key, this triggers the burglar alarm system.
- (i) If you unlock the driver's door with the emergency key, the tailgate will not be unlocked.



- Remove the emergency key ( $\rightarrow$  page 73).
- Insert the emergency key as far as it will go into opening (1) in the cover.
- Pull and hold the door handle.
- Pull the cover on the emergency key as straight as possible away from the vehicle until it releases.
- Release the door handle.



- To unlock: turn the emergency key counterclockwise to position 1.
- To lock: turn the emergency key clockwise to position 1.
- Carefully press the cover onto the lock cylinder until it engages and is seated firmly.

# Cargo compartment

### Opening the tailgate

# **DANGER** Risk of exhaust gas poisoning

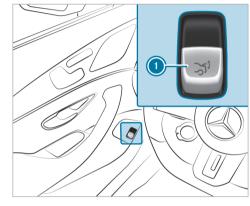
Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open when the engine is running, especially if the vehicle is in motion.

- ► Always switch off the engine before opening the tailgate.
- Never drive with the tailgate open.

**NOTE** Damage to the tailgate caused by obstacles above the vehicle

The tailgate swings rearwards and upwards when it is opened.

- Make sure that there is sufficient space behind and above the tailgate.
- Limiting the opening angle of the tailgate  $(\rightarrow page 84)$ .
- Pull on the handle for the tailgate in the bumper above the license plate.
- Vehicles with HANDS-FREE ACCESS: Make a kicking movement with your foot below the bumper ( $\rightarrow$  page 82).



Pull remote operating switch (1) until the tailgate opens.

- Press and hold the button on the Smart-
- If the tailgate has stopped in an intermediate position, pull it upwards. Release it as soon as it begins to open.

# Closing the tailgate

A

**WARNING** Risk of injury from unsecured items in the vehicle

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be thrown around and thereby hit vehicle occupants.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects in such a way that they cannot be thrown around.
- Before the journey, secure objects, luggage or loads against slipping or tipping over.

Observe the notes on loading the vehicle.

Notes on closing the tailgate: your vehicle is equipped with automatic SmartKey recognition. If a SmartKey belonging to the vehicle is detected in the vehicle, the tailgate will not be locked.

Note that the tailgate will not be locked in the following situation:

- You have locked the vehicle and close the tailgate while a SmartKey belonging to the vehicle is inside the vehicle.
   and
- A second SmartKey belonging to the vehicle is not detected outside the vehicle.

Automatic SmartKey recognition is only an aid and is not a substitute for your attentiveness.

- Before locking, ensure that at least one SmartKey belonging to the vehicle is outside the vehicle.
- To close the tailgate: pull the tailgate downwards slightly. Release it as soon as it begins to close.

**WARNING** Risk of becoming trapped during automatic closing of the tailgate

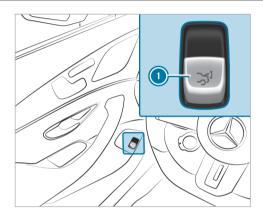
Body parts may become trapped. There may be people in the closing area.

Make sure that nobody is in the vicinity of the closing area during the closing process.

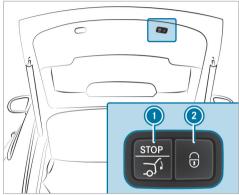
Use one of the following options to stop the closing process:

- Press the button on the SmartKey.
- Press or pull the remote operating switch on the driver's door.
- Press the closing or locking button on the tailgate.
- Pull the tailgate handle.

**Vehicles with HANDS-FREE ACCESS:** it is also possible to stop the closing process by making a kicking movement below the rear bumper.



- Switch on the power supply or the vehicle.
- Push remote operating switch 1 until the tailgate is fully closed.



Press closing button (1) on the tailgate.

# Vehicles with KEYLESS-GO

Press locking button 2 on the tailgate. If a SmartKey is detected outside the vehicle, the tailgate will close and the vehicle will be locked.

Press and hold the button on the Smart-Key. The SmartKey must be in the vicinity of the vehicle

#### Vehicles with HANDS-FREE ACCESS

Make a kicking movement with your foot below the bumper ( $\rightarrow$  page 82).

# Automatic reversing function for the tailgate

The tailgate is equipped with automatic blockage detection with a reversing function. If an obstacle obstructs the tailgate during the automatic closing process, it will automatically open again slightly. Automatic blockage detection with the reversing function is only an aid and is not a substitute for your attentiveness.

During the closing process, make sure that no body parts are in the closing area.

### **WARNING** Risk of becoming trapped despite reversing function

The reversing function will not react:

- · To soft, light and thin objects, e.g. fingers
- Towards the end of the closing procedure

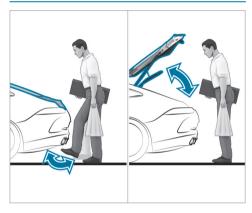
In these situations in particular, the reversing function cannot prevent someone being trapped.

Ensure that no body parts are in the closing area.

If someone is trapped, either:

- Press the button on the SmartKey.
- Press or pull the remote operating switch on the driver's door.
- Press the closing or locking button on the tailgate.
- Pull the tailgate handle.

#### **HANDS-FREE ACCESS function**



With HANDS-FREE ACCESS you can open, close or stop the tailgate by performing a kicking movement under the rear bumper. The transmission must be in position  $\[P\]$  for this.

The kicking movement triggers the opening or closing process alternately.

- If you stop the tailgate opening process with a kicking movement, the tailgate will be closed with the next kicking movement.
- If you stop the tailgate closing process with a kicking movement, the tailgate will be opened with the next kicking movement.

The tailgate can only be closed with HANDS-FREE ACCESS in the following situations:

- When the vehicle is switched on and the SmartKey's unlocking function has been set so that unlocking will only unlock the driver's door (→ page 72).
- If the vehicle was locked centrally from the inside (→ page 75).

Observe the notes when opening ( $\rightarrow$  page 79) and closing ( $\rightarrow$  page 80) the tailgate.

(i) Two warning tones sound while the tailgate is opening or closing.

WARNING Risk of burns caused by a hot exhaust system

The vehicle exhaust system can become very hot. If you use HANDS-FREE ACCESS, you could burn yourself by touching the exhaust system.

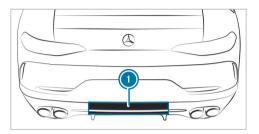
- Always ensure that you only make a kicking movement within the detection range of the sensors.
- I NOTE Vehicle damage due to unintentional opening of the tailgate
- When using an automatic car wash
- When using a high pressure cleaner
- Deactivate the function of the SmartKey in these situations.

or

Make sure that the SmartKey is at a minimum distance of 10 ft (3 m) away from the vehicle. When making the kicking movement, make sure that your footing is firm. You could otherwise lose your balance, e.g. on ice.

Observe the following notes:

- The SmartKey is behind the vehicle.
  - If the SmartKey is not detected:
  - Hold the SmartKey in your hand.
     or
  - Ensure that the SmartKey function is activated (→ page 72).
- Stand at least 12 in (30 cm) away from the vehicle while performing the kicking movement.
- Do not touch the bumper while making the kicking movement.
- Do not carry out the kicking movement too slowly.
- The kicking movement must be towards the vehicle and back again.



Detection range of the sensors

If several consecutive kicking movements are not successful, wait ten seconds.

#### System limits

The system may be impaired or may not function in the following cases:

- The sensors are dirty, e.g. due to road salt or snow.
- The kicking movement is made using a prosthetic leg.

The tailgate can open or close unintentionally in the following situations:

- A person's arms or legs are moving in the sensor detection range, e.g. when polishing the vehicle or picking up objects.
- Objects are moved or placed behind the vehicle, e.g. the hose of a fuel dispenser, a charging cable or luggage
- Clamping straps, tarp or other coverings are pulled over the bumper.
- A protective mat with a length reaching over the loading sill down into the detection range of the sensors is used.
- · The protective mat is not secured correctly.

Deactivate the function of the SmartKey  $(\rightarrow$  page 72) or do not carry the SmartKey about your person in such situations.

# Limiting the opening angle of the tailgate

# Activating the opening angle limiter

You can limit the opening angle of the tailgate in the top half of its opening range up to a point shortly before the end position.

- Stop the opening procedure of the tailgate at the desired position.
- Press and hold the closing button on the tailgate until you hear a short acoustic signal. The opening angle limiter will be activated. The tailgate will then stop in the stored position when opened.

# Complete opening of the tailgate after automatic stop

Pull the handle on the outside of the tailgate again.

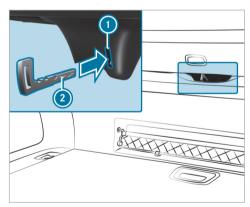
#### Deactivating the opening angle limiter

Press and hold the closing button on the tailgate until two short acoustic signals sound.

#### Unlocking the tailgate with the emergency key

#### Requirements:

The rear seat backrest has been folded forward.



- Remove the emergency key ( $\rightarrow$  page 73).
- Insert emergency key ② into opening ① in the trim and push it in. The tailgate will be unlocked.

#### Side windows

# Opening and closing the side windows

**WARNING** Risk of entrapment when opening a side window

When opening a side window, parts of the body could be drawn in or become trapped between the side window and window frame.

- When opening, make sure that nobody is touching the side window.
- If someone is trapped, release the button immediately or pull it in order to close the side window again.
- **WARNING** Risk of becoming trapped when closing a side window

When closing a side window, body parts could be trapped in the closing area in the process.

When closing, make sure that no body parts are in the closing area. If someone is trapped, release the button immediately or press the button in order to reopen the side window.

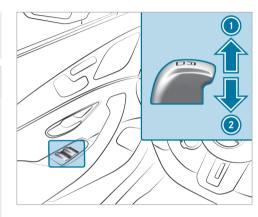
**WARNING** Risk of becoming trapped when children operate the side windows

Children could become trapped if they operate the side windows, particularly when unattended.

- Activate the child safety lock for the rear passenger compartment side windows.
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.
- Never leave children unattended in the vehicle.

#### Requirements:

• The power supply or the vehicle has been switched on.



- Closing
- Opening

The buttons on the driver's door take precedence.

- ➤ To start automatic operation: press the ☐ button beyond the pressure point or pull and release it.
- ➤ To interrupt automatic operation: press or pull the 🖪 button again.

When the vehicle is switched off, you can continue to operate the side windows.

This function is available for around four minutes or until a front door is opened.

Automatic reversing function of the side windows If an obstacle impedes a side window during the closing process, the side window will open again automatically. The automatic reversing function is only an aid and is not a substitute for your attentiveness

- During the closing process, make sure that no body parts are in the closing area.
- **WARNING** Risk of becoming trapped despite there being reversing protection on the side window

The reversing function does not react:

- To soft, light and thin objects, e.g. fingers.
- · During resetting.

The reversing function cannot prevent someone from becoming trapped in these situations.

- During the closing process, make sure that no body parts are in the closing area.
- If someone becomes trapped, press the 自 button to open the side window again.

# Convenience opening (ventilating the vehicle before starting a journey)

**WARNING** Risk of entrapment when opening a side window

When opening a side window, parts of the body could be drawn in or become trapped between the side window and window frame.

- When opening, make sure that nobody is touching the side window.
- Release the button immediately if somebody becomes trapped.

# Requirements

• The SmartKey is in the immediate vicinity of the vehicle.

Press and hold the 🕝 button on the Smart-Key.

The following functions will be performed:

- The vehicle will be unlocked.
- The side windows will be opened.
- The sliding sunroof will be opened.
- The driver's seat ventilation will be switched on
- To continue convenience opening: press and hold the 🔒 button again.

# Convenience closing (closing the vehicle from outside)

▲ WARNING Risk of entrapment due to not paying attention during convenience closing

When the convenience closing feature is operating, parts of the body could become trapped

in the closing area of the side window and the sliding sunroof.

► When the convenience closing feature is operating, monitor the entire closing process and make sure that no body parts are in the closing area.

#### Requirements

- The SmartKey is in the immediate vicinity of the vehicle.
- Press and hold the 📵 button on the Smart-Kev.

The following functions will be performed:

- The vehicle will be locked.
- The side windows will be closed.
- The sliding sunroof will be closed.
- To interrupt convenience closing: release the ⊕ button.
- To continue convenience closing: press and hold the 🔒 button again.
- (i) Convenience closing also functions with KEY-LESS-GO ( $\rightarrow$  page 76).

# Resolving problems with the side windows

WARNING Risk of becoming trapped or fatally injured if reversing protection is not activated

If you close a side window again immediately after it has been blocked, the side window will close with increased or maximum force. The reversing function is then not active and body parts may become trapped.

- Make sure that no parts of the body are in the closing area.
- To stop the closing process, release the button or press the button again to reopen the side window.

#### A side window cannot be closed and you cannot see the cause.

- Check to see whether any objects are in the window guide.
- Adjust the side windows.

# Adjusting the side windows

If a side window is obstructed during closing and reopens again immediately:

Immediately after this, pull and hold the corresponding button again until the side window has closed and hold the button for at least one more second (re-adjustment).

The side window will be closed without the automatic reversing function.

If the side window is obstructed again and reopens again immediately:

Immediately after this, pull and hold the corresponding button again until the side window has closed and hold the button for at least one more second (follow-up adjustment). The side window will be closed without the automatic reversing function.

# The side windows cannot be opened or closed using the convenience opening feature.

Possible causes are:

- · The key battery is weak or discharged.
- Check the battery using the indicator lamp  $(\rightarrow page 71).$

Replace the key battery, if necessary (→ page 73).

# Sliding sunroof

# Opening and closing the sliding sunroof

- (i) The term "sliding sunroof" also refers to the panoramic roof.
- ▲ WARNING Risk of becoming trapped when the sliding sunroof is being opened and closed

Body parts may become trapped in the range of movement.

- During opening and closing, make sure that no body parts are in the range of movement.
- Release the button immediately if somebody becomes trapped.

or

 Briefly press the button in any direction during automatic operation.
 The opening or closing process will be stopped.

**MARNING** Risk of becoming trapped if the sliding sunroof is operated by children

Children operating the sliding sunroof could get caught in the moving parts, particularly if unattended.

- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the key with you and lock the vehicle.
- NOTE Malfunction due to snow and ice

Snow and ice may cause the sliding sunroof to malfunction.

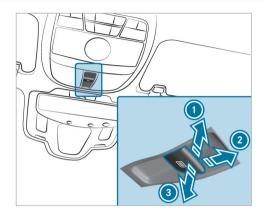
Open the sliding sunroof only if it is free of snow and ice. ! NOTE Damage caused by protruding objects

Objects that protrude from the sliding sunroof may damage the seals.

- Do not allow anything to protrude from the sliding sunroof.
- NOTE Damage to the sliding sunroof when a roof luggage rack is installed

When a roof luggage rack is installed, raising or opening the sliding sunroof may be restricted.

- Check whether the sliding sunroof can be raised or opened when a roof luggage rack is installed.
- If in doubt, do not raise or open the sliding sunroof.



- Raise
- Open
- 3 Close/lower
- Check whether the sliding sunroof can be raised or opened when a roof luggage rack is installed.

- To start automatic operation: press the button beyond the point of resistance or pull and release it.
- To interrupt automatic operation: briefly press the button in any direction.

  The opening/closing process will be stopped.

Vehicles without a panorama roof with power tilt/ sliding panel: the automatic opening and raising features are available only when the sliding sunroof is closed.

# Automatic reversing function of the sliding sunroof

If an obstacle obstructs the sliding sunroof during the closing process, the sliding sunroof will open again automatically. The automatic reversing function is only an aid and is not a substitute for your attentiveness.

During the closing process, make sure that no body parts are in the closing area. **WARNING** Risk of becoming trapped despite the reversing function being active

In particular, the reversing function does not react:

- To soft, light and thin objects, e.g. fingers.
- Towards the end of the closing procedure.
- During resetting.
- During the closing process, make sure that no body parts are in the closing area.
- Release the button immediately if somebody becomes trapped.

or

 Briefly press the button in any direction during automatic operation.
 The closing process will be stopped.

# Rectifying problems with the sliding sunroof

A

WARNING Risk of becoming trapped or fatal injuries when the sliding sunroof is closed again

If the sliding sunroof is closed again immediately after it has been blocked or reset, it will close with increased force.

- Make sure that no parts of the body are in the closing area.
- Release the button immediately if somebody becomes trapped.

or

 Briefly press the button in any direction during the automatic closing process.
 The closing process will be stopped.

The sliding sunroof cannot be closed and you cannot see the cause.

i The term "sliding sunroof" also refers to the panoramic roof.

If the sliding sunroof is obstructed during closing and reopens again slightly:

Immediately after automatic reversing, pull and hold the button down again to the point of resistance until the sliding sunroof is closed.

The sliding sunroof will be closed with increased force.

If the sliding sunroof is obstructed again and opens again slightly:

Repeat the previous step. The sliding sunroof will be closed with even greater force.

Vehicles without a panoramic roof: the sliding sunroof is not operating smoothly.

Reset the sliding sunroof.

# Resetting the sliding sunroof

- Push the button up to the point of resistance repeatedly until the sliding sunroof is fully open.
- Press the button for another second.
- Close the sliding sunroof.

Vehicles with a panoramic roof: the roller sunblind does not operate smoothly.

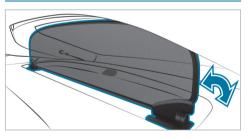
Reset the roller sunblind.

#### Resetting the roller sunblind

- Pull and hold the button little by little until the roller sunblind is fully closed.
- Use automatic operation to fully open and then close the roller sunblind.

# Sunblind and roller sunblind

Folding the sunblind for the rear window up or down



Fold the sun blind up or down.

## Operating the roller sunblind for the panoramic roof

**WARNING** Risk of becoming trapped when the roller sunblind is being opened and closed

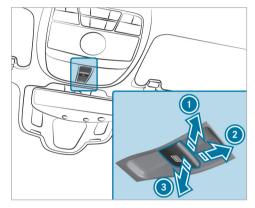
Body parts may become trapped between the roller sunblind and frame.

- When opening or closing, make sure that no body parts are in the roller sunblind's range of movement.
- Release the button immediately if somebody becomes trapped.

or

Briefly press the button in any direction during automatic operation. The opening/closing process will be stopped.

# Opening and closing the roller sunblind



- To open: push the button in direction 1 or pull it in direction (2).
- To close: pull the button in direction 3.

Automatic reversing function of the roller sunblind If an object is obstructing the roller sunblind during the closing process, the roller sunblind will open again automatically. The automatic reversing function is only an aid and is not a substitute for your attentiveness.

When closing the roller sunblind, make sure that no body parts are in the range of movement.

**WARNING** Risk of becoming trapped despite reversing function

In particular, the reversing function does not react to soft, light and thin objects, e.g. fingers.

- When closing the roller sunblind, make sure that no body parts are in the range of movement
- Release the button immediately if somebody becomes trapped.

or

Briefly press the button in any direction during the automatic closing process. The closing process will be stopped.

# Anti-theft protection

#### Function of the immobilizer

The immobilizer prevents your vehicle from being started without the correct key.

The immobilizer is automatically activated when the vehicle is switched off, and deactivated when the vehicle is switched on.

When leaving the vehicle, always take the key with you and lock the vehicle. Anyone can start the vehicle if a valid key has been left inside the vehicle.

(i) In the event the engine cannot be started (yet the vehicle's battery is charged), the system is not operational. Contact an authorized Mercedes-Benz Center or call 1-800-FOR-MERCedes (in the USA) or 1-800-387-0100 (in Canada).

#### ATA (anti-theft alarm system)

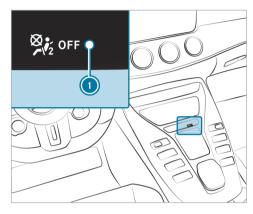
### Function of the ATA system

If the ATA system is armed, a visual and audible alarm is triggered in the following situations:

- · When a door is opened
- · When the tailgate is opened
- When the hood is opened
- When interior protection is triggered (→ page 93)
- When the tow-away alarm is triggered
   (→ page 93)

The ATA system is armed automatically after approximately ten seconds in the following situations:

- After you lock the vehicle with the key
- After you lock the vehicle using KEYLESS-GO



Indicator lamp 

flashes when the ATA system is armed.

The ATA system is deactivated automatically in the following situations:

- · After you unlock the vehicle with the key
- After you unlock the vehicle using KEYLESS-GO

- After you press the start/stop button with the key in the marked space (→ page 145)
- (i) If the battery is heavily discharged, the antitheft alarm system is automatically deactivated in favor of the next engine start.

#### Deactivating the ATA

Press the 👵 , 👵 or 🧩 button on the key.

or

Press the start/stop button with the key in the stowage compartment (→ page 145)

# Deactivating the alarm using KEYLESS-GO

Grasp the outside door handle with the key outside the vehicle.

# Function of the tow-away alarm

This function may not be available in all countries.

An audible and visual alarm is triggered if an alteration to your vehicle's angle of inclination is detected while the tow-away alarm is armed.

The tow-away alarm is automatically armed after about 60 seconds:

- after you lock the vehicle with the key
- after you lock the vehicle using KEYLESS-GO

The tow-away alarm is armed only when the following components are closed:

- Doors
- Tailgate

The tow-away alarm is automatically deactivated:

- after you press the ট্র or ঠ্র্য button on the key
- after you press the start/stop button with the key in the marked space (→ page 145)
- after you unlock the vehicle using KEYLESS-GO
- when you are using HANDS-FREE ACCESS

Information on collision detection when the vehicle is parked ( $\rightarrow$  page 173).

#### Arming/deactivating tow-away alarm

Multimedia system:

- → Settings → Vehicle → Opening/closing → Vehicle Protection
- Arm or deactivate Tow-away Protection.

Tow-away alarm is armed again in the following cases:

- · The vehicle is unlocked again.
- A door is opened.
- · The vehicle is locked again.

# Function of interior protection

i This function may not be available in all countries.

When interior protection is armed, a visual and audible alarm is triggered if movement is detected in the vehicle interior.

Interior protection is armed automatically after approximately ten seconds:

- · after locking the vehicle with the key
- after locking the vehicle using KEYLESS-GO

Interior protection is armed only when the following components are closed:

- Doors
- Tailgate

Interior protection is automatically deactivated:

- after pressing the 😨 or 🐒 button on the key
- after pressing the start/stop button with the key in the stowage compartment (→ page 145)
- after unlocking the vehicle using KEYLESS-GO
- · when using HANDS-FREE ACCESS

The following situations can lead to a false alarm:

- when there are moving objects such as mascots in the vehicle interior
- if a side window is open
- if the sunroof is open

# Arming/deactivating interior protection

Multimedia system:

- → 🙀 >> Settings >> Vehicle
- ▶ Opening/closing ▶ Vehicle Protection
- Arm or deactivate Interior Motion Sensor.

Interior protection is armed again in the following cases:

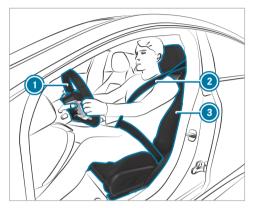
- · The vehicle is unlocked again.
- A door is opened.
- The vehicle is locked again.

# Notes on the correct driver's seat position

WARNING Risk of accident due to adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations in particular:

- If you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- · If you fasten your seat belt while the vehicle is in motion
- ▶ Before starting the vehicle: in particular, adjust the driver's seat, head restraint. steering wheel and mirror, and fasten your seat belt.



Ensure the following when adjusting steering wheel 1, seat belt 2 and driver's seat 3:

- · You are sitting as far away from the driver's air bag as possible, taking the following points into consideration:
- You are sitting in an upright position
- Your thighs are slightly supported by the seat cushion

- Your legs are not fully extended and you can depress the pedals properly
- The back of your head is supported at eve level by the center of the head restraint
- You can hold the steering wheel with your arms slightly bent
- You can move your legs freely
- You can see all the displays on the driver display clearly
- You have a good overview of the traffic conditions
- Observe the notes on correctly fastening the seat belt ( $\rightarrow$  page 40).

Vehicles with an AMG Performance seat: if the front passenger seat is unoccupied, this can lead to noise caused by the seat belt tongue knocking against the seat. You can prevent this by sliding the seat belt tongue upwards with the seat belt adjuster clip. If the front passenger seat is occupied, ensure that the seat belt adjuster clip is pushed down. Only then will the seat belt fit snugly against the body.

# Notes on grab handles

A

**WARNING** Risk of injury due to excessive load on the grab handles

If you apply your full body weight to the grab handle or pull it abruptly, the grab handle may be damaged or come loose from its anchorage. This may result in injuries.

 Use the grab handles only to stabilize the seating position or to assist in getting in and out of the seat.

# Seats

Adjusting the front seat manually and electrically



**WARNING** Risk of becoming trapped if the seats are adjusted by children

Children could become trapped if they adjust the seats, particularly when unattended.

When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

Never leave children unattended in the vehicle.

You can adjust the seats when the ignition is switched off.



**WARNING** Risk of becoming trapped when adjusting the seat

When you adjust a seat, you or other vehicle occupants could become trapped, e.g. on the seat guide rail.

When adjusting a seat, make sure that no one has any part of their body within the sweep of the seat.

Observe the safety notes on "Air bags" and "Children in the vehicle".



**WARNING** Risk of accident due to the driver's seat not being engaged

The driver's seat may move unexpectedly while driving.

This could cause you to lose control of the vehicle.

Always make sure that the driver's seat is engaged before starting the vehicle.

**WARNING** Risk of becoming trapped if the seat height is adjusted carelessly

If you adjust the seat height carelessly, you or other vehicle occupants could be trapped and thereby injured.

Children in particular could accidentally press the electrical seat adjustment buttons and become trapped.

While moving the seats, make sure that hands or other body parts do not get under the lever assembly of the seat adjustment system.

★ WARNING Risk of injury due to head restraints not being installed or being adjusted incorrectly

If head restraints have not been installed or have not been adjusted correctly, there is an increased risk of injury in the head and neck area, e.g. in the event of an accident or when braking.

- Always drive with the head restraints installed
- Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eve level.

Do not rotate the head restraints of the front and rear seats. Otherwise, you will not be able to adjust the height and angle of the head restraints correctly.

Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

### WARNING Risk of injury or death due to an incorrect seat position

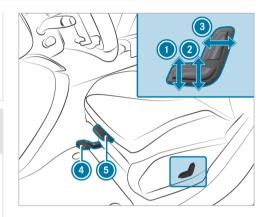
The seat belt does not offer the intended level of protection if you have not moved the seat backrest to an almost vertical position.

In particular, you could slip beneath the seatbelt and become injured.

- Adjust the seat properly before beginning your journey.
- Always ensure that the seat backrest is in an almost vertical position and that the shoulder belt is routed across the center of your shoulder.
- WARNING Risk of potentially fatal injuries due to objects trapped under the front passenger seat

Objects trapped under the front passenger seat may interfere with the function of the automatic front passenger air bag shutoff or damage the system.

- Do not stow any objects under the front passenger seat.
- When the front passenger seat is occupied, ensure that no objects have become trapped beneath the front passenger seat.

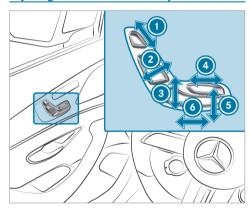


- Seat cushion inclination
- Seat height
- Seat backrest inclination
- Seat fore-and-aft position
- Seat cushion length
- To adjust the seat fore-and-aft position: lift lever 4 and slide the seat into the desired position.

#### 98 Seats and stowing

- Make sure that the seat is engaged.
- To adjust the seat cushion length: lift lever and slide the front section of the seat cushion forwards or backwards.

# Adjusting the front seat electrically



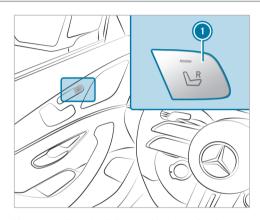
- Head restraint height
- Seat backrest inclination

- Seat height
- Seat cushion length
- Seat cushion inclination
- Seat fore-and-aft position
- Save the settings with the memory function (→ page 107).

# Adjusting the front passenger seat electrically from the driver's seat

# Requirements

• The power supply is switched on.



You can call up the following functions for the front passenger seat:

- · Seat adjustment
- · Seat heating
- Seat ventilation
- Memory function

- To select the front passenger seat: press but-
  - When the indicator lamp lights up, the front passenger seat is selected.
- Adjust the front passenger seat using the buttons on the driver's side door operating unit.

### Adjusting the 4-way lumbar support

Adjusting the 4-way lumbar support via the multimedia system ( $\rightarrow$  page 101).

# Adjusting the AMG Performance seat

To adjust the contour of the seat and for improved lateral support, you can adjust the front seats individually.

On the front passenger seat, you can adjust only the seat side bolsters of the seat backrest.

Adjusting the AMG Performance seat via the multimedia system ( $\rightarrow$  page 101).

#### Head restraints

Adjusting the front seat head restraints manually



**A** WARNING Risk of accident due to adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations in particular:

- If you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- · If you fasten your seat belt while the vehicle is in motion.
- Before starting the vehicle: in particular, adjust the driver's seat, head restraint, steering wheel and mirror, and fasten vour seat belt.

WARNING Risk of injury due to head restraints not being installed or being adjusted incorrectly

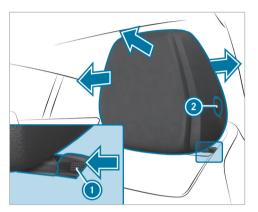
If head restraints have not been installed or have not been adjusted correctly, there is an increased risk of injury in the head and neck area, e.g. in the event of an accident or when braking.

- Always drive with the head restraints installed.
- Before driving off, make sure for every vehicle occupant that the center of the head restraint supports the back of the head at about eye level.

Do not rotate the head restraints of the front and rear seats. Otherwise, you will not be able to adjust the height and angle of the head restraints correctly.

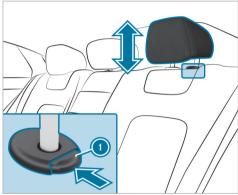
Adjust the head restraint fore-and-aft position so that it is as close as possible to the back of your head.

#### 100 Seats and stowing



- To raise: pull the head restraint up.
- ➤ To lower: press release knob in the direction of the arrow and push the head restraint down.
- To move forwards: pull the head restraint forwards.
- To move backwards: press release knob and push the head restraint backwards.

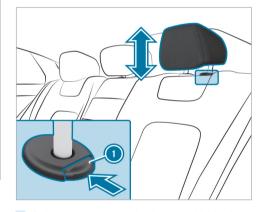
# Adjusting the head restraints of the rear seats manually



- To raise: pull the head restraint up.
- To lower: press release knob (1) and push the head restraint down.

# ■ Installing/removing the outer rear seat head restraints

# Removing



- Release the rear seat backrest and fold it forwards slightly (→ page 112).
- Pull the head restraint upwards as far as it will go.

Push release knob (1) in the direction of the arrow and pull out the head restraint.

#### Installing

- Insert the head restraint such that the notches on the bar are on the left when viewed in the direction of travel.
- Push the head restraint down until it engages.
- Fold the rear seat backrest back until it engages.

# Configuring the seat settings

Multimedia system:

→ Comfort → Seat

#### Adjusting the air cushions

In the corresponding menu, adjust the air cushions for Lumbar or Side Bolsters.

#### Setting the seat heating balance

- Select Heating Settings.
- Select Seat Heating Balance.

Adjust the heat distribution for the desired seat.

#### Setting automatic seat adjustment

WARNING Risk of becoming trapped during adjustment of the driver's seat after calling up a driver profile

Selecting a user profile may trigger an adjustment of the driver's seat to the position saved under the user profile. You or other vehicle occupants could be injured in the process.

Make sure that when the position of driver's seat is being adjusted using the multimedia system, no people or body parts are in the seat's range of movement.

If there is a risk of someone becoming trapped, immediately stop the adjustment process by:

a) Pressing the warning message on the central display.

or

b) Pressing a position button of the memory function or a seat adjustment switch in the driver's door. The adjustment process is stopped.

Multimedia system:

→ 🔝 >> Comfort >> Seat >> Automatic Seat Positioning

#### Manually adjusting driver's seat and steering wheel position to body size

The vehicle calculates a suitable driver's seat and steering wheel position on the basis of the driver's body size and sets this directly.

- To set the unit of measurement: select cm or ft/in.
- Set the size using the scale.
- Select Start Positioning. The driver's seat and steering wheel position is adjusted to the body size that has been set.

#### 102 Seats and stowing

- (i) You can also configure these settings via the Mercedes me user account for your user profile. By synchronizing the profiles in the vehicle and the Mercedes me connect profiles, you can carry over these settings for your vehicle. Further information about synchronizing user profiles.
- (i) If the driver's seat and steering wheel position calculated by the vehicle is not practical or comfortable, it can be manually adapted at any time via the control buttons.

  The outside mirrors are not set via this function. Instead, they have to be set manually via the operating switches.

# Setting automatic adjustment of the lateral support (active multicontour seat)

Multimedia system:

→ 🔝 **>>** Comfort **>>** Seat

Select Dynamic Multicontour Seat.

With this function, the lateral support of the active multicontour seat is automatically adjusted to the driving and cornering dynamics of the vehicle. Select the desired setting.

# Selecting the massage program for the front seats

Multimedia system:

- → 🕝 >> Comfort
- ► Select Massage.
- Select a massage program .
- Start the program for the desired seat .
- To set the massage intensity: switch Intensive on or off.
- ► To stop the massage: select ■.
- i The availability of this function is dependent on the vehicle's equipment.

### Resetting seat settings

Multimedia system:

- → 🙀 ➤ Comfort ➤ Seat
- Select Reset.
- Select for the desired seat.

  The settings for the selected seat are reset.

# Switching the seat heating on/off

A

**WARNING** Risk of burns due to repeatedly switching on the seat heating

Repeatedly switching on the seat heating can cause the seat cushion and seat backrest padding to become very hot.

In particular, the health of persons with limited temperature sensitivity or a limited ability to react to high temperatures may be affected or they may even suffer burn-like injuries.

Do not repeatedly switch on the seat heating.

To protect against overheating, the seat heating may be temporarily deactivated after it has been switched on repeatedly.

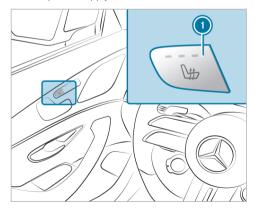
NOTE Damage to the seats caused by objects or documents when the seat heating is switched on

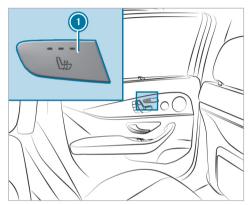
When the seat heating is switched on, overheating may occur due to objects or documents placed on the seats, e.g. seat cushions or child seats. This could cause damage to the seat surface.

Make sure that no objects or documents are on the seats when the seat heating is switched on.

#### Requirements

• The power supply is switched on.





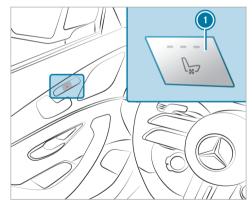
- Press button (1) repeatedly until the desired heating level is set. Depending on the heating level, up to three indicator lamps will light up. If all indicator lamps are off, the seat heating is switched off.
- The seat heating will automatically switch down from the three heating levels after 8, 10 and 20 minutes until the seat heating is switched off.

(i) Vehicles with the Warmth Comfort Package: you can heat the armrests in the door and the center console. You can also set the panel heating in the multimedia system.

# Switching the seat ventilation on/off

#### Requirements

• The power supply is switched on.



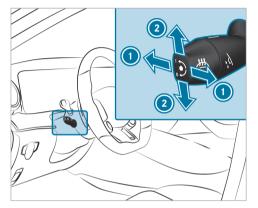
#### 104 Seats and stowing

Press button repeatedly until the desired blower setting has been reached. Depending on the blower setting, up to three indicator lamps will light up. If all indicator lamps are off, the seat ventilation is switched off.

# Steering wheel

### Adjusting the steering wheel electrically

The steering wheel can be adjusted when the power supply is disconnected.

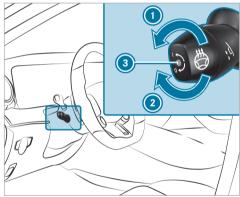


- To adjust the distance to the steering wheel
- To adjust the height
- Save the settings with the memory function  $(\rightarrow)$  page 107).

# Switching the steering wheel heater on/off

#### Requirements:

The power supply or the ignition is switched on.



Turn the lever in the direction of arrow or
 If indicator lamp lights up, the steering

If indicator lamp (3) lights up, the steering wheel heater is switched on.

When you switch the ignition off, the steering wheel heater will switch off

### Decoupling the steering wheel heater from the seat heating

#### Requirements

- The power supply or the vehicle has been switched on
- The steering wheel heater is linked to the seat heating.

Multimedia system:



The function is active by default and the steering wheel heater is automatically activated and deactivated when the seat heating is switched on and off.

Tap on Additional Steering Wheel Heating. The steering wheel heater will be decoupled from the seat heating.

#### Easy entry and exit feature

Using the easy entry and exit feature

WARNING Risk of accident when pulling away during the adjustment process of the easy entry and exit feature

You could lose control of the vehicle.

- Always wait until the adjustment process is complete before driving off.
- WARNING Risk of becoming trapped during adjustment of the easy entry and exit feature

You and other vehicle occupants - particularly children - could become trapped.

- Ensure that no-one has any body parts in the range of movement of the steering wheel.
- Move the adjustment lever of the steering wheel if there is a risk of becoming trapped by the steering wheel. The adjustment process is stopped.

- Never leave children unattended in the vehicle
- When leaving the vehicle, always take the SmartKey with you and lock the vehicle.

Vehicles with memory function: you can stop the adjustment process by pressing one of the memory function position switches.

If the easy entry and exit feature is active, the steering wheel will move upwards and the driver's seat will move back in the following situations:

- You switch off the vehicle when the driver's door is open.
- You open the driver's door when the vehicle is switched off.
- (i) The steering wheel will then move upwards only if it is not already as high as it will go. The driver's seat will then move backwards only if it is not already at the rear of the seat adjustment range.

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The steering wheel will move back to the last drive position when:

- You switch the vehicle on when the driver's door is closed.
- You close the driver's door when the vehicle is switched on.

The last drive position will be saved when:

- If you switch off the vehicle.
- Vehicles with memory function: You save the seat settings via the memory function.

### Setting the easy entry and exit feature

#### Requirements:

The automatic seat adjustment has been activated (→ page 101).

#### Multimedia system:

- → Settings → Vehicle → Comfort
- ► Easy Entry And Exit Feature
- Select Steering Wheel & Seat, Steering Wheel Only or Off.

i If you are using an individual user profile, this information is used for the easy entry and exit feature. This will cause the driver's seat and steering wheel to move into the correct position automatically.

#### Memory function

### Function of the memory function

**WARNING** Risk of an accident if the memory function is used while driving

If you use the memory function on the driver's side while driving, you could lose control of the vehicle as a result of the adjustments being made.

Only use the memory function on the driver's side when the vehicle is stationary. ▲ WARNING Risk of entrapment when adjusting the seat with the memory function

When the memory function adjusts the seat, you and other vehicle occupants – particularly children – could become trapped.

- During the adjustment process of the memory function, make sure that no one has any body parts in the sweep of the seat.
- If someone becomes trapped, press a preset position button or seat adjustment switch immediately.

**WARNING** Danger of entrapment when memory function is activated by children

When children activate the memory function, they can get trapped, especially if they are unsupervised.

Never leave children unattended in the vehicle.

When leaving the vehicle, always take the key with you and lock the vehicle.

You can use the memory function when the vehicle is switched off.

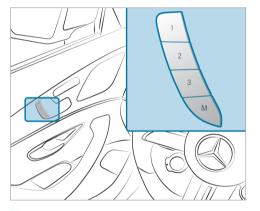
Seat settings for up to three people can be stored and called up using the memory function.

You can save settings for the following systems:

- · Seat, backrest and head restraint
- Steering wheel
- Outside mirrors
- Head-up display

# Operating the memory function

#### Storing



- Set the desired position for all systems.
- Press the memory button M and then press memory position switch 1, 2 or 3 within three seconds. An acoustic signal will sound. The settings are stored.

To call up: press or briefly hold memory position switch 1, 2 or 3. After you release the switch, all systems will be moved into the stored position.

#### Stowage areas

Notes on loading the vehicle

# **▲ DANGER** Risk of exhaust gas poisoning

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open when the engine is running, especially if the vehicle is in motion.

- Always switch off the engine before opening the tailgate.
- Never drive with the tailgate open.

Objects in the deployment area of an air bag may prevent the air bag from functioning correctly. Also observe the notes on the air bags  $(\rightarrow page 54)$ .

#### 108 Seats and stowing

# **WARNING** Risk of injury from unsecured items in the vehicle

If objects, luggage or loads are not secured or not secured sufficiently, they could slip, tip over or be thrown around and thereby hit vehicle occupants.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects in such a way that they cannot be thrown around.
- Before the journey, secure objects, luggage or loads against slipping or tipping over.

# **WARNING** Risk of injury due to objects being stowed incorrectly

If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cup holders, open storage spaces and mobile phone receptacles cannot always retain all objects within.

There is a risk of injury, particularly in the event of sudden braking or abrupt changes in direction.

- Always store objects such that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from storage spaces, parcel nets or storage nets.
- Close the lockable storage spaces before starting a journey.
- Stow and secure objects that are heavy, hard, pointed, sharp-edged, fragile or too large in the cargo compartment.
- WARNING Risk of accident from objects in the driver's footwell and front-passenger footwell

Objects in the driver's footwell and frontpassenger footwell may impede pedal travel or block a depressed pedal.

This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell or front-passenger footwell.
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient clearance for the pedals.
- Do not use loose floor mats and do not lay multiple floor mats on top of one another.

Vehicles with automatic front-passenger air bag shutoff: objects trapped under the front-passenger seat may interfere with the function of the automatic front-passenger air bag shutoff or damage the system. Please observe the notes on the function of automatic front-passenger air bag shutoff (→ page 44).

▲ WARNING - Risk of accident or injury when using the cup holder while the vehicle is moving

The cup holder cannot secure containers while the vehicle is moving.

If you use a cup holder while the vehicle is moving, the container may be flung around and liquids may be spilled. The vehicle occupants may come into contact with the liquid and if it is hot, they could be scalded. You could be distracted from traffic conditions and you may lose control of the vehicle.

- Only use the cup holder when the vehicle is stationary.
- Only use the cup holder for containers of the right size.
- Close the container, particularly if the liquid is hot.

# ! NOTE Damage to the cup holder

The cup holder can be damaged when folding back the rear armrest. When open, the cup holder can be damaged by body weight.

- The rear armrest can only be folded back when the cup holder is closed.
- Do not sit or support yourself on the cup holder when it is open.

! NOTE Damage to the rear armrest due to body weight

When folded out, the rear armrest can be damaged by body weight.

Do not sit or support yourself on the rear seat armrest.

**WARNING** Risk of injury due to an open cargo compartment floor

If you drive with the cargo compartment floor open, objects could be flung around and hit vehicle occupants as a result. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

Always close the cargo compartment floor before a journey.

NOTE Damage to the stowage compartment under the ashtray due to intense heat

The stowage compartment under the ashtray is not heat resistant and could be damaged if you rest a lit cigarette on it.

Make sure that the ashtray is fully engaged.

**WARNING** Risk of fire and injury from hot cigarette lighter

You can suffer burns if you touch the hot heating element or the hot socket of the cigarette lighter.

In addition, flammable materials can catch fire if:

- you drop the hot cigarette lighter.
- children e.g. hold the hot cigarette lighter to objects.
- Always hold the cigarette lighter by the knob.

#### 110 Seats and stowing

- Always make sure that the cigarette lighter is out of the reach of children.
- Never leave children unattended in the vehicle.

# **WARNING** Risk of burns from the tailpipe and tailpipe trims

The exhaust tailpipe and tailpipe trims can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself.

- Always be particularly careful around the tailpipe and the tailpipe trims and supervise children especially closely in this area.
- Allow vehicle parts to cool down before touching them.

NOTE Damage to the cargo floor caused by an unevenly distributed load or an abrupt application of load

The cargo floor may be damaged by an unevenly distributed load or an abrupt application of load .

- Distribute the load evenly.
- Drive carefully when the vehicle is fully laden. Avoid abrupt starts, braking and steering as well as rapid cornering.
- (i) Leather is a natural product. It exhibits natural surface properties such as differences in structure, marks caused by growth and injury or subtle color differences. These surface properties are characteristics of leather and not material defects. Leather is also subject to a natural aging process during which the surface properties change.

The driving characteristics of your vehicle are dependent on the distribution of the load within the vehicle. You should bear the following in mind when loading the vehicle:

- Do not exceed the gross vehicle weight rating or the gross axle weight rating of the vehicle (with the load and including occupants). The values are specified on the vehicle identification plate on the vehicle's B-pillar.
- The load must not protrude above the upper edge of the seat backrests.
- Always place the load behind unoccupied seats if possible.
- Secure the load using the cargo tie-down rings and distribute the load evenly.

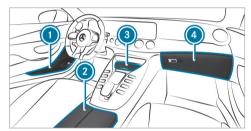
Notes on driving with a roof load

- Distribute the roof load and the load inside the vehicle evenly, placing heavy objects at the bottom. Also comply with the notes on loading the vehicle.
- Drive attentively, and avoid abrupt starts, braking and steering as well as rapid cornering.

- When transporting roof loads and when the vehicle is fully loaded or fully occupied, select drive programs 
  and 
  . These are designed to focus on stability.
- (i) For more information on stowage compartments and stowage areas, please refer to the Digital Operator's Manual.

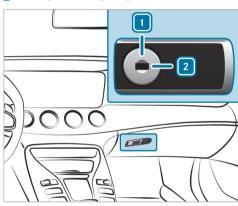
# Stowage spaces in the vehicle interior

Overview of the front storage compartments



- Stowage spaces in the doors
- Storage compartment in the armrest with a multimedia and a USB port as well as a charging module for wireless charging of mobile phones
- 3 Storage compartment in the front center console with a USB port and a 12 V socket
- Glove box

Locking/unlocking the glove box



Turn the emergency key a quarter turn clockwise 2 (to lock) or counter-clockwise 1 (to unlock).

# Through-loading feature in the rear bench seat (EASY-PACK Quickfold)

# Folding the rear seat backrest forwards

WARNING Risk of accident if the rear bench seat, rear seat and seat backrest are not engaged

The rear bench seat, rear seat and seat backrest may fold forwards, even when you are driving.

- As a result, the vehicle occupant will be pushed into the seat belt with increased force. The seat belt will not be able to protect as intended and could cause additional injury.
- Objects or loads in the trunk or cargo compartment will not be restrained by the seat backrest.
- Make sure that the rear bench seat, the rear seat and the seat backrest are engaged before every trip.

If the left and right seat backrests are not engaged and locked in place, this will be shown on the multifunction display on the instrument cluster. A warning tone will also sound.

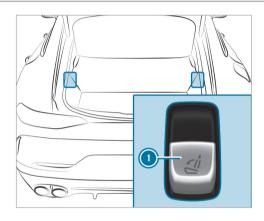
If the center seat backrest is not engaged and locked, the red lock verification indicator will be visible.

#### Requirements:

 To fold the center seat backrest forwards: the center seat backrest has been unlocked.

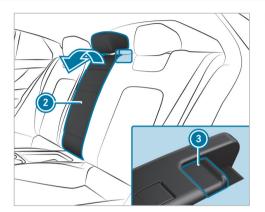
You can fold the center and outer seat backrests forwards separately.

You can unlock the outer seat backrests electrically. The buttons for unlocking are located in the cargo compartment.



Vehicles with a memory function: If necessary, when the seat backrest in the rear passenger compartment is folded forward, the front seat will move forwards slightly to avoid a collision.

- If necessary, fully insert the head restraints in the rear seat backrest.
- To fold the left and right seat backrests forward: pull right or left release handle ①.



- Vehicles with a center seat backrest: pull release catch (3) of seat backrest (2) forward.
- Fold seat backrest 2 forwards.
- If necessary, reset the driver's or front passenger seat.

# Folding the rear seat backrest back

WARNING Risk of becoming trapped when adjusting the seats

When you adjust a seat, you may trap yourself or a vehicle occupant.

- When adjusting a seat, make sure that no one has any body parts in the sweep of the seat
- NOTE Damage caused by trapping the seat belt when folding back the seat backrest

The seat belt could become trapped and thus damaged when the seat backrest is folded back.

- Make sure that the seat belt is not trapped when folding back the seat backrest.
- Move the driver's or front passenger seat forwards, if necessary.



Fold corresponding seat backrest 1 back until it engages.

Left and right seat backrests: if the seat backrest is not engaged and locked in place, this will be shown on the multifunction display on the instrument cluster.

A warning tone will also sound.

Vehicles with a center seat backrest: if the seat backrest is not engaged and locked in

#### 114 Seats and stowing

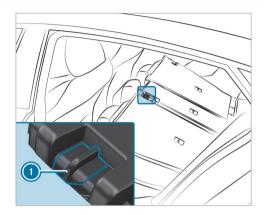
place, red lock verification indicator ② will be visible.

# Locking the release catch of the center rear seat backrest

# Requirements:

• The left and center seat backrests are engaged and joined together.

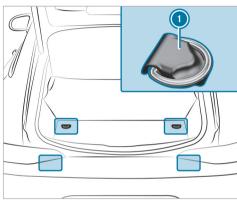
You can lock the center seat backrest release catch if you want to secure the cargo compartment against unauthorized access. The center seat backrest can then be folded forwards only together with the left seat backrest.



- Fold the center and left seat backrests forwards.
- To lock or unlock: slide catch (1) upwards or downwards.

# Overview of the tie-down eyes

Observe the notes on loading the vehicle ( $\rightarrow$  page 107).



1 Tie-down eyes

### Overview of bag hooks

**WARNING** Risk of injury when using bag hooks with heavy objects

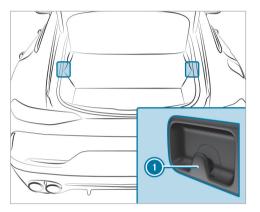
The bag hooks cannot restrain heavy objects or items of luggage.

Objects or items of luggage may be flung around and hit vehicle occupants.

- Only hang light objects on the bag hooks
- Never hang hard, sharp-edged or fragile objects on the bag hooks.

Observe the notes on loading the vehicle  $(\rightarrow page 107)$ .

Subject the bag hooks to a maximum load of 6.6 lbs (3 kg) and do not attach any goods to them.

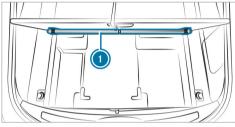


Bag hook

# **EASY-PACK load-securing kit**

Notes on the snap-in module for the cargo compartment (telescopic rod)

The EASY-PACK load-securing kit allows you to use your cargo compartment for a variety of purposes. The components are located in the stowage space under the cargo floor.

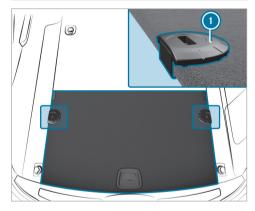


- Telescopic rod with mounting elements and holders
- Installing a telescopic rod
- WARNING Risk of injury due to an open cargo compartment floor

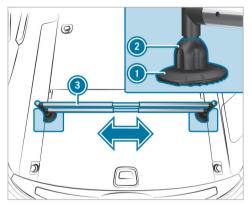
If you drive with the cargo compartment floor open, objects could be flung around and hit vehicle occupants as a result. There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

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Always close the cargo compartment floor before a journey.



- Open the cargo floor.
- Attach holders (1) in the desired position to the side of the cargo floor.
- Close the cargo floor.



- Insert the mounting elements ② into the holders ①.
- Extend the telescopic rod 3.
- Insert the telescopic rod (3) into the mounting elements (2).
- Turn both mounting elements ② to 🕡 until you feel them engage.

# Attaching a roof luggage rack

A

**WARNING** Risk of accident due to exceeding the maximum roof load

The vehicle center of gravity and the usual driving characteristics as well as the steering and braking characteristics alter.

If you exceed the maximum roof load, the driving characteristics, as well as steering and braking, will be greatly impaired.

Never exceed the maximum roof load and adjust your driving style.

You will find information on the maximum roof load in the "Technical data" section.

NOTE Damage to the vehicle due to not observing the maximum permitted headroom clearance

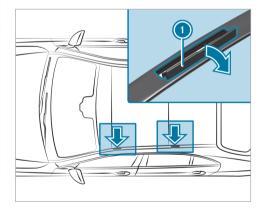
If the vehicle height is greater than the maximum permitted headroom clearance, the roof and other parts of the vehicle may be damaged.

- Observe the signposted headroom clearance.
- If the vehicle height is greater than the permitted headroom clearance, do not enter.
- Observe the changed vehicle height with add-on roof equipment.
- **NOTE** Vehicle damage from non-approved roof luggage racks

The vehicle could be damaged by roof luggage racks that have not been tested and approved for Mercedes-Benz.

- Use only roof luggage racks tested and approved for Mercedes-Benz.
- Depending on the vehicle equipment, ensure that the sliding sunroof can be fully raised when the roof luggage rack is installed.
- Depending on the vehicle equipment, ensure that the tailgate can be fully

- opened when the roof luggage rack is installed
- Position the load on the roof luggage rack in such a way that the vehicle will not sustain damage even when it is in motion.
- (i) It is not possible to attach a roof luggage rack to vehicles with a carbon roof.



**NOTE** Damage to the covers

The covers may be damaged and scratched when being opened.

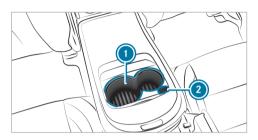
- Do not use metallic or hard objects.
- Carefully fold covers 1 upwards in the direction of the arrow
- Secure the roof luggage rack to the fastening points beneath covers 1.
- Comply with the installation instructions of the roof luggage rack manufacturer.
- Secure the load on the roof luggage rack.

# Cup holder

Switching the cooling or heating function for the temperature-controlled cup holder on or off

When the heating function is used, the metal insert of the cup holder is heated. For this reason, you must not reach into the cup holder insert.

#### 118 Seats and stowing



- ➤ To switch on: press button ② repeatedly until the blue (keep cool) or red (keep warm) indicator lamp on the button lights up.
- To switch off: press button 2 repeatedly until the indicator lamp on the button goes out.
- (i) Clean the removable rubber mat only with clean, lukewarm water and the temperature-controlled cup holder (i) only with a soft cloth.

#### Sockets

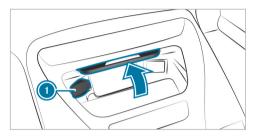
### Using the 12 V socket

### Requirements

 Only devices up to a maximum of 180 W (15 A) are permissible.

Depending on the vehicle equipment, the vehicle has the following 12 V sockets:

- In the stowage compartment in the front center console
- In the stowage compartment in the center console of the rear passenger compartment
- In the cargo compartment



Example: 12 V socket in the stowage compartment in the front center console

- Fold up socket cap ①.
- Insert the plug of the device.

If you have connected a device to the 12 V socket, leave the cover of the stowage compartment open.

# Using the 115 V socket in the rear passenger compartment

**DANGER** Risk of fatal injuries due to a damaged connecting cable or a damaged socket

You could receive an electric shock if the connecting cable or the 115 V power socket is pulled out of the trim or is damaged or wet.

- Use only connecting cables that are dry and free of damage.
- When the vehicle is switched off, make sure that the 115 V power socket is dry.
- Immediately have the 115 V power socket checked or replaced at a qualified specialized workshop if it is damaged or has been pulled out of the trim.
- Never plug the connecting cable into a 115 V power socket that is damaged or has been pulled out of the trim.

**DANGER** Risk of death due to using the socket incorrectly

In particular, you could receive an electric shock:

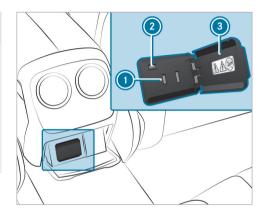
- If you touch the inside of the socket
- If you insert unsuitable devices or objects into the socket
- Do not touch the inside of the socket.
- Only connect suitable devices to the socket.

Make sure that no liquids get into the 115 V socket.

When the 115 V socket is not in use, keep the socket flap closed.

#### Requirements

- The device is equipped with a suitable plug which conforms to the standards specific to the country you are in.
- A device up to a maximum of 150 W (1.3 A) is used.
- · Do not use multiple socket outlets.

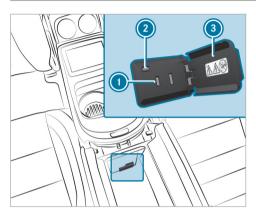


- Open socket flap (3).
- Insert the plug of the device into 115 V socket

When the on-board electrical system voltage is sufficient, indicator lamp 2 lights up.

Vehicles with luxury individual rear seats: the 115 V socket is in the stowage compartment in the center console.

#### 120 Seats and stowing



- Open socket flap 3.
- Insert the plug of the device into 115 V socket .

When the on-board electrical system voltage is sufficient, indicator lamp ② lights up.

#### USB port in the rear passenger compartment

Depending on the vehicle equipment, the vehicle has the following USB ports in the rear passenger compartment:

- for vehicles with luxury individual rear seats: in the rear center console
- for vehicles with a rear bench seat: between the rear seats
- in the stowage compartment in the rear armrest
- Depending on the vehicle equipment, the design of the stowage compartment and the rear center console may vary.

When the vehicle is switched on, you can charge a USB device, such as a mobile phone, at the USB port using a suitable charging cable.

#### Wireless charging of the mobile phone

Notes on wirelessly charging a mobile phone

A

**WARNING** Risk of injury due to objects being stowed incorrectly

If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around and hit vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone receptacles cannot always retain all objects within.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction.

- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces before starting a journey.
- Always stow and secure heavy, hard, pointed, sharp-edged, fragile or bulky

objects in the trunk/cargo compartment.

Observe the notes on loading the vehicle.

**WARNING** Risk of fire from placing objects in the mobile phone storage compartment

Placing other objects in the mobile phone storage compartment could constitute a fire hazard.

- Apart from a mobile phone, do not place any other objects in the mobile phone storage compartment, especially those made of metal
- **NOTE** Damage to objects caused by placing them in the mobile phone storage compartment

If objects are placed in the mobile phone storage compartment, these may be damaged by electromagnetic fields.

Do not place credit cards, storage media, ski passes or other objects sensitive to electromagnetic fields in the mobile phone storage compartment.

**NOTE** Damage to the mobile phone stowage compartment caused by liquids

If liquids enter the mobile phone stowage compartment, the compartment may be damaged.

Ensure that no liquids enter the mobile phone stowage compartment.

Observe the following notes on wirelessly charging a mobile phone:

- The charging function is available only when the ignition has been switched on.
- It may not be possible to charge small mobile phones in every part of the mobile phone receptacle.
- It may not be possible to charge large mobile phones that do not rest in the mobile phone receptacle.
- The mobile phone may heat up during the charging process. In particular, this may

- depend on the applications (apps) currently open in the background.
- For more efficient charging, the protective case should be removed from the mobile phone. Protective covers that are necessary for wireless charging are an exception.

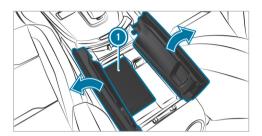
# Charging a mobile phone wirelessly

### Requirements

• The mobile phone is suitable for wireless charging (Qi-compatible mobile phone).

A list of Qi-compatible mobile phones can be found at: https://www.mercedes-benzmobile.com.

#### 122 Seats and stowing



 Place the mobile phone as close to the center of mat as possible with the display facing upwards.

When the charging symbol is shown in the multimedia system, the mobile phone is being charged.

Malfunctions during the charging process are shown in the central display.

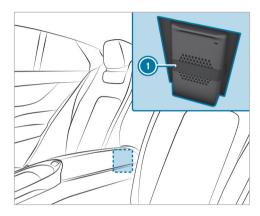
i The mat can be removed for cleaning, e.g. using clean, lukewarm water.

# Wirelessly charging a mobile phone in the rear passenger compartment

#### Requirements

• The mobile phone is suitable for wireless charging (Qi-compatible mobile phone).

A list of Qi-compatible mobile phones can be found at: https://www.mercedes-benz-mobile.com



Example: vehicles with luxury individual rear seats

- Open the stowage compartment in the rear passenger compartment center console.
- Fasten the mobile phone behind rubber strap

  .

When the indicator lamp in the upper area of the mobile phone system lights up, the mobile phone is being charged.

(i) Observe the notes on loading the vehicle (→ page 107).

# Installing/removing the floor mats

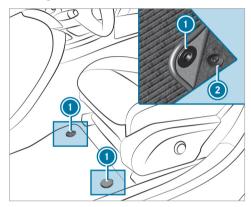
**WARNING** Risk of accident due to objects in the driver's footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal.

This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell.
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.
- Do not use loose floor mats and do not place floor mats on top of one another.

### Installing



- Slide the corresponding seat backwards and lay the floor mat in the footwell.
- Press studs ① onto holders ②.
- Adjust the corresponding seat.

#### Removing

- Slide the corresponding seat backwards and pull the floor mat off holders 2.
- Remove the floor mat.

#### 124 Light and visibility

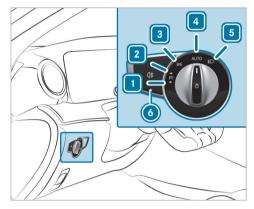
# Exterior lighting

# Information about lighting systems and your responsibility

The various lighting systems of the vehicle are only aids. The driver of the vehicle is responsible for correct vehicle illumination in accordance with the prevailing light and visibility conditions, legal requirements and traffic situation.

# Light switch

Operating the light switch



- 1 FP Left-hand parking lights
- **2 P**€→ Right-hand parking lights
- 3 Standing lights and license plate lamp
- 4 Auto Automatic driving lights (preferred light switch position)

- 5 D Low beam / high beam

When low beam is activated, the [305] indicator lamp for the standing lights will be deactivated and replaced by the [30] low-beam indicator lamp.

- Always park your vehicle safely using sufficient lighting, in accordance with the relevant legal stipulations.
- NOTE Battery discharging by operating the parking lamps

Do not have the parking lamps switched on over a period of several hours.

If the battery is insufficiently charged, the standing lights or parking lights will be switched off automatically to facilitate the next engine start.

The exterior lighting (except standing and parking lights) will switch off automatically when the driver's door is opened.

 Observe the notes on locator lighting (→ page 129).

# Automatic driving lights function

When the vehicle is switched on, the side lamps, low beam and daytime running lights will be switched on automatically depending on the ambient light.

WARNING Risk of accident when the low beam is switched off in poor visibility

When the light switch is set to AUTO, the low beam may not be switched on automatically if there is fog, snow or other causes of poor visibility such as spray.

In such cases, turn the light switch to ■D .

The automatic driving lights are only an aid. You are responsible for the vehicle lighting.

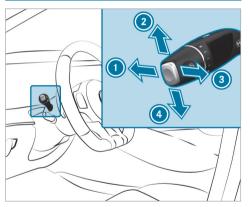
# Switching the rear fog light on/off

#### Requirements

- The light switch is in the or auto position.
- Press button 0.

Please observe the country-specific laws on the use of rear fog lamps.

# Operating the combination switch for the lights



- High beam
- Turn signal light, right
- Headlamp flashing
- Turn signal light, left

Use the combination switch to select the desired function.

### Switching on high beam

- ► Turn the light switch to the D or AUTO position.
- Push the combination switch beyond the point of resistance in the direction of arrow 1. When high beam is activated, the indicator lamp for low beam will be deactivated and replaced by the indicator lamp for high beam **≣**D.

#### Switching off high beam

Move the combination switch back to its starting position.

# Headlamp flashing

Pull the combination switch in the direction of arrow 3.

#### 126 Light and visibility

#### Turn signals

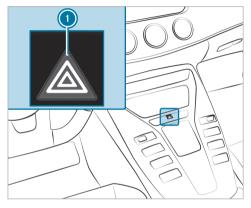
- ➤ To indicate briefly: push the combination switch briefly to the point of resistance in the direction of arrow ② or ③.

  The corresponding turn signal light will floob.
  - The corresponding turn signal light will flash three times.
- To indicate permanently: push the combination switch beyond the point of resistance in the direction of arrow ② or ④.

Vehicles with Active Lane Change Assist:

- A turn signal indicator activated by the driver may continue to operate for the duration of the lane change.
- If the driver indicated directly beforehand but a lane change was not immediately possible, the turn signal indicator may activate automatically.

# Activating/deactivating the hazard warning lights



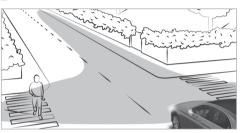
Press button ①.

The hazard warning lights will switch on automatically if:

• the air bag has been deployed.

### Cornering light

# Cornering light function



The cornering light improves the illumination of the road over a wide angle in the turning direction, enabling better visibility on tight bends, for example. The cornering light will be activated only when low beam is switched on.

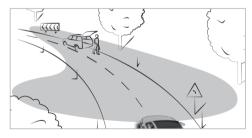
The function will be active in the following cases:

 At speeds below 25 mph (40 km/h) when the turn signal light is switched on or the steering wheel is turned  At speeds between 25 mph (40 km/h) and 43 mph (70 km/h) and when the steering wheel is turned

Traffic circle and intersection function (Canada): the cornering light will be activated on both sides based on an evaluation of the vehicle's current navigation position. It will remain active until after the vehicle has left the traffic circle or intersection.

# Active headlamps

# Active headlamps function



- The headlamps follow the steering movements
- Relevant areas are better illuminated during a journey.

The functions are active when the low beam is switched on.

Depending on the vehicle's equipment, the course of the lane in which you are driving will also be evaluated and the active headlamps function will adjust the light in advance.

# Adaptive Highbeam Assist

### Adaptive Highbeam Assist function

WARNING Risk of accident despite Adaptive Highbeam Assist

Adaptive Highbeam Assist does not react to:

- Road users without lights, e.g. pedestrians
- Road users with poor lighting, e.g. cyclists
- Road users whose lighting is obstructed, e.g. by a barrier

On very rare occasions, Adaptive Highbeam Assist may fail to recognize other road users with their own lighting, or may recognize them too late

In these, or in similar situations, the automatic high beam will not be deactivated or will be activated despite the presence of other road users.

Always observe the road and traffic conditions carefully and switch off the high beam in good time.

Adaptive Highbeam Assist cannot take into account road, weather or traffic conditions.

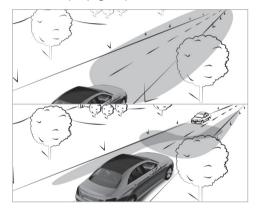
Detection may be restricted in the following cases:

- In poor visibility, e.g. fog, heavy rain or snow
- if there is dirt on the sensors or the sensors are obscured

Adaptive Highbeam Assist is only an aid. You are responsible for adjusting the vehicle's lighting to the prevailing light, visibility and traffic conditions.

#### 128 Light and visibility

(i) Adaptive Highbeam Assist is an on-demand feature (→ page 23).



Adaptive Highbeam Assist automatically switches between the following types of light:

- · Low-beam headlamps
- · High beam

At speeds greater than 19 mph (30 km/h):

 If no other road users are detected, high beam will switch on automatically.

High beam will switch off automatically in the following cases:

- At speeds below 16 mph (25 km/h)
- · If other road users are detected
- · If street lighting is sufficient
- (i) The system's optical sensor is located behind the windshield near the overhead control panel.
- Switching Adaptive Highbeam Assist on/off

# Switching on

- Turn the light switch to the AUTO position.
- Switch on high beam using the combination switch.

If Adaptive Highbeam Assist is activated, the high indicator lamp will light up on the driver's display.

#### Switching off

Switch off high beam using the combination switch.

# Switching the daytime running lamps on/off

Multimedia system:

- → 🔝 >> Settings >> Light
- >> Intelligent Light System
- Activate or deactivate the Daytime Running Lights.
- i The availability of the function is dependent on the country.

# Setting the exterior lighting switch-off delay time

Multimedia system:

- → 🔝 >> Settings >> Light
- >> Interior/Exterior Lighting
- >> External Lighting Delay
- Set the switch-off delay time. When the vehicle's engine is switched off, the exterior lighting will be activated for the set time.

# Activating/deactivating the locator lighting

Multimedia system:

- Activate or deactivate Locator Lighting.

When the function is activated, the exterior lighting will light up for 40 seconds after the vehicle is unlocked or the driver's door is opened when the vehicle is parked and not locked. When you start the vehicle, the locator lighting will be deactivated and the automatic driving lights activated.

# Interior lighting

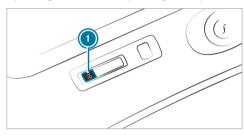
#### Adjusting the interior lighting

# Front overhead control panel



- ① Front left reading lamp
- Automatic interior lighting control
- Front interior lighting
- 4 Rear interior lighting
- ⑤ 茁 Front right reading lamp
- To switch on or off: press button accordingly.

# Operating unit in the rear passenger compartment



- ▶ To switch on or off: press the ① button.

# Adjusting the ambient lighting

Multimedia system:

→ Comfort → Ambient Light

# Setting the color

- Select Color.
- Select Monochrome or Multi-color.
- Set the desired color or color scheme.

#### 130 Light and visibility

#### Adjusting the brightness

- Select Brightness.
- Adjust the brightness.
- i Depending on the ambient light, the ambient lighting will automatically switch between day and night modes.

#### Activating the brightness for zones

- Select Brightness.
- Select Brightness Zones.
- Activate or deactivate the function.

Ο

Set the brightness for the desired zones.

#### Activating effects

- Select Effects.
- Activate the desired effect.
- i Depending on the vehicle equipment, different effects are available.

#### Multi-color Animation

 The chosen color combination will change at predefined intervals.

#### Climate

 If changes are made to the temperature setting in the vehicle, the color of the ambient lighting will change briefly.

#### Greeting

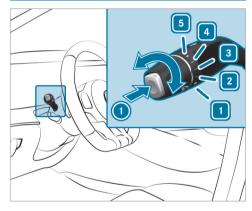
 When you get into the vehicle, a special color animation will play.

# Switching the interior lighting switch-off delay time on/off

Multimedia system:

- → 🔝 >> Settings >> Light
- >> Interior/Exterior Lighting
- >> Interior Lighting Delay
- Activate or deactivate Interior Lighting Delay. If this function is active, the interior lighting will be switched on for a short time after the end of the journey.

# Windshield wiper and windshield washer system Switching the windshield wipers on/off



- 1 0 Windshield wipers off
- 2 ••• Intermittent wiping, normal
- 3 Intermittent wiping, frequent
- 4 Continuous wiping, slow
- 5 Continuous wiping, fast

- Turn the combination switch to the corresponding position 1 - 5.
- Single wipe: press button 🕦 as far as the point of resistance.
- Wiping with washer fluid: press button beyond the point of resistance.
- (i) Observe the notes on washing the vehicle in a car wash ( $\rightarrow$  page 300).

# Changing the windshield wiper blades

WARNING Risk of becoming trapped if the windshield wipers are switched on while wiper blades are being replaced

If the windshield wipers begin to move while you are changing the wiper blades, you can be trapped by the wiper arm.

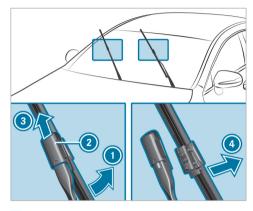
Always switch off the windshield wipers and vehicle before changing the wiper blades.

#### Moving the wiper arms into the replacement position

- Switch the vehicle on and then off again immediately.
- Within around 15 seconds, press and hold the button on the combination switch for approximately three seconds ( $\rightarrow$  page 130). The wiper arms will move into the replacement position.

#### Removing the wiper blades

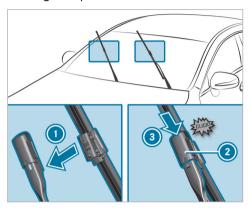
Fold the wiper arms away from the windshield.



- Hold the wiper arm with one hand. With the other hand, turn the wiper blade away from the wiper arm in the direction of arrow 1 as far as it will go.
- Slide catch (2) in the direction of arrow (3) until it engages in the removal position.
- Remove the wiper blade from the wiper arm in the direction of arrow (4).

#### 132 Light and visibility

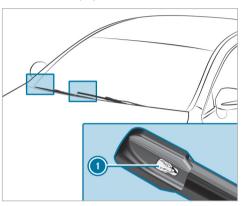
#### Installing the wiper blades



- Insert the new wiper blade into the wiper arm in the direction of arrow (1).
- Slide catch ② in the direction of arrow ③ until it engages in the locking position.
- Make sure that the wiper blade is seated correctly.
- Fold the wiper arms back onto the windshield.

- Switch on the vehicle.
- Press the button on the combination switch (→ page 130).
  The wiper arms will return to their original positions.
- Switch off the vehicle.
- Check the condition of the wiper blades regularly and replace them in the event of visible damage or ongoing smearing.

# Maintenance display



Remove protective film (1) from the maintenance displays on the tips of the newly installed wiper blades.

When the color of the maintenance displays changes from black to yellow, replace the wiper blades.

(i) The duration until the color changes varies depending on the usage conditions.

#### Mirrors

# Operating the outside mirrors

WARNING Risk of accident due to adjusting the vehicle settings while the vehicle is in motion

You could lose control of the vehicle in the following situations in particular:

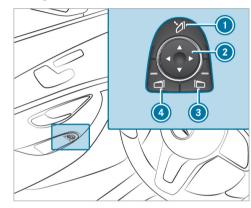
- If you adjust the driver's seat, the head restraint, the steering wheel or the mirror while the vehicle is in motion
- . If you fasten your seat belt while the vehicle is in motion
- ▶ Before starting the vehicle: in particular, adjust the driver's seat, head restraint, steering wheel and mirror, and fasten vour seat belt.

WARNING Risk of accident due to misjudgment of distance when using the front-passenger mirror

The outside mirror on the front passenger side reflects objects on a smaller scale. The objects in view are in fact closer than they appear.

Therefore, always look over your shoulder to check the actual distance between you and the road users traveling behind you.

# Folding the outside mirrors in/out



Briefly press button ①.

# Resetting the outside mirrors

- (i) If the battery has been disconnected or completely discharged, the outside mirrors must be reset. Only then will the automatic mirror folding function work properly.
- Briefly press button ①.

#### 134 Light and visibility

#### Adjusting the outside mirrors

- Use button ③ or ④ to select the outside mirror to be adjusted.
- Use button ② to adjust the position of the mirror glass.

#### Engaging the outside mirrors

- Vehicles without electrically folding outside mirrors: manually move the outside mirror into the correct position.
- Vehicles with electrically folding outside mirrors: press and hold button ⑥.
  You will hear a click and the mirror will audibly click into place. The outside mirror will now be set to the correct position.

# Automatic anti-glare mirrors function

**WARNING** Risk of acid burns and poisoning due to the anti-glare mirror electrolyte

Electrolyte may escape if the glass in an automatic anti-glare mirror breaks.

The electrolyte is hazardous to health and causes irritation. It must not come into contact with your skin, eyes, respiratory organs or clothing or be swallowed.

- If you come into contact with electrolyte, observe the following:
  - Immediately rinse the electrolyte from your skin with water and seek medical attention.
  - If electrolyte comes into contact with your eyes, immediately rinse them thoroughly with clean water and seek medical attention.
  - If the electrolyte is swallowed, immediately rinse your mouth out thoroughly. Do not induce vomiting. Seek medical attention immediately.
  - Immediately change out of clothing which has been contaminated with electrolyte.
  - If an allergic reaction occurs, seek medical attention immediately.

The inside rearview mirror and the outside mirror on the driver's side will automatically go into antiglare mode if light from a headlamp hits the sensor on the inside rearview mirror.

#### System limits

The system will not go into anti-glare mode if:

- · The vehicle is switched off.
- · Reverse gear is engaged.
- The interior lighting is switched on.

# Front-passenger outside mirror parking position function

The parking position makes parking easier.

The front-passenger outside mirror will swivel downwards in the direction of the rear wheel on the front passenger's side when:

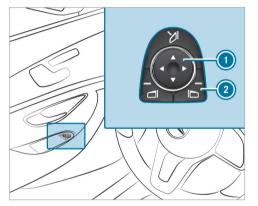
- The parking position is stored ( $\rightarrow$  page 135).
- · The front-passenger mirror is selected.
- · Reverse gear is engaged.

The front-passenger outside mirror will move back to its original position when:

- You shift the transmission to another transmission position.
- You are traveling at a speed greater than 9 mph (15 km/h).
- You press the button for the outside mirror on the driver's side.

# Storing the parking position of the frontpassenger outside mirror using reverse gear

# Storing



- Select the front-passenger outside mirror using button 2.
- Engage reverse gear.
- Move the front-passenger outside mirror into the desired parking position using button 1.

# Calling up

- Select the front-passenger outside mirror using button 2.
- Engage reverse gear. The front-passenger outside mirror will move to the stored parking position.

# Activating/deactivating the automatic mirror folding function

Multimedia system:

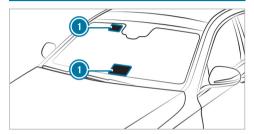
→ Settings → Vehicle

>> Open/Close

Activate or deactivate Automatic Mirror Folding.

#### 136 Light and visibility

# Area permeable to radio waves on the windshield



Radio-controlled equipment such as toll systems can be mounted only on areas 
one of the windshield that are permeable to radio waves.

Areas permeable to radio waves 
 are best visible from outside the vehicle when the windshield is illuminated with an external light source.

Note this position for vehicles with:

· Infra-red reflective windshield

#### Infrared-reflective windshield function

The infrared-reflective windshield is coated and reduces the build-up of heat in the vehicle interior.

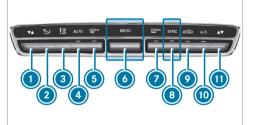
The coating shields the vehicle interior from radio waves.

#### Notes on climate control

An interior air filter in combination with the prefilter in the engine compartment must always be used so that the air conditioning system, pollution level monitoring and the air filtration work correctly. Use filters recommended and approved by Mercedes-Benz. Always have maintenance work carried out at a qualified specialist workshop.

#### Overview of the air-conditioning control panel

The indicator lamps on the buttons indicate that the corresponding function is activated.





Control panel for automatic climate control with/ without stationary heater (example)

- Sets the temperature, left
- Sets the air distribution
- Sets the airflow or switches off climate control
- ▲ AUTO Sets climate control to automatic mode (→ page 139)
- Defrosts the windshield

- Nehicles with control panel for automatic climate control (without stationary heater):

  MENU calls up the air conditioning menu

  Vehicles with control panel for automatic climate control (with stationary heater or plug-in hybrid) or control panel for 3-zone automatic climate control (with/without stationary heater or plug-in hybrid):

  MENU (stationary heater or plug-in hybrid):

  MENU (calls up the air conditioning menu, switches residual heat on/off (→ page 140)
- Switches the rear window heater on/off
- Vehicles with control panel for automatic climate control without stationary heater: SYNC switches synchronization on/off (→ page 139)

Vehicles with control panel for 3-zone automatic climate control without stationary heater: <a href="#">A/C</a> switches the A/C function on/off (→ page 138)

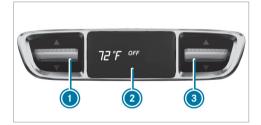
Vehicles with a stationary heater: switches the stationary heater on/off

 Switches air-recirculation mode on/off (→ page 140)

#### 138 Climate control

- Sets the temperature, right

# Rear operating unit in vehicles with control panel for 3-zone automatic climate control



- Sets the temperature
- ② Display
- Sets the temperature

### Operating the climate control system

# Switching climate control on/off

- To switch on: set the airflow to level 1 or higher using the \[ \] button.
- To switch off: set the airflow to level 0 using the ↑ button.

If climate control is switched off, the windows may fog up more quickly. Switch climate control off only briefly.

# Switching the A/C function on/off using the air conditioning control panel

The A/C function heats, cools and dehumidifies the vehicle's interior air.

Press button A/c .

Switch off the A/C function only briefly; otherwise, the windows may fog up more quickly.

Condensation may drip from the underside of the vehicle when cooling mode is active. This is not indicative of a malfunction.

# Calling up the air conditioning menu via the climate bar or the air conditioning control panel

The air conditioning menu can be called up via the climate bar. The climate bar is always shown on the lower edge of the media display.

Select the Climate Menu entry in the air conditioning bar.

# Activating/deactivating the A/C function via the air conditioning menu

Multimedia system:

¬→ Climate Menu → First Row of Seats

Depending on the external conditions, support for improved cooling and dehumidification of the interior air will be provided when the A/C function is activated. If it is not possible to operate the A/C function on the climate bar on the central display, switch the function on or off in the climate menu of the central display.

► Select A/C (A/C).

# Setting climate control to automatic

In automatic mode, the set temperature is controlled and maintained at a constant level by the air supply.

- Press button AUTO.
- To switch to manual mode: press the AUTO button.

In automatic mode, you can choose between five different air quantities using the 1991 button. Automatic mode is retained.

#### Setting air distribution via the air conditioning menu

Multimedia system:

- ¬→ Climate Menu
- Select First Row of Seats or Second Row of Seats.
- To set air distribution: select , or . قر ۲
- Set the airflow.

When the air conditioning system is switched on, at least one zone is always active. However, several air distribution options can be selected at the same time, for example to set the climate control for the vehicle interior and the footwells simultaneously. The will climate control for the windshield can only be selected for the first seat row. When automatic mode is active, the buttons for setting the air distribution are deactivated automatically. If the air conditioning system is deactivated, the buttons remain operable and the last setting is saved.

# Activating/deactivating the climate control synchronization function via the air conditioning control panel

Climate control can be set centrally using the synchronization function. The temperature and air distribution settings for the driver's side will be adopted automatically for the front passenger side.

Press the **SYNC** button.

The synchronization function will be deactivated if the settings for one of the other climate control zones are changed.

#### Switching the synchronization function on /off via the air conditioning menu

Multimedia system:

Climate Menu >> First Row of Seats

The synchronization function controls the climate control centrally. The driver's settings for temperature, airflow and air distribution are automatically adopted for each climate zone.

Select SYNC (SYNC).

# Defrosting the windows

# Windows fogged up on the inside

- Press the AUTO button.
- If the windows remain fogged up: press the wax button.

### Windows fogged up on the outside

Switch on the windshield wipers.

#### 140 Climate control

Press the AUTO button.

### Switching air-recirculation mode on/off

Press the button.
The interior air will be recirculated.

Air-recirculation mode automatically switches to fresh air mode after a while.

(i) If air-recirculation mode is switched on, the windows may fog up more quickly. Switch on air-recirculation mode only briefly.

# Switching residual heat on/off

#### Requirements

• The vehicle is parked.

It is possible to make use of the residual heat from the engine to continue heating or ventilating the front compartment of the vehicle for approximately 30 minutes, depending on the temperature set.

To switch on: press the MENU button.

Residual heat will be switched off automatically.

#### Activating/deactivating ionization

Multimedia system:

# ¬→ Climate Menu → Air Quality

When ionization is activated, the interior air is enriched with negatively charged oxygen ions. This can promote the well-being of the vehicle occupants.

- Select Ionization.
- (i) The function can be performed only if AUTO mode is activated or the air distribution is set to the side air vent. The function is restricted if the side air vents on the driver's side are closed.

# Fragrance system

# Activating/deactivating the fragrance system using the multimedia system

#### Requirements

- · Automatic climate control is activated.
- The glove compartment will close.
- · A flacon is inserted.

Multimedia system:

#### → Climate Menu → Air Quality

The fragrance system distributes a pleasant fragrance throughout the vehicle interior from a flacon located in the glove compartment.

- Navigate down until the climate control bar is active.
- Select Fragrance.
- Activate or deactivate fragrancing.

# Setting the fragrance system using the multimedia system

#### Requirements

- A flacon is inserted.
- The glove compartment is closed.
- · Climate control is activated.

Multimedia system:

# → Climate Menu ➤ Air Quality

The fragrance system distributes a pleasant fragrance throughout the vehicle interior from a flacon located in the glove compartment.

- Select Fragrance.
- Keep pressing until the desired intensity is reached.

# Inserting or removing the flacon of the fragrance system

WARNING Risk of injury from liquid perfume

If children open the flacon, they could drink the liquid perfume or it could come into contact with their eyes.

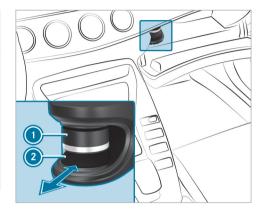
- Do not leave children unattended in the vehicle.
- Consult a doctor immediately if liquid perfume has been drunk.
- If liquid perfume comes into contact with your eyes or skin, rinse your eyes with clean water.
- If symptoms continue, consult a doctor.

**ENVIRONMENTAL NOTE** Environmental damage due to improper disposal of full flacons

Full flacons must not be disposed of with household waste.



Full flacons must be taken to a harmful substance collection point.



- To insert: slide flacon 2 into the holder as far as it will go.
- To remove: pull out flacon 2.

If you do not use genuine Mercedes-Benz interior perfumes, observe the manufacturers' safety notices on the perfume packaging.

#### 142 Climate control

Dispose of the genuine Mercedes-Benz interior perfume flacon when it is empty and do not refill it.

#### Refillable flacon

- Unscrew cap ① of the empty flacon ②.
- Fill flacon ② with a maximum of 0.5 fl. oz. (15 ml).
- Screw cap ① back on to the flacon ②.

Always refill the empty refillable flacon with the same perfume. Observe the separate information sheet attached to the flacon.

#### Air vents

# Adjusting the front air vents

▲ W

**WARNING** Risk of burns or frostbite due to being too close to the air vents

Very hot or very cold air can flow from the air vents.

- Make sure that all vehicle occupants always maintain a sufficient distance from the air vents.
- If necessary, direct the airflow to another area of the vehicle interior.

To guarantee the flow of fresh air through the air vents into the vehicle interior, note the following:

- Always keep the vents and ventilation grilles in the vehicle interior clear.
- Keep the air inlet free of residue build-up (→ page 300).



- To open or close: hold the center of air vent and turn it to the left or right as far as it will go.
- ➤ To set the airflow direction: hold the center of air vent and move it up or down or to the left or right.

# Adjusting the rear air vents



- ➤ To set the airflow direction: hold the center of air vent and move it up or down or to the left or right.

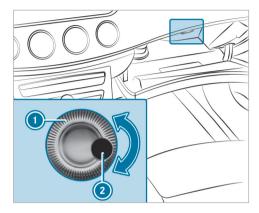
## Opening or closing the air vent in the glove box

**NOTE** Damage to temperature-sensitive objects in the glove box

Temperature-sensitive objects stored in the glove box may be damaged by the air vent located inside it.

- Close the air vent when you heat the vehicle.
- ► At high outside temperatures, open the air vent and switch on the A/C function.

The automatic climate control must be switched on to cool the glove box.



- Air vent controller
- Air vent
- To open or close: turn controller 1 to the right or left.

#### Driving

Switching on the power supply or the vehicle

**WARNING** Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle, they could, in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

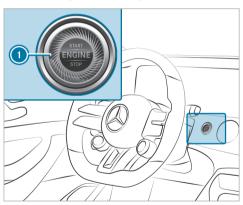
In addition, the children could also set the vehicle in motion by, for example:

- · releasing the parking brake.
- changing the gearbox position.
- starting the vehicle.
- Never leave children unattended in the vehicle.

- When leaving the vehicle, always take the key with you and lock the vehicle.
- Keep the key out of reach of children.

#### Requirements

- The key is in the vehicle and is detected.
- The brake pedal is not depressed.



To switch on the power supply: press button once.

You can, for example, switch on the windshield wiper.

The power supply will be switched off again if the following conditions are met:

- · You open the driver's door.
- You press button (1) twice more.
- ➤ To switch on the vehicle: press button ① twice.
  Indicator and warning lamps will light up on the driver's display.

The vehicle will be switched off again if one of the following conditions is met:

- You do not start the vehicle within 15 minutes and the transmission is in position P or the electric parking brake is applied.
- You press button ① once.

## Starting the vehicle

## Starting the vehicle with the start/stop button

**DANGER** Risk of death caused by exhaust gases

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases is hazardous to health and leads to poisoning.

- Never leave the engine or, if present, the auxiliary heating running in an enclosed space without sufficient ventilation.
- WARNING Risk of fire due to flammable materials in the engine compartment or on the exhaust system

Flammable materials may ignite.

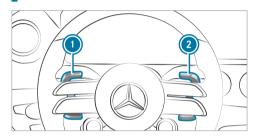
Therefore, regularly check that there are no flammable foreign materials in the engine compartment or on the exhaust system.

#### Requirements

- The key is in the vehicle and is detected.
- Shift the transmission to position  $\mathbf{P}$  or  $\mathbf{N}$ .
- depress the brake pedal and press button (1) once.
- If the vehicle does not start: switch off nonessential consumer equipment and press button once.
- If the vehicle still does not start and the Place the Key in the Marked Space See Operator's Manual display message appears on the driver's display: start the vehicle with the key in the marked space (emergency operation mode) ( $\rightarrow$  page 145).
- You can switch off the vehicle while driving. To do this, press and hold button (1) for about three seconds or press button (1) three times within three seconds. Be sure to observe the safety notes concerning this under "Driving tips" ( $\rightarrow$  page 148).

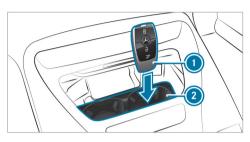
Observe any information regarding display messages that may be shown on the driver's display.

#### ■ Function of Emotion Start



- Start the vehicle with the start/stop button. and simultaneously pull one of steering wheel paddle shifters (1) or (2) The idle speed is briefly increased upon starting and the engine sound is reproduced in a sporty and powerful manner.
- Starting the vehicle with the key in the marked space (emergency operation mode) If the vehicle does not start and the Place the Key in the Marked Space See Operator's Manual

message appears on the driver's display, you can start the vehicle in emergency mode.



- Make sure that marked space 2 is empty.
- Remove key from the key ring.
- Place key in in stowage compartment 2. The vehicle will start after a short time. If you remove key in from marked space 2, the vehicle can still be driven. For further

engine starts, however, key  $\bigcirc$  must be located in marked space  $\bigcirc$  during the entire journey.

Have key ① checked at a qualified specialist workshop.

#### If the vehicle does not start:

- Place key in marked space and leave it there.
- Depress the brake pedal and start the vehicle using the start/stop button.
- (i) You can switch on the power supply or the vehicle with the start/stop button.

Observe any information regarding display messages that may be shown on the driver's display.

## Starting the vehicle via Remote Online Services

## Cooling or heating the vehicle interior before starting the journey

Ensure the following before starting the engine:

- The legal stipulations in the area where your vehicle is parked allow engine starting via smartphone.
- It is safe to start and run the engine where your vehicle is parked.
- The fuel tank is sufficiently full.
- The starter battery is sufficiently charged.

## ■ Charging the starter battery before starting the iourney

You can receive a message on your smartphone when the state of charge of the starter battery is low. You can then start the vehicle with the smartphone to charge the battery. The vehicle is automatically switched off after ten minutes.

Ensure the following before starting the engine:

- The legal stipulations in the area where your vehicle is parked allow engine starting via smartphone.
- It is safe to start and run the engine where your vehicle is parked.
- The fuel tank is sufficiently full.

## Starting the vehicle (Remote Online)

**WARNING** Risk of crushing or entrapment due to unintentional starting of the engine

Limbs could be crushed or trapped if the engine is started unintentionally during service or maintenance work.

Always secure the engine against unintentional starting before carrying out maintenance or repair work.

#### Requirements

- park position P is selected.
- the anti-theft alarm system is not activated.
- the panic alarm is not activated.
- · the hazard warning light system is switched off.
- · the hood is closed.
- the doors are closed and locked.
- the windows and sliding sunroof are closed.
- Start the vehicle using the smartphone. After every vehicle start, the engine runs for ten minutes.

You can carry out a maximum of two consecutive starting attempts. You must start the vehicle with the key before trying to start the vehicle again with the smartphone.

You can switch off the vehicle at any time as follows:

- Via the smartphone app
- By pressing the ☐ or ☐ button on the kev
- (i) Further information can be found in the smartphone app.

### Securing the engine against starting before carrying out maintenance or repair work:

- Switch on the hazard warning light system or unlock the doors.
- Open a side window or the sliding sunroof.

## Breaking-in notes

To preserve the engine during the first 1000 miles (1500 km):

- drive at varying road speeds and engine speeds.
- No faster than 85 mph (140 km/h).
- allow the engine to reach a maximum engine speed of 4500 rpm (4500 rpm) only briefly.

- drive the vehicle in drive program .
- Shift to the next higher gear when the needle reaches the last third before the red area on the rev counter at the very latest.
- Do not shift down manually in order to brake.
- · Avoid overstraining the vehicle, e.g. driving at full throttle.
- Do not depress the accelerator pedal past the pressure point (kickdown).
- increase the engine speed only gradually and accelerate the vehicle to full speed after 1000 miles (1500 km).

This also applies when the engine or parts of the drivetrain have been replaced.

Please also observe the following breaking-in notes:

• In certain handling and driving safety systems, the sensors adjust automatically while a certain distance is being driven after the vehicle has been delivered or after repairs. Full system effectiveness is reached only when this teaching-in process has concluded.

 Brake linings, brake disks and tires that are either new or have been replaced achieve optimum braking effect and grip only after several hundred kilometers. Compensate the reduced braking effect by applying greater force to the brake pedal.

## Engine output and engine torque

(i) The actual (maximum) values that can be achieved for engine output and engine torque may deviate from the certified values within the country-specific guidelines for permissible tolerances (basis: UN-ECE No. 85 or country-specific guidelines).

Influencing variables that can influence this are, for example:

- · Location above sea level
- Fuel grade
- Outside temperature
- · Operating temperature of the engine

Until the engine has reached its operating temperature, the engine operating temperature warning lamp is lit.

Engine output and engine torque have been reduced. Take this into account for your driving style.

When the engine operating temperature warning lamp oes out, full engine output and engine torque are available.

#### Notes on driving

A

WARNING Risk of accident due to objects in the driver's footwell

Objects in the driver's footwell may impede pedal travel or block a depressed pedal.

This jeopardizes the operating and road safety of the vehicle.

- Stow all objects in the vehicle securely so that they cannot get into the driver's footwell.
- Always install the floor mats securely and as prescribed in order to ensure that there is always sufficient room for the pedals.

Do not use loose floor mats and do not place floor mats on top of one another.

A

WARNING Risk of accident due to incorrect footwear

Incorrect footwear includes, for example:

- Shoes with platform soles
- · Shoes with high heels
- Slippers

There is a risk of an accident.

Always wear suitable footwear so that you can operate the pedals safely.

A

**WARNING** Risk of accident if the vehicle is switched off while driving

If you switch off the vehicle while driving, safety functions are restricted or no longer available.

This may affect the power steering system and the brake force boosting, for example.

You will need to use considerably more force to steer and brake, for example.

Do not switch off the vehicle while driving.

**DANGER** Risk of death caused by exhaust gases

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases is hazardous to health and leads to poisoning.

Never leave the engine or, if present, the auxiliary heating running in an enclosed space without sufficient ventilation.

WARNING Risk of skidding and of an accident due to shifting down on slippery road surfaces

If you shift down on slippery road surfaces to increase the engine braking effect, the drive wheels may lose traction.

Do not shift down on slippery road surfaces to increase the engine braking effect.

**DANGER** Risk of fatal injury due to poisonous exhaust gases

If the tailpipe is blocked or sufficient ventilation is not possible, poisonous exhaust gases such as carbon monoxide may enter the vehicle. This is the case, for example, if the vehicle gets stuck in the snow.

- Keep the tailpipe and the area around the vehicle free from snow when the engine or the stationary heater is run-
- Open a window on the side of the vehicle facing away from the wind to ensure an adequate supply of fresh air.

WARNING Risk of accident and injury due to being under the influence of alcohol and drugs while driving

Drinking and driving and/or taking drugs and driving are very dangerous combinations. Even a small amount of alcohol or drugs can affect your reflexes, perceptions and judgment.

The possibility of a serious or even fatal accident are greatly increased when you drink or take drugs and drive.

Do not drink or take drugs and drive or allow anyone to drive who has been drinking or taking drugs.

WARNING Risk of accident due to the brake system overheating

If you leave your foot on the brake pedal when driving, the brake system may overheat.

This increases the braking distance and the brake system can even fail.

Never use the brake pedal as a footrest.

- Do not depress the brake pedal and the accelerator pedal at the same time while driving.
- **WARNING** Risk of accident due to incorrect gearshifting

If the engine speed is higher than the idle speed and you engage the transmission position  $\boxed{\mathbf{D}}$  or  $\boxed{\mathbf{R}}$ , the vehicle may accelerate sharply.

- If you engage the transmission position
  D or R when the vehicle is at a stand-still, always depress the brake pedal firmly and do not accelerate at the same time.
- ! NOTE Engine damage due to excessively high engine speeds

The engine will be damaged if you drive with the engine in the overrevving range.

Do not drive with the engine in the overrevving range.

- I NOTE Wearing out the brake linings by continuously depressing the brake pedal
- Do not depress the brake pedal continuously whilst driving.
- To use the braking effect of the engine, shift to a lower gear in good time.
- NOTE Damage to the drivetrain and engine when pulling away
- Do not warm up the engine while the vehicle is stationary. Pull away immediately.
- Avoid high engine speeds and driving at full throttle until the engine has reached its operating temperature.
- I NOTE Damage to the catalytic converter due to non-combusted fuel

The engine is not running smoothly and is misfiring.

Non-combusted fuel may get into the catalytic converter.

- Only depress the accelerator pedal slightly.
- Have the cause rectified immediately at a qualified specialist workshop.
- I NOTE Reduced battery life due to frequent short-distance trips

The 12 V battery may not be sufficiently charged when the vehicle is used only for short-distance trips. This reduces the life of the battery.

- Drive longer distances regularly to charge the battery.
- NOTE Damage to the vehicle due to not observing the maximum permitted headroom clearance

If the vehicle height is greater than the maximum permitted headroom clearance, the roof and other parts of the vehicle may be damaged.

- Observe the signposted headroom clearance.
- If the vehicle height is greater than the permitted headroom clearance, do not enter.
- Observe the changed vehicle height with add-on roof equipment.
- i Please bear in mind that all the speed values stated in this Operator's Manual are approximate and are subject to a certain tolerance.

#### Notes on driving with a roof load, trailer or fully laden vehicle

When driving with a loaded roof luggage rack or trailer as well as with a fully laden or fully occupied vehicle, the vehicle's driving and steering characteristics change.

You should bear the following in mind:

- · Do not exceed the permissible roof load and towing capacity. Also observe the information in the Technical Data.
- Distribute the roof load and the load inside the vehicle evenly, placing heavy objects at the

bottom. Also comply with the notes on loading the vehicle ( $\rightarrow$  page 107).

• Drive attentively, and avoid abrupt starts, braking and steering as well as rapid cornering.

#### Advice on driving on salt-strewn roads

The braking effect is limited on salt-strewn road surfaces.

Therefore, observe the following notes:

- Due to salt build-up on the brake disks and brake pads, the braking distance can increase considerably or result in one-sided braking.
- Maintain a much greater safety distance to the vehicle traveling ahead.

Remove salt build-up as follows:

- Brake occasionally, paying attention to the traffic conditions
- · Carefully depress the brake pedal at the end of the journey and when starting the next journey

### Notes on hydroplaning

Hydroplaning can take place if a certain depth of water has built up on the road surface.

Observe the following notes during heavy precipitation or in conditions in which hydroplaning may occur:

- Reduce speed
- Avoid tire ruts
- · Avoid sudden steering movements
- · Brake carefully
- (i) Also observe the notes on regularly checking wheels and tires ( $\rightarrow$  page 330).

## Notes on driving through water on the road

Water ingress can damage the engine, electrics and transmission.

Water can also enter the air intake of the engine and cause engine damage.

Observe the following if you must drive through water:

- The water, when calm, may reach no higher than the lower edge of the vehicle body.
- Drive at a walking pace at most: water can otherwise enter the vehicle interior or engine compartment.

 Vehicles traveling ahead or oncoming vehicles can create waves that may exceed the maximum permissible depth of the water.

The braking effect of the brakes is reduced after fording. Brake carefully, paying attention to the traffic conditions until braking power has been fully restored.

#### Function of rear axle steering

The rear axle steering is an electromechanical auxiliary steering on the rear axle which adjusts the steering of the rear wheels according to the position of the front wheels, depending on the speed. This results in greater maneuverability and improved driving stability for the vehicle.

Rear axle steering has the following characteristics:

- reduced steering effort and turning circle resulting in reduced parking effort
- more direct steering resulting in improved control of the vehicle
- improved cornering of the vehicle

## Information on the AMG ceramic high-performance composite brake system

The brake system is designed for heavy loads. This may lead to noise when braking. This effect can also occur after washing the vehicle.

The noise depends on the following factors:

- speed
- brake force
- environmental conditions, e.g. temperature and air humidity
- (i) Have the brake system checked at a qualified specialist workshop after it has been subjected to extreme loads.

#### ECO start/stop function

### ■ ECO start/stop function

i Depending on the engine, the ECO start/stop function is not available in all drive programs. Observe the status display in the driver's display for this.

The engine will be switched off automatically in the following situations if all vehicle conditions for an automatic engine stop are met:

- You brake the vehicle to a standstill in transmission position D or N.
- Vehicles with a 48 V on-board electrical system: you depress the brake pedal when traveling at a low speed.

If the system has detected one of the following situations, the engine will not stop:

- You stop at a stop sign and there is no vehicle in front of you.
- The vehicle that stopped in front of you sets off again.
- You maneuver, turn the steering wheel sharply or engage reverse gear.
- i If the system detects an intelligent stop inhibitor, e.g. a stop sign, the engine will not stop. If you activate the HOLD function or engage park position P, the engine can be switched off in spite of an intelligent stop inhibitor.

The engine will restart automatically in the following cases:

- You engage transmission position **D** or **R**.
- You depress the accelerator pedal.
- The vehicle requires an automatic engine start.
- You release the brake pedal.
- Vehicles with a 48 V on-board electrical system:
  - You release the brake pedal on a downhill gradient and the vehicle does not roll.
  - The vehicle rolls on a downhill gradient and does not automatically enter glide mode at 15 mph (20 km/h).

ECO start/stop function symbols on the driver's display:

- The A symbol (green) appears when the vehicle is at a standstill: the engine was switched off by the ECO start/stop function.
- The symbol (yellow) appears when the vehicle is at a standstill: not all vehicle conditions for an engine stop have been met.

- Neither the A symbol nor the A symbol appears when the vehicle is at a standstill: an intelligent stop inhibitor, e.g. a stop sign, has been detected
- The symbol appears: the ECO start/stop function is deactivated or there is a malfunction.

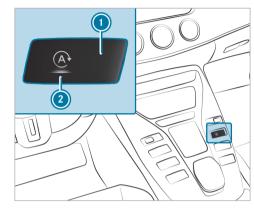
If the engine was switched off by the ECO start/ stop function and you leave the vehicle, a warning tone will sound and the engine will not be restarted. In addition, the following display message will appear on the driver's display:

#### Vehicle is Ready to Drive Switch Off Vehicle **Before Exiting**

If you do not switch off the vehicle, it will automatically be switched off after three minutes.

### Switching the ECO start/stop function on/off

(i) You can also switch the ECO start/stop function on or off via a steering-wheel button, as described below for the display button  $(\rightarrow page 155)$ .

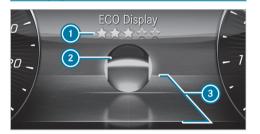


Press display button ①.

The display button indicates current status 2 of the ECO start/stop function:

- (red): deactivated
- (green): activated
- (yellow): inactive

## ECO display function



The ECO display shows an evaluation of your driving style on the driver's display depending on the situation. This enables you to check the efficiency of your driving style and adjust it if necessary. The ECO Display menu shows ball ② that will roll forwards or backwards on a stylized road in the direction of travel according to the driving characteristics.

Above and below the road, lines mark the area for an efficient driving style ③. Ball ② will light up in green if it is rolling within these lines. Outside the lines, the ball will light up in orange.

The ECO display assesses the following criteria for an economical driving style:

- coasting at the right times
- consistent speed
- moderate acceleration

The overall assessment of your driving style "from start" is indicated using stars ①. It starts with five empty stars, which you can fill one after the other if you drive efficiently. When all five stars are filled, a glow will appear in the background.

(i) You can call up the ECO Display function via the Classic menu (→ page 237).

#### AMG Performance exhaust system

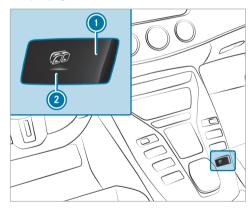
## ■ Function of the AMG Performance exhaust system

You can choose between the following sound characteristics for the AMG Performance exhaust system:

- Balanced: Comfortable sound characteristic
- Powerful: Sporty sound characteristic

## Operating the AMG Performance exhaust system

 You can also operate the AMG performance exhaust system via a steering-wheel button, as described below for the display button (→ page 155).

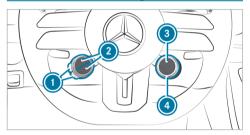


Press display button 1.

The display button indicates the currently selected sound characteristic (2):

- Button symbol (blue): Balanced
- Button symbol (red): Powerful

## Function of the AMG steering-wheel buttons



The AMG steering-wheel buttons are two additional control elements on the steering wheel.

You can assign two vehicle functions of your choice to the left control element. You can change between the available functions for the corresponding button 1 by pressing the upper or lower part of the display button 2 repeatedly. The display buttons (2) show the functions currently selected.

Depending on the equipment, the following functions are available:

 $ESP^{\otimes} (\rightarrow page 178)$ 

AMG RIDE CONTROL + (→ page 214)

AMG Performance exhaust system  $(\rightarrow page 154)$ 

Manual gearshifting ( $\rightarrow$  page 163)

AMG Dynamics ( $\rightarrow$  page 156)

Rear spoiler ( $\rightarrow$  page 218)

ECO start/stop function ( $\rightarrow$  page 152)

You can also select all functions that you have set as favorites in the multimedia system. Information on favorites ( $\rightarrow$  page 250)

(i) Individual functions may not be shown. How functions are displayed and the order in which they are displayed can be set in the multimedia system ( $\rightarrow$  page 156).

If you have assigned specific functions to the display buttons 2, you can operate these functions with the corresponding button 1.

The assignment of the display buttons 2 remains stored even after a new engine start, but the operating status of the respective function is reset to the basic setting.

You can change between the drive programs with the rotary switch 4. The selected drive program will appear on display button (3) and on the driver's display. By pressing the display button (3), you can directly access the drive program [1]  $(\rightarrow page 156)$ .

(i) Individual drive programs may not be shown. How drive programs are displayed and the order in which they are displayed can be set in the multimedia system ( $\rightarrow$  page 160).

#### Setting the AMG steering wheel buttons

Multimedia system:

- → 🔝 ➤ Settings ➤ System
- >> Control Elements
- >> AMG Steer. Wheel Buttons
- (i) The SETTINGS SELECT menu can also be called up using the DYNAMIC SELECT button or by a long press on the respective display button.

The left display buttons on the steering wheel can be set in the SETTINGS SELECT menu.

- In the media display, select the upper or lower display button and switch to the editing mode by means of a long press.
- Press + and select the desired function from the list.

The selected function is assigned to the corresponding display button and can now be called up directly by simply pressing it.

## Deleting button assignment

- Select the upper or lower display button and switch to editing mode by pressing and holding it.
- Press ( to delete the selected display button assignment.

#### DYNAMIC SELECT

#### Function of DYNAMIC SELECT

i Depending on the engine and equipment, the vehicle has different drive programs.

DYNAMIC SELECT makes the quick selection of a drive program possible in accordance with the current driving situation or the desired vehicle characteristics.

You can select from the following drive programs:

- Slippery
  - Optimized pulling away and driving characteristics in wintry and slippery road conditions
- Individual

 Customized settings for drive, suspension, steering and ESP<sup>®</sup>

#### **C** Comfort

- Comfortable and economical driving
- Balance between traction and stability
- Recommended for all road conditions

## S Sport

- Sporty driving
- Enables a sporty driver to adopt a more active driving style
- Suitable only for good road conditions, a dry surface and a clear stretch of road

## S<sup>+</sup> Sport+

- Particularly sporty driving
- Emphasizes the vehicle's own oversteer and understeer characteristics for an even more active driving style
- Suitable only for good road conditions, a dry surface and a clear stretch of road

## Race

Maximum race track-oriented sportiness

- Particularly firm suspension tuning
- Sporty sound from the exhaust system

The Mild drive program offers driving characteristics suited for the racetrack and must not be used on normal roads. The 🔞 drive program may be activated and used only on dedicated race circuits, not on public roads.

Mercedes-AMG recommends selecting drive program c when in city traffic or stop-and-go traffic.

Depending on the drive program selected, the following vehicle characteristics will change:

- Drive
- AMG DYNAMICS
  - The four agility functions, Basic, Advanced, Pro and Master, will be selected automatically depending on the drive program.
  - The steering, shift timing point, all-wheel drive and stabilization functions will be adapted to the selected drive program.
  - When ESP® is active in the R drive program, the Pro agility function is selected.

When ESP® is activated [ESP SPORT] or deactivated ESPOFF in SPORT, the Master function is selected automatically.

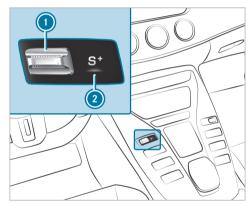
- · Sound from the exhaust system
- Suspension
- (i) You can call up vehicle characteristics via the DYNAMIC SELECT menu in the multimedia system ( $\rightarrow$  page 160).
- (i) You can adjust the agility functions of AMG DYNAMICS using the AMG steering-wheel buttons ( $\rightarrow$  page 155).

You can also change the following vehicle characteristics using the buttons on the center console:

- · Sound from the exhaust system
- Suspension
- FSP®
- AMG Dynamics
- · Manual gearshifting

## Selecting the drive program

(i) You can also select the drive program via the right steering wheel button ( $\rightarrow$  page 155).



Press DYNAMIC SELECT switch 
forwards or backwards.

The selected drive program will appear on display 2 and on the driver's display.

## Configuring DYNAMIC SELECT in the multimedia system

Multimedia system:

→ Settings → Vehicle → DYNAMIC SELECT

#### Setting drive program I

- ► Select Individual.
- Select and set a category.
- (i) A sporty ESP mode can be set in conjunction with a sporty suspension mode.

#### Switching the reset display on/off

- Switch Request at Start on or off.
- This function must be activated for each user profile separately. Only when this function is activated will the drive program and ECO start/stop setting for the previous journey be saved for the respective user profile.

Function on: the next time the vehicle is started a prompt appears asking whether the last active drive program should be restored. If the ECO start/stop function was deactivated, an additional

prompt appears asking if the function should remain deactivated.

(i) The prompt appears only if the previously active settings deviate from the standard settings.

Function off: the next time the vehicle is started the order drive program is set automatically. The ECO start/stop function is activated automatically.

## Configuring DYNAMIC SELECT in the MMS (plugin hybrid or electric vehicles)

Multimedia system:

→ Settings → Vehicle
→ DYNAMIC SELECT

#### Setting drive program I

- ► Select Individual.
- Select and set a category.

## Setting drive program C

Select Comfort.

Select Route Based or Standard.
If route guidance is active and the Route
Based option has been activated, the electrical energy is distributed intelligently over the entire route. In built-up areas, electric mode is preferred, while on the highway the combustion engine is used.

With the Standard option, the vehicle drives in its standard drive program ( Electric or Comfort). There is no distribution of electrical energy over the entire route. The high-voltage battery is exhausted and the vehicle is then driven by the combustion engine.

#### Switching the reset display on/off

- Switch Request at Start on or off.
- (i) This function must be activated for each user profile separately. The drive program for the respective user profile of the last driver is only stored if this function is activated.

**Function on:** the next time the vehicle is started a prompt appears asking whether the last active drive program should be restored.

(i) The prompt appears only if the previously active settings deviate from the standard settings.

Function off: if the drive program was the last one active, and all requirements for the drive program are fulfilled, this will be automatically selected the next time the vehicle is started. If another program was active, then the c drive program is set automatically.

#### Displaying vehicle data

Multimedia system:



Select Vehicle.

The vehicle data is displayed.

## Displaying engine data

Multimedia system:

¬→ 🔝 >> Info

Select Engine.

The engine data is displayed.

The actual maximum values that can be achieved for engine output and engine torque may deviate from the certified values within the country-specific guidelines for permissible tolerances (basis: UN-ECE No. 85 or countryspecific guidelines).

Variables that can influence this are, for example:

- Sea level
- Fuel quality
- Outside temperature
- · Operating temperature of the engine

Adjust your driving style accordingly. The warning lamp in the driver's display is on until the engine has reached operating temperature.

- (i) The values displayed serve only as orientation. The values for engine output and engine torque shown in the media display may deviate from the actual values.
- The warning lamp to show the power output limitation after starting the vehicle is not available in all vehicle models.

### Calling up the fuel consumption indicator

Multimedia system:

¬→ 🔝 >> Info

Select Consumption.

The current and average fuel consumption will be displayed.

## Setting AMG DYNAMIC SELECT in the MBUX multimedia system

Multimedia system:

→ Settings → Vehicle
→ DYNAMIC SELECT

#### Overview of the AMG DYNAMIC SELECT menu



(Example of representation) Representation and arrangement of content equipment-dependent.

- Drive programs
- AMG drive program settings

- ③ ESP and quick-access buttons $^{(0)}$  (→ page 178)
- Edits the quick-access buttons
- The AMG DYNAMIC SELECT menu can also be called up using the DYNAMIC SELECT button.
- Select the appropriate drive program.

The settings of the drive programs can be adjusted individually.

Select the desired tab on the left and make the relevant setting.

Setting options for the drive programs (equipment-dependent):

- AMG DYNAMICS: Basic/Advanced/Pro/Master
- Suspension: Comfort/Sport/Sport+
- Sound: Balanced/Powerful
- Drive (can only be set in the rogram):

Reduced/Moderate/Sport/Dynamic/Race/ Electric/Battery Hold

## Automatic transmission

DIRECT SELECT lever

Function of the DIRECT SELECT lever

▲ WARNING Risk of accident due to incorrect gearshifting

If the engine speed is higher than the idle speed and you engage the transmission position  $\boxed{\mathbf{D}}$  or  $\boxed{\mathbf{R}}$ , the vehicle may accelerate sharply.

If you engage the transmission position
D or R when the vehicle is at a stand-still, always depress the brake pedal firmly and do not accelerate at the same time.

WARNING Risk of accident and injury due to children left unattended in the vehicle

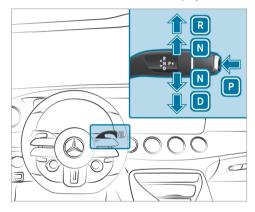
If you leave children unattended in the vehicle, they could, in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- · operate vehicle equipment and become trapped, for example,

In addition, the children could also set the vehicle in motion by, for example:

- · releasing the parking brake.
- changing the gearbox position.
- starting the vehicle.
- Never leave children unattended in the vehicle.
- ► When leaving the vehicle, always take the key with you and lock the vehicle.
- Keep the key out of reach of children.

Use the DIRECT SELECT lever to switch the transmission position. The current transmission position will be shown on the driver's display.



- Park position
- Reverse gear
- N Neutral
- Drive position

#### Engaging reverse gear R

Depress the brake pedal and push the DIRECT SELECT lever upwards past the first point of resistance.

#### Engaging neutral N

- Depress the brake pedal and push the DIRECT SELECT lever up or down to the first point of resistance.
- To shift into neutral N with the vehicle switched on, push the selector lever up or down for several seconds to the first point of resistance.

Subsequently releasing the brake pedal will allow you to move the vehicle freely, e.g. to push it or tow it away.

Proceed as follows if you want the automatic transmission to remain in neutral N even if the vehicle is switched off or the driver's door is opened:

- Depress the brake pedal and engage neutral N when the car is stationary.
- Release the brake pedal.
- Switch off the vehicle.

i) If you then exit the vehicle leaving the key in the vehicle, the automatic transmission remains in neutral N.

## Engaging park position P

NOTE Damage due to engaging park position P while the vehicle is rolling

If you shift the transmission into park position  $\boxed{\mathbf{P}}$  while the vehicle is rolling, the transmission may be damaged.

- If the vehicle is rolling, do not open a door.
- Only engage park position **P** when the vehicle is stationary.
- Observe the notes on parking the vehicle  $(\rightarrow page 167)$ .
- Depress the brake pedal until the vehicle comes to a standstill.
- When the vehicle is stationary, press button **P**.

When the transmission position display shows  $[\mathbf{P}]$ , the park position is engaged. If the trans-

mission position display  $\boxed{\mathbf{P}}$  is not shown, apply the parking brake and secure the vehicle to prevent it from rolling away.

(i) Depending on the situation, it may take a short time until [P] is engaged. Therefore, always pay attention to the transmission position display.

Park position P will be engaged automatically if one of the following conditions is met:

- You switch the stationary vehicle off in transmission position \( \overline{\mathbb{D}} \) or \( \overline{\mathbb{R}} \).
- You open the driver's door when the vehicle is stationary in transmission position  $\boxed{\mathbf{D}}$  or  $\boxed{\mathbf{R}}$ .
- When the vehicle is rolling, you switch if off in transmission position D or R and bring it to a standstill.
- When the vehicle is rolling, you shift to transmission position N, bring the vehicle to a standstill and open the driver's door when the vehicle is stationary.
- Engaging park position **P** automatically is required by the vehicle.

(i) To maneuver with an open driver's door, open the driver's door while the vehicle is stationary and engage transmission position D or R again.

### Engaging drive position D

 Depress the brake pedal and push the DIRECT SELECT lever down past the first point of resistance.

When the automatic transmission is in transmission position  $\boxed{\textbf{D}}$ , it will shift gears automatically. This depends, among other things, on the following factors:

- The selected drive program
- · The position of the accelerator pedal
- · The driving speed

#### Notes on the double-clutch function

The double-clutch function is active when changing down in all drive programs. The double-clutch function reduces load change reactions and supports sporty driving. The acoustic perception of the double-clutch function changes depending on the drive program.

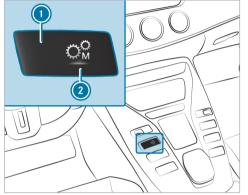
Rocking the vehicle free may help to free the vehicle if it has become stuck in slush or snow.

To rock the vehicle free, move the DIRECT SELECT lever upwards and downwards past the point of resistance to switch between transmission positions  $\mathbf{D}$  and  $\mathbf{R}$ .

(i) The maximum design speed for switching between **D** and **R** is approx. 6 mph (9 km/h).

## Manual gearshifting

(i) You can also activate and deactivate the manual gearshifting via a steering-wheel button, as described below for the display button  $(\rightarrow page 155)$ .



To activate/deactivate: press display button

The display button will indicate currently selected transmission position (2):

- M (red): manual gearshifting
- D (blue): automatic transmission
- (i) To permanently shift the gears manually in drive program using the steering wheel

paddle shifters, select the M (Manual) setting for the transmission

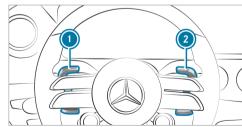
## Shifting up and down

NOTE Damage to the engine due to shifting up too late

The automatic transmission does not shift up in manual mode even when the engine's limiting speed is reached.

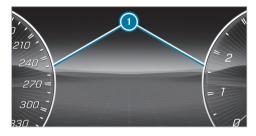
The fuel supply is interrupted in order to prevent the engine from overrevving.

Shift up before the engine speed reaches the red area in the tachometer.



- To shift up: pull steering wheel paddle shifter

  2.
- To shift down: pull steering wheel paddle shifter (1).



If the engine speed is too high or too low, you will not be able to change gear using the steering wheel paddle shifters. In this case, segments will light up red.

#### Gearshift recommendation

The gearshift recommendation assists you in adopting an economical driving style.



- When gearshift recommendation ① appears on the driver's display, shift to the recommended gear.
- The gearshift recommendation is active only if you have enabled manual gearshifting (→ page 163).

### Using kickdown

Maximum acceleration: depress the accelerator pedal beyond the point of resistance.

The automatic transmission will shift up to the next gear when the maximum engine speed is reached to protect the engine from overrevving.

i If you have activated manual gearshifting with the button on the center console, the transmission will not react to the kickdown.

#### Glide mode function

With an anticipatory driving style, Glide mode helps you to reduce fuel consumption.

Glide mode is characterized by the following:

- Mercedes-AMG GT 63 and GT 63 S 4MATIC+: the combustion engine is disconnected from the drivetrain and the vehicle continues to roll.
- All other models: the combustion engine is switched off. All of the vehicle functions remain active.
- The symbol appears on the driver's display.

Glide mode will be activated if the following conditions are met:

- The ECO start/stop function is switched on.
- Drive program is selected with the drive setting "Moderate" or "Reduced".
- The speed is within a suitable range.

- The road's course is suitable, e.g. no steep uphill or downhill gradients or tight bends.
- Mercedes-AMG GT 43 and GT 53 4MATIC+: the state of charge of the battery is sufficient.
- You are no longer depressing the accelerator or brake pedal.

Glide mode will be deactivated again if one of the conditions is no longer met.

#### Function of the 4MATIC

4MATIC ensures that all four wheels are driven. Together with ESP® and 4ETS, 4MATIC improves the traction of your vehicle whenever a driven wheel spins due to insufficient traction.

If you fail to adapt your driving style, 4MATIC can neither reduce the risk of an accident nor override the laws of physics. 4MATIC cannot take account of road, weather and traffic conditions, 4MATIC is only an aid. You are responsible especially for maintaining a safe distance from the vehicle in front, for vehicle speed, for braking in good time and for staving in lane.

(i) In wintry driving conditions, the maximum effect of 4MATIC can only be achieved if you use winter tires (M+S tires), with snow chains if necessary.

### Refueling

Refueling the vehicle

WARNING Risk of fire or explosion from fuel

Fuels are highly flammable.

- Fire, open flames, smoking and creating sparks must be avoided.
- Before refueling, switch off the vehicle and, if installed, the stationary heater, and leave them switched off during refueling.
- WARNING Risk of injury from fuels

Fuels are poisonous and hazardous to your health.

- Do not swallow fuel or let it come into contact with skin, eyes or clothing.
- Do not inhale fuel vapor.
- Keep children away from fuel.
- Keep doors and windows closed during the refueling process.

If you or other people come into contact with fuel, observe the following:

- Immediately rinse fuel off your skin with soap and water.
- If fuel comes into contact with your eyes, immediately rinse them thoroughly with clean water. Seek medical attention immediately.
- If you swallow fuel, seek medical attention immediately. Do not induce vomiting.
- Change immediately out of clothing that has come into contact with fuel.

**WARNING** Risk of fire and explosion due to electrostatic charge

Electrostatic charge can ignite fuel vapor.

- Before you open the fuel filler cap or take hold of the pump nozzle, touch the metallic vehicle body.
- To avoid creating another electrostatic charge, do not get into the vehicle again during the refueling process.
- NOTE Damage caused by the wrong fuel

Vehicles with a gasoline engine:

Even small amounts of the wrong fuel could result in damage to the fuel system, the engine and the emission control system.

Refuel only with low-sulfur spark-ignition engine fuel.

This fuel may contain up to 10% ethanol. Your vehicle is suitable for use with F10 fuel.

Never refuel with one of the following fuels:

- Diesel
- Gasoline with more than 10% ethanol by volume, e. g. E15, E85, E100
- Gasoline with more than 3% methanol by volume, e.g. M15, M30, M85, M100
- · Gasoline with metallic additives

If you have accidentally refueled with the wrong fuel:

- Do not switch on the vehicle.
- Consult a qualified specialist workshop.
- NOTE Do not use diesel to refuel vehicles with a gasoline engine

If you have accidentally refueled with the wrong fuel:

• Do not switch on the vehicle. Otherwise fuel can enter the engine.

Even small amounts of the wrong fuel could result in damage to the fuel system and the engine. The repair costs are high.

- Consult a qualified specialist workshop.
- Have the fuel tank and fuel lines drained completely.
- NOTE Damage to the fuel system caused by overfilled fuel tanks
- Only fill the fuel tank until the pump nozzle switches off.
- ! NOTE Fuel may spray out when you remove the fuel pump nozzle
- Only fill the fuel tank until the pump nozzle switches off.

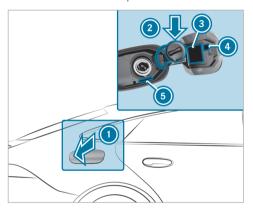
## Requirements

The vehicle is unlocked.

Observe the notes on operating fluids and fuel.

Refuel only using fuel that has at least the octane rating specified on the information label on the

fuel filler flap. Otherwise, engine output may be reduced and fuel consumption increased.



- Fuel filler flap
- Bracket for fuel filler cap
- Tire pressure table
- QR code for rescue card
- Fuel type

- Press on the rearward area of fuel filler flap
- Turn the fuel filler cap counter-clockwise and remove it.
- Insert fuel filler cap from above into bracket
- Completely insert the pump nozzle into the tank filler neck, hook in place and refuel.
- Fill the fuel tank only until the pump nozzle switches off
- Replace the cap on the filler neck and turn it clockwise until it engages audibly.
- Close fuel filler flap (1).

#### Parking

## Parking the vehicle

WARNING Risk of accident and injury caused by an insufficiently secured vehicle rolling away

If the vehicle is not securely parked sufficiently, it can roll away in an uncontrolled way even at a slight downhill gradient.

- On uphill or downhill gradients, turn the front wheels so that the vehicle rolls towards the curb if it starts moving.
- Apply the parking brake.
- Switch the transmission to position **P**.

WARNING Risk of fire caused by hot exhaust system parts

Flammable materials such as leaves, grass or twigs may ignite.

Park the vehicle so that no flammable material can come into contact with hot vehicle components.

- In particular, do not park on dry grassland or harvested grain fields.
- **WARNING** Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle, they could, in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- operate vehicle equipment and become trapped, for example.

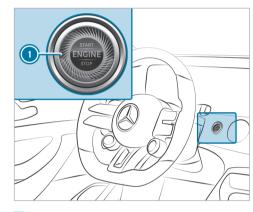
In addition, the children could also set the vehicle in motion by, for example:

- · releasing the parking brake.
- changing the gearbox position.
- starting the vehicle.
- Never leave children unattended in the vehicle.

- When leaving the vehicle, always take the key with you and lock the vehicle.
- ► Keep the key out of reach of children.
- NOTE Damage to the vehicle due to it rolling away
- Always secure the vehicle against rolling away.
- NOTE Damage due to the vehicle lowering

Vehicles with AMG adaptive sport suspension system + or level control: The vehicle can lower because of temperature differences or longer non-operational times. This can cause damage to parts of the body.

When stopping the vehicle and when driving off, make sure that there are no obstacles such as curbs under or in the immediate vicinity of the body.



- Bring the vehicle to a standstill by depressing the brake pedal.
- On uphill or downhill gradients, turn the front wheels so that the vehicle rolls towards the curb if it starts moving.
- Apply the electric parking brake.

- Engage transmission position P in a stationary vehicle with the brake pedal applied  $(\rightarrow page 162)$ .
- Switch off the vehicle by pressing button 1.
- Release the service brake slowly.
- Get out of the vehicle and lock it.
- When you park the vehicle, you can still operate the side windows and the sliding sunroof for approximately four minutes if the driver's door is closed

## Garage door opener

Programming buttons for the garage door opener

**DANGER** Risk of death caused by exhaust gases

Combustion engines emit poisonous exhaust gases such as carbon monoxide. Inhaling these exhaust gases is hazardous to health and leads to poisoning.

Never leave the engine or, if present, the auxiliary heating running in an enclosed space without sufficient ventilation.

WARNING Risk of injury by becoming trapped when opening and closing a garage door

When you operate or program a garage door with an integrated garage door opener, persons can become trapped or struck by the garage door if they stand within its range of movement.

Always make sure that nobody is within the range of the garage door's movement.

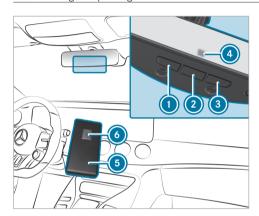
Only operate the following doors using the garage door opener:

- Doors with a safety stop and reversing feature
- Doors which conform to the current U.S. safety standards

Before programming the garage door opener, park the vehicle outside the garage. Make sure that the vehicle is switched on but not started

#### Requirements

- The vehicle has been parked outside the garage or outside the range of movement of the door.
- The vehicle is switched on.
- The vehicle has not been started.
- (i) The garage door opener function is always available when the vehicle is switched on



 Check if the transmitter frequency of the remote control has the frequency range of 280 to 868 MHz.

Radio equipment approval number:

- NZLMUAHL5 (USA)
- 4112A-MUAHL5 (Canada)

- Press and hold button ①, ② or ③ that you wish to program.
  Indicator lamp ④ flashes yellow.
- i It can take up to 20 seconds before the indicator lamp flashes yellow.
- Release the previously pressed button. Indicator lamp (4) continues to flash yellow.
- Point remote control (3) from a distance of 0.4 in (1 cm) to 3 in (8 cm) towards button (1), (2) or (3).
- Press and hold button 6 of remote control 5 until one of the following signals appears:
  - Indicator lamp lights up green continuously. Programming is complete.
  - Indicator lamp Islanes green. Programming was successful. Additionally, synchronization of the rolling code with the door system must be carried out.
- If indicator lamp 4 does not light up or flash green: repeat the procedure.
- Release all of the buttons.

(i) The remote control for the door drive is not included in the scope of delivery of the garage door opener.

## Synchronizing the rolling code

#### Requirements

- The door system uses a rolling code.
- The vehicle must be within range of the garage door or door drive.
- The vehicle as well as persons and objects are located outside the range of movement of the door.
- Press the program button on the door drive unit.
   Initiate the next step within approximately 30 seconds.
- Press previously programmed button ①, ②
   or ③ repeatedly until the door closes.
   When the door closes, programming is completed.
- i Please also read the operating instructions for the door drive.

#### Troubleshooting when programming the remote control

- Check if the transmitter frequency of remote control (5) is supported.
- Replace the batteries in remote control (5).
- Hold remote control (5) at various angles from a distance of 0.4 in (1 cm) to 3 in (8 cm) front of the inside rearview mirror. You should test every position for at least 25 seconds before trving another position.
- Hold remote control (5) at the same angles at various distances in front of the inside rearview mirror. You should test every position for at least 25 seconds before trying another position.
- On remote controls that transmit only for a limited period, press button (3) on remote control (5) again before transmission ends.
- Angle the antenna line of the garage door opener unit toward the remote control.
- (i) It is possible that older garage doors cannot be operated using the remote control in the inside rearview mirror even after you have

- successfully performed the measures described above. If this is the case, contact the Homel ink® Hotline
- (i) Support and additional information on programming:
  - on the toll free Homel ink<sup>®</sup> Hotline on 1-800-355-3515
  - on the Internet at https:// www.homelink.com/mercedes
- Opening or closing the garage door

#### Requirements

- The corresponding button is programmed to operate the door.
- Press and hold buttons (1), (2) or (3) until the door opens or closes.
- If the indicator lamp (4) flashes yellow after approx. 20 seconds: Press the previously pressed button again and keep it pressed until the door opens or closes.

#### Clearing the garage door opener memory

- Press and hold buttons (1) and (3). Indicator lamp (4) lights up vellow.
- If indicator lamp (4) flashes green: release buttons (1) and (3). The entire memory has been deleted.

## Electric parking brake

## Function of the electric parking brake (applying) automatically)

WARNING Risk of accident and injury due to children left unattended in the vehicle

If you leave children unattended in the vehicle. they could, in particular:

- open doors, thereby endangering other persons or road users.
- get out and be struck by oncoming traffic.
- · operate vehicle equipment and become trapped, for example.

In addition, the children could also set the vehicle in motion by, for example:

- releasing the parking brake.
- · changing the gearbox position.
- · starting the vehicle.
- Never leave children unattended in the vehicle.
- When leaving the vehicle, always take the key with you and lock the vehicle.
- Keep the key out of reach of children.

# The electric parking brake is applied if the transmission is in position P and one of the following conditions is fulfilled:

- · The vehicle is switched off.
- The seat belt tongue is not inserted in the seat belt buckle of the driver's seat and the driver's door is opened.
- (i) To prevent application: pull the handle of the electric parking brake ( $\rightarrow$  page 173).

## In the following situations, the electric parking brake is also applied:

- The HOLD function is keeping the vehicle stationary.
- Active Parking Assist is keeping the vehicle stationary.
- Active Distance Assist DISTRONIC is bringing the vehicle to a standstill.
- In addition, one of the following conditions must be fulfilled:
  - The vehicle is switched off.
  - The seat belt tongue is not inserted in the seat belt buckle of the driver's seat and the driver's door is opened.
  - There is a system malfunction.
  - The power supply is insufficient.
  - The vehicle is stationary for a lengthy period.

When the electric parking brake is applied, the red PARK (USA) or (2) (Canada) indicator lamp lights up in the driver's display.

i The electric parking brake is not automatically applied if the vehicle is switched off by the ECO start/stop function.

## Function of the electric parking brake (releasing automatically)

The electric parking brake is released when the following conditions are fulfilled:

- The driver's door is closed.
- The vehicle has been started.
- If the transmission is in position **R**, the tailgate must be closed.
- The seat belt tongue is inserted into the seat belt buckle of the driver's seat.

If the seat belt tongue is not inserted into the seat belt buckle of the driver's seat, one of the following conditions must be fulfilled:

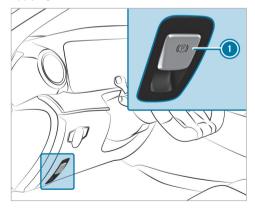
You shift from transmission position P. or

You have previously driven at speeds greater than 2 mph (3 km/h).

When the electric parking brake is released, the red PARK (USA) or (D) (Canada) indicator lamp in the driver's display goes out.

## Applying/releasing the electric parking brake manually

## Applying



- Push handle 1. The red PARK (USA) or (P) (Canada) indicator lamp lights up in the driver's display.
- The electric parking brake is only securely applied if the red PARK (USA) or (P) (Canada) indicator lamp is lit continuously.

#### Releasing

- Switch on the vehicle.
- Pull handle 

  . The red PARK (USA) or (Canada) indicator lamp in the driver's display goes out.

## **Emergency braking**

Press and hold handle 

. As long as the vehicle is in motion, the Release Parking Brake message is displayed and the red PARK (USA) or (Canada) indicator lamp flashes.

When the vehicle has been braked to a standstill, the electric parking brake is applied. The red PARK (USA) or (P) (Canada) indicator lamp lights up in the driver's display.

## Information on collision detection on a parked vehicle

If a collision is detected on the locked vehicle when the tow-away alarm is activated and collision detection is switched on, you will receive a message in the multimedia system when the vehicle is switched on

You will receive information about the following points:

- The area of the vehicle that may have been damaged.
- The force of the impact.

The following situation can lead to inadvertent activation:

- The parked vehicle is moved, for example, in a two-story garage.
- (i) Deactivate the tow-away alarm in order to prevent inadvertent activation. If you deactivate the tow-away alarm, collision detection will also be deactivated

You can permanently deactivate collision detection via the multimedia system  $(\rightarrow page 174)$ .

(i) If the battery is severely discharged, the function for detecting a collision on a parked vehicle is automatically deactivated to facilitate the next engine start.

#### System limits

Detection may be restricted in the following situations:

- the vehicle is damaged without impact, for example, if an outside mirror is torn off or the paint is damaged by a key
- · an impact occurs at low speed
- · the electric parking brake is not applied
- You are responsible for your vehicle. Convince yourself that your vehicle is free of damage and roadworthy.

## Setting collision detection on a parked vehicle

Multimedia system:

- → 🔝 >> Settings >> Vehicle
- ▶ Open/Close ▶ Vehicle Protection
- Activate or deactivate the function via Collision Notification.
- i A maximum of three incidents can be registered. Up to 15 photos are taken for every incident. In the event of another incident, the photos of the first incident will be overwritten if they have not been deleted already.

## Activating or deactivating the collision photos function

Note possible legal restrictions in some countries regarding automatic recording of the vehicle surroundings.

Activate or deactivate Collision Photos.

## Transferring the collision photos with the Mercedes me App

- Select Upload Collision Photos.
- Select Upload Automatically.

- Scan the generated QR code on the central display with the Mercedes me App.
   The encrypted collision photos will then be uploaded to Mercedes me.
- Any device that can scan QR codes can be used to view the collision photos in the Mercedes me App.

## Copying the collision photos to a USB flash drive

- Connect a USB flash drive .
- Select Manage Collision Photos.
- ► Select Copy (USB).

All collision photos are copied to the USB flash drive.

(i) To ensure secure operation, only use with FAT32 or exFAT formatted USB storage devices.

### Deleting collision photos

- Select Manage Collision Photos.
- Select Delete.
- All collision photos will be deleted.

#### Notes on parking the vehicle for an extended period

If you leave the vehicle parked for longer than six weeks, it may suffer damage through disuse.

The 12 V battery may also be impaired or damaged by heavy discharging.

(i) Further information can be obtained at a qualified specialist workshop.

## Standby mode (extension of the starter battery's period out of use)

#### Standby mode function

(i) This function is not available for all models.

If standby mode is activated, energy loss will be minimized during extended periods of non-operation.

Standby mode is characterized by the following:

- The starter battery is preserved.
- The maximum non-operational time appears on the central display.
- The connection to online services is interrupted.

- The ATA (anti-theft alarm system) is not availahle
- The interior protection and tow-away alarm functions are not available
- The function for detecting collisions for a parked vehicle is not available.

If the following conditions are fulfilled, standby mode can be activated or deactivated using the multimedia system:

- . The vehicle is switched on.
- The vehicle has not been started.

Exceeding the vehicle's displayed non-operational time may cause inconvenience; i.e. it cannot be guaranteed that the starter battery will reliably start the vehicle.

Charge the starter battery in the following situations:

- The vehicle's non-operational time must be extended.
- The state of charge of the starter battery is insufficient for standby mode.

(i) Standby mode is automatically deactivated when the vehicle is switched on.

## Activating/deactivating standby mode (parking) up the vehicle)

#### Requirements

- The power supply is switched on.
- The vehicle is not switched on.

Multimedia system:

→ Settings → Vehicle

> Other Functions

Activate or deactivate Standby Mode.

## Driving and driving safety systems Driving systems and your responsibility

Your vehicle is equipped with driving systems that assist you in driving, parking and maneuvering the vehicle. The driving systems are only aids. They are not a substitute for you paying attention to your surroundings and do not relieve you of your responsibility pertaining to road traffic law. The driver is always responsible for maintaining a safe

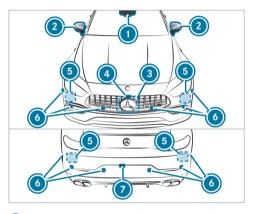
distance to the vehicle in front, for vehicle speed, for braking in good time and for staying in lane. Pay attention to the traffic conditions at all times and intervene when necessary. Be aware of the limitations regarding the safe use of these systems.

Driving systems can neither reduce the risk of an accident if you fail to adapt your driving style nor override the laws of physics. They cannot always take into account road, weather or traffic conditions.

 Some driving systems can regulate or limit the speed to a previously set value. Draw attention to the stored speed when changing drivers.

#### Information on vehicle sensors and cameras

Some driving and driving safety systems use cameras as well as radar or ultrasonic sensors to monitor the area in front of, behind or next to the vehicle.



- Multifunction camera
- Cameras in the outside mirrors
- Front radar
- Front camera
- 6 Corner radars
- Ultrasonic sensors
- Rear-view camera

▲ WARNING Risk of accident due to restricted detection performance of vehicle sensors and cameras

If the area around vehicle sensors or cameras is covered, damaged or dirty, certain driving and safety systems cannot function correctly. There is a risk of an accident.

- Keep the area around vehicle sensors or cameras clear of any obstructions and clean.
- Have damage to the bumper, radiator grille or stone chipping in the area of the front and rear windows repaired at a qualified specialist workshop.

Particularly, keep the areas around the sensors and cameras free of dirt, ice or slush ( $\rightarrow$  page 304). The sensors and cameras must not be covered and the detection ranges around them must be kept free. Do not attach additional license plate bracket, advertisements, stickers, foils or foils to protect against stone chippings in the detection range of the sensors and cameras.

Make sure that there are no overhanging loads protruding into the detection range.

If there is damage to a bumper or the radiator grill, or after an impact, have the function of the sensors checked at a qualified specialist workshop. Have damage or stone chipping in the area of the cameras on the front and rear windows repaired at a qualified specialist workshop.

The rear-view camera can extend and retract automatically for the purpose of calibration, even though there is no camera image in the display.

## Overview of driving systems and driving safety systems

- ABS (→ page 178)
- BAS (→ page 178)
- ESP<sup>®</sup> (→ page 178)
- ESP<sup>®</sup> Crosswind Assist (→ page 180)
- EBD (→ page 181)
- STEER CONTROL (→ page 181)
- HOLD function (→ page 181)

- Hill Start Assist (→ page 182)
- ATTENTION ASSIST (→ page 183)
- Cruise control (→ page 184)
- Traffic Sign Assist (→ page 203)
- Traffic light view (→ page 207)
- AMG RIDE CONTROL (→ page 214)
- AMG RIDE CONTROL + (→ page 214)
- RACE START (→ page 215)
- DRIFT MODE (→ page 216)

## **Driving Assistance Package**

- (i) The following functions are part of the Driving Assistance Package. Certain functions are available only in some countries. Some functions are also available without the Driving Assistance Package, albeit with restricted functionality.
- Active Distance Assist DISTRONIC  $(\rightarrow page 186)$
- Active Speed Limit Assist (→ page 191)
- Route-based speed adaptation (→ page 191)
- Active Brake Assist (→ page 198)

- Active Steering Assist (→ page 194)
- Active Emergency Stop Assist (→ page 196)
- Active Lane Change Assist (→ page 196)
- Active Stop-and-Go Assist (country-dependent) ( $\rightarrow$  page 193)
- Blind Spot Assist and Active Blind Spot Assist with exit warning ( $\rightarrow$  page 207)
- Active Lane Keeping Assist (→ page 210)
- PRE-SAFE<sup>®</sup> Impulse Side (→ page 47)

## Parking Package

- (i) The availability of individual functions is country- and equipment-dependent.
- Rear-view camera (→ page 220)
- 360° camera (→ page 221)
- Parking Assist PARKTRONIC (→ page 225)
- Active Parking Assist (→ page 228)

#### **Function of ABS**

The Anti-lock Brake System (ABS) regulates the brake pressure in critical driving situations:

- During braking, for instance, at maximum fullstop braking or if there is insufficient tire traction, the wheels are prevented from locking.
- Vehicle steerability while braking is ensured.

If ABS intervenes when braking, you will feel a pulsing in the brake pedal. The pulsating brake pedal can be an indication of hazardous road conditions and can serve as a reminder to take extra care while driving.

## System limits

- ABS is active from speeds of approx. 3 mph (5 km/h).
- ABS may be impaired or may not function if a malfunction has occurred and the yellow ABS warning lamp lights up continuously after the vehicle is started.

#### **Function of BAS**



**WARNING** Risk of an accident caused by a malfunction in BAS (Brake Assist System)

If BAS is malfunctioning, the braking distance in an emergency braking situation is increased.

Depress the brake pedal with full force in emergency braking situations. ABS prevents the wheels from locking.

The Brake Assist System (BAS) supports your emergency braking situation with additional brake force.

If you depress the brake pedal quickly, BAS is activated:

- BAS automatically boosts the brake pressure.
- BAS can shorten the braking distance.
- · ABS prevents the wheels from locking.

The brakes will function as usual once you release the brake pedal. BAS is deactivated.

## Function of ESP®

You can select between the following modes of the Electronic Stability Program (ESP®):

- ESP® ON
- ESP® SPORT
- ESP® OFF

#### Characteristics when ESP® is activated

ESP® monitors and improves driving stability and traction, particularly in the following situations:

- · When pulling away on wet or slippery roads.
- · When braking.
- When there is a strong crosswind and the vehicle's speed is between approximately 47 mph (75 km/h) and 125 mph (200 km/h).

 $\ensuremath{\mathsf{ESP}}^{\ensuremath{\$}}$  can stabilize the vehicle by intervening in the following ways:

- · One or more wheels are braked.
- The engine output is adapted according to the situation.

ESP® is activated every time the vehicle is started, regardless of whether ESP® SPORT or ESP® OFF was selected before the vehicle was switched

When the swarning lamp flashes, one or more wheels have reached their grip limit:

- Adapt your driving style to suit the prevailing road and weather conditions.
- Do not deactivate ESP® under any circumstances.
- Only depress the accelerator pedal as far as necessary when pulling away.

## Characteristics of ESP® SPORT

WARNING Risk of skidding if ESP® SPORT is used incorrectly

When you activate ESP® SPORT, there is an increased risk of skidding and having an accident.

Activate ESP® SPORT only in the circumstances described below.

When ESP® SPORT is selected, the 👢 and ESP SPORT warning lamps light up continuously.

Select ESP® SPORT when the vehicle's own oversteer and understeer characteristics are desired. e.g. on cordoned-off roads.

Driving with ESP® SPORT or with ESP® deactivated requires an extremely qualified and experienced driver.

If ESP® SPORT is activated and one or more wheels start to spin, the 📜 warning lamp will flash. ESP® then only stabilizes the vehicle to a limited degree.

ESP® SPORT also has the following characteristics:

- ESP® only improves driving stability to a limited degree.
- ETS/4ETS traction control is still active.
- The engine's torque is only restricted to a limited degree and the driven wheels can spin.

The spinning of the wheels results in a cutting action for better traction on loose surfaces.

- ESP® continues to provide assistance when the brakes are firmly applied.
- · Crosswind Assist is no longer active.

#### Characteristics when ESP® is deactivated

**A** WARNING Risk of skidding if ESP® is deactivated

If you deactivate ESP®, ESP® cannot carry out vehicle stabilization

ESP® should only be deactivated in the following situations.

When ESP® is deactivated, the and ESPOFF warning lamps light up continuously.

Deactivating ESP® has the following effects:

- Driving stability will no longer be improved.
- The driven wheels could spin.
- ETS/4ETS traction control is still active.
- Crosswind Assist is no longer active.
- i Even when ESP® is deactivated, you are still assisted by ESP® when braking hard.

It may be best to activate ESP® SPORT or deactivate ESP® in the following situations:

- · When using snow chains.
- In deep snow.
- · On sand or gravel.
- (i) The spinning of the wheels results in a cutting action, which enhances traction.
- (i) Activate ESP® as soon as the situations described above no longer apply. ESP® will otherwise not be able to stabilize the vehicle if the vehicle starts to skid or a wheel starts to spin.

If the marning lamp lights up continuously, ESP® is not available due to a malfunction.

Observe the display messages and warning and indicator lamps that are shown.

- Indicator and warning lamps (→ page 430)
- Display messages (→ page 374)

## ETS/4ETS (Electronic Traction System)

ETS/4ETS traction control is part of ESP®.

ETS/4ETS can improve the vehicle's traction by intervening in the following ways:

- The driven wheels are braked individually if they spin.
- More drive torque is transferred to the wheel or wheels with traction.

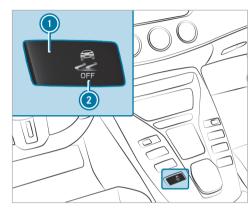
#### Function of ESP® Crosswind Assist

ESP® Crosswind Assist detects sudden gusts of side wind and helps the driver to keep the vehicle in the lane:

- ESP® Crosswind Assist is active at vehicle speeds between approx. 50 mph (80 km/h) and 125 mph (200 km/h) when driving straight ahead or cornering slightly.
- The vehicle is stabilized by means of individual brake application on one side.

## Setting ESP®

 You can also set ESP<sup>®</sup> via a steering wheel button, as described below for the display button (→ page 155).



► To activate ESP® SPORT: press and hold display button until the road in button symbol lights up yellow.

The  $\[ \[ \] \]$  and  $\[ \]$  warning lamps will appear on the driver's display.

To deactivate ESP®: press and hold display button 1 until the road in button symbol 2 lights up red.

The and sport warning lamps will appear on the driver's display.

- i) When you deactivate ESP® in the Mi drive program, AMG Dynamics will automatically switch to the Master level.
- To activate ESP®: press and hold display button 1 until the road in button symbol 2 lights up blue. The F, ESP SPORT and ESP OFF warning lamps will go out.

If the symbol is shown with a red! on the display button, ESP® is malfunctioning. Observe the information on warning lamps and display messages that are shown on the driver's display.

#### **Function of EBD**

Electronic Brakeforce Distribution (EBD) is characterized by the following:

- Monitoring and regulating the brake pressure on the rear wheels.
- Improved driving stability when braking, especially on bends.

#### Function of STEER CONTROL

STEER CONTROL assists you by transmitting a noticeable steering force to the steering wheel in the direction required for vehicle stabilization.

If you brake and both right wheels or both left wheels are on a wet or slippery road surface, you will receive a steering recommendation.

#### System limits

STEER CONTROL may be impaired or may not function in the following situations:

- FSP® is deactivated.
- ESP<sup>®</sup> is malfunctioning.
- The steering is malfunctioning.

If ESP® is malfunctioning, you will be assisted further by the power steering.

#### **HOLD** function

#### HOLD function

The HOLD function holds the vehicle at a standstill without requiring you to depress the brake pedal, e.g. while waiting in traffic.

The HOLD function is only an aid. The responsibility for the vehicle safely standing still remains with the driver.

#### System limits

The HOLD function is only intended to provide assistance when driving and is not a sufficient means of safeguarding the vehicle against rolling away when stationary.

• The incline must not be greater than 30%.

## Activating/deactivating the HOLD function

WARNING Risk of an accident due to the HOLD function being active when you leave the vehicle

If the vehicle is only braked with the HOLD function it could, in the following situations, roll away:

- If there is a malfunction in the system or in the power supply.
- If the HOLD function is deactivated by depressing the accelerator pedal or brake pedal, e.g. by a vehicle occupant.
- Always secure the vehicle against rolling away before you leave it.

#### Requirements

- The vehicle is stationary.
- The driver's door is closed or the seat belt on the driver's side is fastened.
- The vehicle has been started or has been automatically switched off by the ECO start/ stop function.

- The electric parking brake is released.
- Active Distance Assist DISTRONIC is deactivated.
- The transmission is in position  $\boxed{\mathbf{D}}$ ,  $\boxed{\mathbf{R}}$  or  $\boxed{\mathbf{N}}$ .

#### Activating the HOLD function

- Depress the brake pedal, and after a short time quickly depress further until the HOLD display appears in the driver's display.
- Release the brake pedal.

#### Deactivating the HOLD function

- Depress the accelerator pedal to pull away. or
- Depress the brake pedal until the Hold display disappears from the driver's display.

The HOLD function is deactivated in the following situations:

- Active Distance Assist DISTRONIC is activated.
- The transmission is shifted to position  ${\bf P}$ .
- The vehicle is secured with the electric parking brake.

In the following situations, the vehicle is held by transmission position  $\boxed{\mathbf{P}}$  and/or by the electric parking brake:

- The seat belt is unfastened and the driver's door is opened.
- · The vehicle is switched off.
- · There is a system malfunction.
- · The power supply is insufficient.

In addition, the Brake Immediately message may appear in the driver's display and a horn tone may sound at regular intervals.

- Immediately depress the brake pedal firmly until the warning message disappears. The HOLD function is deactivated.
- Additionally secure the vehicle against rolling away.

#### **Function of Hill Start Assist**

Hill Start Assist holds the vehicle for a short time when you pull away on a hill under the following conditions:

The transmission is in position D or R.

• The electric parking brake is released.

This gives you enough time to move your foot from the brake pedal to the accelerator pedal and depress it before the vehicle begins to roll away.

WARNING Risk of accident and injury due to the vehicle rolling away

After a short time, Hill Start Assist no longer holds the vehicle.

Swiftly move your foot from the brake pedal to the accelerator pedal. Do not leave the vehicle when it is being held by Hill Start Assist.

#### ATTENTION ASSIST

#### ■ Function of ATTENTION ASSIST

ATTENTION ASSIST helps you on long, monotonous journeys, e.g. on highways and trunk roads. If indicators of fatigue or increasing lapses in concentration on the part of the driver are detected. the system will suggest taking a break.

ATTENTION ASSIST is only an aid. It cannot always detect fatigue or lapses in concentration in

time. The system is not a substitute for a well-rested and attentive driver. On long journeys, take regular breaks in good time that allow for adequate recuperation.

You can choose between two settings:

- Standard: normal system sensitivity.
- Sensitive: higher system sensitivity. The driver is warned earlier and the attention level detected by ATTENTION ASSIST is adapted accordingly.

If drowsiness or increasing lapses in concentration are detected, the ATTENTION ASSIST: Take a Break! warning appears on the driver's display. You can acknowledge the message and take a break where necessary. If you do not take a break and ATTENTION ASSIST continues to detect increasing lapses in concentration, you will be warned again after a minimum of 15 minutes.



The following information is displayed on the driver's display:

- The length of the journey since the last break
- The attention level determined by ATTENTION ASSIST.

The more segments (1) of the circle displayed, the higher the detected attention level. Fewer segments are displayed in the circle as the attention level decreases.

If ATTENTION ASSIST is unable to calculate the attention level and cannot issue a warning, the System Suspended message appears.

If a warning is shown on the driver's display, the MBUX multimedia system offers to search for a rest area. You can select a rest area and start navigation to this rest area.

When you restart the vehicle, ATTENTION ASSIST is automatically switched on. The last selected sensitivity level remains stored.

## System limits

ATTENTION ASSIST is active in the speed range between 37 mph (60 km/h) and 124 mph (200 km/h).

If the system is not available due to a fault, the ATTENTION ASSIST warning lamp will light up permanently on the driver's display

Particularly in the following situations, ATTENTION ASSIST only functions in a restricted manner and warnings may be delayed or not occur:

- If you have been driving for less than approximately 30 minutes.
- If the road condition is poor (uneven road surface or potholes).
- · If there is a strong crosswind.

- If you adopt a sporty driving style (high cornering speeds or high rates of acceleration).
- If the Steering Assist function of Active Distance Assist DISTRONIC is active.
- If the clock is set to the incorrect time.
- If you change lanes and vary your speed frequently in active driving situations.

Also observe any information regarding display messages that may be displayed on the driver's display.

The ATTENTION ASSIST drowsiness or alertness assessment is reset and restarted when continuing the journey in the following situations:

- · You switch off the vehicle.
- You unfasten your seat belt and open the driver's door (e.g. to change drivers or take a break).

## Setting ATTENTION ASSIST

Multimedia system:

- → Settings → Assistance → ATTENTION ASSIST
- Setting the sensitivity
- Select next to ATTENTION ASSIST.
- Select Standard or Sensitive.

#### Speed control cruise control

#### Function of cruise control

Cruise control regulates the speed to the value selected by the driver.

If you accelerate to overtake, for example, the stored speed is not deleted. If you remove your foot from the accelerator pedal after overtaking, cruise control will resume speed regulation back to the stored speed.

You can store any speed from 15 mph (20 km/h) up to the maximum design speed.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

Mercedes-AMG vehicles: cruise control is available up to a maximum speed of 155 mph (250 km/h).

## Displays on the driver's display

Grav: cruise control is selected but not vet active, or temporarily passive.

Green: cruise control is active.

A stored speed is shown under the odisplay and is indicated in the speedometer.

#### System limits

Cruise control may be unable to maintain the stored speed on uphill gradients. The stored speed is resumed when the gradient evens out.

Change to a lower gear in good time for long and steep downhill gradients. Take particular note of this when driving a laden vehicle. By doing so, you will make use of the braking effect of the engine. This relieves the load on the brake system and prevents the brakes from overheating and wearing too quickly.

Do not use cruise control in the following situations:

- In traffic situations which require frequent changes of speed, e.g. in heavy traffic, on winding roads
- On slippery roads. Accelerating can cause the drive wheels to lose traction and the vehicle could then skid.
- When visibility is poor

## Operating cruise control

WARNING Risk of accident due to stored speed

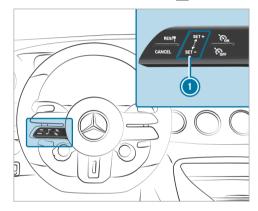
If you call up the stored speed and this is lower than your current speed, the vehicle decelerates.

Take into account the traffic situation before calling up the stored speed.

### Requirements

- · Cruise control is selected.
- ESP® must be activated, but not intervening.

- The vehicle's speed is at least 15 mph (20 km/h).
- The transmission is in position **D**.



Steering wheel control panel for cruise control

Adopts the stored/detected speed

Deactivates cruise control

Activates cruise control



Control panel to increase/reduce speed

## Switching cruise control on

▶ Press 🖏 .

#### Activating cruise control

Press <u>SET/+</u> or <u>SET/-</u> on control panel <u>0</u>. The current speed is stored and maintained by the vehicle.

or

▶ Press RESI®.

The last stored speed is called up and maintained by the vehicle.

If the last stored speed has previously been deleted, the vehicle's current speed is stored.

(i) When you switch off the vehicle, the last speed stored is deleted.

## Increasing/reducing the stored speed

- To increase the stored speed: swipe upwards from the bottom of control panel ①.
  - The stored speed is increased by 1 mph (1 km/h).

- To reduce the stored speed: swipe downwards from the top of control panel .
  - The stored speed is reduced by 1 mph (1 km/h).

or

Briefly press **SET/+** or **SET/-** on control panel **...** 

The stored speed is increased or reduced to the following values depending on the unit:

- mph: the next value ending in 5
- km/h: the next value ending in 0

or

- Accelerate the vehicle to the desired speed.
- Press **SET/+** on control panel **1**.

## Adopting a detected speed

If cruise control is activated and Traffic Sign Assist has detected a traffic sign with a maximum permissible speed and this is displayed on the driver's display: Press RES/♥.

The maximum permissible speed shown by the traffic sign is stored and the vehicle maintains this speed.

## Deactivating cruise control

► Press CANCEL.

#### Switching cruise control off

- ► Press 👸.
- i If you brake, deactivate ESP® or if ESP® intervenes, cruise control is deactivated.

#### Active Distance Assist DISTRONIC

Function of Active Distance Assist DISTRONIC

Active Distance Assist DISTRONIC maintains the set speed when you are driving freely. If vehicles are detected ahead, the set distance is maintained, if necessary until the vehicle comes to a standstill. The vehicle accelerates or brakes depending on the distance to the vehicle in front and the set speed.

The speed (in the range between 15 mph (20 km/h) and 130 mph (210 km/h)) and the distance to the vehicle in front are set and saved on the steering wheel.

Other features of Active Distance Assist DISTRONIC:

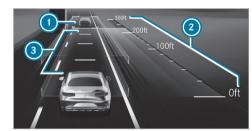
- · Adjusts the driving style depending on the selected drive program (fuel-saving, comfortable or dynamic) ( $\rightarrow$  page 156)
- Initiates acceleration to the stored speed if the turn signal indicator is switched on to change to the overtaking lane
- · Reacts to stationary vehicles detected in the urban speed range (except bicycles and motorcycles)
- Takes one-sided overtaking restrictions on highways or multi-lane roads with separate roadways into account (country-dependent)

If the vehicle has been braked to a standstill on multi-lane roads with separate roadways by Active Distance Assist DISTRONIC, it can automatically follow the vehicle in front when driving off again within 30 seconds. If a critical situation is detec-

ted when driving off, a visual and acoustic warning is given indicating that the driver must now take control of the vehicle. The vehicle is not accelerated any further.

Observe the notes on driving systems and your responsibility: you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

#### Display on the driver's display in the Assistance menu



- Vehicle in front
- ② Distance indicator
- 3 Set specified distance

Vehicle detected in front (1) is highlighted in green. It may also be in the lane to the left of your vehicle in situations where overtaking on the right is not permitted, for example on highways.

#### Permanent status display

Grav: Active Distance Assist DISTRONIC selected but not yet active.

Green speedometer, grav vehicle: Active Distance Assist DISTRONIC active, speed set.

Green: Active Distance Assist DISTRONIC active and vehicle detected.

The stored speed is shown under the permanent status display and highlighted on the speedometer. When Active Distance Assist DISTRONIC is passive, the status display is grayed out.

If the speed of the vehicle in front or the speed adjustment is less than the stored speed due to the route event ahead, the segments in the speedometer light up.

When the set specified distance is increased or reduced, the A display briefly appears.

- i On highways or high-speed major roads, the green vehicle symbol is displayed cyclically when the vehicle is ready to pull away.
- i If you depress the accelerator pedal beyond the setting of the Active Distance Assist DISTRONIC, the system is switched to passive mode. The following message appears briefly on the driver's display Suspended.

#### System limits

The system may be impaired or may not function in the following situations, for example:

- In snow, rain, fog, heavy spray, direct sunlight or greatly varying ambient light, or if there is glare.
- If the windshield in the area of the camera is dirty, fogged up, damaged or covered.
- If the radar sensors are dirty or covered.
- In parking garages or on roads with steep uphill or downhill gradients.
- If there are narrow vehicles in front, such as bicycles or motorcycles.

In addition, on slippery roads, braking or accelerating can cause one or several wheels to lose traction and the vehicle could then skid.

Do not use Active Distance Assist DISTRONIC in these situations.

A

WARNING Risk of accident from acceleration or braking by Active Distance Assist DISTRONIC

Active Distance Assist DISTRONIC may accelerate or brake in the following cases, for example:

- If the vehicle pulls away using Active Distance Assist DISTRONIC.
- If the stored speed is called up and is considerably faster or slower than the currently driven speed.
- If Active Distance Assist DISTRONIC no longer detects a vehicle in front or does not react to relevant objects.
- Always carefully observe the traffic conditions and be ready to brake at all times.

Take into account the traffic situation before calling up the stored speed.

A

WARNING Risk of accident due to insufficient deceleration by Active Distance Assist DISTRONIC

Active Distance Assist DISTRONIC brakes your vehicle with up to 50% of the possible deceleration. If this deceleration is not sufficient, Active Distance Assist DISTRONIC alerts you with a visual and acoustic warning.

- Adjust your speed and maintain a suitable distance from the vehicle in front.
- Brake the vehicle yourself and/or take evasive action.

WARNING Risk of accident if detection function of Active Distance Assist DISTRONIC is impaired

Active Distance Assist DISTRONIC does not react or has a limited reaction:

- · when driving on a different lane or when changing lanes
- to pedestrians, animals, bicycles or stationary vehicles, or unexpected obstacles
- to complex traffic conditions
- to oncoming vehicles and crossing traffic

As a result, Active Distance Assist DISTRONIC may neither give warnings nor intervene in such situations.

Always observe the traffic conditions carefully and react accordingly.

## Operating Active Distance Assist DISTRONIC

#### Requirements

- The electric parking brake is released.
- ESP® is activated and is not intervening.

- The transmission is in position **D**.
- All the doors are closed
- The check on the radar sensor system has been completed successfully.



RES/P CANCEL

Adopts the stored/detected speed Deactivates Active Distance Assist DISTRONIC

Control panel for increasing/ decreasing speed

24

Increases / decreases the specified

distance

RX ONOTE

Activates / deactivates Active Dis-

tance Assist DISTRONIC

To operate Active Distance Assist **DISTRONIC:** press the respective button with only one finger or swipe on the control panel.

#### Activates/deactivates Active Distance Assist DISTRONIC

Press .

## Activating Active Distance Assist DISTRONIC

To activate without a stored speed: press SET + on the upper section or SET - on the lower section of control panel or press RES/9. Remove your foot from the accelerator pedal.

or

➤ To activate with a stored speed: press RESI®.

Remove your foot from the accelerator pedal.

The last stored speed will be called up and maintained by the vehicle.

If the stored speed has been deleted, the current vehicle speed will be stored.

#### Increasing or reducing the speed

- To increase the stored speed: swipe upwards from the bottom of control panel ①.
  - The stored speed will be increased by 1 mph (1 km/h).
- To decrease the stored speed: swipe downwards from the top of control panel .
  - The stored speed will be decreased by 1 mph (1 km/h).

or

Briefly press SET+ on the upper section or SET- on the lower section of control panel

The stored speed will be increased or reduced by 5 mph (10 km/h).

01

Accelerate the vehicle to the desired speed.

Press ser+ on the upper section of control panel .

## Adopting the limit speed shown on the driver's display

- ► To activate Active Distance Assist DISTRONIC: press SET+, SET- or RESI®.
- To accept the displayed speed limit: press RESIT.

  The limit speed shown on the driver's display will be adopted as the stored speed. The vehicle will adapt its speed to that of the vehicle in front, but only up to the stored speed, or will limit its speed accordingly.
- (i) A speed limit shown on the driver's display will be adopted only during travel, not when the vehicle is stationary.

## Pulling away with Active Distance Assist DISTRONIC

- Activate Active Distance Assist DISTRONIC and remove your foot from the brake pedal.
- ► Press RES/

  Press RES/

   .

or

Depress the accelerator pedal briefly and firmly.

The functions of Active Distance Assist DISTRONIC will still be active.

## Reducing or increasing the specified distance from the vehicle in front

Press ...
 The indicator will appear. The specified distance will be reduced by one level.

If the lowest level is already selected, the selection will jump to the highest level.

#### Deactivates Active Distance Assist DISTRONIC

▲ WARNING Risk of an accident due to Active Distance Assist DISTRONIC being active when you leave the driver's seat

If you leave the driver's seat while the vehicle is being braked by Active Distance Assist DISTRONIC only, the vehicle can roll away.

Always deactivate Active Distance Assist DISTRONIC and secure the vehicle to prevent it from rolling away before you leave the driver's seat. (i) If you brake or deactivate ESP® or if ESP® intervenes. Active Distance Assist DISTRONIC will be deactivated.

## ■ Function of Active Speed Limit Assist

If a change in the speed limit of 12 mph (20 km/h) or more is detected and automatic adoption of speed limits is activated, the new speed limit is automatically adopted as the stored speed ( $\rightarrow$  page 206).

The driven speed is adjusted when the vehicle is level with the traffic sign at the latest. In the case of signs indicating entry into an urban area, the speed is adapted according to the speed permitted within the urban area. The speed limit display on the driver's display is always updated when the vehicle is level with the traffic sign.

If there is no speed restriction on an unlimited stretch of road (e.g. on a highway), the recommended speed is automatically adopted as the stored speed. The system uses the speed stored on an unlimited stretch of road as the recommended speed. If you do not alter the stored speed on an unlimited stretch of road, the recommended speed is 80 mph (130 km/h).

If Active Distance Assist DISTRONIC has been put into passive mode by pressing the accelerator pedal, only speed limits which are higher than the set speed are adopted.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

#### System limits

The system limits of Traffic Sign Assist apply to the detection of traffic signs ( $\rightarrow$  page 203).

Speed limits below 12 mph (20 km/h) are not automatically adopted by the system as the stored speed. Temporary speed restrictions (e.g. for a certain time or due to weather conditions) cannot be properly detected by the system.

Adjust the speed in these situations.

**A** WARNING Risk of accident due to adjustment of speed by Active Speed Limit Assist.

The speed adopted by the Active Speed Limit Assist may be too high or incorrect in individual cases:

- At limit speeds below 12 mph (20 km/h).
- In wet or foggy conditions
- Ensure that the speed being driven always complies with the traffic laws.
- Adjust the speed being driven to the current traffic and weather conditions.

## Function of route-based speed adaptation

When Active Distance Assist DISTRONIC is activated, the vehicle speed will be adapted accordingly to the route events ahead. Depending on the drive program selected, the vehicle negotiates a route event ahead in an economical, comfortable or dynamic manner. When the route event has been passed, the vehicle accelerates again to the stored speed. The set distance to the vehicle in

front, vehicles detected ahead and speed restrictions ahead are taken into account.

You can activate and deactivate route-based speed adaptation in the multimedia system ( $\rightarrow$  page 193).

The following route events are taken into account:

- Bends
- T-intersections, traffic circles and toll stations
- Turns and exits
- Traffic jams ahead (only with Live Traffic Information )
- (i) When the toll station is reached, Active Distance Assist DISTRONIC adopts the speed as the stored speed.

Also, the speed is reduced if the turn signal indicator to change lanes is switched on and one of the following situations is detected:

- Turning at intersections
- Driving on slowing-down lanes
- Driving on lanes adjacent to slowing-down lanes

The driver is responsible for choosing the right speed and observing other road users. This applies in particular to intersections, traffic circles and traffic lights because route-based speed adaptation does not brake the vehicle to a standstill.

When route guidance is active, the first speed adjustment is carried out automatically. If the turn signal indicator is switched on, the selected route is confirmed and further speed adjustment is activated.

Speed adaptation is canceled in the following cases:

- If the turn signal indicator is switched off before the route event.
- If the driver depresses the accelerator or brake pedal during the process.

#### System limits

Route-based speed adaptation does not take right of way regulations into account. The driver is responsible for complying with road traffic regulations and driving at a suitable speed.

The speed adaptation made by the system may not always be suitable, particularly in the following situations:

- the road's course not clearly visible
- · Road narrowing
- varying maximum permissible speeds in individual lanes, forexample at toll stations
- · wet road surfaces, snow or ice

In these situations the driver must intervene accordingly.

**WARNING** Risk of accident in spite of route-based speed adaptation

Route-based speed adaptation can malfunction or be temporarily unavailable in the following situations:

- If the driver does not follow the calculated route
- If map data is not up-to-date or available
- In the event of roadworks
- In bad weather or road conditions

- If the accelerator pedal is depressed
- In the event of electronically displayed speed limitations
- Adapt the speed to the traffic situation.

## Setting Active Distance Assist DISTRONIC driving styles

#### Requirements

 Active Distance Assist DISTRONIC is activated.

#### Multimedia system:

→ Settings → Assistance ▶ Driving ▶ Active Distance Assist

#### Setting speed adaptation

ahead or a speed limit.

Select Adopt Speed Limit or Route-based Speed Adaptation. When these functions are active, the vehicle speed is adjusted depending on a route event

- (i) When one of the following systems is active. the detected speed can be manually adopted as the speed limit:
  - Active Distance Assist DISTRONIC
  - Variable limiter
- (i) Further information on speed adaptation  $(\rightarrow page 191)$ .

## ■ Function of Active Stop-and-Go Assist

Active Stop-and-Go Assist helps you when in traffic iams on multi-lane roads with separate roadways by automatically pulling away within up to 60 seconds and with moderate steering maneuvers. It uses the vehicle in front and lane markings as a reference. Active Stop-and-Go Assist automatically maintains a safe distance from the vehicle in front and vehicles cutting in.

Active Stop-and-Go Assist requires you, as the driver, to keep your hands on the steering wheel at all times so that you are able to intervene at any time to correct the course of the vehicle and keep it in lane. Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

Active Stop-and-Go Assist activates automatically as soon as all of the requirements are met: The status display appears on the driver's display when the function is active.

#### Requirements:

- You are in a traffic jam on a highway or highspeed major road.
- Active Distance Assist DISTRONIC is activated and active ( $\rightarrow$  page 189).
- Active Brake Assist is available ( $\rightarrow$  page 198).
- · Active Steering Assist is activated and active  $(\rightarrow page 195)$ .
- You are traveling no faster than 35 mph (60 km/h).

#### System limits

The system limits of Active Distance Assist DISTRONIC and Active Steering Assist apply to Active Traffic Iam Assist.

## **Active Steering Assist**

## Function of Active Steering Assist

Active Steering Assist is only available up to a speed of 130 mph (210 km/h). The system helps you to stay in the center of the lane by means of moderate steering interventions. Depending on the speed driven, Active Steering Assist uses the vehicles ahead and lane markings as a reference.

Depending on the country, in the lower speed range Active Steering Assist can use the surrounding traffic as a reference. If necessary. Active Steering Assist can then also provide assistance when driving outside the center of the lane, for example, to form an emergency corridor.

If the detection of lane markings and vehicles ahead is impaired, Active Steering Assist switches to passive mode. The system provides no support in this case.

## Status display of Active Steering Assist

Gray: activated and passive

Green: activated and active **€** 

Red: system limits detected



White, red hands: "hands on the steering wheel" prompt

- During the transition from active to passive status, the symbol is shown as enlarged and flashing. Once the system is passive, the symbol is shown as gray on the driver's display.
- (i) Depending on the selected vehicle settings, Active Steering Assist may be unavailable.

#### Steering and touch detection

The driver is required to keep their hands on the steering wheel at all times and be able to intervene at any time to correct the course of the vehicle and keep it in lane. The driver must expect a change from active to passive mode or vice versa at any time.



If the system detects that the driver has not steered the vehicle for a considerable period of time or has removed their hands from the steering wheel, display 1 appears. If the driver still does not steer the vehicle, a warning tone sounds in addition to the visual warning message.

If the driver does not react to this warning for a considerable period, an emergency stop is initiated ( $\rightarrow$  page 196).

The warning is not issued or is stopped as soon as the system detects that the driver is touching or steering the steering wheel.

Touch detection may be limited or may not function if there is no direct contact between hand

and steering wheel, e.g. if you are wearing gloves or if there is a steering wheel cover on the steering wheel.

If Active Steering Assist detects that a system limit has been reached, a visual warning is issued and a warning tone sounds.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

#### System limits

Active Steering Assist has a limited steering torque for lateral guidance. In some cases, the steering intervention is not sufficient to keep the vehicle in the lane or to drive through exits.

The system may be impaired or may not function in the following instances:

- There is poor visibility, e.g. due to snow, rain, fog, heavy spray, greatly varying ambient light or strong shadows on the road.
- There is glare, e.g. from oncoming traffic, direct sunlight or reflections.
- Insufficient road illumination.

- The windshield is dirty, fogged up, damaged or covered in the vicinity of the camera, e.g. by a sticker
- No, or several, unclear lane markings are present for one lane, or the markings change quickly, for example, in a construction area or intersections.
- The lane markings are worn away, dark or covered up, e.g. by dirt or snow.
- If the distance to the vehicle in front is too short and thus the lane markings cannot be detected.
- The road is narrow and winding.
- There are obstacles on the lane or projecting out into the lane, such as object markers.

The system does not provide assistance in the following conditions:

- · On tight bends and when turning.
- · When crossing intersections.
- · At traffic circles or toll stations.
- When the tire pressure is too low.

▲ WARNING Risk of accident if Active Steering Assist unexpectedly stops functioning

If the system limits of Active Steering Assist are reached there is no guarantee that the system will remain active or will keep the vehicle in lane.

- Always keep your hands on the steering wheel and observe the traffic carefully.
- Always steer the vehicle paying attention to traffic conditions.

WARNING Risk of accident if Active Steering Assist unexpectedly intervenes

The detection of lane markings and objects may malfunction and cause unexpected steering interventions.

Steer according to traffic conditions.

## Activating/deactivating Active Steering Assist

## Requirements

ESP® is activated, but is not intervening.

Active Distance Assist DISTRONIC is activated.

Multimedia system:

- Activate or deactivate Active Steering Assist.

## **Function of Active Emergency Stop Assist**



If the system detects that the driver has not steered the vehicle for a considerable period of time or has removed their hands from the steering wheel, display will appear. If the driver still does not steer the vehicle, or gives no confirma-

tion to the system, a warning tone will sound in addition to the visual warning message.

If the driver still does not respond to the warning, the Beginning Emergency Stop message will appear on the driver's display. If the driver still does not respond, Active Distance Assist DISTRONIC will reduce the vehicle's speed. The vehicle will be decelerated to a standstill in stages.

Depending on the country, at speeds below 40 mph (60 km/h) the hazard warning lights will switch on automatically.

When the vehicle is stationary, the following actions will be carried out:

- The vehicle will be secured with the electric parking brake.
- Active Distance Assist DISTRONIC will be ended.
- The vehicle will be unlocked.
- If possible, an emergency call will be placed to the Mercedes-Benz emergency call center.

The driver can cancel the deceleration at any time by performing one of the following actions:

- Steering
- · Braking or accelerating
- Deactivating Active Distance Assist DISTRONIC (→ page 189)

#### **Active Lane Change Assist**

## ■ Function of Active Lane Change Assist

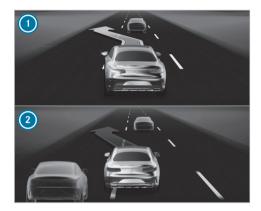
Active Lane Change Assist supports the driver when changing lanes by applying steering torque if the driver activates a turn signal indicator.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

For this, the following conditions must be fulfilled:

- You are driving on a highway or road with multiple lanes in the direction of travel.
- The driven speed is between 50 mph (80 km/h) and 110 mph (180 km/h).
- The neighboring lane is separated by a broken lane marking.

- No vehicle is detected in the adjacent lane.
- Active Lane Change Assist is switched on in the multimedia system.
- · Active Steering Assist is switched on and active.



Display on the driver's display in the Assistance menu

- Green arrow: lane change initiated
- Red arrow: lane change canceled

If no vehicle is detected in the adjacent lane and a lane change is permitted, the lane change begins after the driver has activated the turn signal indicator. This is indicated to the driver by a green flashing arrow next to the steering wheel symbol

. The message Lane Change to the Left, for example, will also appear. If Active Lane Change Assist is activated with the turn signal indicator. but a lane change is not possible immediately, only the green flashing arrow appears next to the steering wheel symbol . which remains green.

As soon as the lane change assistance starts, the turn signal indicator is automatically activated.

If a lane change is not possible, the arrow is faded out after a few seconds and a new lane change must be initiated. Lane changes can be made only immediately on highway sections without speed limits.

In addition, a warning tone may sound, depending on the situation.

**WARNING** Risk of accident when changing lane to an occupied adjacent lane

Lane Change Assist cannot always clearly detect if the adjacent lane is free.

The lane change might be initiated although the adjacent lane is not free.

- Before changing lanes, make sure that the neighboring lane is free and there is no danger to other road users.
- ► Monitor the lane change.

## **WARNING** Risk of accident if Lane Change Assist unexpectedly stops functioning

If the system limitations for Lane Change Assist have been reached, there is no guarantee that the system will remain active.

Lane Change Assist cannot then assist you by applying steering torque.

Always monitor the lane change and keep your hands on the steering wheel. Observe the traffic conditions and steer and/or brake if necessary.

#### System limits

The system limits of Active Steering Assist apply to Active Lane Change Assist ( $\rightarrow$  page 194).

The system may also be impaired or may not function in the following situations:

- The sensors in the rear bumper are dirty, damaged or covered by a sticker or ice and snow, for example.
- The exterior lighting shows a defect.
- i The Active Lane Change Assist sensors adjust automatically while a certain distance is being driven after the vehicle has been delivered. Active Lane Change Assist is unavailable during this teach-in process; no arrow appears next to the Active Steering Assist symbol when the turn signal indicator is activated
- Setting Active Lane Change Assist Multimedia system:
- → 🙀 >> Settings >> Assistance
- ▶ Driving ▶ Active Lane Change Assist
- Select Active Lane Change Assist.
- Choose between the On and Off (Off) setting options.

 If Active Steering Assist has been switched off, it will not be possible to operate Active Lane Change Assist.

#### **Active Brake Assist**

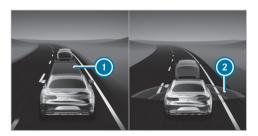
#### ■ Function of Active Brake Assist

Active Brake Assist consists of the following functions:

- · Collision warning
- · Autonomous braking function
- · Situation-dependent brake force boosting
- Vehicles with Driving Assistance Package: Evasive Steering Assist and turning maneuver function

Active Brake Assist can help you to minimize the risk of a collision with vehicles, cyclists or pedestrians or to reduce the effects of such a collision.

If Active Brake Assist has detected a risk of collision, a warning tone will sound and the Active Brake Assist warning lamp 🛕 will light up.



In the Assistance menu, an insufficient distance 1 to the vehicle in front is displayed in red. If you further reduce the distance, the vehicle in front will also be highlighted in red. When the system detects a risk of collision, red radar waves 2 will appear in front of the vehicle.

Vehicles with PRE-SAFE®: depending on the country, an additional haptic warning will occur in the form of slight, repeated tensioning of the seat belt.

If you do not react to the warning, autonomous braking can be initiated in critical situations.

In especially critical situations, Active Brake Assist can initiate autonomous braking directly. In this

case, the warning lamp and warning tone will occur simultaneously with the brake application.

If you apply the brakes yourself in a critical situation or apply the brakes during autonomous braking, situation-dependent brake force boosting will occur. The brake pressure increases up to maximum full-stop braking if necessary.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).



If autonomous braking or situation-dependent brake force boosting has occurred, pop-up (1) will appear on the driver's display and then automatically go out after a short time.

If the autonomous braking function or situationdependent brake force boosting is triggered, additional preventive measures for occupant protection (PRE-SAFE®) may also be initiated.

WARNING Risk of an accident caused by limited detection performance of Active Brake Assist

Active Brake Assist cannot always clearly identify objects and complex traffic situations.

In such cases, Active Brake Assist might:

- Give a warning or brake without reason
- · Not give a warning or not brake

Active Brake Assist is only an aid. The driver is responsible for maintaining a sufficiently safe distance to the vehicle in front, vehicle speed and for braking in good time.

- Always pay careful attention to the traffic situation; do not rely on Active Brake Assist alone.
- ▶ Be prepared to brake or swerve if necessary.

If Active Brake Assist is deactivated or the functions are restricted, e.g. due to activation of another driving system, the of display message will appear on the driver's display.

If the system is unavailable due to dirty or damaged sensors or due to a malfunction, or if the functions are restricted, the warning lamp will appear on the driver's display.

Also observe the system limits of Active Brake Assist.

## The individual subfunctions are available in various speed ranges

The distance warning function can issue a warning in the following situations:

From approximately 4 mph (7 km/h), if your vehicle is critically close to a vehicle, cyclist or pedestrian, you will hear an intermittent warning tone and the distance warning lamp will light up on the driver's display.

Vehicles with PRE-SAFE®: depending on the country, an additional haptic warning will occur in the form of slight, repeated tensioning of the seat belt.

Brake immediately or take evasive action, provided it is safe to do so and the traffic situation allows this.

## Collision warning (vehicles without Driving Assistance Package)

The collision warning can aid you in the following situations with an intermittent warning tone and a warning lamp:

From approximately 4 mph (7 km/h), if your vehicle is critically close to a vehicle, cyclist or pedestrian, you will hear an intermittent warning tone and the distance warning lamp will light up on the driver's display.

**Vehicles with PRE-SAFE®:** depending on the country, an additional haptic warning will occur in the form of slight, repeated tensioning of the seat belt.

- At speeds up to approximately 155 mph (250 km/h) when approaching vehicles ahead
- At speeds up to approximately 50 mph (80 km/h) when approaching stationary vehicles, moving pedestrians, and cyclists ahead

 At speeds up to approximately 37 mph (60 km/h) when approaching crossing cyclists

## Collision warning (vehicles with Driving Assistance Package)

The collision warning can aid you in the following situations with an intermittent warning tone and a warning lamp:

- At speeds up to approximately 155 mph (250 km/h) when approaching vehicles ahead
- At speeds up to approximately 62 mph (100 km/h) when approaching stationary vehicles
- At speeds up to approximately 50 mph (80 km/h) when approaching moving pedestrians and cyclists ahead
- At speeds up to approximately 43 mph (70 km/h) when approaching stationary pedestrians, crossing vehicles and stationary and crossing cyclists

## Autonomous braking function (vehicles without **Driving Assistance Package)**

If the vehicle is traveling at speeds above approximately 4 mph (7 km/h), the autonomous braking function may intervene in the following situations:

- At speeds up to approximately 124 mph (200 km/h) when approaching vehicles ahead
- At speeds up to approximately 50 mph (80 km/h) when approaching cyclists ahead
- At speeds up to approximately 37 mph (60 km/h) when approaching moving pedestrians, crossing cyclists, and stationary vehicles

#### Autonomous braking function (vehicles with Driving Assistance Package)

If the vehicle is traveling at speeds above approximately 4 mph (7 km/h), the autonomous braking function may intervene in the following situations:

- At speeds up to approximately 155 mph (250 km/h) when approaching vehicles ahead
- At speeds up to approximately 62 mph (100 km/h) when approaching stationary vehicles

- At speeds up to approximately 50 mph (80 km/h) when approaching cyclists ahead
- At speeds up to approximately 43 mph (70 km/h) when approaching stationary and moving pedestrians, crossing vehicles and stationary and crossing cyclists

## Situation-dependent brake force boosting (vehicles without Driving Assistance Package)

Situation-dependent brake force boosting may intervene from a speed of approximately 4 mph (7 km/h) in the following situations:

- At speeds up to approximately 155 mph (250 km/h) when approaching vehicles ahead
- At speeds up to approximately 50 mph (80 km/h) when approaching stationary vehicles and cyclists ahead
- At speeds up to approximately 37 mph (60 km/h) when approaching moving pedestrians and crossing cyclists

#### Situation-dependent brake force boosting (vehicles with Driving Assistance Package)

Situation-dependent brake force boosting may intervene from a speed of approximately 4 mph (7 km/h) in the following situations:

- At speeds up to approximately 155 mph (250 km/h) when approaching vehicles ahead
- At speeds up to approximately 62 mph (100 km/h) when approaching stationary vehicles
- At speeds up to approximately 50 mph (80 km/h) when approaching cyclists ahead
- At speeds up to approximately 37 mph (60 km/h) when approaching stationary and moving pedestrians, crossing vehicles, and stationary and crossing cyclists

#### Canceling a brake application of Active Brake Assist

You can cancel a brake application of Active Brake Assist at any time by:

- sharply depressing the accelerator pedal or with kickdown
- releasing the brake pedal

Active Brake Assist may cancel the brake application when one of the following conditions is fulfilled:

- You maneuver to avoid an obstacle
- There is no longer a risk of collision
- An obstacle is no longer detected in front of your vehicle

## Evasive Steering Assist (only vehicles with Driving Assistance Package)

Evasive Steering Assist has the following characteristics:

- The ability to detect stationary or moving pedestrians.
- Assistance through power-assisted steering if a swerving maneuver is detected.
- Activation by an abrupt steering movement in the event of a swerving maneuver.
- Assistance during swerving and straightening of the vehicle.
- Reaction from a speed of approximately 12 mph (20 km/h) up to a speed of approximately 43 mph (70 km/h).

You can prevent the assistance at any time by actively steering.

## Cornering function (only vehicles with Driving Assistance Package)

If the system detects a risk of a collision with an oncoming vehicle when turning across an oncoming lane, autonomous braking can be initiated at speeds below 9 mph (15 km/h) before you have left the lane in which you are driving.



**WARNING** Risk of accident despite Evasive Steering Assist

Evasive Steering Assist cannot always recognize objects or complex traffic situations clearly.

Moreover, the steering support provided by Evasive Steering Assist is not sufficient to avoid a collision.

- Always pay careful attention to the traffic situation; do not rely on Evasive Steering Assist alone.
- Be prepared to brake or swerve if necessary.

- End the support by actively steering in non-critical situations.
- Drive at an appropriate speed if there are pedestrians close to the path of your vehicle.

#### System limits

Full system performance is not available for a short time after switching on the vehicle or after driving off. Depending on the environmental conditions, it may take a few minutes before full system performance is available.

The system may be impaired or may not function, particularly in the following situations:

- In snow, rain, fog, heavy spray, direct sunlight or greatly varying ambient light, or if there is glare.
- If the sensors are dirty, fogged up, damaged or covered.
- If the sensors are impaired due to interference from other radar sources, e.g. strong radar reflections in parking garages.
- If a loss of tire pressure or a defective tire has been detected and displayed.

- In complex traffic situations where objects cannot always be clearly identified.
- If pedestrians or vehicles move quickly into the sensor detection range.
- If pedestrians are hidden by other objects.
- If the typical outline of a pedestrian cannot be distinguished from the background.
- If a pedestrian is not detected as such, e.g. due to special clothing or other objects.
- If the driver's seat belt is not fastened.
- · On bends with a tight radius.
- (i) The Active Brake Assist sensors adjust automatically while a certain distance is being driven after the vehicle has been delivered. Active Brake Assist is unavailable or only partially available during the teach-in process.

## **Setting Active Brake Assist**

## Requirements

. The vehicle is switched on.

Multimedia system:



- Activate or deactivate the function.
- (i) It is recommended that you always leave Active Brake Assist activated.

When Active Brake Assist is deactivated, the distance warning function, the collision warning, the autonomous braking function and Evasive Steering Assist will be deactivated.

(i) If Active Brake Assist is deactivated, the ক্রিল symbol will appear on the status bar of the driver's display, and the system will be reactivated the next time the vehicle is started

## Setting the time of the warnings

- ▶ Select next to Active Brake Assist.
- Select Early, Medium or Late.

## Traffic Sign Assist

## ■ Function of Traffic Sign Assist

Traffic Sign Assist detects the traffic signs with the multifunction camera and compares them

with the information on the digital road map of the navigation system. It assists you by displaying detected speed limits and overtaking restrictions on the driver's display. The maximum permissible speed can also be shown on the head-up display.

The system can issue a warning when you exceed the maximum permissible speed.

In some countries, the system can provide you with further functions and can warn you when you are approaching pedestrian crossings or when you are about to drive past stop signs or red lights unintentionally.

The camera can also detect and analyze traffic signs with a restriction indicated by an additional sign (e.g. when wet).

Traffic Sign Assist portrays only selected signs on the driver's display. Actual traffic signs and speed limits have priority over traffic signs and speed limits shown on the driver's display.

Also observe the following information:

- select a speed adapted to the traffic, surroundings and weather conditions
- · observe actual traffic signs

observe applicable traffic rules and regulations

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

## Displays on the driver's display



- Permissible speed
- Permissible speed when there is a restriction
- 3 Additional sign with restriction

The system can show up to two traffic signs on the driver's display simultaneously. The system always prioritizes displaying speed limits. No more than one traffic sign with a maximum permissible speed can be shown on the head-up display. If two speed signs are shown on the driver's display, e.g. when restrictions are detected, the value of left-hand speed limit ① is always transmitted to cruise control or Active Distance Assist DISTRONIC for adoption and is shown on the head-up display.

Important information from other systems can lead to the traffic signs fading out for a short time.



Examples of traffic signs which can be displayed

Traffic Sign Assist can detect and display the following traffic signs (1):

- Speed limitations
- End of the speed limit
- · Overtaking restrictions
- Play streets
- · Recommended speeds

Traffic Sign Assist can detect the following additional signs (3) and, if necessary, analyze the relevance of the restrictions using other vehicle sensors:

- When wet
- · Slippery road surfaces
- In fog
- Temporary restrictions
- Exits
- Restrictions for car/trailer combinations

Traffic Sign Assist also uses data from the digital street map in the navigation system. When you leave or enter a municipality or change roads, on a highway on- or off-ramp, for example, or after

vou turn at an intersection, the display on the driver's display can thus be updated without a traffic sign having been detected.

(i) Regularly update the digital road map of the navigation system to enable Traffic Sign Assist to work optimally.

Depending on vehicle equipment and country, the system can also display speed restrictions ahead on the driver's display and on the head-up display. The driver's display can also show the distance to an upcoming lower limit speed. For this purpose, information from the digital road map of the navigation system is used. The Assistance menu can also display a dynamic visualization of the speed limits ahead.

If Traffic Sign Assist cannot determine the currently applicable maximum permissible speed (e.g. due to missing signs), the following display appears on the driver's display:

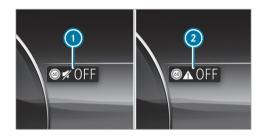
Traffic Sign Assist is not available in all countries. If the vehicle is in a country where Traffic Sign Assist is not supported, this is displayed continuously.

If Traffic Sign Assist is temporarily or permanently unavailable due to a technical fault or if the windshield is dirty, the Traffic Sign Assist warning lamp will appear on the driver's display.

(i) Please also note the information on the display messages of Traffic Sign Assist  $(\rightarrow page 374)$ .

#### Warning when the maximum permissible speed is exceeded

The system can warn you if you unintentionally exceed the maximum permissible speed. Depending on the country, you can set in the multimedia system by how much the maximum permitted speed may be exceeded before a warning is given. You can switch off the warning or set whether the warning should be visual (by flashing the traffic sign on the driver's display) or visual and audible. The selected setting is confirmed by an indication on the driver's display.



- Warning only visual
- Warning off
- (i) The type, duration and deployment thresholds of the speed warning as well as the possibility of setting the deployment thresholds from which the warning is to be triggered are subject to the country-specific legislation of the country in which the vehicle is delivered.

## Additional functions of Traffic Sign Assist (country-specific)

Warning for no-entry signs: Traffic Sign Assist can warn you if you drive the wrong way down a sec-

tion of road, for example on highway on-ramps or one-way streets.

Warning at pedestrian crossings: if you approach pedestrian crossings, provided that pedestrians are in the danger zone or are moving towards it, Traffic Sign Assist can warn you up to a speed of approximately 44 mph (70 km/h).

(i) You can activate or deactivate the warning function in the Traffic Sign Assist menu under Further Warnings(→ page 206).

#### System limits

The system may be impaired or may not function particularly in the following situations:

- If visibility is poor, e.g. due to insufficient illumination of the road, highly variable shade conditions, rain, snow, fog, swirling dust or heavy spray.
- If there is glare, e.g. from oncoming traffic, direct sunlight or reflections.
- If there is dirt on the windshield in the vicinity of the multifunction camera or if the camera is fogged up, damaged or obscured.

- If the traffic signs are difficult to see because, for example, they are dirty, obscured, faded, iced over, damaged, inconveniently positioned, insufficiently illuminated or distorted.
- Active traffic signs with LED displays may not be detected correctly or at all due to technical factors, such as transmission frequency.
- If the information on the navigation system's digital map is incorrect, incomplete or out of date.
- If the signs, road markings or road layout are ambiguous, e.g. in the case of traffic signs in construction sites, at exits and driveways, in the case of adjacent lanes or parallel roads, in the case of pedestrian crossing markings at traffic lights
- If the signage or road markings do not comply with the standard
- If the signage, road markings or road guidance is country-specific and deviates from the route guidance of the navigation system, e.g. in or after road works
- After sharp turns and tight bends, when traffic signs are outside the camera's field of vision.

 If you overtake vehicles with traffic signs which are affixed or attached to them.

## Setting Traffic Sign Assist

Multimedia system:

→ ♠ Settings → Assistance → Assistance → Traffic Sign Assist

## Activating or deactivating the speed warning

Switch off Speed Limit Warning. The speed warning remains off according to country-specific legislation until the next time the vehicle is switched on or off and the driver's door is opened.

#### Change the type of speed warning

Change the warning to Visual only or Visual and acoustic.

## Setting the warning threshold

This value determines the speed at which a warning is issued when exceeded.

Set the desired speed under Warning Threshold.

### Activating or deactivating further functions of Traffic Sign Assist

Switch further warning contents on or off. The available functions are switched on or off

## Set the type of warning for other functions

Select Visual only or Visual and acoustic.

## Traffic light view

## Information about the traffic light view

The traffic light view supports the driver when waiting in front of a red light by displaying the camera image on the central display. The camera image is displayed when the driver is the first vehicle in front of the red light and faded out when the vehicle drives off.

## Displaying traffic light view

## Requirements:

- The Traffic Light View option is switched on .
- A traffic light view is available.

Multimedia system:

- → Settings → Assistance ➤ Assistance ➤ Traffic Light View
- i This function is not available in all countries. If the vehicle is in first position at a traffic light. the camera image with traffic light view is shown on the central display.

When the vehicle pulls away, the camera image is faded out

Activate or deactivate Traffic Light View.

#### Using other available functions

- Select .
- Select On Request or Automatic. If On Request is set and a traffic light view is available, the Tap Here for Traffic Light View message is displayed. The camera image is shown after confirmation of the message.

When Automatic is set, the camera image is automatically displayed when the traffic light view is available.

## Blind Spot Assist and Active Blind Spot Assist

## ■ Function of Blind Spot Assist and Active Blind Spot Assist with exit warning

Blind Spot Assist and Active Blind Spot Assist use two lateral, rear-facing radar sensors to monitor the area up to 130 ft (40 m) behind and 10 ft (3 m) next to your vehicle.

If a vehicle is detected at speeds above approximately 8 mph (12 km/h) and this vehicle subsequently enters the monitoring range directly next to your vehicle, the warning lamp in the outside mirror lights up red.

Status display in the driver's display

Gray: the system is activated but inoperative.

Green: the system is activated and operational.

If a vehicle is detected close to your vehicle and you switch on the turn signal indicator in the corresponding direction, a double warning tone will sound and the red warning lamp in the outside mirror will flash. If the turn signal indicator remains switched on, all other detected vehicles

are indicated only by the flashing of the red warning lamp.

If you overtake a vehicle quickly, no warning is given.



## **WARNING** Risk of accident despite Blind Spot Assist

Blind Spot Assist does not react to vehicles approaching and overtaking you at a greatly different speed.

Blind Spot Assist cannot warn drivers in this situation.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

## A

**WARNING** Risk of accident despite Active Blind Spot Assist

Active Blind Spot Assist does not react to the following:

• if you overtake a vehicle too closely so that it is in the blind spot area

• if vehicles traveling at a much faster speed approach and then overtake

Active Blind Spot Assist may not give warnings or intervene in such situations.

Always pay careful attention to the traffic situation and maintain a safe distance at the side of the vehicle.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

## Exit warning

The exit warning is an additional function of Blind Spot Assist and can warn vehicle occupants about approaching vehicles when leaving the vehicle when stationary.



**WARNING** Risk of accident despite exit warning

The exit warning neither reacts to stationary objects nor to persons or road users approaching you at a greatly differing speed.

The exit warning cannot warn drivers in these situations.

Always pay particular attention to the traffic situation when opening the doors and make sure there is sufficient clearance.

If there is a vehicle in the monitoring range, this is indicated in the outside mirror. If a vehicle occupant opens the door on the side with the warning, a warning tone sounds and the warning lamp in the outside mirror starts to flash.

This additional function is available only when Blind Spot Assist is active. When the exit warning is activated, it can warn vehicle occupants for up to three minutes after switching the vehicle off. The exit warning is no longer available once the warning lamp in the outside mirror flashes three times.

The exit warning is only an aid and not a substitute for the attention of vehicle occupants. The responsibility for opening and closing the doors and for leaving the vehicle remains with the vehicle occupants.

#### System limits

Blind Spot Assist and Active Blind Spot Assist may be limited in the following situations, in particular:

- if there is dirt on the sensors or the sensors are obscured
- in poor visibility, e.g. due to fog, heavy rain or snow
- if there are narrow vehicles, e.g. bicycles or motorbikes
- if the road has very wide or narrow lanes
- · if vehicles are not driving in the middle of their lane

Warnings may be issued in error if you are driving close to crash barriers or similar continuous lane borders. Always make sure that there is sufficient distance to the side for other traffic or obstacles.

Warnings may be interrupted when you are driving alongside long vehicles, for example trucks, for a prolonged time.

Blind Spot Assist is not operational when reverse gear is engaged.

The exit warning may be limited in the following situations:

- when the sensors are covered by adjacent vehicles in narrow parking spaces
- when people approach the vehicle
- in the event of stationary or slowly moving objects

## ■ Function of the brake application of Active Blind Spot Assist

If Active Blind Spot Assist detects a risk of a side impact in the monitoring range, a course-correcting brake application is carried out. This is designed to help you avoid a collision.

The course-correcting brake application is available in the speed range between approximately 20 mph (30 km/h) and approximately 125 mph  $(200 \, \text{km/h}).$ 

WARNING Risk of accident despite brake application of Active Blind Spot Assist

A course-correcting brake application cannot always prevent a collision.

- Always steer, brake or accelerate yourself, especially if Active Blind Spot Assist warns you or makes a course-correcting brake application.
- Always maintain a safe distance at the sides.



If a course-correcting brake application occurs, the red warning lamp flashes in the outside mirror and a warning tone sounds. In addition, a display 1 indicating the danger of a side collision appears in the driver's display.

In rare cases, the system may make an inappropriate brake application. This brake application

may be interrupted at any time if you steer slightly in the opposite direction or accelerate.

#### System limits

Note the system limits of Active Blind Spot Assist; you may otherwise not recognize dangers  $(\rightarrow page 207)$ .

Either a course-correcting brake application appropriate to the driving situation or none at all may occur especially in the following situations:

- Vehicles or obstacles, e.g. crash barriers, are located on both sides of your vehicle.
- A vehicle approaches too closely on the side.
- You have adopted a sporty driving style with high cornering speeds.
- You brake or accelerate significantly.
- A driving safety system intervenes, e.g. ESP<sup>®</sup> or Active Brake Assist.
- ESP<sup>®</sup> is deactivated.
- A loss of tire pressure or a defective tire is detected.

# Activating/deactivating Blind Spot Assist or Active Blind Spot Assist

Multimedia system:

- → Settings → Assistance → Collision Avoidance
- Activate or deactivate Active Blind Spot Assist.

## Active Lane Keeping Assist

## Function of Active Lane Keeping Assist

Active Lane Keeping Assist monitors the area in front of your vehicle by means of the multifunction camera (→ page 176) and can warn you before you leave your lane unintentionally. The system can guide you back into your lane by means of a course-correcting steering intervention and will also issue a warning via haptic feedback through the steering wheel. Active Lane Keeping Assist is available in the speed range between approximately 37 mph (60 km/h) and 130 mph (210 km/h).

The system can intervene in the following situations:

- Active Lane Keeping Assist detects a lane marking.
- One of your front wheels goes over a lane marking.

If you activate the turn signal indicator, no steering intervention will occur on the corresponding side.

If you leave the lane without activating the turn signal indicator, but danger of a collision with a moving obstacle is detected in your lane, no steering intervention will occur.

Vehicles with Blind Spot Assist or Driving Assistance Package: if the system detects an obstacle, such as another vehicle in the adjacent lane, steering intervention will occur regardless of the turn signal indicator.



Indicator 
 will appear on the driver's display and a warning tone will sound in the following situations:

- A steering intervention by Active Lane Keeping Assist lasts longer than approximately ten seconds.
- The system carries out two or more steering interventions within approximately three minutes without any steering intervention from the driver.

In the Active Lane Keeping Assist settings, you can set the sensitivity of the system and the level of support. Additionally, you can set whether the

system should react to broken lane markings or only continuous lane markings ( $\rightarrow$  page 212).

Status displays for Active Lane Keeping Assist

White: Active Lane Keeping Assist is deactivated

> If ESP® is deactivated or a tire pressure loss warning is displayed, Active Lane Keeping Assist will automatically be deactivated.

- Yellow: there is a malfunction. Please also observe the display messages.
- Geav: Active Lane Keeping Assist is activated, but not operating.
- Green: Active Lane Keeping Assist is activated and operating.
- **Red:** Active Lane Keeping Assist has guided you back into your lane with a coursecorrecting steering intervention. The status display will flash if there is also a haptic warning in the steering wheel. The lane marking will be shown in red only on the side for which there is a warning.



Indicator on the driver's display on the Assistance menu

If the front wheel of the vehicle drives over a detected lane marking, this will be highlighted red on the Assistance menu on the driver's display.

(i) Vehicles with active ambient lighting: If Warning Support is activated, the Active Lane Keeping Assist warning will also be accompanied by ambient lighting ( $\rightarrow$  page 129).

#### System limits

In the following situations, a lane-correcting steering intervention may not occur but rather a warning may be given on the steering wheel, depending on the situation:

- You clearly and actively steer, brake or accelerate.
- If a driving safety system intervenes, such as ESP<sup>®</sup>, Active Brake Assist or Active Blind Spot Assist
- If you have adopted a sporty driving style with high cornering speeds or high rates of acceleration.

The system may be impaired or may not function particularly in the following situations:

- If there is poor visibility, e.g. due to insufficient illumination of the road, highly variable shade conditions, rain, snow, fog or heavy spray.
- If there is glare, e.g. from oncoming traffic, the sun or reflections.
- If there is dirt on the windshield in the vicinity of the multifunction camera or if the camera is fogged up, damaged or obscured.

- If there is dirt on the bumper in the area of the radar sensors, or if they are damaged or obscured.
- If there are no lane markings, or several unclear lane markings are present for one lane, e.g. around roadworks.
- If the lane markings are worn, dark or covered.
- If the distance to the vehicle in front is too short and thus the lane markings cannot be detected.
- If the lane markings change quickly, e.g. lanes branch off, cross one another or merge.
- If the road is very narrow and winding.

Observe the notes on driving systems and your responsibility; you may otherwise fail to recognize dangers ( $\rightarrow$  page 175).

## Activating/deactivating Active Lane Keeping Assist

Multimedia system:

- → 😭 >> Settings >> Assistance
- >> Collision Avoidance
- ➤ Active Lane Keeping Assist
- Activate or deactivate the function.

Alternatively, Active Lane Keeping Assist can be activated and deactivated via the activated vehicle access.

- (i) The settings after engine start are countryspecific.
- Setting Active Lane Keeping Assist Multimedia system:
- → Settings → Assistance
- >> Collision Avoidance
- ➤ Active Lane Keeping Assist

## Setting the sensitivity

- Select .
- Select Early, Med. or Late.

The last selected setting will be adopted the next time the vehicle is started

- (i) The standard setting for this function is dependent on the country.
- (i) The function is not available for vehicles with the Driving Assistance package.

#### Activating or deactivating assistance on dashed lane markings

Select Advanced Support.

The last selected setting will be adopted the next time the vehicle is started.

(i) The standard setting for this function is dependent on the country.

## AMG adaptive sport suspension system

#### Function of AMG RIDE CONTROL

AMG RIDE CONTROL is an electronically controlled damping system for improved driving comfort and increased driving safety.

The damping is adjusted individually to each wheel and depends on the following factors:

driving style, e.g. sporty

- road condition, e.g. bumps
- The individual selection of SPORT. SPORT + or COMFORT

AMG RIDE CONTROL includes the following components and functions:

- electronically controlled damping system
- ADS PLUS (Adaptive Damping System with constant damping force adjustment)
- DYNAMIC SELECT switch
- suspension setting button (→ page 213)
- (i) When the vehicle is started again, the COM-FORT setting is activated automatically.

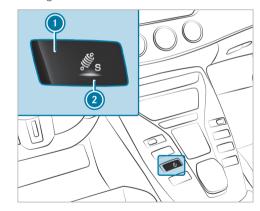
#### Selecting the suspension setting

You can also adjust the suspension setting via a steering-wheel button, as described below for the display button ( $\rightarrow$  page 155).

You can select from three different suspension settings:

• COMFORT ensures a comfortable suspension setting. Select this suspension setting if you prefer a comfortable driving style.

- SPORT ensures a firmer suspension setting. Select this suspension setting when employing a sporty driving style, e.g. on winding country roads.
- SPORT + ensures a very firm suspension setting.



Press display button ①.

The display button shows currently selected suspension setting ②:

- Usue): COMFORT
- 📳 S (yellow): SPORT
- 👣 S+ (red): SPORT +

The selected suspension setting is displayed in the driver's display in a message.

#### AMG RIDE CONTROL +

#### ■ Function of AMG RIDE CONTROL +

AMG RIDE CONTROL + is an air suspension system with variable damping for improved driving characteristics. The all-round level control system ensures the best possible suspension and constant ground clearance, even with a laden vehicle. When driving at speed, the vehicle is lowered automatically to improve driving safety and to reduce fuel consumption. You also have the option of manually adjusting the vehicle level.

The damping is set individually for each wheel and is affected by the following factors:

- Driving style, e.g. sporty
- Road condition, e.g. bumps
- The individual selection of SPORT, SPORT + or COMFORT

AMG RIDE CONTROL + includes the following components and functions:

- Air suspension with variable spring rate and automatic level control
- Speed-dependent lowering to reduce fuel consumption
- Manually selectable raised vehicle level for greater ground clearance
- Adaptive Damping System with constant damping force adjustment
- Suspension setting button
- · DYNAMIC SELECT switch and level button

## Suspension setting and vehicle level per drive program

Drive programs , C, E, B and S:

- The suspension setting is comfortable ( , , , and , , ).
- The suspension setting is firmer (S).
- The vehicle is set to the normal level.
- When driving at speeds of 130 mph (210 km/h) or above, the vehicle is lowered.
- When driving at speeds below 75 mph (120 km/h), the vehicle is raised again.

Drive programs stand ::

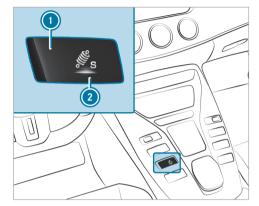
- The suspension setting is even firmer.
- The vehicle is set to the low level.
- The vehicle is not lowered any further if you are traveling at higher speeds.
- (i) When the vehicle is started again, the **COM-FORT** setting is activated automatically.

# Selecting the suspension setting

(i) You can also adjust the suspension setting via a steering-wheel button, as described below for the display button ( $\rightarrow$  page 155).

You can select from three different suspension settings:

- **COMFORT** ensures a comfortable suspension setting. Select this suspension setting if you prefer a comfortable driving style.
- SPORT ensures a firmer suspension setting. Select this suspension setting when employing a sporty driving style, e.g. on winding country roads.
- SPORT + ensures a very firm suspension setting.



Press display button 1.

The display button shows currently selected suspension setting (2):

C (blue): COMFORT

S (yellow): SPORT

S+ (red): SPORT +

The selected suspension setting is displayed in the driver's display in a message.

#### RACE START

#### Information on RACE START

(i) RACE START is available only for the Mercedes-AMG GT 63 S model or for vehicles with the AMG DYNAMIC PLUS package.

RACE START enables optimal vehicle acceleration from a standstill. A suitably high-grip road surface is required for this, and the tires and vehicle must also be in good condition.

- (i) Use RACE START only after the vehicle has been broken in.
- (i) RACE START must not be used in normal road. operation. RACE START may be activated and used only on dedicated race circuits, not on public roads.

Read the safety notes and information on  $ESP^{\otimes}$  ( $\rightarrow$  page 178).

WARNING Risk of skidding and having an accident from wheels spinning

If you use RACE START, depending on the ESP® mode selected, there is an increased risk of skidding and having an accident.

Make sure that no persons or obstacles are in the close vicinity of your vehicle.

# Activating RACE START

#### Requirements

- The vehicle is switched on and the transmission and the engine are at normal operating temperature.
- · The driver's door is closed.
- The front wheels are in a straight-ahead position.
- The vehicle is on level ground.
- The vehicle is stationary, the brake pedal is depressed (left foot) and the parking brake is released.
- The transmission is in position **D**.
- · The DRIFT MODE is deactivated.
- One of the drive programs s, s or
   is selected (→ page 156).
- Rapidly depress the accelerator pedal fully. The engine speed will increase.

- (i) If the activation conditions are not fulfilled, RACE START cannot be used. The RACE START Not Possible See Operator's Manual message appears in the driver's display.
- ➤ The RACE START Release Brake to Start message appears in the driver's display.
- (i) In this phase, you can adjust RACE START depending on the road conditions: you can vary the engine speed by pulling on one of the steering wheel paddle shifters. The segments in the driver's display flicker rapidly.
- If the brake pedal is not released after a short while, RACE START will be canceled. The RACE START Canceled message appears in the driver's display.
- Take your foot off the brake, but keep the accelerator pedal depressed. The vehicle will pull away at maximum acceleration. The RACE START Active message appears in the driver's display.

RACE START will be deactivated immediately if you release the accelerator pedal during RACE START or if any of the activation conditions are no

longer fulfilled. The RACE START Canceled message appears in the driver's display.

(i) After using it several times in quick succession, RACE START will be unavailable until a certain distance has been driven.

#### DRIFT MODE

#### ■ Functions of DRIFT MODE

(i) DRIFT MODE is available only for the Mercedes-AMG GT 63 S model or for vehicles with the AMG DYNAMIC PLUS package.

DRIFT MODE allows you to intentionally make the vehicle unstable and induce oversteer (drifting). All activation conditions must be fulfilled for this  $(\rightarrow page\ 217)$ .

 Only a highly skilled and experienced driver should drive in DRIFT MODE. Read the safety notes and information on ESP<sup>®</sup> (→ page 178). WARNING Risk of skidding and having an accident from wheels spinning

When you use DRIFT MODE. ESP® is not available

There is an increased risk of skidding and having an accident.

- Do not use DRIFT MODE on normal. roads.
- ▶ DRIFT MODE may only be activated and used on closed race circuits, not on public roads.
- Make sure that no persons or obstacles are in the close vicinity of your vehicle.

When DRIFT MODE is active, the vehicle drive occurs only at the rear. ESP® and 4MATIC+ are deactivated.

4MATIC+ will be continuously reactivated from a speed of approximately 70 mph (115 km/h) up to 95 mph (150 km/h). From a speed of 95 mph (150 km/h), 4MATIC+ will be fully active again, but ESP® will remain deactivated, 4MATIC+ will be continuously deactivated again below a speed of

95 mph (150 km/h) to approximately 70 mph  $(115 \, \text{km/h})$ .

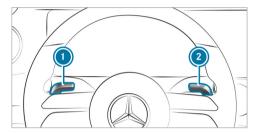
(i) DRIFT MODE is available only after the vehicle has been broken in

# Activating and deactivating DRIFT MODE

#### Requirements

- ESP® is deactivated ( $\rightarrow$  page 180).
- Drive program | is selected  $(\rightarrow page 156)$ .
- The doors, the hood and the trunk lid/tailgate are closed.
- The vehicle is started and the transmission and the engine are at normal operating temperature.
- The transmission is in manual mode manual shifting is activated ( $\rightarrow$  page 163).

# Activating DRIFT MODE



- Pull steering wheel paddle shifters (1) and (2) and hold for approximately half a second. If all activation conditions are fulfilled, the driver's display will show a message reading DRIFT MODE Confirm: Paddle UP Cancel: Paddle DOWN and the **DRIFT** warning lamp will flash.
- To cancel: pull steering wheel paddle shifter

The driver's display will show a message reading DRIFT MODE Canceled and the DRIFT warning lamp will go out.

To confirm: pull steering wheel paddle shifter

2.

The driver's display will show a message reading DRIFT MODE Active and the **DRIFT** warning lamp will light up.

# Deactivating DRIFT MODE

Pull steering wheel paddle shifters 
and hold for approximately half a second.
The message DRIFT MODE Active and the

DRIFT warning lamp will go out.

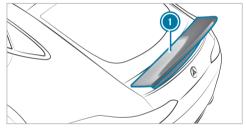
DRIFT MODE will automatically be deactivated in the following situations:

- ESP® is activated.
- Manual shifting is deactivated the transmission is in position D.
- Drive program is switched off.
- · The vehicle is switched off.
- Automatic switch-off is required by the vehicle.
- After drifting and before continuing the journey, check the wheels and tires for damage. In particular, check the tire tread depth and

tire contact surface over the entire width of the tires ( $\rightarrow$  page 330).

## Rear wing

Function of the rear wing



Rear wing ① improves the vehicle's driving stability and automatically retracts and extends while the vehicle is in motion. Depending on the selected drive program and the vehicle speed, it adopts different positions and thus adapts the vehicle's aerodynamics to the driving conditions.

Vehicles with the AMG Aerodynamics Package are equipped with a fixed rear wing ( $\rightarrow$  page 219).

Depending on which drive program has been selected, rear wing automatically extends at a speed greater than 50 mph (80 km/h).

Depending on the drive program, rear wing automatically retracts below a speed of approximately 25 mph (40 km/h).

At any time while driving you can manually extend rear wing ① to its maximum position, as described in the instructions for cleaning. During driving, it is only possible to manually retract the rear wing as far as the position automatically set by the vehicle.

Manually extending and retracting rear wing  $\bigcirc$  for cleaning ( $\rightarrow$  page 218).

Extending and retracting the rear wing for cleaning

WARNING Risk of becoming trapped when you extend and retract the rear wing manually

Parts of the body could become trapped.

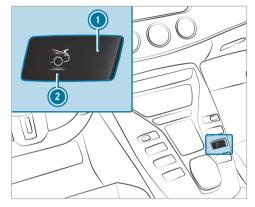
- Ensure that there is no one in the sweep of the rear wing.
- If someone does become trapped when the rear wing is extended, press the display switch again immediately. The rear wing will then extend again.
- NOTE Damage to the rear wing during washing at an automatic car wash

If the rear wing is extended, it may be damaged if the vehicle is washed at an automatic car wash.

- Extend the rear wing manually only when washing the vehicle by hand.
- Before entering an automatic car wash, ensure that the rear wing is retracted.

## Requirements:

- The vehicle is switched on.
- The tailgate is closed.
- (i) As described below for the display button, you can also extend or retract the rear wing using a steering wheel button ( $\rightarrow$  page 155).



- To extend: press display button 1.
- To retract: press and hold display button 1. The rear wing will extend or retract.

If you extend the rear wing when stationary and switch off the vehicle, the rear wing will remain in the extended position. Only when you start the vehicle again and pull away will the rear wing automatically move to the speed-dependent position.

Display button symbol 2 and its color indicate the following positions of the rear wing:

- Rear wing retracted (blue)
- Rear wing extended in various positions (yellow and red)
- Rear wing extended to maximum (red)

The various positions of the rear wing are also shown in the driver's display and correspond to those of the display button.

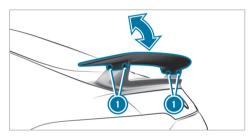
# Adjusting the fixed rear wing

#### Requirements:

- There is a socket wrench available for the rear wing's bolts.
- · There is a releasable, medium-strength bolt lock to hand.
- (i) Vehicles with the AMG Aerodynamics package are equipped with a fixed rear wing. The position of this rear wing is not adjustable.

The rear wing improves the rear axle output and, therefore, the vehicle's driving stability. You can move the rear wing into an inclined and a flat position.

When you move the rear wing into the inclined position, the rear axle output and the air resistance increase.



- ▶ Unscrew bolts ① with a socket wrench.
- Tilt the rear wing as far as it will go, upwards into an inclined position, or downwards into a flat position.
- Apply a soluble, medium-strength bolt adhesive to bolts (1) and tighten them.

**Specified tightening torque:** 7.5 lb-ft (10 Nm).

#### Rear view camera

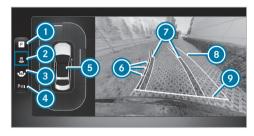
## Function of the rear-view camera

The rear-view camera is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals, objects etc. are in the maneuvering area while you are maneuvering and parking.

 The area behind the vehicle will be displayed as a mirror image, as in the inside rear-view mirror.

# Vehicles with Parking Package

The following camera views are available on the central display:



Camera Views menu on the 11.9" central display (top view)

- Parking Assistance menu
- Rear-view camera with top view
- Wide-angle view
- Activating/deactivating Parking Assist PARKTRONIC (→ page 227)
- Warning display of Parking Assist PARKTRONIC (→ page 225)
- Guide lines at a distance of approximately 1.6 ft (0.5 m), 3.3 ft (1.0 m), 5 ft (1.5 m) and 9.9 ft (3.0 m) from the rear area
- Lane marking the course the tires will take with the current steering movement (dynamic)

- Area that will be driven over based on the current steering movement (dynamic)
- Guide line at a distance of approximately 1.0 ft (0.3 m) from the rear area
- (i) When Active Parking Assist is active, lane markings 7 will be displayed in green  $(\rightarrow page 228)$ .

#### System limits

If the system is not ready for operation, the System Inoperative message will appear on the central display.

The rear-view camera will not function or will function only partially in the following situations:

- You are driving forwards at a speed greater than approximately 10 mph (16 km/h).
- The tailgate is open.
- The weather conditions are poor (e.g. heavy rain, snow, fog, storm or spray).
- The ambient light is poor (e.g. at night or if light is shining into the camera).

- The camera lens is obstructed, dirty or fogged up. Observe the notes on cleaning the rearview camera ( $\rightarrow$  page 304).
- The camera or rear of your vehicle is damaged. In this case, have the camera and its position and setting checked at a qualified specialist workshop.
- Do not use the rear-view camera in these types of situations. You could otherwise injure others or collide with objects when parking the vehicle.

The field of vision and other functions of the camera system may be restricted due to additional attachments on the vehicle (e.g. license plate bracket or bicvcle rack).

- (i) The contrast of the display may be impaired by direct sunlight or by other light sources (e.g. when you are driving out of a garage). In this case, pay particular attention.
- Have the display repaired or replaced if, for example, pixel errors considerably restrict its use.

Also observe the information on vehicle sensors and cameras ( $\rightarrow$  page 176).

#### 360° camera

#### Function of the 360° camera

The 360° camera is a system that consists of four cameras which cover the immediate surroundings of the vehicle. The cameras assist you when you are parking, for example, or at exits with reduced visibility.

The 360° camera includes the following cameras and evaluates their images:

- · Rear view camera
- Front camera
- · Two outside mirror cameras

The cameras are only an aid and may show a distorted view of obstacles, show them incorrectly or not show them at all. They are not a substitute for vour attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that there are no persons, animals or objects etc., in the maneuvering area while maneuvering and parking.

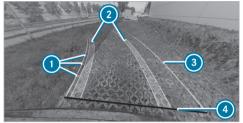
The following camera views are available on the central display:



#### Camera Views menu overview

- Menu Parking Assistance
- Top view with image from the front camera
- Panorama view
- Top view with image from the rear view camera
- (5) Top view with images from the side cameras in the outside mirrors
- To activate/deactivate Parking Assist PARKTRONIC (→ page 227)
- To set the GPS activation point

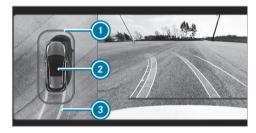
(i) In all views, the Parking Assist PARKTRONIC warning display is shown (→ page 225).



Function of the guide lines

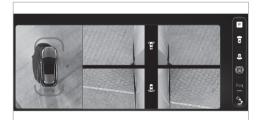
- Guide lines at a distance of approximately 1.6 ft (0.5 m), 3.3 ft (1.0 m), 5 ft (1.5 m) and 9.9 ft (3.0 m) from the rear area
- Lane marking the course the tires will take with the current steering angle (dynamic)
- Oriven surface depending on the current steering angle (dynamic)
- Guide line at a distance of approximately1.0 ft (0.3 m) from the rear area

(i) When Active Parking Assist is active, lanes and guide lines are displayed in green instead of yellow (→ page 228).



Top view with image from the front or rear view camera

- Warning display of Parking Assist PARKTRONIC (→ page 225)
- 2 Your vehicle from above
- Lane indicating the route the vehicle will take at the current steering angle



Top view with image from the outside mirror cameras

The front and rear sides of the vehicle can be seen in this view.



Wide-angle view

- O Display of Parking Assist PARKTRONIC  $(\rightarrow page 225)$
- 2 Top view with image from the rear view camera
- Wide-angle view

If the top view with image from the rear view camera is displayed, switch to the wide-angle view with icon 2 indented to the left. When the wideangle view is displayed, switch back to the respective top view.

# System limits

If the system is not ready for operation, the System Inoperative message will appear on the central display.

WARNING Risk of accident due to restrictions in the function of the 360° camera

If the function of the 360° camera is restricted, there is a risk of collision with people or objects.

- Do not use the 360° camera in the event of function restrictions.
- Make sure that there are no persons, animals or objects etc., in the maneuvering area while maneuvering and parking.

The 360° camera will not function or will only partially function in the following situations:

- You are driving forwards at a speed greater than approximately 10 mph (16 km/h).
- The doors are open.
- An outside mirror is not completely folded out.
- The tailgate is open.

- The weather conditions are poor, e.g. heavy rain, snow, fog, storm or spray.
- The ambient light is poor, e.g. at night or if light is shining into the camera.
- The camera lens is obstructed, dirty or fogged up. See the notes on cleaning the 360° camera (→ page 304).
- If cameras or vehicle components in which the cameras are installed are damaged. In this event, have the cameras, their positions and their setting checked at a qualified specialist workshop.

For technical reasons, the standard height of the vehicle may be altered if the vehicle is carrying a heavy load and can result in inaccuracies in the guide lines and in the display of the generated images.

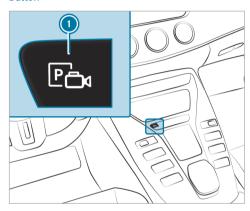
The field of vision and other functions of the camera system may be restricted due to additional attachments on the vehicle, e.g. license plate bracket or bicycle rack.

(i) The contrast of the display may be impaired by abrupt, direct sunlight or by other light

- sources, e.g. when you are driving out of a garage. In this case, pay particular attention.
- (i) Have the display repaired or replaced if, for example, pixel errors considerably restrict its use.

Also observe the information on vehicle sensors and cameras ( $\rightarrow$  page 176).

# ■ Calling up the 360° camera views using the button



- Press button ①.
- Select Camera Views menu.
- Select the desired view in the multimedia system (→ page 221).

# Selecting a view for the 360° camera (reverse gear)

- Engage reverse gear.
- Select the desired view in the multimedia system ( $\rightarrow$  page 221).

# Opening the camera cover

Multimedia system:

- → Settings → Assistance
- Camera
- Select Open Camera Cover.
- (i) The camera cover closes automatically after some time or after the vehicle is switched on or off.

# Parking Assist PARKTRONIC

# ■ Function of Parking Assist PARKTRONIC

Parking Assist PARKTRONIC is an electronic parking assistance system that monitors the area surrounding your vehicle and shows you the distance between the vehicle and a detected obstacle visually and audibly.

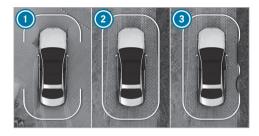
The passive side impact protection also warns you of obstacles to the side. These must be detected beforehand by the sensors in the front or rear bumper while you are driving by them. If you steer in the direction of a detected obstacle and there is a risk of a lateral collision, a warning is issued.

The passive side impact protection can be activated and deactivated via the multimedia system  $(\rightarrow page 228)$ .

In order for front or rear obstacles to the side to be displayed, the vehicle must first travel a distance of at least half a vehicle length. Once the vehicle has traveled one vehicle length, obstacles on all sides can be shown.

Parking Assist PARKTRONIC is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that there are no persons, animals or objects in the maneuvering area while maneuvering and parking in/ exiting parking spaces.

## Displays in the central display



Vehicles with 360° camera



Vehicles with rear-view camera

- Front and rear ready for display
- All sides ready for display
- All sides ready for display and obstacle detected

As soon as Parking Assist PARKTRONIC is ready for display, the respective areas (1) to (3) of the display are shown in blue.

The color of the display changes depending on the distance to the detected obstacle:

- Blue: > 3.3 ft (1 m) (no obstacles detected)
- Yellow: approximately 3.3 ft (1 m) 2.3 ft (0.7 m)

- Orange: approximately 2.3 ft (0.7 m) 1.3 ft (0.4 m)
- Red: <1.3 ft (0.4 m)

Vehicles with 360° camera: the boundary line shifts dynamically depending on the position and distance of the obstacles detected.

Depending on the distance to the obstacle detected, an intermittent warning tone also sounds. You can set the timing of the warnings in the multimedia system. In the Warn Early setting, the system warns you from a distance of 3.3 ft (1 m), in the standard setting only from 1.3 ft (0.4 m).



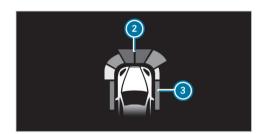
Vehicles with 360° camera



Vehicles with rear-view camera

If you are not in the Camera & Parking menu and an obstacle in the vehicle path is detected, popup window 
 appears on the central display if the following requirements are met:

- Vehicles without Active Parking Assist: when driving no faster than 8 mph (12 km/h).
- Vehicles with Active Parking Assist: when driving no faster than 11 mph (18 km/h).



Optionally, obstacles detected by Parking Assist PARKTRONIC from a distance of approximately 3.3 ft (1.0 m) in front 2 and 2.3 ft (0.7 m) on the sides (3) can also be displayed on the head-up display.

### System limits

Parking Assist PARKTRONIC does not necessarily take into account the following obstacles:

- Obstacles below the detection area, e.g. persons, animals or objects.
- Obstacles above the detection area, e.g. projecting loads, overhangs or loading ramps on trucks.

- Pedestrians or animals approaching the vehicle from the side
- Objects placed next to the vehicle

Obstacles on the sides are not shown in the following situations, for example:

- · You park the vehicle and switch it off.
- You open the doors.

After the engine is restarted, obstacles must be detected again by driving past them before a new warning can be issued.

Also observe the system limits of the following systems:

- Rear-view camera (→ page 220)
- 360° camera (→ page 221)

Observe the information on vehicle sensors and cameras; otherwise the system cannot function properly ( $\rightarrow$  page 176).

# Problems with Parking Assist PARKTRONIC

If the Parking Assist PARKTRONIC display lights up red for approximately three seconds then goes out, and the symbol appears on the driver's display, the system may have been deactivated due to signal interference. Start the vehicle again and check if Parking Assist PARKTRONIC is working at a different location.

If a warning tone also sounds, it may be due to one of the following causes:

- The sensors are dirty: clean the sensors  $(\rightarrow page 304)$ .
- · Parking Assist PARKTRONIC has been deactivated due to a malfunction: restart the vehicle. If the problem persists, consult a qualified specialist workshop.

## Activating/deactivating Parking Assist PARKTRONIC

**NOTE** Vehicle damage during parking or maneuvering due to objects at close range

Parking Assist PARKTRONIC may not detect certain objects close to the vehicle.

When parking or maneuvering, look out in particular for objects that are underneath or above the sensors, e.g. flower

pots or drawbars. Otherwise, the vehicle or other objects could be damaged.

#### Requirements

- The camera menu is open.
- Or: the PARKTRONIC pop-up window appears.
- ► Tap Pv on the central display.

If the indicator lamp is lit, Parking Assist PARKTRONIC is active. If the indicator lamp does not light up or the symbol profile is displayed, Parking Assist PARKTRONIC is not active.

i Parking Assist PARKTRONIC is automatically activated when the vehicle is started.

Alternatively, Parking Assist PARKTRONIC can be activated or deactivated in the quick access menu.

# Setting the warning tones of Parking Assist PARKTRONIC

Multimedia system:

# Adjusting warning tones

- Select Set Warning Tones.
- Set the desired level under Volume or Tone Pitch.

## Activating/deactivating audio fadeout

Audio Fadeout select and Audio Fade for Warnings switch on or off. The volume of the currently playing media source is reduced during a Parking Assist PARKTRONIC warning tone.

or

 Audio Fadeout select and Audio Fadeout When in R switch on or off.
 The volume of the currently playing media source is reduced when reverse gear is engaged.

# Setting the time of the warnings

- Select Time of Warning.
- Set the desired warning time for Front or Rear.
- Switch Side Warning on or off.

## **Active Parking Assist**

# Function of Active Parking Assist

Active Parking Assist is an electronic parking assistance system, which uses ultrasound with the assistance of the rear-view camera and 360° camera. When you are driving forwards up to approximately 22 mph (35 km/h), the system automatically measures parking spaces on both sides of the vehicle.

Active Parking Assist is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals or objects etc. are in the maneuvering range.

Active Parking Assist offers the following functions:

Vehicles with rear-view camera

- Parking in parking spaces parallel to the road
- Backing up into parking spaces perpendicular to the road

The parking space can be freely selected. The vehicle is parked in reverse.

Vehicles with 360° camera

- Parking in parking spaces parallel to the road
- · Parking in parking spaces perpendicular to the road (optionally either forwards or reverse)
- · Parking in parking spaces that can be detected as such only due to markings (for example at the roadside)
- · Exiting parking spaces if you have parked using Active Parking Assist

The parking space can be freely selected. Depending on the location of the parking space, the parking direction (rearwards or forwards) can also be selected as desired.

If Active Parking Assist is available, the message appears on the driver's display. When the system detects parking spaces, (P) appears.

The arrows show on which side of the road free parking spaces are located. These are then shown in the central display.

When Active Parking Assist is activated, the turn signal indicators are activated based on the calculated path of your vehicle. When you are entering or exiting a parking space, the procedure is assisted by acceleration, braking, steering and gear changes.

To start the parking procedure, press the [Parking] button ( $\rightarrow$  page 230).

Active Parking Assist will be canceled in the following situations:

- You press the putton again.
- You begin steering.
- You engage park position P.
- You apply the electric parking brake.
- FSP® intervenes.
- You open the driver's door.

# System limits

If the exterior lighting is malfunctioning, Active Parking Assist is not available.

Objects that are above or below the detection range of Active Parking Assist, e.g. protruding loads, overhangs or loading ramps of trucks or boundaries of parking spaces, are not detected when measuring the parking space. These are also then not taken into account when calculating the parking procedure. In some circumstances. Active Parking Assist may therefore guide you into the parking space prematurely or brake too late.

Certain environmental conditions, such as snowfall or heavy rain, may lead to a parking space being measured inaccurately. Parking spaces that are partially occupied by trailer drawbars might not be identified as such or be measured incorrectly. Only use Active Parking Assist on level. high-grip ground.

WARNING Risk of accident due to objects located above or below the detection range of Active Parking Assist

If there are objects above or below the detection range, the following situations may arise:

· Active Parking Assist may steer too early.

• The vehicle may not stop in front of these objects.

There is a danger of collision!

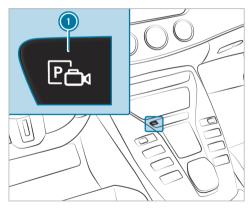
In these situations, do not use Active Parking Assist.

Active Parking Assist can also display unsuitable parking spaces, e.g. parking spaces in which parking is not permitted or parking spaces on unsuitable surfaces.

Do not use Active Parking Assist in the following situations:

- In extreme weather conditions such as ice, packed snow or in heavy rain.
- When transporting a load that protrudes beyond the vehicle.
- If the parking space is on a steep downhill or uphill gradient.
- · When snow chains are installed.
- Directly after a tire change or when spare tires are installed.
- If the tire pressure is too low or too high.

- If the suspension is out of alignment, e.g. after bottoming out on a curb.
- On steep inclines of more than approximately 15 %.
- Parking with Active Parking Assist



Press button ①.



Parking assistance menu (example)

Select the ② Parking Assistance menu.

Parking spaces (3) detected by the system will be shown on the central display.



Parking assistance menu (example)

When the vehicle is stationary, indicated vehicle path (4) into currently selected parking space (5) will also appear.

- If a parking space is displayed: stop the vehicle.
- If necessary, select another parking space.
- Vehicles with 360° camera: to change the parking direction, tap the selected parking space again.
- To start the parking procedure: press button again.

Take your hands off the steering wheel. The vehicle will drive into the selected parking space.

The turn signal indicator will be switched on automatically when the parking procedure begins. You are responsible for selecting the turn signal indicator in accordance with the traffic conditions. If necessary, select the turn signal indicator accordingly.

WARNING Risk of accident due to vehicle swinging out while parking or pulling out of a parking space

While parking or exiting a parking space, the vehicle swings out and can drive onto areas of the oncoming lane.

This could cause you to collide with objects or other road users.

- Pay attention to objects and other road users.
- Where necessary, stop the vehicle or cancel the parking procedure with Active Parking Assist.

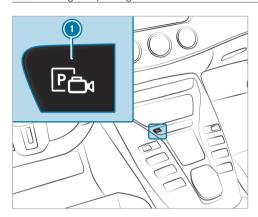
On completion of the parking procedure, a display message reading Active Parking Assist Finished will appear.

- Secure the vehicle against rolling away. When required by legal requirements or local conditions: turn the wheels towards the curb.
- You can stop the vehicle and change the transmission position during the parking procedure. The system will then calculate a new vehicle path. If no new vehicle path is available, the transmission position can be changed again or the process can be canceled.

# Exiting a parking space with Active Parking Assist

## Requirements

- The vehicle is equipped with a 360° camera.
- The vehicle has been parked with Active Parking Assist.
- Start the vehicle.



Press button ①.



Parking assistance menu (example)

- ► Select the Parking Assistance ② menu.
- If necessary, change your direction of exit 3.
- To start exiting the parking space: press button again.
- If necessary, change the transmission position. Observe any messages displayed on the driver's display and central display.

  The vehicle will move out of the parking space.

The turn signal indicator will automatically be switched on when the process of exiting a parking space begins and switched off when it is completed. You are responsible for selecting the turn signals are responsible for selecting the turn signals.

nal indicator in accordance with the traffic conditions. If necessary, select the turn signal indicator accordingly.

After the parking space has been exited, a warning tone and the Active Parking Assist Finished: Take Control of Vehicle message will prompt you to take control of the vehicle. You will need to accelerate, brake, steer and change gear yourself again.

If you do not react to the prompt to take control of the vehicle, the system will apply the brakes to bring the vehicle to a standstill.

## Pausing Active Parking Assist

You can interrupt the parking or exiting procedure of Active Parking Assist by performing one of the following actions, forexample:

- Depress the brake pedal.
- Open the front passenger door, a rear door, the tailgate or the hood.
- Apply the electric parking brake or activating the HOLD function.
- To resume the parking or exiting procedure: gently depress the accelerator pedal.

(i) If the electric parking brake was applied before Active Parking Assist was activated, depress the accelerator pedal lightly to start the parking or exiting procedure.

Check the area around your vehicle again before resuming a paused parking procedure. Check again that there are no persons, animals or objects in the maneuvering range. Also observe the system limitations of Active Parking Assist.

## Automatic braking function of Active Parking Assist

Persons or objects detected in the maneuvering range could cause the vehicle to brake sharply and interrupt the parking or exiting procedure. The vehicle will then be held at a standstill. If you depress the accelerator pedal, the parking or exiting procedure is resumed.

Check the area around your vehicle again before resuming the parking or exiting procedure. Check again that there are no persons, animals or objects in the maneuvering range. Also observe the system limitations of Active Parking Assist.

# Maneuvering assistance

# ■ Function of Drive Away Assist

Drive Away Assist can reduce the severity of an impact when pulling away. If an obstacle is detected in the direction of travel, the vehicle's speed is briefly reduced to approx. 1 mph (2 km/h). If a critical situation is detected, the A symbol appears on the central display.

Drive Away Assist can be activated or deactivated in the Maneuvering Assistance menu.

(i) You can cancel an intervention by Drive Away Assist at any time by deactivating Parking Assist PARKTRONIC

WARNING Risk of accident caused by limited detection performance of Drive Away Assist

Drive Away Assist cannot always clearly identify objects and traffic situations.

Always pay careful attention to the traffic situation; do not rely on Drive Away Assist alone.

Be prepared to brake or swerve as necessary, provided the traffic situation permits and that it is safe to take evasive action

Drive Away Assist is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals or objects etc. are in the maneuvering range.

A risk of a collision may arise in the following situations, for example:

- · If the driver mixes up the accelerator and brake pedals.
- If an incorrect transmission position is engaged.

The Drive Away Assist function is active under the following conditions:

- If Parking Assist PARKTRONIC is activated.
- If you shift the transmission position to R or **D** when the vehicle is stationary.

- If the detected obstacle is less than approx.
   3.3 ft (1.0 m) away.
- The maneuvering assistant is activated (→ page 235).

#### System limits

The performance of Drive Away Assist is limited on inclines.

(i) Also observe the system limits of Parking Assist PARKTRONIC (→ page 225).

#### ■ Function of Cross Traffic Alert

 Cross Traffic Alert is only available for vehicles with Blind Spot Assist or Active Blind Spot Assist.

Cross Traffic Alert can warn drivers of any crossing traffic when backing up out of a parking space and maneuvering. The radar sensors in the bumper also monitor the area adjacent to the vehicle. If a critical situation is detected, the symbol appears on the central display and the vehicle can be braked automatically.

If the radar sensors are obstructed by vehicles or other objects, detection is not possible. The Cross Traffic Alert function is active under the following conditions:

- If the vehicle is backing up at walking pace.
- The maneuvering assistant is activated (→ page 235).
- Also observe the instructions on Blind Spot Assist and Active Blind Spot Assist (→ page 207).

## System limits

The Cross Traffic Alert function is not available on inclines.

## Close-range braking function

The close-range braking function can prevent collisions with pedestrians when the vehicle is backing up at slow speeds. If the rear-view camera detects a person in the vehicle's path, the brakes can be applied to bring the vehicle to a standstill.

The close-range braking function may intervene in the following circumstances:

 The vehicle is backing up at a speed slower than 6 mph (10 km/h).  The camera image is shown on the central display (→ page 224).

Close-range braking can be deactivated or activated on the Maneuvering Assistance menu (depending on the country) ( $\rightarrow$  page 235).

If the close-range braking function is triggered, the symbol will appear in red in the selected view on the Camera & Parking menu.

i) If close-range braking is not available, the symbol will appear in grey.

The close-range braking function is only an aid. It is not a substitute for your attention to the surroundings. The responsibility for safe maneuvering and parking remains with you. Make sure that no persons, animals, objects etc. are in the maneuvering area.

A

**WARNING** Risk of accident caused by limited detection by the maneuvering brake function

The maneuvering brake function cannot always clearly detect people. Other obstacles are not detected by the function.

In these cases, the function may brake unnecessarily or not brake at all.

- Always pay careful attention to the traffic situation; do not rely on the maneuvering brake function alone.
- Be ready to brake.

#### System limits

Observe the system limits of the following functions:

- Active Parking Assist (→ page 228)
- 360° camera (→ page 221)
- Rear-view camera (→ page 220)

The close-range braking function will not be available in the following situations:

· On inclines

# Activating/deactivating maneuvering assistant Multimedia system:

- → Settings → Assistance Parking
- (i) This function is an on-demand feature  $(\rightarrow page 23)$ .
- (i) Activating/deactivating the maneuvering assistant function is not available in all countries
- Select Maneuvering Assistance.
- Activate or deactivate the desired maneuvering assistant.

## Vehicle towing instructions

The vehicle is not suitable for the use of tow bar systems that are used for flat towing or dinghy towing, for example. Attaching and using tow bar systems can result in damage to the vehicle. When you are towing a vehicle with tow bar systems, safe driving characteristics cannot be guaranteed for the towing vehicle or the towed vehicle. The vehicle-trailer combination may swerve from side to side.

Observe the following information:

- Permitted towing methods (→ page 322)
- Notes on towing with both axles on the ground  $(\rightarrow page 323)$

# Notes on the driver display



# **WARNING** Risk of accident if the driver display fails

If the driver display has failed or is malfunctioning, function restrictions in systems relevant to safety cannot be detected.

The operating safety of your vehicle may be impaired.

- Drive on carefully.
- Have the vehicle checked immediately at a qualified specialist workshop.

If the operating safety of your vehicle is impaired, park the vehicle immediately and safely. Contact a qualified specialist workshop.

The driver display shows the following basic information:

- Speed and engine speeds
- · Fuel level and coolant temperature
- Indicator and warning lamps

Additional functions available include the following:

- Different menus, e.g. for assistance and navigation
- Status displays for the driving systems
- · Display messages
- Information on speed, Consumption and range

Some menu content and settings can be customized.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

Observe the legal requirements for the country in which you are currently driving when operating the driver's display.

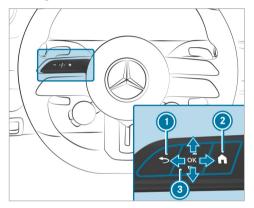
# Operating the driver's display



WARNING Risk of distraction from information systems and communications equipment

If you operate information systems and communication devices integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

# Scrolling on the menu bar



- Back button
- Main menu
- Touch Control

The content on the driver's display is controlled using the control elements on the left side of the steering wheel. You can use Touch Control 3 to navigate vertically and horizontally by swiping with one finger. Confirm your selection by pressing the Touch Control.

- (i) To operate Touch Control (3) in the most effective way, use the tip of your thumb if possible. You can also set the sensitivity of the Touch Control on the central display.
- Briefly press main menu button 2.
- Select a menu by swiping to the left or right on Touch Control 3.
- ► To confirm: press Touch Control ③.

## Driver display menus

Notes on menus on the driver's display

WARNING Risk of distraction from information systems and communications equipment

If you operate information systems and communication devices integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

Observe the legal requirements for the country in which you are currently driving when operating the driver's display.

The following menus can be called up via the menu bar on the driver's display:

- Understated
- Sport
- Classic
- Navigation
- Assistance
- Service
- Supersport
- TRACK PACE

#### 238 Driver's display

On some of these menus, you can choose between different display content on the center display area.

On most of the menus, you can use Options to configure further settings for the menu-specific display content.

You can find further information about the possible settings and selections on the menus in the Digital Operator's Manual.

# Calling up the Track Pace menu

Driver display:

#### TRACK PACE

The Track Pace function is intended for use on designated race tracks. Do not use this function on public roads, and adapt your driving style to your personal capabilities and the ambient conditions.

The following options will be displayed on the TRACK PACE menu:

- · G-meter
- · Race track selected

- Braking and acceleration procedure
- · Gear currently selected



Displays on the Track Pace menu (example)

- G-meter
- Center display content (example: gear display)
- Telemetry display (example: selected race track)
- ➤ To call up the menu: press the left-hand Touch Control.

The display content of the TRACK PACE menu will adapt to the selected settings on the central display:

- Gear display
- · Braking points
- Acceleration
- Quarter-miles
- Race track selected on the central display
- · Current race
- · Record route
- Mercedes-AMG GT 63 S E Performance: Charge
- Mercedes-AMG GT 63 S E Performance: Boost strategy

While the vehicle is in motion, the G-meter shows the forces that are exerted on the vehicle occupants both laterally and in the direction of travel. The maximum values appear in red in the coordinate system.

# Head-up Display

## Operating the head-up display

## Selecting display content of the head-up display via the menu bar of the driver's display

- Press the main menu button on the left.
- To select the menu bar of the head-up display: swipe upwards on the left-hand Touch Control.



## Switching between display content on the headup display

- Swipe to the left or right on the left-hand Touch Control
  - A preview of the selected display content will appear on the head-up display.
- ► To confirm: press the OK button.

# Switching back to the driver's display

▶ Press the or button.

# Setting the position and brightness

- Swipe to the left or right on the left-hand Touch Control and select Settings on the menu bar of the head-up display.
- Press the left-hand Touch Control. The current position and brightness settings will be displayed as graphics on the head-up display as well as on the driver's display.
- To adjust the position: swipe upwards or downwards on the left-hand Touch Control.

- To adjust the brightness: swipe to the left or right on the left-hand Touch Control. The settings configured for position and brightness will be saved automatically.
- Press the or ok button to exit the settings.

# Switching the head-up display on/off

Driver's display:



# Switching on

- Swipe upwards on the left-hand Touch Control.
- Press the left-hand OK Touch Control.

# Switching off

- Swipe upwards on the left-hand Touch Control.
- Swipe on the left-hand Touch Control and select Head-up Display.
- Press the left-hand OK Touch Control.

#### 240 Driver's display

# Vehicles with a 48 V on-board electrical system



- Electric drive support
- Recuperation behavior of the electric motor
- (i) Due to various system limits, the values displayed may temporarily differ slightly from the actual value.

# Overview of status displays on the driver display (Mercedes-AMG vehicles)

The status displays for the driving and driving safety systems can be found in display sections

to 6.



(i) The number, positions and presentation of the status displays on the driver display depend on which systems are activated or deactivated.

Depending on the vehicle equipment, Mercedes-AMG vehicles may have the following status displays, for example:

Pedestrian detection (only on assistant display)

- P Active Parking Assist is available (→ page 230)
- Active Parking Assist has detected a parking space (→ page 230)
- Parking Assist PARKTRONIC deactivated (→ page 227)
- Cruise control (→ page 184)
- Active Distance Assist DISTRONIC (→ page 186)
- Specified distance for Active Distance
  Assist DISTRONIC (→ page 186)
- Active Brake Assist switched off (→ page 203)
- Active Brake Assist impaired or not functioning (→ page 203)
- $\land$  Active Steering Assist ( $\rightarrow$  page 194)
- Active Lane Change Assist (→ page 196)
- Active Lane Keeping Assist ( $\rightarrow$  page 210)
- Active Blind Spot Assist (only on assistant display) ( $\rightarrow$  page 209)
- $\bigcirc$  ECO start/stop function ( $\rightarrow$  page 152)

**HOLD** HOLD function (→ page 181)

**■** 

Adaptive Highbeam Assist (→ page 127)



Active Stop-and-Go Assist (→ page 193)



Slippery road surface warning



Engine operating temperature warning  $lamp (\rightarrow page 148)$ 

Vehicles with Traffic Sign Assist: Detected instructions and traffic signs ( $\rightarrow$  page 203)

Important information from other driving systems may be briefly faded in over the displayed traffic signs.

# Overview and operation

# Notes on the MBUX multimedia system

WARNING Risk of distraction from information systems and communications equipment

If you operate information systems and communication devices integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

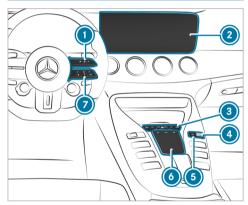
- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system.

Depending on the equipment, the scope of function and product designation of your MBUX multimedia system may differ from the description and

images in this Operator's Manual. For example, route guidance with augmented reality is not available in all equipment variants.

# Overview of the MBUX multimedia system



- Touch Control (MBUX multimedia system) with corresponding buttons
  - Operates Touch Control

- Media display with touch functionality
  - · Home screen overview
  - Operates the touchscreen
- Switch panel with buttons for telephone, navigation, radio/media, vehicle functions/ system settings and favorites
  - · Calls up applications
- Press the rocker switch up or down: increases or decreases the volume
- Oisplay button shows volume, current volume when setting the volume or mute
- Touchpad
  - Operates the touchpad
- Control panel for the MBUX multimedia system
  - Operates Touch Control

#### Further operating options:

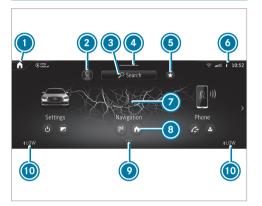
- Conducting a dialog with the MBUX Voice Assistant.
- Operating functions contact-free with the MBUX Interior Assistant.

(i) You can find further information about operation as well as about applications and services in the Digital Operator's Manual.

#### Anti-theft protection

This device is equipped with technical provisions to protect it against theft. Further information on anti-theft protection can be obtained at an authorized Mercedes-Benz Center.

#### Home screen overview



- On the home screen: displays the first three applications
  - In other displays: calls up the home screen
- 2 Calls up user profile settings and switches user
- 3 Using the global search
- Calls up the Control Center: pull the bar down

- Calling up favourites
- Displays in the status line
- Calls up an application
- Quick-access to application
- Index points for selected display area
- Calling up the air conditioning menu

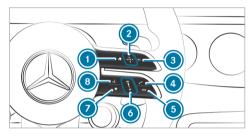
The following functions are called up in the Control Center:

- · Notifications Center
- Favorites
- Vehicle guick-access

#### 244 MBUX multimedia system

# Operating the MBUX multimedia system

## **Using Touch Control**



- Shows the home screen
- Touch Control
  - swipe in the direction of the arrow (navigate)
  - OK Press (confirm)
- Returns to the previous display
- Makes or accepts a call
- Sejects or ends a call
- To increase volume: swipe upwards
  To reduce volume: swipe down

- া To switch off the sound: press

- (i) To operate Touch Control (2) in the most effective way, use the tip of your thumb if possible.

You can navigate through menus and lists via the touch-sensitive surface of Touch Control ② using a single-finger swipe, e.g.:

- ► To enter a character: select a character using the keyboard and press on Touch Control ②.
- To select a menu option: scroll in a list and press Touch Control 2.
- To move the digital map: swipe in any direction.

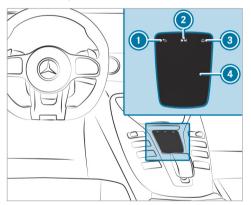
# Using the touchscreen

- To select a menu item or entry: tap on a symbol or an entry.
- To increase the map scale: tap twice quickly with one finger.
- ► To reduce the map scale: tap with two fingers.

- To enter characters with the keypad: tap on a button.
- To navigate in menus: swipe up, down, left or right.
- ➤ To use handwriting to enter characters: write the character with one finger on the touchscreen
- To zoom in and out of the map: move two fingers together or apart.
- To enlarge or reduce the size of a section of a website: move two fingers together or apart.
- ➤ To turn the digital map: turn counter-clockwise or clockwise using two fingers.
- To move the digital map: touch the touchscreen and move your finger in any direction.
- To save the destination in the digital map: touch the touchscreen and hold until a message is shown.
- To set the volume on a scale: touch the touchscreen and move the finger to the left or right.

To call up a global menu in the applications: touch the touchscreen and hold until the Options menu appears.

## On the touchpad



- **♦** button Returns to the previous display
- **▶** button

Press: calls up the control menu of the last active audio source

Swipe to the left of right across **◄**: selects the previous or next radio station or music track

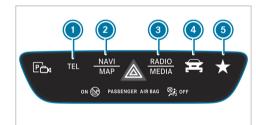
- 向 button
  - Press: shows the home screen and calls up applications
- Touchpad
- Use the functions described below to operate the touchpad.
- To enter a character: enter a character using the keyboard.

or

- Write a character on the touch-sensitive surface of the touchpad.
- To select a menu item or entry: swipe up, down, left or right and tap on the touchpad.
- To move the digital map: swipe in any direction.
- To zoom in and out of the map: move two fingers together or apart.

- To enlarge or reduce the size of a section of a website: move two fingers together or apart.
- To call up the Notifications Center: swipe down with two fingers.
- To close the Notifications Center: swipe up with two fingers.
- To call up the control menu of the last active audio source: swipe up with two fingers.

## Using the control panel on the center console



- TEL Calls up the telephone
- NAVI Calls up navigation
- RADIO MEDIA Calls up radio or media

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- Calls up vehicle functions
- ⑤ ★ Calls up favorites
- Press one of the buttons.

#### Function of the MBUX Voice Assistant

WARNING Risk of distraction from information systems and communications equipment

If you operate information systems and communication devices integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

For your own safety, always observe the following points when operating mobile communications equipment and especially your voice control system:

- Observe the legal requirements for the country in which you are driving.
- If you use the voice control system in an emergency your voice can change and your telephone call, e.g. an emergency call, can thereby be delayed.
- Familiarize yourself with the voice control system functions before starting the journey.

Using the MBUX Voice Assistant, vehicle functions and various areas of the MBUX multimedia system can be operated by voice input. The MBUX Voice Assistant is operational approximately half a minute after switching on the vehicle and can be operated from all seats. Further information and examples of voice commands can be found in the Digital Operator's Manual.

You can use the MBUX Voice Assistant to operate the following functions depending on the vehicle equipment:

Telephone

- · Text message and e-mail
- Navigation
- Radio and media
- · Vehicle functions
- · Online functions

Full functionality of the voice control system is only available for you with activation of online voice control

# Conducting a dialog

## Starting a dialog

Say "Hey Mercedes" to activate the MBUX voice assistant. Voice activation must be switched on in the multimedia system.

or

Press the button on the multifunction steering wheel.

A blue line appears in the MBUX multimedia system. The dialog can be started.

For the dialog with the MBUX voice assistant, you can use complete sentences of colloquial language as voice commands. Voice activation can

also be directly combined with a voice command. e.g. "Hey Mercedes, how fast can I drive?"

#### Calling up help

- For information about the MBUX voice assistant: say "Hey Mercedes, what can you do?"
- Digital Operator's Manual: "Show me the Operator's Manual". The full extent of the Digital Operator's Manual is available when the vehicle is stationary.

## Operating functions (examples)

- To operate the navigation: "Search for an Asian restaurant, but not Japanese, in South Manhattan."
- To operate the phone: "Call my father."
- To change the system language to English (short command): "Change language to English".
- To operate the radio: "Show me the list of radio stations."
- To operate media: "Switch on random playback."

- To operate vehicle functions: "Switch the seat heating to level 2."
- To operate online functions: "What's the time in Svdnev?"
- To ask a question about the vehicle: "Do I have Blind Spot Assist?"

#### Overview of the MBUX Interior Assistant

WARNING Risk of injury from the camera's laser radiation

This product uses a classification 1 laser system. If the housing is opened or damaged, laser radiation may damage your retina.

- Do not open the housing.
- Always have maintenance work and repairs carried out by a qualified specialist workshop.

This product complies with the requirements of the FDA 21 CFR 1040.10 and 1040.11 with exception of the variations according to the FDA Laser Notice No. 50 from 24, June 2007.

The camera is located in the overhead control panel.

If the vehicle is equipped with the MBUX Interior Assistant, selected functions of the multimedia system can be operated contact-free. The MBUX Interior Assistant can differentiate between driver and front passenger interactions and detects specific hand positions (poses).

#### System limits, display messages and notes for rectification

The system may be impaired or may not function in the following situations:

- The camera in the overhead control panel may heat up due to operating conditions. As a result the camera may switch off temporarily, particularly during longer periods of operation and at high outside temperatures.
  - Do not touch or cover the camera and wait until the camera has cooled down and is available again.
- The camera is covered, dirty, fogged up or scratched.

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Wait until the camera has cooled down before cleaning the camera lens.

Clean the outside of the camera lens with a dry or damp cotton cloth. Do not use microfiber cloths. Do **not** remove the cover when cleaning.

- Recognition can be impaired by reflective clothing, an adverse color of clothing or by accessories, for example.
- Clothing being worn (hat, shawl, scarf) may be limiting the detection area of the camera.

Keep the camera's field of vision clear.

The camera is not operational.
 Consult an authorized Mercedes-Benz Center.

# The MBUX Interior Assistant supports the following interactions:

Interaction area	Interaction	Description
In front of the media display or above the touchpad	Proximity to the control element	The Interior Assistant recognizes the approach of the hand towards a control element.  Depending on the active application, the display will be adjusted in the media display. Some functions differentiate between driver and front passenger.  No specific hand position is required.
Above the center console	Defined pose	A favorite is called up with a defined pose.
Below the inside rearview mirror	Brief up and down movements	With brief up and down movements below the inside rearview mirror the reading light for the driver or the front passenger is switched on or off.
Above the front passenger seat	Stretching out a hand above the front passenger seat	By stretching out a hand above the front passenger seat the search light is switched on. If you withdraw a hand from this area, the search light is switched off again.

#### Switching the reading light and search light and on or off

#### Requirements

- · For the reading light:
  - The function is available when it is dark.
  - The hand movement takes place in the interaction area below the inside rearview mirror.

## · For the search light:

- The function is available when it is dark.
- The hand movement takes place in the interaction area above the front passenger seat.
- The seat belt on the front passenger seat must **not** be inserted in the seat belt buckle.

# Switching the reading light on and off



Briefly move a hand up or down beneath the inside rearview mirror.

The reading light is switched on or off for the driver or the front passenger.

# Switching the search light on and off



- To switch on: reach across the front passenger seat with a hand. The search light is switched on for the driver.
- To switch off: take a hand back away from the front passenger seat. The search light is switched off again.

WARNING Risk of becoming trapped during adjustment of the driver's seat after

calling up a driver profile

Selecting a user profile may trigger an adjustment of the driver's seat to the position saved under the user profile. You or other vehicle occupants could be injured in the process.

Make sure that when the position of driver's seat is being adjusted using the multimedia system, no people or body parts are in the seat's range of movement.

If there is a risk of someone becoming trapped, immediately stop the adjustment process by:

 a) Pressing the warning message on the central display.

or

 b) Pressing a position button of the memory function or a seat adjustment switch in the driver's door.
 The adjustment process is stopped. The driver's seat is equipped with an anti-entrapment feature

If the driver's door is open, the driver's seat will **not** be set after calling up the driver's profile.

# User profiles and user-specific content

Prerequisites for the vehicle owner:

- · You have a Mercedes me user account.
- You have a Mercedes me PIN.
- · You have agreed to the terms of use.
- The vehicle is linked to a Mercedes me user account.
- (i) If one of the pre-requisites listed is missing or if no user profile has been selected, the data described in the following section will be saved in the vehicle as the standard setting. Standard settings can be changed by all vehicle users.

User profiles save personal settings. If the vehicle is used by several people, a person can change their profile settings without changing the settings of other users.

You can individualize a user profile in the vehicle using the set-up assistant or using the settings in your user profile. Some settings, e.g. the Mercedes me PIN and a profile photo are made in the Mercedes me App or in the Mercedes me Portal.

User-specific content and applications with personal data are protected by different levels of security. To access protected content, the Mercedes me PIN and, depending on the vehicle equipment, biometric sensors can be used.

- (i) The security level is set by the multimedia system and calculated from the combination of all sensor inputs. Some security levels cannot be turned off.
- (i) When a user profile is activated, the following personalized comfort systems, for example, can be adjusted or their settings loaded:
  - Seat
  - · Ambient light
  - · Outside mirrors
  - Roller sunblinds
  - Climate control settings

If the user profile is activated when driving. the driver's seat position will not be adjusted.

Depending on the vehicle equipment you can, as a user, save the following settings, for example:

- Driver's seat, steering wheel and mirror settings
- Climate control
- Ambient lighting
- Radio (including station list)
- · Suggestions and favorites

#### Suggestions

The vehicle can learn the habits of the driver. It then makes suggestions regarding navigation destinations, phone numbers and music preferences. The requirements for that are the selection of a user, your consent to the recording of data and sufficient collected data.

#### Favorites

Favorites offer you quick access to frequently used applications. 100 favorites are available in total.

# Configuring users, suggestions and favorites

#### Requirements

The vehicle is stationary.

Multimedia system:







#### Adding a user

- Select (+) Add User. A OR code is loaded
- Scan the displayed QR code with the Mercedes me App or any QR code scanner on a mobile device. If the Mercedes me App is not yet installed on your mobile device, you will be directed to the store of your mobile device.
- Follow the directions in the app. The vehicle is connected with your Mercedes me user account. This automatically creates your user profile in the vehicle.

You will be informed when your user profile is available.

When the vehicle is stationary, the set-up assistant starts automatically after user selec-

Protecting user-specific content and applications

If you add a new user, access protection is already activated for the user profile. The Mercedes me PIN and, depending on the vehicle equipment, biometric sensors are available for access. Biometric sensors in the vehicle must be taught in. The authentication process then takes all taught-in and available sensors into account.

The following user-specific content and applications are protected, for example:

- User selection and user profile settings
- · Biometric sensors

The teaching-in of biometric sensors is protected.

Suggestions

The data and determination of the most probable navigation destinations, media sources, radio stations, contacts and messages are protected.

FNFRGIZING COACH

The recorded health data and their evaluation are protected.

- Mercedes me connect store
   The purchase of services is protected.
- Switch Protect Content on or off.
- Switch Access Protection on or off.
- (i) When access protection is switched off, your user profile can be viewed from any seat and changes can be made.
- (i) Access protection is switched on or off on a vehicle-specific basis.

# Setting up, editing and deleting biometric recognition

The biometric data models are saved in the sensors in the vehicle. If recognition has been taughtin, this sensor serves as a contributory factor for authentication on the multimedia system.

- Select Protect Content.
- Select Voice Recognition.
- (i) If necessary, authenticate yourself on the multimedia system.

# Setting up voice recognition

 Speak the sentence shown on the media display and follow the voice assistant's instructions.

If voice recognition was successful, a message appears on the media display. You can unlock your user profile.

(i) Avoid background or disturbing noises during voice recognition.

# Deleting biometric data

- ► Tap on behind Voice Recognition.
- Select Yes.

#### Selecting a user

- (i) When you call up your driver profile, the driver's seat and the steering wheel can be set.

  You can cancel the setting process with the following actions:
  - Tap on the Tap Here to Cancel message on the media display.
  - Press one of the seat operating buttons in the driver's door.

- Select Select User.
- Select a user.
- When requested to do so, authenticate with the Mercedes me PIN or a taught-in biometric characteristic.

The user profile is loaded and activated.

 If you select Continue Without Selecting a User, no specific settings for the user profile are loaded.

# Configuring and deleting suggestions

- ► Select 🝙 .
- Select Settings.
- Select System.
- Select Suggestions.
- ► Select 🙍 .
  - Switch the options on or off individually. If an option is switched on and sufficient data has been gathered, personalized suggestions based on your user behavior will be offered to you on the zero layer. These are, for example, navigation destinations visited, phone num-

bers dialed as well as suggestions based on your music preferences.

- To delete collected suggestions: select .

Select Yes. The suggestions are reset.

#### Adding favorites from categories

- Select 向.
- Select 🛨 .
- Select >
- Select + Create New Favorite.
- Select the category.
- Select a favorite.

# System settings

# Overview of the system settings menu

In the system settings menu, you can make settings in the following menus and control elements:

- Display
  - Display brightness

- · Control elements
  - Keyboard language and handwriting recognition
  - Sensitivity of Touch Control
  - Haptic operation for the touchscreen
  - AMG vehicles: AMG steering wheel buttons
- MBUX Voice Assistant
- MBUX Interior Assistant
- Sound
  - Entertainment
  - Navigation and traffic announcements
  - Telephone
- Data protection
- Connectivity
  - Wi-Fi, Bluetooth®
- Time & date
- Language
- Units for distance
- Svstem PIN

- Suggestions
- Software update
- · System reset

#### Overview of software updates

Important software updates may be necessary for the security of your multimedia system's data. Install these updates, or else the security of your multimedia system cannot be ensured.

The multimedia system displays a corresponding message when a software update is available.

If the Automatic Online Update option is active, software updates are downloaded automatically. If the option is deactivated, you will be informed of new software updates once. The software updates are available for downloading for a limited period of time.

Carrying out a software update:

- · You can start software updates via the communication module.
- You can start software updates via a Wi-Fi hotspot.

- You can start map updates from an external medium.
- (i) Online software updates cannot be performed via external Wi-Fi hotspots that are encrypted via TKIP.
- (i) If the WLAN hotspot requires logging in via the browser, once the connection is successfully established the browser will open in order to start the update. To start the download follow the instructions in the browser.
- (i) To complete software updates via the communication module, the vehicle must be connected with the Internet and a Mercedes me user account.
- (i) To complete software updates via Wi-Fi, the vehicle must be connected to an external Wi-Fi hotspot.

A software update consists of three steps:

- Downloading or copying of the data required for installation
- Installation of the downloaded software update
- Activation of the downloaded software update

- (i) It may be necessary to restart the MBUX multimedia system after completion of a software update.
- (i) While some software updates are being downloaded, the multimedia system cannot be operated and the vehicle functions may be restricted.
- (i) Some software updates require a safe vehicle status for the installation to be completed. They can only be carried out in a safely parked vehicle with the vehicle switched off.

For software updates requiring a safe vehicle status: when the last installation step is reached, a message appears on the media display after the vehicle is switched off. Follow the step-by-step instructions on the media display to complete the installation.

There are software updates that can only be installed when the vehicle is safely parked, there are no more people in the vehicle and the vehicle is locked.

# Availability of the driver and media display

During the installation of software updates, it is not possible to use the vehicle, media display and

driver display. You may receive the following display message when an installation is running:



(i) The display message does not appear every time a software update is installed.

In rare cases, an error can occur during the installation. The multimedia system automatically attempts to restore the previous version.

If it is not possible to restore the previous version, the display message shown above appears every time the vehicle is started.

# Failure of the driver display

If the driver display fails or there is a malfunction, you may not recognize limitations in the functions

of systems relevant to safety or the speed display. for example. The operating safety of the vehicle may be impaired. Drive on carefully and have the vehicle checked at a qualified specialist workshop immediately ( $\rightarrow$  page 384).

Further information about software updates can be found at https://me.secure.mercedeshenz com

#### Failure of the media display

If the media display fails or the display message shown above is shown continuously, several systems such as the reversing camera, Parking Assist PARKTRONIC or climate control are no longer available. Drive on carefully and consult a specialist workshop as soon as possible.

#### Setting up a Wi-Fi hotspot

#### Requirements

 The Wi-Fi function is activated on the multimedia system and the communication device to be connected.

 The communication device to be connected. supports at least one of the types of connection described

The connection types shown depend on the device to be connected. The function must be supported by the multimedia system and by the device to be connected. The type of connection must be selected on the multimedia system and on the device to be connected.

- Some functions may first need to be activated on the communication device being connected. More detailed information can be found in the manufacturer's operating instructions.
- (i) The use of the vehicle data tariff by external devices is not available in all countries.

Multimedia system:

- → Settings → System
- >> Internet and Bluetooth
- (i) The availability of the functions is dependent on the country.
- Select Wi-Fi. The controller is to the right: Wi-Fi is switched on.

When the Wi-Fi function is switched on, you can connect the multimedia system with external hotspots or make it available as a hotspot for external devices.

When the Wi-Fi function is switched off, it is not possible to establish a hotspot connection.

- (i) Depending on the vehicle equipment, you can purchase a data package directly from a mobile phone network provider via the Mercedes me Store. To be able to use the data package, you conclude a separate contract with a mobile phone network provider via the Mercedes me Store, which can be terminated at any time and for which there are no costs. This contract is a prerequisite for using the services from the previously purchased package. The availability of this option is dependent on the country. If the data package option is not available or can be upgraded, you can purchase data volume directly from the mobile phone network provider for a fee.
- (i) The use of the vehicle data tariff by external devices is not available in all countries.

# Using the multimedia system as a Wi-Fi hotspot

- ► Select MBUX Hotspot.
- Select one of the following connection options.

#### Connecting using a QR code

Requirement: an app for scanning the QR code is installed on the device being connected.

Alternatively: the device being connected has an integrated QR code scanner (see the manufacturer's operating instructions).

Scan the QR code shown. The Wi-Fi connection is established.

# Connecting using a security key

- Select the vehicle from the device to be connected. The vehicle is displayed with the MBUX XXXXX network name.
- Enter the security key shown on the device to be connected.
- Confirm the entry.

# Generating a new security key

- Select the Generate New Security Key option in the MBUX Hotspot menu.
- Confirm the prompt with Yes. A new security key is generated.

A connection will be established with the newly created security key.

(i) When a new security key is generated, all existing Wi-Fi connections are then disconnected. If the Wi-Fi connections are re-established, the new security key must be entered.

# Using a mobile communication device as a Wi-Fi hotspot (tethering)

- i This function is country-dependent.
- Select the Manage Internet Access option in the Internet and Bluetooth menu.
- (i) The Wi-Fi function on the mobile phone and Internet access via Wi-Fi must be activated (see the manufacturer's operating instructions).
- Select Search for Access.
- Select the network.

Log in to the Wi-Fi network.

or

- Select the mobile phone with the Wi-Fi symbol.
- With external Wi-Fi hotspots, which are encrypted via TKIP, online software updates cannot be carried out via the external Wi-Fi hotspot.

# System language

# Notes on the system language

This function allows you to determine the language for the menu displays and the navigation announcements. The selected language affects the characters available for entry. The navigation announcements are not available in all languages. If a language is not available, the navigation announcements will be in English.

# Setting the language

Multimedia system:

→ Settings → System ▶ Language

# Setting the system language

A list of the available system languages is shown.

Select a language. The system language is switched to the selected language.

# Resetting the multimedia system (reset function)

WARNING Risk of accident due to failure of central display functions

While the multimedia system is reset, its functions, such as the rear view camera, are not available.

Only reset the multimedia system when the vehicle is stationary.

# Requirements:

- The vehicle is switched on.
- . The vehicle is stationary.

Multimedia system:

→ Settings → System → Reset

When resetting the system, personal data and settings are deleted, for example:

- · Connected devices
- Individual user profiles
- Biometric data
- (i) The data used and saved in the multimedia system by the driver assistance systems is deleted
- Select Reset.

A query appears asking if the system should really be reset.

Select Yes

The multimedia system is reset to the factory settings. The multimedia system is restarted after the system reset.

Due to data protection, as well as the function of individual driving systems and driving safety systems, it is a requirement to carry out a complete system reset before selling the vehicle or transferring it to a third party, or after use as a hire car.

#### AMG TRACK PACE

#### Function of AMG TRACK PACE

(i) This function is an on-demand feature and can be activated via Mercedes me after you purchase your vehicle. The Digital Operator's Manual contains further information on Mercedes me and on-demand features.

With AMG TRACK PACE, the driving characteristics on race tracks can be analyzed and optimized. You can drive previously saved race tracks (e.g. Hockenheimring), or record and save new tracks. The driven lap times are stored for every track. These can be analyzed and compared with other lap times to achieve the best possible race results. Additionally, acceleration and braking procedures can be measured and stored.

Note: Use AMG TRACK PACE only on closed-off routes away from public roads. Adapt your driving style to your personal performance and environmental conditions. As the driver, you are solely responsible for driving your vehicle. Park your vehicle safely before operating the application.

#### **Setting Track Race**

Multimedia system:

→ TRACK PACE ➤ Track Race

# Recording a new track

- ► Select New Track .
- Select Start Record. at the desired starting point.
   Track recording will start at this point.

During track recording, sectors can be set to divide up the track.

- Select Set Sector.
- Select Stop Recording to end track recording or cross the start line again.
- Confirm the prompt with Yes.
- Select the weather.
- (i) The temperature will be determined automatically.
- Enter a name.

Press OK to confirm.
The track will be saved under the name entered.

#### Searching by track name

- Select Search.
- Enter the track name.
   Tracks with the name that you have searched for will be displayed.

#### Measuring time on a saved track

- Select All tracks.
- Select the desired track.
- Select Start Time Recording if you are already at the start line.

or

Select Navigate to to navigate to the start line.

Timing will begin automatically when you cross the start line.

(i) When  $\boxed{ {\bf A}_{\!\!\! AR}}$  is selected, the track display can be switched to AR. In addition, it is possible to

switch to the telemetry display by selecting  $\overline{\mathcal{M}}$ .

- Select Stop timing to end timekeeping.
- Confirm the prompt with OK.
- Select the weather.
- Select Yes to save the times set for this track.

# Showing readings during Track Race

The following readings can be shown:

- · Tire temperature
- Miniature map
- · Sector overview
- Engine data
- G-force display
- · Lap overview
- Select Start Time Recording .
- ➤ Select ■■■
- Pull the desired display from the grid on the left or right edge of the media display.
   The readings will be shown during Track Race.

You can deactivate this by selecting x on the active display.

# Displaying the analysis

Select All tracks.

An overview of all the tracks you have driven will appear.

- Select a track.
- Select a session.

The following data will be displayed:

- · Lap and sector times
- Average and top speed
- Driver
- Vehicle
- Date
- Weather
- Select Add Recording to use a different session as a reference value.
- Select to return to the overview.
- Select Diagram.
- Set the desired parameters.
  - The analysis will be displayed.

- The following values can be set for the parameters, for example:
  - Speed
  - Longitudinal/lateral acceleration
  - Steering angle
  - · Engine speed
  - Engine oil/tire temperature

Based on the analysis, you can check and optimize the driving behavior for any position on the track.

# Exporting tracks (USB)

Select 2 Tracks.

An overview of all stored tracks will appear.

- Select the desired track.
- Select options for the desired track.
- Select Export Track to.... The selected track can be exported to a USB storage device connected to the vehicle.

# Editing tracks and recordings

- Select ∑ Tracks.
- Select the desired track.

- Select options for the desired track.
- Select Rename or Delete.

or

- Select a track.
- Highlight the desired recording.
- Select options.
- Select Export to... or Delete.

# **Setting Drag Race**

Multimedia system:

→ TRACK PACE → Drag Race

#### Measuring acceleration

- Select Drag Race options.
- Select Acceleration.
- Set a starting speed or select Automatic. Measurement begins as soon as the specified starting speed has been reached.
- Set a target speed. Measurement stops as soon as the specified target speed has been reached.

Start off and begin the measurement. Measurement begins when the vehicle accelerates.

Measurement can be stopped early by interrupting the acceleration procedure.

#### Quarter mile race

- Select Drag Race options.
- Select Quarter Mile.
- Set a target distance.
   Measurement stops as soon as the specified target distance has been reached.
- Start off and begin the measurement.
   Measurement begins when the vehicle accelerates. Timing runs until the target distance or a maximum of one mile has been covered.

Measurement can be stopped early by interrupting the acceleration procedure.

#### Measuring braking

- Drag Race options
- Select Braking.
- Set a starting speed or select Automatic.

- Start off and begin the measurement.
- Brake to a standstill. Measurement is incremental, in steps of 6 mph (10 km/h) to a standstill. If the braking procedure is started e.g. at a speed of 98 mph (157 km/h), measurement starts as soon as 93 mph (150 km/h) has been reached.

# Storing and calling up measured values

If measurement is completed or canceled, a prompt appears asking whether the measurement should be saved.

Confirm the prompt with OK to save.

# Calling up saved measurements

- Select History.
- Select Acceleration, Quarter Mile or Braking.
- Select a measurement.

The desired measurement is displayed in detail.

0

Delete a measurement.

## Calling up the telemetry display

Multimedia system:

## → TRACK PACE ➤ Telemetry

The telemetry display shows current vehicle data as a digital value and as a diagram. Up to four parameters can be selected to be shown on the display.

# For example:

- · Engine speed
- · Wheel angle
- Speed
- Steering angle
- Set the desired parameters.
- Set the time. The set parameters are evaluated in the diagram for the selected time.

# **Configuring AMG TRACK PACE**

#### Requirements

To connect a mobile device to the TRACK PACE app:

- The TRACK PACE app is installed on the mobile end device
- The mobile end device is connected to the multimedia system via Wi-Fi.

#### Multimedia system:

¬→ TRACK PACE → 🌣

Connect mobile device via the TRACK PACE app The TRACK PACE app makes it possible to record videos and to synchronize them with stored tracks.

- Select TRACK PACE App.
- Select Authorize a New Device.
- Start the TRACK PACE app on the device to be connected.
- Select Next and confirm the authorization prompt.
  - A four-digit code is shown on the media display.
- Enter the code on the smartphone. The device is authorized.

#### De-authorizing the mobile device

- Select TRACK PACE App.
- Select a device.
- Confirm the prompt with Yes. The device is de-authorized.

#### Setting the TRACK PACE display on the head-up display and driver's display

- Select IC and HUD Contents.
- Activate or deactivate the desired contents. The contents on the head-up display and the driver's display are adapted.
- (i) For further information on the Head-up Displav.
- (i) Further information about the driver's display  $(\rightarrow page 236)$ .

# Setting acoustic feedback

- Select Acoustic Feedback. A scale with values from 0 to 10 is shown.
- Select a setting.

# Displaying statistics

Select TRACK PACE Statistics. Statistics on the current user profile are displayed.

The following data are displayed:

- Driving time
- Track driven
- Recorded tracks
- Recorded Track Races
- Laps recorded
- Recorded Drag Races
- Maximum design speed

# Activating the ambient light

If this function is active, the vehicle interior is lit in red or green depending on delta time.

- Select Ambient Light.
- Activate or deactivate the function.

# Adjusting the dashcam

If the vehicle is equipped with a dashcam, it can be used in AMG TRACK PACE.

- Select Dashcam.
- Select Track Race or Drag Race and activate Activate Recording.
- You can set which overlay is to be used in the recorded video under Video Overlay Content.

# Navigation and traffic

Notes on navigation

## Route guidance with augmented reality

▲ WARNING Risk of accident and injury as a result of distraction, incorrect depiction or wrong interpretation of the display

The camera image of the augmented reality display is not suitable as a guide for driving.

- Always keep an eye on the actual traffic situation.
- Avoid extended observation of the camera image.

 WARNING Risk of accident and injury due to imprecise positioning of additional information

The additional information from the augmented reality display may be inaccurate and is not a substitute for observing and assessing the actual driving situation.

 Always keep an eye on the actual traffic situation when carrying out all driving maneuvers.

# Switching navigation on

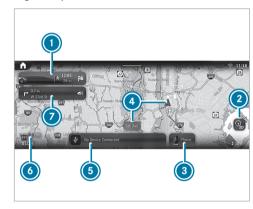
Multimedia system:



➤ Alternatively, press the button on the steering wheel on the right (→ page 244). The zero layer with the digital map is displayed.

# Navigation overview

#### Digital map



Navigation module (reduced view) Route guidance active:

The navigation module shows the information relevant to the route in the zoomed-out view, e.g. the destination or a traffic delay

🔘 Ends the current route guidance

Tapping opens the navigation module and displays the route overview

- Map orientation and set map type
- Calls up the telephone menu
- 4 Current vehicle position (vehicle symbol or arrow)
- Calls up entertainment applications
- Elevation and map scale
- Navigation window shows the next driving maneuver (zoomed out view) or the route monitor (zoomed in view)

Route guidance active: route monitor shows. e.g. route sections, upcoming driving maneuvers with lane recommendations, destination, traffic delays, 3D images at freeway exits, online content

Pressing 2 several times changes the map orientation in this order:

- 2D and to the north
- 2D and direction of travel
- 3D and direction of travel
- · Map with complete route

(i) If the map is moved, the map switches between 3D direction of travel and 2D north orientation.

The following map types 2 are available:

- · Davtime display
- Night-time display
- · Satellite map
- If you notice a problem with the digital map you can report this under https:// mapfeedback.here.com/#/report.

#### Navigation module (expanded view)



Example: route guidance is active

- Enters an address or POL
- Destination and time of arrival Below this: current distance to the destination and the checkered flag
- Alternative routes
- Searches for parking
- Switches traffic information display on or off
- Makes settings for View, Messages & Acoustic Signals and Route

#### Overview of the toll system

i The toll system is optional equipment and is not available in all vehicles.

Debiting of toll charges at freeway toll gates is facilitated with an electronic payment system.

The toll system uses RFID (Radio Frequency Identification) for data transfer between the control unit and the toll station.

The toll system is initially switched off at the factory.

The control unit is in the vehicle glove box.

In order to be able to use the toll system, it must have been registered by the customer and activated by the service provider:

- Activate the toll system in the settings of the MBUX multimedia system or on the control unit.
- There are two ways to register and activate:
  - In the Mercedes me App, register the unit identification number of the control unit and activate the toll system.

- Alternatively, you can register and activate via the Toll Service app.

Activation of the toll system can take up to 48 hours after registration.

When the toll system is activated, the automatic detection of the number of vehicle occupants is initially switched off at the factory. The number of vehicle occupants is preset with one person.

The following applies for roads on which toll charges are dependent on the number of vehicle occupants:

- If the automatic detection of the number of vehicle occupants is switched off, the number of vehicle occupants must be selected manually. This ensures correct toll accounting.
- The number of vehicle occupants can be transmitted automatically. In the process, the number of seat belts worn is determined.

If the number of detected persons does not correspond with the number of persons actually in the vehicle, the number of persons must be manually selected.

The standard setting of one person does not need to be changed for roads which require toll payment regardless of the number of vehicle occupants.

The toll system enables the payment of toll charges in many states of the USA.

in Mexico, for example, the toll system can be registered and activated for journeys to the USA.

#### Notes on use

- You can only use the toll system once registration and activation are complete.
- Drive at the prescribed vehicle speed in the toll lane.
- Mercedes-Benz recommends operation using the MBUX multimedia system. Alternatively, this can also be done on the control unit in the glove box.
- For safety reasons, entries should be made while the vehicle is stationary.
- For further information, please consult the Mercedes me App or an authorized Mercedes-Benz Center.

Or call 1-800-FOR-MERCedes (in the USA) or 1-800-387-0100 (in Canada).

For information on how to register and activate the toll system, see the Digital Operator's Manual.

#### Destination entry

#### Requirements

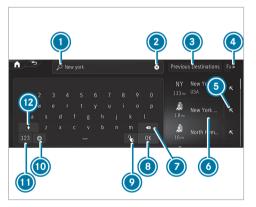
- For the online search:
  - There is an Internet connection.
  - Mercedes me connect is available.
  - You have set up a user account in the Mercedes me Portal.
  - The vehicle is connected with the user account and you have accepted the terms of use.
  - Further information can be found at: https://www.mercedes.me
  - The service is available.
  - The service has been activated at an authorized Mercedes-Benz Center.

(i) If Online Search is not available, the search is performed using the data of the digital map.

Multimedia system:







Example: entering a POI or address

- Input line with current entry
- Deletes an entry
- Selecting previous destinations

- O Displays and selects additional destination searches
- Adopts the search result in the input line and continues the search
- Search result
- Deletes the last character entered
- Hides the keypad
- Switches to handwriting recognition
- Setting the written language
- Switches to digits and special characters
- Switches to upper-case or lower-case letters

If available, selecting the symbol starts the MBUX voice assistant.

- Enter the destination in 1. The entries can be made in any order.
  - The search results are displayed in a list.
- (i) Online search results for POIs may contain additional information, for example opening times and ratings. The information is provided by an online map service.

This online function is not available in all countries.

- (i) You can enter a destination as a three-word address from what3words.
  - This option is not available in all countries.
- Hide the keyboard with OK.
- Select the destination in the list. The following menu shows the selected destination with the address information and a corresponding map section.
  - The menu enables the route to be calculated.
- (i) Observe the notes on the MBUX multimedia system (→ page 242).

# Calculating a route and using settings for route guidance



#### Example: detailed display

- Calls up alternative routes
- Calculates the route and starts route guidance
- Selects a point of interest in the vicinity of the destination
- Destination address

After selection of a destination the route is be calculated.

Select one of the options.

## Calling up alternative routes

- Select Routes.
- Select an alternative route.

# Starting route guidance

► Select ▲ Let's Go!.

# Calling up the detailed display with destination address

- Pull the bar above ② upwards. Depending on the destination selection and availability, online content, for example ratings and weather information, is shown.
  - If the destination is in a different time zone, a message is displayed.

- To call up an Internet address: if a web address is available, select www.

To call the destination: if a telephone number is available, select Call.

#### Searching for POIs in the vicinity of the destination shown

- Select In The Vicinity.
- Search using categories, enter a search entry or search for a personal POI.

#### Selecting a route type

- In the navigation module (expanded view), select  $\bigcirc$  ( $\rightarrow$  page 262).
- Select Route.

The route is calculated as a fast route with a short journey time. Trailer mode is available if a trailer has been coupled with the vehicle. If available, you can select online routes. Traffic announcements for the route are taken into account via Reroute Based on Traffic \( \).

(i) Trailer mode and online routes are not available in all countries and for all vehicles.

#### Calculating alternative routes

In the navigation module (expanded view), select 🔯 .

- Select View.
- Activate Route Overview after Start Alternative routes are calculated for every route.

#### Selecting alternative routes

- (i) If Route Overview after Start has been switched on and a route has been calculated. the function is available
- In the navigation module (expanded view). select Alternative Routes.
- When the alternative routes have been calculated, display the route in the navigation window by swiping to the right or left.
- ► Select Start.

# Activating a commuter route

- (i) A user profile has been created and Allow Destination Suggestions has been activated in the user options ( $\rightarrow$  page 251). Route guidance is not active
- In the navigation module (expanded view), select 🔼 .

- Select Route.
- Activate Activate Commuter Route The navigation system automatically detects that the vehicle is on a commuter route.

For the daily commuter route, traffic incidents on the route are also reported when driving without active route guidance.

To select or delete a commuter route: selectStart or x.

#### Avoiding or using route sections, e.g. highways or ferries

- In the navigation module (expanded view), select 🔘 .
- Select Route.
- Select Avoid Options.
- Activate or deactivate the avoid option.

# Using map functions

Multimedia system:



# Increasing map scale

When the map is shown, tap twice quickly with one finger on the media display.

or

Move two fingers apart on the media display.

# Decreasing map scale

Tap with two fingers on the media display.

or

Move two fingers together on the media display.

#### Moving the map

- When the map is displayed, swipe in any direction with one finger on the media display.
- To reset the map to the current vehicle position: select Center .

# Selecting map orientation

Tap repeatedly on the compass symbol on the map.

The map orientations changes in this order:

- The 2D map view is displayed so that north is always at the top.
- The 2D map view is aligned to the direction of travel.
- The 3D map view is aligned to the direction of travel.
- The map shows the complete route.

# Using services

#### Requirements:

- There is an Internet connection.
- Mercedes me connect is available.
- You have set up a user account in the Mercedes me Portal.
- The vehicle is connected to a user account and you have accepted the conditions of use for the service.

Further information can be found at: https://www.mercedes.me

- The service is available.
- The service has been activated at an authorized Mercedes-Benz Center.

#### Multimedia system:



# Showing traffic information

- In the navigation module (expanded view), select  $\bigcirc$  ( $\rightarrow$  page 262).
- Select View.
- Activate Traffic.
- Activate Traffic Incidents and Free Flowing Traffic.

Traffic incidents, for example roadworks, local area reports (e.g. fog) and warning messages, are shown on the route.

The traffic delay is displayed for the current route. The smallest value for the display for traffic delays is a minute.

# Displaying hazard warnings

If hazard warnings are available these can be shown as symbols on the map. The display depends on the settings for the Traffic Incidents option.

- In the navigation module (expanded view), select  $\bigcirc$  ( $\rightarrow$  page 262).
- Switch Traffic Incidents on or off. If the option is activated, all of the symbols are shown.

If the option is deactivated, the symbols are only shown when there is a hazard warning.

The following hazards may be shown on the map:

- · Accidents and breakdowns
- Slipperv roads, fog. crosswinds and heavy rain
- Hazards reported manually
- Vehicle with active hazard warning light
- Roadworks
- Additional hazards (if available)

# Displaying online map contents

- In the navigation module (expanded view), select 🔼.
- Select View.
- Switch on an online service, e.g. Weather. Current weather information is displayed on the navigation map, e.g. temperature or cloud cover.

The service information is not shown in all map scales, e.g. weather symbols.

# Parking service

NOTE Damage to the vehicle due to not observing the maximum permitted headroom clearance

If the vehicle height is greater than the maximum permitted headroom clearance, the roof and other parts of the vehicle may be damaged.

Observe the signposted headroom clearance.

- If the vehicle height is greater than the permitted headroom clearance, do not enter.
- Observe the changed vehicle height with add-on roof equipment.
- **NOTE** Vehicle damage due to failure to observe local information and parking conditions

The data is based on the information provided by the respective service providers.

Mercedes-Benz does not guarantee the accuracy of the information provided in relation to the car park or parking area.

- Always observe the local information and conditions.
- This service is not available in all countries.
- In the navigation module (expanded view). select and switch on Parking.
- Tap on **P** on the map.

or

- In the route overview, select P Parking Spaces.
- Select the search position and search filter, e.g. Near Destination and Parking Garages. The map shows car parks suited to the selected settings.
- Select a parking option. The map shows the parking options in the vicinity.

The following information is shown (if available):

- Destination address, distance from current vehicle position and arrival time
- Information on the parking garage/car park

For example, opening times, parking charges, current occupancy, maximum parking time, maximum access height.

The maximum access height shown by the parking service does not replace the need for observation of the actual circumstances.

- Available payment options (Mercedes pay, coins, bank notes, cards)
- · Details on parking tariffs
- Number of available parking spaces
- Payment method (e.g. at parking meters)
- Services/facilities at the parking option
- Telephone number
- Calculate the route ( $\rightarrow$  page 266).

#### Notes on the dashcam

 NOTE Risk of legal consequences due to violation of legal regulations and data protection provisions

You are legally responsible for operation and use of the dashcam functions.

The legal requirements relating to operation and use of the dashcam can vary depending on the country in which the dashcam is operated.

This function is not permitted in all countries.

- Before using the dashcam, read up on the content of the legal regulations, in particular the data protection requirements in the respective country of use.
- Observe the legal regulations, in particular the data protection requirements.
- (i) Observe the following instructions for safe operation:
  - Only use FAT32 or exFAT formatted USB storage devices.
  - Use USB-IF certified USB storage devices.
     USB-IF is a non-profit corporation and stands for USB Implementers Forum.
     Based on the USB specification, USB-IF certifies, for example, USB versions, corresponding cables and plugs as well as energy supply processes via the USB interface.
  - USB storage devices may be damaged if often or permanently overwritten at high speed. Mercedes-Benz recommends a high-quality external SSD drive.

The abbreviation SSD stands for Solid State Drive

- The file size and therefore the duration of single recording is limited by the limitations of the USB flash drive format. So FAT32 formatted USB flash drives do not allow files larger than 4 GB, for example.
  - When the file size is reached, the recording stops and you receive a notification.
- (i) The following functions are available in the Gallery app:
  - · Switching write protection on or off
  - Deleting video files

#### Selecting a USB device for a video recording with the dashcam

#### Requirements:

• At least one USB device is connected with the multimedia system.

#### Multimedia system:

- ☐ ► Apps ► Dashcam
- Select the USB symbol.

- Select the USB device.
- When USB devices contain multiple partitions, recorded video files are not always displayed in the recording list.

Mercedes-Benz recommends that you use USB devices with one partition.

#### Starting or stopping video recording with the dashcam

#### Requirements

- For recording and saving a video file: a USB device is connected with the multimedia system
- · The vehicle is switched on.

#### Multimedia system:

→ Apps → Dashcam

If several USB devices are connected with the multimedia system, select a USB device  $(\rightarrow page 271)$ .

If no USB device is selected, a selection is made automatically when recording starts. To select a recording mode: select Loop Recording or Individual Recording. Loop Recording records several short video files. When the memory is full, recording is continued automatically. In doing so, other files will be overwritten starting with the oldest file.

Individual Recording stops recording when the memory limit is reached. An individual recording is automatically protected against being overwritten.

- To start: select Start Recording. The length of the recording is shown. The Do not remove the storage medium during recording. Before removing the storage medium, eject it first, message appears. The video file is stored on the USB device.
- To end: select End Recording.
- (i) In some countries, geo-coordinates (longitude and latitude) are shown in the video image. For technical reasons, the geo-coordinates may show greater inaccuracies.

A report may appear in the following cases:

• Individual Recording: the memory is full or there are only a few minutes recording time available. The video recording stops or will be stopped imminently.

Change the USB device or delete a video file.

• The camera is not functional, the Camera Unavailable message appears.

Have the camera checked in an authorized Mercedes-Benz Center.

- If the country border indication has been switched on.
- If an outdoor recording is started with the camera app during a dashcam recording, the dashcam recording pauses and resumes automatically after the camera recording is finished. A notification to this effect is displayed.

#### Telephone

# Telephony

Notes on telephony



WARNING Risk of distraction from operating integrated communication equipment while the vehicle is in motion

If you operate communication equipment integrated in the vehicle when driving, you could be distracted from the traffic situation. This could also cause you to lose control of the vehicle.

- Only operate this equipment when the traffic situation permits.
- If you cannot be sure of this, stop the vehicle whilst paying attention to road and traffic conditions and operate the equipment with the vehicle stationary.

WARNING Risk of accident from operating mobile communication equipment while the vehicle is in motion

Mobile communication devices distract the driver from the traffic situation. This can also cause the driver to lose control of the vehicle.

- As a driver, only operate mobile communication devices when the vehicle is stationary.
- As a vehicle occupant, use mobile communication devices only in the designated area, e.g. in the rear passenger compartment.

You must observe the legal requirements for the country in which you are currently driving when operating the multimedia system and mobile communication equipment in the vehicle.



WARNING Risk of injury due to objects being stowed incorrectly

If objects in the vehicle interior are stowed incorrectly, they can slide or be thrown around

and hit vehicle occupants. In addition, cup holders, open stowage spaces and mobile phone receptacles cannot always retain all objects within.

There is a risk of injury, particularly in the event of sudden braking or a sudden change in direction

- Always stow objects so that they cannot be thrown around in such situations.
- Always make sure that objects do not protrude from stowage spaces, parcel nets or stowage nets.
- Close the lockable stowage spaces before starting a journey.
- Always stow and secure heavy, hard. pointed, sharp-edged, fragile or bulky objects in the trunk/cargo compartment.

Observe the additional information on stowing mobile communications devices correctly:

 Loading the vehicle (→ page 107) Bluetooth® connection:

The menu view and the available functions in the telephone menu are in part dependent on the Bluetooth® profile of the connected mobile phone. If the mobile phone supports all the following Bluetooth® profiles, the full range of features is available.

- PBAP (Phone Book Access Profile)
  - The contacts on the mobile phone are shown automatically on the multimedia system.
- MAP (Message Access Profile)
  - The mobile phone message functions can be used on the multimedia system.
- HFP (hands-free profile)
  - Wireless telephony is available on the multimedia system.
- SAP (SIM Access Profile)
  - The car telephone has access to the SIM card data and dials into the mobile phone network via the exterior antenna.

Irrespective of this, Bluetooth® audio functionality can by used with any mobile radio unit.

For information on the range of functions of the mobile radio unit to be connected, see the manufacturer's operating instructions.

#### Network connection:

The following cases can lead to the call being disconnected while the vehicle is in motion:

- You switch into a transmission/reception station, in which no communication channel is free
- The SIM card used is not compatible with the network available
- A mobile phone with "Twincard" is logged into the network with the second SIM card at the same time

The multimedia system supports calls in HD Voice® for improved speech quality. A requirement for this is that the mobile phone and the mobile phone network provider of the person you are calling support HD Voice®.

Depending on the quality of the connection, the voice quality may fluctuate.

Further information can be obtained from an authorized Mercedes-Benz Center or at: https://www.mercedes-benz.com/connect.

# ■ Telephone menu overview



- Bluetooth® device name of the currently connected mobile phone/of the mobile phone
- Bluetooth® device name of the currently connected mobile phone/of the mobile phone (two phone mode)
- Signal strength of the mobile phone network
- Battery status of the connected mobile phone
- Options
- Messages

- Calls up devices
- Numerical pad
- Starts contact search

# ■ Telephony operating modes overview

Depending on your equipment, the following telephony operating modes are available:

- A mobile phone is connected to the multimedia system via Bluetooth<sup>®</sup>.
- Two mobile phones are connected with the multimedia system via Bluetooth<sup>®</sup> (two phone mode).
  - You can use all the functions of the multimedia system with both mobile phones.

# Connecting a mobile phone

#### Requirements

- Bluetooth® is activated on the mobile phone (see the manufacturer's Operator's Manual).
- Bluetooth<sup>®</sup> is activated on the multimedia system.

#### Multimedia system:



# Searching for a mobile phone

Select Connect New Device.

#### Connecting a mobile phone

- Select a mobile phone.
   A code is displayed in the multimedia system and on the mobile phone.
- If both codes match, confirm the code on the mobile phone.

# Functions in the telephony menu

In the telephony menu you have the following functions, for example:

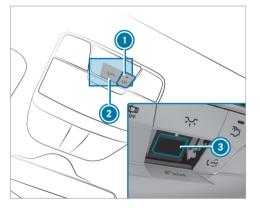
- Making calls, e.g.:
  - Accepting a call
  - End Call
  - Answering a call with a message
  - Conference
  - Accepting or rejecting a waiting call

- Managing contacts, e.g.:
  - Downloading mobile phone contacts
  - Managing the format of a contact's name
  - Deleting favorites
- Receiving and sending messages, e.g.:
  - Using the read-aloud function
  - Dictating a new message

# Mercedes me Apps

#### Mercedes me calls

Making a call via the overhead control panel



- me button for service or information calls
- SOS button cover
- 3 SOS button (emergency call system)

Making a Mercedes me call

Press me button ①.

#### Making an emergency call

- To open the cover of SOS button 2, press it briefly.
- Press and hold SOS button (3) for at least one second.

If a Mercedes me call is active, an emergency call can still be triggered. This has priority over all other active calls.

# Information about the Mercedes me call using the me button

A call to the Mercedes-Benz Customer Center has been initiated via the me button in the overhead control panel or the multimedia system  $(\rightarrow page 275)$ .

Using the voice dialog system you access the desired service:

- · Accident and Breakdown Management
- Mercedes-Benz Customer Center for general information about the vehicle

You can find information on the following topics:

- · Activation of Mercedes me connect
- · Operating the vehicle
- · Nearest authorized Mercedes-Benz Center
- Other products and services from Mercedes-Benz

Data is transferred during the connection to the Mercedes-Benz Customer Center ( $\rightarrow$  page 277).

■ Calling the Mercedes-Benz Customer Center using the multimedia system

#### Requirements

- Access to a GSM network is available.
- The contract partner's GSM network coverage is available in the respective region.
- The vehicle must be switched on so that vehicle data can be transferred automatically.

Multimedia system:



Call Mercedes me connect.
 After confirmation, the multimedia system sends the required vehicle data. The data transfer is shown in the display.

Then you can select a service and be connected to a specialist at the Mercedes-Benz Customer Center.

Calling the Mercedes-Benz Customer Center after automatic accident or breakdown detection

#### Requirements:

- The vehicle has detected an accident or breakdown situation (→ page 173).
- The vehicle is stationary.
- The hazard warning lights are switched on.
- i This function is not available in all countries.

The vehicle can detect accident or breakdown situations under certain circumstances.

Requirements for collision detection in the context of accident recovery:

- The vehicle is equipped with an anti-theft alarm system (ATA) (code 551).
- The vehicle is equipped with the interior protection (code 882).
- The vehicle is equipped with the Anti-Theft Protection Package (code P54).
- The collision detection service with theft notification has been activated on Mercedes me connect.

If a collision is detected when the tow-away alarm is armed on a locked vehicle, you will receive a notification in the multimedia system when you switch the vehicle on.

The message informs you about the potentially affected area of the vehicle and the strength of the collision.

In the event an accident or breakdown is detected, the emergency guide shows safety notes in the multimedia system display. This may take a few seconds.

(i) The availability of collision detection depends on the vehicle

After quitting the emergency guide display on the multimedia system, a prompt appears asking whether you would like to get support from the Mercedes-Benz Customer Center.

- Select Call
  - After your agreement, or if the Mercedes me connect service "Accident and Breakdown Management" is active, the vehicle data is transferred automatically  $(\rightarrow page 279)$ .
  - The Mercedes-Benz Customer Center takes your call and organizes the breakdown and accident assistance

You may be charged for these services.

- (i) Depending on the severity of the accident, an automatic emergency call can be initiated. This has priority over all other active calls  $(\rightarrow page 283).$
- (i) In addition, if the Mercedes me connect service "Telediagnostics" is active, a similar prompt can appear after a delay in the event

- of a breakdown. If you are already in contact with the Mercedes-Benz Customer Center or have already received support, this prompt can be ignored or declined.
- (i) If you answer the prompt for support from the Mercedes-Benz Customer Center with Call Later, the message will be hidden and appear again later.
  - The prompt triggered by the Mercedes me connect service "Telediagnostics", can either be confirmed or declined. After being declined, this will not be shown again.

#### Arranging a service appointment via a Mercedes me call

If you have activated the maintenance management service, relevant vehicle data is transferred automatically to the Mercedes-Benz Customer Center. You will then receive individual recommendations regarding the maintenance of your vehicle.

Regardless of whether you have consented to the maintenance management service, the multimedia system reminds you after a certain amount of

time that a service is due. A prompt appears asking if you would like to make an appointment.

To arrange a service appointment: select Call. After your consent, the vehicle data is transferred and the Mercedes-Benz Customer Center takes your preferred appointment date. The information is then sent to your desired service outlet.

This will contact you to confirm the appointment and if necessary consult about the details.

- If you select Call Later after the service message appears, the message is hidden and reappears at a later time.
- Data transferred during a Mercedes me call

If you initiate a service call using Mercedes me, data is transferred to enable targeted advice and an efficient service.

The following requirements must be fulfilled for the transfer of the data:

- · The vehicle is switched on.
- The required data transfer technology is supported by the mobile phone network provider.

The quality of the mobile connection is sufficient.

Multi-stage transfer depends on the following factors:

- · Reason for the initiation of the call
- The available mobile phone transmission technology
- The activated Mercedes me connect services
- The service selected in the voice control system
- (i) The scope of the data transmitted depends on the vehicle model and vehicle equipment. For technical reasons, not all data is available at all times.

# Data transfer if Mercedes me connect services are not activated

If no Mercedes me connect services are activated, the following data is transferred:

- · Vehicle identification number
- Time of the call
- Reason for the initiation of the call

- · Confirmation of the data protection prompt
- · Country indicator of the vehicle
- Set language for the multimedia system
- Telephone number of the communication platform installed in the vehicle

If a call is made for a service appointment via the service reminder, the following data is also transmitted:

· Current mileage and maintenance data

If a call is made after automatic accident or breakdown detection using the multimedia system, the following data is also transmitted:

- Current mileage and maintenance data
- · Current vehicle location

If Accident and Breakdown Management is called via the voice control system, the following data can also be called up from the vehicle by the Mercedes-Benz Customer Center:

· Current vehicle location

# Data processing

The data transmitted within the scope of the call is deleted from the processing system after the call is finished, in so far as this data is not being used for other activated Mercedes me connect services.

The incident-specific data is processed and stored in the Mercedes-Benz Customer Center and, if required to process the incident, forwarded to the service partner authorized by the Mercedes-Benz Customer Center. Take note of the data protection information on the Mercedes me Internet page https://www.mercedes.me or in the recorded message immediately after calling the Mercedes-Benz Customer Center.

(i) The recorded message is not available in every country.

#### Mercedes me connect

■ Information on Mercedes me connect

Mercedes me connect consists of multiple services.

You can use the following services via the multimedia system and the overhead control panel, for example:

- · Accident and Breakdown Management (me button or situation-dependent display in the multimedia system)
- Mercedes-Benz Emergency Call System (automatic emergency call and SOS button)

The Mercedes me connect Accident and Breakdown Management and the Mercedes-Benz emergency call center are available to you around the clock

The me button and the SOS button can be found on the vehicle's overhead control panel  $(\rightarrow page 275)$ .

You can also call the Mercedes-Benz Customer Center using the multimedia system  $(\rightarrow page 276)$ .

Please note that Mercedes me connect is a Mercedes-Benz service. In emergencies, first call the national emergency services using the standard national emergency service telephone numbers. In emergencies, you can also use the

Mercedes-Benz emergency call system  $(\rightarrow page 283)$ .

Please note the Mercedes me connect terms of use and the data protection information for Mercedes me connect. You can find these in your Mercedes me user account.

Further information about Mercedes me connect services can be obtained in the Mercedes me Portal: https://me.secure.mercedes-benz.com

# ■ Information on Mercedes me connect Accident and Breakdown Management

(i) Accident and Breakdown Management is not available in every country. Contact an authorized Mercedes-Benz Center to find out whether this function is available in your country.

The Accident and Breakdown Management can include the following functions:

• Supplement to the Mercedes-Benz emergency call system ( $\rightarrow$  page 283)

If necessary, the contact person at the Mercedes-Benz emergency call center forwards the call to Mercedes me connect Acci-

dent and Breakdown Management. Forwarding the call is however not possible in all countries

· Breakdown assistance by a technician on location and/or the towing away of the vehicle to the nearest authorized Mercedes-Benz Center

You may be charged for these services.

· Addition to the emergency guide after automatic accident or breakdown detection  $(\rightarrow page 276)$ 

In the event of a breakdown or accident, further vehicle data is sent which enables optimal support by the Mercedes-Benz Customer Center and the authorized service partner or breakdown assistance.

 Addition to the Mercedes me connect service Telediagnostics

With the Telediagnostics function, specific wear and failure reports are recorded by the service provider, in so far as these can be clearly interpreted and are available through the monitoring of components that are subject to diagnostics.

If your vehicle detects a breakdown or threat of a breakdown, you may be prompted via the multimedia system to contact the Mercedes-Benz Customer Center for further help. This prompt in the multimedia system only appears when the vehicle is stationary.

i These services are subject to technical restrictions such as the mobile phone coverage, mobile network quality and the ability of the processing systems to interpret the transferred data. In some circumstances, this can result in delays or the failure of the information to appear in the multimedia system.

Please note that the service and breakdown call is a Mercedes-Benz service. In emergencies, be sure to contact the usual national emergency number first or use the Mercedes-Benz emergency call system ( $\rightarrow$  page 282).

More information about Mercedes me connect services can be obtained in the Mercedes me Portal: https://me.secure.mercedes-benz.com

#### Data transferred during Mercedes me connect call services

The data transferred during a Mercedes me connect call depends on:

- . The reason for initiation of the call
- The service that is selected in the voice control system
- The activated Mercedes me connect services

You can find out which data is transferred when using the services in the currently valid Mercedes me connect terms of use and the data protection information for Mercedes me connect. You can find these in your Mercedes me user account.

#### Overview of the Mercedes me & Apps menu

When you log in with a user account to the Mercedes me Portal, then services and offers from Mercedes-Benz will be available to you.

For more information consult an authorized Mercedes-Benz Center or visit the Mercedes me Portal: https://me.secure.mercedes-benz.com

(i) Make sure you always keep the Mercedes me Apps updated.

You can call up the menu using Apps in the multimedia system.

In the Apps menu, the following options can be available:

- Connecting the vehicle with the Mercedes me user account
- Deleting a connection between a user account Mercedes me and the vehicle
- · Calling up the Mercedes me services
- Calling up apps such as In-Car Office or the web browser depending on availability

#### Web browser overview



- Previous website
- Next website
- Update
- URL
- Adds/removes bookmarks
- Options
- Settings
- i) Under ••• you have the following options:
  - Tabs
  - Bookmarks & History
  - Reading Mode

- Share Link
- Share Content
- Request Mobile Website
- (i) Websites cannot be shown while the vehicle is in motion.

# Overview of Smartphone Integration

With Smartphone Integration, you can use certain functions on your mobile phone via the multimedia system display.

Only one mobile phone at a time can be connected via Smartphone Integration to the multimedia system. Also for use with two phone mode with Smartphone Integration, only one additional mobile phone can be connected using Bluetooth® with the multimedia system.

The full range of functions for Smartphone Integration is only possible with an internet connection. The appropriate application must be downloaded on the mobile phone to use Smartphone Integration. The mobile phone must be switched on and connected to the multimedia system via the USB port using a suitable cable.

Apps for Smartphone Integration:

- Apple CarPlay® (wireless connection via Bluetooth® also possible)
- · Android Auto (wireless connection via Bluetooth® also possible)
- (i) For safety reasons, the first activation of Apple CarPlay® or Android Auto on the multimedia system must be carried out when the vehicle is stationary with the parking brake.

You can start Smartphone Integration using the Devices menu.

You can end Smartphone Integration via the Devices or by disconnecting the connecting cable between the mobile phone and multimedia system.

(i) Mercedes-Benz recommends disconnecting the connection via the device manager or the connecting cable only when the vehicle is stationary.

#### Overview of transferred vehicle data

When using Smartphone Integration, certain vehicle data is transferred to the mobile phone. This

enables you to get the best out of selected mobile phone services. Vehicle data is not directly accessible.

The following system information is transmitted:

- Software release of the multimedia system
- System ID (anonymized)

The transfer of this data is used to optimize communication between the vehicle and the mobile phone.

To do this, and to assign several vehicles to the mobile phone, a vehicle identifier is randomly generated.

This has no connection to the vehicle identification number (VIN) and is deleted when the multimedia system is reset ( $\rightarrow$  page 257).

The following driving status data is transmitted:

- · Transmission position engaged
- Distinction between parked, standstill, rolling and driving
- Day/night mode of the driver's display
- Drive type

The transfer of this data is used to alter how content is displayed to correspond to the driving situation.

The following position data is transmitted:

- Coordinates
- speed
- · Compass direction
- Acceleration direction

The mobile phone uses this data to improve the accuracy of navigation, for example, when driving through a tunnel.

# Mercedes-Benz emergency call system Information on the Mercedes-Benz emergency call system

Your vehicle is equipped with the Mercedes-Benz emergency call system ("eCall"). This feature can help save lives in the event of an accident. eCall in no way replaces assistance provided from dialing 911.

Mercedes-Benz eCall only functions in areas where mobile phone coverage is available from

the wireless service providers. Insufficient network coverage from the wireless service providers may result in an emergency call not being transmitted.

eCall is a standard feature in your Mercedes-Benz vehicle. In order to function as intended, the system relies on the transmission of data detailed in the Transmitted Data section that follows.

To disable eCall, a customer must visit an authorized Mercedes-Benz Service department to deactivate the vehicle's communication module.

Deactivation of this module prevents the activation of any and all Mercedes me connect services. After the deactivation of eCall, automatic emergency call and manual emergency call will not be available.

The vehicle must be switched on before an automatic emergency call can be made.

(i) eCall is activated at the factory.

(i) eCall can be deactivated by an authorized Mercedes-Benz dealer. Please note that in the event ownership of the vehicle is transferred to another owner in its deactivated state. eCall will remain deactivated unless the new owner visits an authorized Mercedes-Benz dealership to reactivate the system.

#### Overview of the Mercedes-Benz emergency call system

eCall can help to reduce the time between an accident and the arrival of emergency services at the site of the accident. It helps locate an accident site in places that are difficult to access. However, even if a vehicle is equipped with eCall, this does not mean the system is ON. As such. eCall does not replace dialing 911 in the event of an accident.

An emergency call can be made automatically or manually.

Only make emergency calls if you or others are in need of rescue. Do not make an emergency call in the event of a breakdown or a similar situation.

# Messages on the display

SOS NOT READY: the vehicle is not on or eCall not available

During an active emergency call, <schar> appears in the display.

You can find more information on the regional availability of eCall at: https://www.mercedesbenz-mobile.com/extra/ecall/

(i) If there is a malfunction of the emergency call system, the loudspeakers, microphone, air bag or the SOS button, for example, are faulty.

You can recognize a malfunction in the emergency call system by the following displays:

- A corresponding message will also appear in the driver's display.
- The SOS button lights up red continuously.

#### Triggering an automatic Mercedes-Benz emergency call

# Requirements:

The vehicle is switched on.

• The starter battery is sufficiently charged.

The Mercedes-Benz emergency call system triggers an emergency call automatically in the following cases:

- After activation of the restraint systems such as air bags or Emergency Tensioning Devices after an accident
- After an automatically initiated emergency stop by Active Emergency Stop Assist

The emergency call has been made:

- A voice connection is made to the Mercedes-Benz emergency call center.
- · A message with accident data is transmitted to the Mercedes-Benz emergency call center. The Mercedes-Benz emergency call center can transmit the vehicle position data to one of the emergency call centers.

The SOS button in the overhead control panel flashes until the emergency call is finished.

It is not possible to immediately end an automatic emergency call.

If no connection can be made to the emergency services either, a corresponding message appears in the media display.

Dial the local emergency number on your mobile phone.

If an emergency call has been initiated:

- Remain in the vehicle if the road and traffic conditions permit you to do so until a voice connection is established with the emergency call center operator.
- Based on the call, the operator decides whether it is necessary to call rescue teams and/or the police to the accident site.
- If no vehicle occupant answers, an ambulance is sent to the vehicle immediately.

# Triggering a manual Mercedes-Benz emergency call

To use the SOS button in the overhead control panel: press the SOS button at least one second long (→ page 275).

or

To use voice control: use the voice commands of the MBUX Voice Assistant.

The emergency call has been made:

- A voice connection is made to the Mercedes-Benz emergency call center.
- A message with accident data is transmitted to the Mercedes-Benz emergency call center. The Mercedes-Benz emergency call center can transmit the vehicle position data to one of the emergency call centers.
- Remain in the vehicle if the road and traffic conditions permit you to do so until a voice connection is established with the emergency call center operator.
- Based on the call, the operator decides whether it is necessary to call rescue teams and/or the police to the accident site.

If no connection can be made to the emergency services, a corresponding message appears in the central display.

Dial the local emergency number on your mobile phone.

# Ending an unintentionally triggered manual Mercedes-Benz emergency call

Select <schar> on the multifunction steering wheel. Depress button for several seconds.

# Data transfer of the Mercedes-Benz emergency call system

In the event of an automatic or manual emergency call the following data is transmitted, for example:

- · Vehicle's GPS position data
- GPS position data on the route (a few hundred meters () before the incident)
- Direction of travel
- Vehicle identification number
- · Vehicle drive type
- Number of people detected in the vehicle
- Whether Mercedes me connect is available or not
- Whether the emergency call was initiated manually or automatically
- · Time of the accident
- · Language setting on the multimedia system

Data transmitted is vehicle information. For any questions about the collection, use and sharing of the eCall system data, please contact MBUSA's Customer Assistance Center at 800-FOR-MERC.

For Canada, please contact MBC's Customer Assistance Center at 1-800-387-0100.

Customer requests for covered information should be submitted via the same channels.

For accident clarification purposes, the following measures can be taken up to an hour after the emergency call has been initiated:

- The current vehicle position can be determined.
- A voice connection to the vehicle occupants can be established.

# Radio & media

Overview of the symbols and functions in the media menu

Symbol	Designation	Function
	Play	Select to start or continue playback.
0	Rest	Select to pause the playback.
	Repeat a track	Select to repeat the current track or the active playlist.  Select once: the active playlist is repeated.  Select twice: the current track is repeated.  Select three times: the function is deactivated.
×	Random playback	Select to play back the tracks in random order.
	Skip forwards/back	Select to skip to the next or to the previous track.
•••	Additional options	Select to show additional options.
	Categories	Select to show and search through available categories such as playback lists, albums or artists.
P	Search	Select to search in the active menu. You can search for artists, genres or moods, for example.

Symbol	Designation	Function
٥	Settings	Select to make settings.
	Home	Select to return to the home screen.
( <b>3</b> )	Messaging	Select to call up messaging.
	Full screen	Select to switch to full screen mode.

The following functions and settings are available in the Media menu:

- Connecting external data storage media with the multimedia system (e.g. using USB or Bluetooth®)
- Playing back audio or video files

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## Overview of the symbols and functions in the radio menu

Symbol	Designation	Function
	Home	Select to return to the home screen.
	Messaging	Select to call up messaging.
[]	Skip forwards/back	Select to skip to the next or to the previous station.
0	Settings	Select to have further options shown. The setting options are country-dependent.
HD	HD radio™	Select to switch the HD Radio™ function on or off.  This function is not available in all countries.
iii	Station list	Select to have the station list shown.
	Search	Select to search in the active menu. You can search for artists, genres or moods, for example.

## Additional functions of TuneIn Radio

(i) A relatively large volume of data can be transmitted when using TuneIn Radio.

Symbol	Designation	Function
٥	Settings	The following additional settings are available in the TuneIn Radio menu:  Selecting stream Logging on to or out of the TuneIn account
*	Favorites	Select during playback to save the station currently set as a favorite.
• / •	Play/Pause	Select to start, stop or continue playback.
<b>=</b>	Browse	Select to choose a category and then a radio station.

#### Additional functions of the satellite radio

SIRIUS XM® satellite radio offers more than 175 digital-quality radio channels providing commercial-free music, sports, news and entertainment, for example. SIRIUS XM® satellite radio employs a fleet of high-performance satellites to broadcast

around the clock throughout the USA and Canada. The satellite radio program is available for a monthly fee. Information about this can be obtained from a Sirius XM® Service Center and at https://www.siriusxm.com (USA).

(i) Sirius, XM and all related marks and logos are trademarks of Sirius XM Radio Inc. and its subsidiaries. All other marks, channel names

and logos are the property of their respective owners. All rights reserved.

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Symbol	Designation	Function
•	Settings	The following additional settings are available in the satellite radio menu:  Activate child safety lock to lock channels with adult content  Set alarm program for music and sport alerts  Create TuneMix lists to listen to music seamlessly
0	Play	Select to start or continue playback.
•	Rest	Select to pause the playback.

Depending on the frequency band selected, different functions are available to you.

Select the desired frequency band in the radio menu head runner.

## Calling up Tuneln Radio

#### Requirements:

 There is a user account at https:// www.mercedes.me.

- The vehicle is linked to the Mercedes me user account.
- The TuneIn Radio service is activated in the Mercedes me portal.
- The data volume is available.
   Depending on the country, data volume may need to be purchased.
- A fast Internet connection for data transmission free of interference.

- (i) New data volume can be purchased **directly from a mobile phone network provider** via the Mercedes me Portal.
- (i) The functions and services are countrydependent. For more information, consult an authorized Mercedes-Benz Center.

#### Multimedia system:

- ¬→ 🔝 >> Radio
- Select TuneIn Radio.

The TuneIn menu appears. The last station set starts playing.

(i) The connection quality depends on the local mobile phone reception.

## Setting up satellite radio

#### Requirements:

- Satellite radio equipment is available.
- · Registration with a satellite radio provider has been completed.
- If registration is not included when purchasing the system, your credit card details will be required to activate your account.

#### Multimedia system:



Select Service Information.

The service information screen appears showing the radio ID and the current subscription status.

- Establish a telephone connection.
- Follow the service staff's instructions. The activation process may take up to ten minutes.
- You can also have the satellite service activated online. To do so, please visit https:// www.siriusxm.com (USA) or https:// www.siriusxm.ca (Canada).

### Music and sport alerts

Multimedia system:

7	· [	J	<b>&gt;&gt;</b>	İ	Radio	<b>&gt;&gt;</b>	${\sf SiriusXM}$
<b>&gt;&gt;</b> [	0	<b>&gt;&gt;</b>	Ale	erts			

### Setting music and sport alerts

This function enables you to program an alert for your favorite artists, tracks or sporting events. Music alerts can be saved whilst a track is being played and sport alerts can be saved during a live game. You can also specify sport alerts via the menu option. The system then continuously searches through all the channels.

Set a music or sports alert, to be informed of matches in the live program.

## Activating messages for a category

Select a category and activate \_\_\_\_\_\_.

## Adding messages for a category

- Select a category and add a message +.
- Select Artist Alerts or Song Alerts in the dialog window.

The message is set for the activated **T** track and artist. If a match is found, a prompt

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appears asking whether you wish to change to the station.

### Deleting messages in a category

Select a category, mark the desired messages and delete .

or

Do not mark any messages and delete all entries .

## Sound settings

## Overview of functions in the sound menu

The setting options and functions available depend on the sound system installed. You can find out which sound system is installed in your vehicle in the Digital Operator's Manual.

## Standard sound system

The following functions are available:

- Equalizer
  - Treble, mid-range and bass
- · Balance and fader
- Volume

Automatic adjustment

## ASSYST PLUS service interval display

## Function of the ASSYST PLUS service interval display

The ASSYST PLUS service interval display on the driver's display provides information on the remaining time or distance before the next service due date.

You can hide this service display using the back button on the steering wheel.

Depending on how the vehicle is used, the ASSYST PLUS service interval display may shorten the service interval, e.g. in the following cases:

- · Mainly short-distance driving
- When the engine is often left idling for long periods
- In the event of frequent cold start phases

Mercedes-Benz recommends avoiding such operating conditions.

You can obtain information concerning the servicing of your vehicle from a qualified specialist workshop, e.g. an authorized Mercedes-Benz Center.

## Displaying the service due date

Driver's display:



The next service due date is displayed.

To exit the display: press the back button on the steering wheel.

Bear in mind the following related topic:

• Operating the driver's display ( $\rightarrow$  page 236).

## Information on regular maintenance work

**NOTE** Premature wear through failure to observe service due dates

Maintenance work which is not carried out at the right time or incompletely can lead to increased wear and damage to the vehicle.

- Adhere to the prescribed service intervals.
- Always have the prescribed maintenance work carried out at a qualified specialist workshop.

#### Notes on special service requirements

The prescribed service interval is based on normal operation of the vehicle. Have the maintenance work carried out more often than prescribed if operating conditions are difficult or the vehicle is subject to increased stress.

The ASSYST PLUS service interval display is only an aid. It is the responsibility of the driver of the vehicle to have maintenance work carried out more often than prescribed due to actual operating conditions and/or stresses.

Examples of arduous operating conditions:

- · Regular city driving with frequent intermediate stops
- Mainly short-distance driving
- Frequent operation in mountainous terrain or on poor road surfaces
- · When the engine is often left idling for long periods
- · Operation in particularly dusty conditions and/or if air-recirculation mode is frequently used

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In these or similar operating conditions, have the interior air filter, air filter, engine oil and oil filter, for example, changed more frequently. If subject to increased stress, check the tires more. Further information can be obtained at a qualified specialist workshop.

## Battery disconnection periods

The ASSYST PLUS service interval display can calculate the service due date only when the battery is connected.

Display and note down the service due date on the driver display before disconnecting the battery (→ page 293).

### Maintenance Management

## Notes about Maintenance Management

If the Maintenance Management service is activated, relevant data is automatically transferred to the Mercedes-Benz customer center.

The customer center transmits the data to the service partner that you have entered on the

Mercedes me website at: http:// www.mercedes.me. You will then receive individual recommendations regarding the maintenance of your vehicle.

- (i) The calculation of the optimal transmission time of the maintenance request to the service partner is subject to technical limitations that may cause the maintenance recommendation to be perceived as too early or too late or not to be made at all. In this case, you can conveniently arrange a maintenance appointment with the customer center via the maintenance reminder in the multimedia system.
- Maintenance Management and the maintenance reminder in the multimedia system are not available in every country. Contact an authorized Mercedes-Benz Center to find out whether this function is available in your country.

## Data transferred when using Maintenance Management

When the service is activated, relevant data is automatically transferred to determine the required scope of maintenance as well as malfunction detection and malfunction rectification.

Details on data transfer can be found in the data protection information for the Mercedes me connect services. These can be found at: https://www.mercedes.me under "My Mercedes me account", "Terms of use".

(i) Maintenance Management and the maintenance reminder in the multimedia system are not available in every country.

## Telediagnosis

#### Notes about Telediagnosis

i This service is not available in all countries.

The vehicle can detect if certain wear parts need to be replaced or if malfunctions have occurred in vehicle systems. If the Telediagnosis service is activated, relevant data is automatically transmitted to the manufacturer. If fault conditions are

detected by the vehicle system self-diagnosis, the system transmits recommendations for action to the Mercedes-Benz customer center depending on the fault detected. The customer center transmits the data to the service partner that you have entered on the Mercedes me website at: http:// www.mercedes.me.

For selected faults, the notification that a malfunction has been detected may appear in the multimedia system with a request to contact the Mercedes-Benz customer center. From this message, a call can be made directly to the customer center for assistance.

- (i) The transmission of a notification to the multimedia system depends on the country, vehicle model and equipment and requires a fast data connection, over which the service provider has no influence.
- (i) Reliable fault detection is subject to technical limitations. Therefore, only a limited selection of faults can be detected and recommendations for action transmitted to the customer center and the service partners. Mercedes-Benz AG is continuously working on the expansion of this service. The fault detection

depends on the country, vehicle model and equipment.

## Data transferred when using Telediagnostics

When the service is activated, relevant data is automatically transferred to determine the required scope of maintenance as well as malfunction detection and malfunction rectification.

Details on data transfer can be found in the data protection information for the Mercedes me connect services. These can be found at: https:// www.mercedes.me under "Mv Mercedes me account", "Terms of use".

(i) The scope of the transmitted data depends on the vehicle model and its equipment. For technical reasons, not all data is available at all times.

## Engine compartment

## Opening and closing the hood

WARNING Risk of accident due to driving with the hood unlocked

The hood may open and block your view.

- Never release the hood when driving.
- Before every trip, ensure that the hood is locked.



WARNING Risk of accident and injury when opening and closing the hood

The hood may suddenly drop into the end position.

There is a risk of injury for anyone in the hood's range of movement.

Do not open or close the hood if there is a person in the hood's range of movement.

#### 296 Maintenance and care

## WARNING Risk of burns when opening the hood

If you open the hood in the event of an overheated engine or fire in the engine compartment, the following situations may occur:

- You may come into contact with hot gases.
- You may come into contact with other escaping hot operating fluids.
- Before opening the hood, allow the engine to cool down.
- In the event of a fire in the engine compartment, keep the hood closed and call the fire service.

## **WARNING** Risk of injury due to moving parts

Components in the engine compartment may continue to run or start unexpectedly even when the drive system is switched off.

Observe the following if you must open the hood:

- Switch off the vehicle.
- Never touch the danger zones surrounding moving components, e.g. the rotation area of the fan.
- Remove jewelery and watches.
- Keep items of clothing and hair away from moving parts.

## **WARNING** Risk of injury from touching live components

The ignition system and the fuel injection system operate with a high voltage. You could receive an electric shock.

Never touch components of the ignition system or fuel injection system when the vehicle is switched on.

The live components include the following, for example:

- Ignition coils
- Fuel injectors

• Electric lines to the ignition coils and the fuel injectors

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

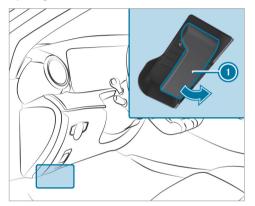
Allow the engine to cool down and only touch component parts described in the following.

**WARNING** Risk of injury from using the windshield wipers when the hood is open

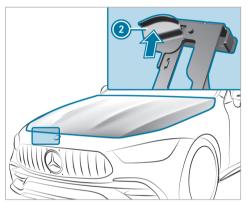
If the windshield wipers start moving when the hood is open, you could be trapped by the wiper linkage.

Always switch off the windshield wipers and the vehicle first if you need to open the hood.

## Opening the hood



To release the hood, pull on handle ①.



Push handle ② of the hood catch upwards and lift the hood until it opens automatically.

## Closing the hood

- Lower the hood and press it firmly into the lock with both hands.
- If the hood can still be lifted a little, repeat the procedure until it engages correctly.

## Engine oil

## Checking the engine oil level using the driver's display

#### Requirements

- The engine has been warmed up.
- The vehicle is parked on a level surface.
- The engine is running at idle speed.
- The hood is closed.

Determining the engine oil level can take up to 30 minutes with a normal driving style and even longer with an active driving style.

Driver's display:

## ¬→ Service

The engine oil level is shown.

One of the following messages will appear on the driver's display:

- Engine Oil Level Measuring Now...: the engine oil level cannot be determined yet.
- Repeat the request after a maximum of 30 minutes' driving.

#### 298 Maintenance and care

- Engine Oil Level OK and the bar display for indicating the engine oil level on the driver's display is green and is between "min" and "max": the engine oil level is correct.
- Engine Oil Level Refill 1,0 liq.gal. and the bar display for indicating the engine oil level on the driver's display is yellow and is below "min":
- Add 1.1 US qt (1 l) of engine oil.
- Engine Oil Level Reduce and the bar display for indicating the engine oil level on the driver's display is yellow and is above "max":
- Drain off any excess engine oil that has been added. To do so, consult a qualified specialist workshop.
- For Engine Oil Level Switch on Vehicle
- Switch on the vehicle to check the engine oil level.
- Engine Oil Level System Inoperative: The oil level sensor is defective or not connected.
- Consult a qualified specialist workshop.

- Engine Oil Level System Currently Unavailable
- Close the hood.
- Adding engine oil

**WARNING** Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Allow the engine to cool down and only touch component parts described in the following.
- **WARNING** Risk of fire and injury from engine oil

If engine oil comes into contact with hot component parts in the engine compartment, it may ignite.

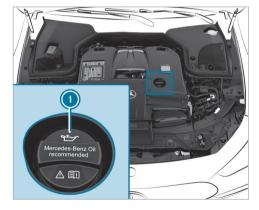
Make sure that no engine oil is spilled next to the filler opening.

- Allow the engine to cool off and thoroughly clean the engine oil from component parts before starting the vehicle.
- NOTE Engine damage caused by an incorrect oil filter, incorrect oil or additives
- Do not use engine oils or oil filters which do not correspond to the specifications explicitly prescribed for the service intervals.
- Follow the instructions on the service interval display for changing the engine oil and observe the prescribed change intervals.
- Do not use additives.
- ! NOTE Damage caused by adding too much engine oil

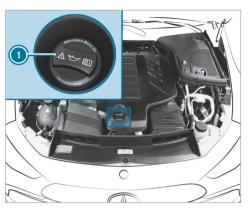
Excessive engine oil can damage the engine or the catalytic converter.

Have excess engine oil removed in a qualified specialist workshop.

(i) Depending on driving style, the vehicle consumes up to 0.9 US gt (0.8 liters) of oil per 600 miles (1,000 km). The oil consumption may also be higher than this when the vehicle is new or if you frequently drive at high engine speeds.



8-cylinder engine



### 6-cylinder engine

- Turn cap (1) counter-clockwise and remove it.
- Add engine oil.
- Replace cap 
  and turn it clockwise until it engages.
- Check the oil level again ( $\rightarrow$  page 297).

## Checking the coolant level

WARNING Risk of scalding from hot cool-

If you open the cap, you could be scalded.

- Let the motor cool down before opening the cap.
- When opening the cap, wear protective gloves and safety glasses.
- Open the cap slowly to release pressure.

WARNING Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

- Allow the engine to cool down and only touch component parts described in the following.
- Have the coolant checked or refilled only at a qualified specialist workshop.

## Refilling the windshield washer system

WARNING Risk of burns from hot component parts in the engine compartment

Certain component parts in the engine compartment can be very hot, e.g. the engine, the cooler and parts of the exhaust system.

Allow the engine to cool down and only touch component parts described in the following.

**WARNING** - Risk of fire and injury from windshield washer concentrate

Windshield washer concentrate is highly flammable. It could ignite if it comes into contact with hot engine component parts or the exhaust system.

Make sure that no windshield washer concentrate spills out next to the filler opening.



- Remove cap 1 by the tab.
- Add washer fluid.
- (i) Further information about the windshield washer fluid (→ page 370).

## Keeping the air/water duct free

 Keep the area between the hood and the windshield free of deposits, e.g. ice, snow or leaves.

## Cleaning and care

Information on washing the vehicle in a car wash

WARNING Risk of accident due to reduced braking effect after washing the vehicle

The braking effect is reduced after washing the vehicle.

After the vehicle has been washed, brake carefully while paying attention to the traffic conditions until the braking effect has been fully restored. I NOTE Damage from automatic braking

If one of the following functions is activated, the vehicle will brake automatically in certain situations:

- Active Brake Assist
- Active Distance Assist DISTRONIC
- HOLD function
- · Active Parking Assist

To avoid damage to the vehicle, switch off these systems, e.g. when towing or using a car wash.

- ! NOTE Damage due to unsuitable car wash
- Before driving into a car wash make sure that the car wash is suitable for the vehicle dimensions.
- Ensure there is sufficient ground clearance between the underbody and the guide rails of the car wash.

Ensure that the clearance width of the car wash, in particular the width of the guide rails, is sufficient.

To avoid damage to your vehicle when using a car wash, ensure the following beforehand:

- Active Distance Assist DISTRONIC is deactivated.
- · The HOLD function is switched off.
- The 360° Camera or the rear view camera is switched off.
- The extendable rear wing is completely retracted.
- The side windows and sliding sunroof are completely closed.
- The blower for the ventilation and heating is switched off.
- The windshield wiper switch is in position **o**.
- The key is at a minimum distance of 10 ft (3 m) away from the vehicle. Otherwise, the tailgate could open unintentionally.
- For car washes with a conveyor system:

- Neutral  $\boxed{\mathbf{N}}$  is engaged.
- If you would like to leave the vehicle while
  it is being washed, make sure the key is
  located in the vehicle. Park position P
  will otherwise be engaged automatically.
- (i) If, after the car wash, you remove the wax from the windshield and wiper rubbers, this will prevent smearing and reduce wiper noise.

## Information on using a power washer

**WARNING** Risk of an accident when using power washers with round-spray nozzles

The water jet can cause externally invisible damage.

Components damaged in this way may unexpectedly fail.

- Do not use a power washer with roundspray nozzles.
- Have damaged tires or chassis parts replaced immediately.

#### 302 Maintenance and care

To avoid damage to your vehicle when using a power washer, ensure the following:

- the key is at a minimum distance of 10 ft (3 m) away from the vehicle. Otherwise the tailgate could open unintentionally.
- Keep a minimum distance of 11.8 in (30 cm) from the vehicle.
- Vehicles with decorative foil: parts of your vehicle are covered with decorative foil. Maintain a minimum distance of 27.6 in (70 cm) between the foiled parts of the vehicle and the power washer nozzle. Move the power washer nozzle around when cleaning your vehicle. The water temperature of the power washer must not exceed 140°F (60°C).
- Observe the information on the correct distance in the operating instructions of the equipment manufacturer.
- Do not direct the nozzle of the power washer directly at sensitive parts, e.g. tires, gaps, electrical component parts, batteries, illuminants or louvers.

## Washing the vehicle by hand

- ! NOTE Engine damage due to water ingress
- ➤ Take care not to point the water jet directly towards the air inlet grille below the hood

Observe the relevant legal requirements (e.g. in some countries, washing by hand is permitted only in specially designated wash bays).

- ▶ Use a mild cleaning agent (e.g. car shampoo).
- Do not use an acidic cleaning agent.
- Wash the vehicle with lukewarm water using a soft car sponge. When doing so, do not expose the vehicle to direct sunlight.
- Carefully hose the vehicle off with water and dry using a chamois.
- Observe the notes on the care of car parts (→ page 304).

#### Notes on paintwork/matte finish paintwork care

To avoid damaging the paintwork and interfering with the driving assistance systems, please observe the following notes:

#### Paint

- Insect remains: soak with insect remover and rinse off the treated areas afterwards.
- Bird droppings: soak with water and rinse off afterwards
- Tree resin, oils, fuels and greases: remove by rubbing gently with a cloth soaked in petroleum ether or lighter fluid.
- Coolant and brake fluid: remove with a damp cloth and clean water.
- · Tar stains: use tar remover.
- · Wax: use silicone remover.
- Do not attach stickers, films or similar materials. Only have film attached to the bumper at a qualified specialist workshop.
- Remove dirt immediately, where possible. Do not use acidic solutions and acidic cleaning agents.

#### Matte finish

- Only use care products approved for Mercedes-Benz.
- Do not attach stickers, films or similar materials. Only have film attached to the bumper at a qualified specialist workshop.
- Do not polish the vehicle or the light-alloy wheels.
- Only use car washes that correspond to the latest engineering standards.
- Do not use a car wash program with a final hot wax treatment.
- Do not use paint cleaners, buffing or polishing products, gloss preservers, e.g. wax.

In the event of paintwork damage:

- Always have paintwork repairs carried out at a qualified specialist workshop.
- Make sure the radar sensors function (→ page 176).

## Notes on cleaning decorative films

Observe the "Notes on paintwork/matte finish paintwork care" ( $\rightarrow$  page 302). They also apply to matte decorative films.

Observe the notes on cleaning decorative films to avoid damage.

#### Cleaning

- For cleaning, use plenty of water and a mild cleaning agent without additives or abrasive substances (e.g. a car shampoo approved for Mercedes-Benz).
- Do not use an acidic cleaning agent.
- Remove dirt as soon as possible. Avoid rubbing too hard in order not to damage the decorative film irreparably.
- If there is dirt on the finish or if the decorative film is dull: use the paint cleaner recommended and approved for Mercedes-Benz.
- Insect remains: soak with insect remover and rinse off the treated areas afterwards.
- Bird droppings: soak with water and rinse off afterwards.

 To prevent water stains, dry a film-wrapped vehicle with a soft, absorbent cloth after every car wash.

## Avoiding damage to the decorative film

- The service life and color of decorative films are impaired by:
  - Sunlight
  - Temperature (e.g. hot air blower)
  - Weather conditions
  - Stone chippings and dirt
  - Chemical cleaning agents
  - Oily products
- Do not use polish on matte decorative film. Polishing will have the effect of shining the film-wrapped surface.
- Do not treat matte or structured decorative films with wax. Permanent stains may occur.

Scratches, corrosive deposits, areas affected by corrosion and damage caused by incorrect care cannot always be completely repaired. In this case, contact a qualified specialist workshop.

#### 304 Maintenance and care

You can obtain more information on care and cleaning agents from the manufacturer.

In the case of film-wrapped surfaces, visual differences may occur between the surfaces that were not protected by a decorative film after a decorative film has been removed.

i Have work or repairs to decorative films carried out at a qualified specialist workshop (e.g. at an authorized Mercedes-Benz Center).

## Notes on cleaning and care of vehicle parts

A

WARNING Risk of entrapment if the windshield wipers are switched on while the windshield is being cleaned

If the windshield wipers are set in motion while you are cleaning the windshield or wiper blades, you can be trapped by the wiper arm.

Always switch off the windshield wipers and the vehicle before cleaning the windshield or wiper blades.

## A

**WARNING** Risk of burns from the tailpipe and tailpipe trims

The exhaust tailpipe and tailpipe trims can become very hot. If you come into contact with these parts of the vehicle, you could burn yourself.

- Always be particularly careful around the tailpipe and the tailpipe trims and supervise children especially closely in this area.
- Allow vehicle parts to cool down before touching them.
- NOTE Damage caused by acidic cleaning agents
- Do not use acidic cleaning agents. Otherwise, the surfaces could be damaged.

To avoid damage to the vehicle, observe the notes on cleaning and care of the following car parts:

#### Wheels and rims

• Use water and acid-free alloy wheel cleaners.

- Do not use acidic alloy wheel cleaners to remove brake dust. This could damage wheel bolts and brake components.
- To avoid corrosion of the brake discs and pads, drive the vehicle for a few minutes after cleaning before parking it. The brake discs and pads will warm up and dry out.

#### Windows

NOTE Damage to electronic components due to excess fluids

When cleaning the windows from the inside, fluids such as cleaning agents or water may run down and get behind trim parts of the vehicle interior and cause damage to electronic components.

- Use cleaning agents as sparingly as possible.
- Immediately absorb any excess fluids.
- Clean the windows inside and outside with a damp cloth and with a cleaning agent recommended for Mercedes-Benz.

- (i) After changing the wiper blades or treating the vehicle with wax, clean the windshield thoroughly with cleaning agents recommended for Mercedes-Benz. Failure to observe the application instructions may result in damage, smear marks or glare spots.
- Remove external fogging or dirt on the windshield in front of the multifunction camera. Otherwise, driving systems and driving safety systems may be impaired or not available (→ page 176).

#### Wiper blades

- Move the wiper arms into the replacement position (→ page 131).
- With the wiper arms folded out, clean the wiper blades with a damp cloth.
- (i) Make sure that the wiper blades are coated. The coating may leave residue on a cloth. Do not rub the wiper blades excessively or clean them too often.

## Exterior lighting

- Clean the lenses with a wet sponge and mild cleaning agent (e.g. car shampoo).
- Use only cleaning agents or cleaning cloths that are suitable for plastic lenses.

#### Sensors

- Clean the sensors in the front and rear part of the vehicles with car shampoo, plenty of water and a soft cloth (→ page 176).
- When using a power washer, maintain a minimum distance of 11.8 in (30 cm).

#### Cameras

- Open the camera cover with the multimedia system (→ page 225).
- Use clean water and a soft cloth to clean the camera lenses.
- Do not use a power washer.
- Remove external fogging or dirt on the windshield in front of the multifunction camera. Otherwise, driving systems and driving safety systems may be impaired or not available (→ page 176).

#### Extendable rear wing

- Extend the rear wing when washing by hand (→ page 218).
- Clean the rear wing with a soft car sponge and mild cleaning agent (e.g. car shampoo).
- Retract the rear wing completely after drying (→ page 218).
- Do not use a power washer.

#### Tailpipes

- Clean with a cleaning agent recommended for Mercedes-Benz, especially in the winter and after washing the vehicle.
- Do not use acidic cleaning agents.

### Notes on care of the interior

WARNING Risk of injury from plastic parts breaking off after the use of solvent-based

breaking off after the use of solvent-based care products

Care and cleaning products containing solvents can cause surfaces in the cockpit to become porous. When the airbags are deployed, plastic parts may break away.

#### 306 Maintenance and care

Do not use any care or cleaning products containing solvents to clean the cockpit.

**WARNING** Risk of injury or fatal injuries from bleached seat belts

Bleaching or dyeing seat belts can severely weaken them.

This can, for example, cause seat belts to tear or fail in an accident.

- Never bleach or dye seat belts.
- NOTE Property damage due to disinfectants

The interior includes a number of sensitive surfaces such as displays, plastics and leather.

Disinfectants can contain alcohol and other substances that penetrate and damage surfaces. Technology behind buttons and displays can also be damaged.

Do not use disinfectant on interior surfaces.

To avoid damage to the vehicle, observe the following notes on cleaning and care:

#### Seat belts

- · Clean with lukewarm soapy water.
- Do not use chemical cleaning agents.
- Do not dry by heating them to over 176°F (80°C) or exposing them to direct sunlight.

#### Display

- Switch off the display and let it cool down.
- Clean the surface carefully with a microfiber cloth and a suitable display care product (TFT-LCD).
- Do not use any other agents.

#### Head-up display

- · Clean with a soft, non-static, lint-free cloth.
- · Do not use cleaning agents.

#### Plastic trim

- · Clean with a damp microfiber cloth.
- For heavy soiling: use a cleaning agent recommended for Mercedes-Benz.

- Do not attach stickers, films or similar materials.
- Do not allow cosmetics, insect repellent or sun cream to come into contact with the plastic trim.

#### Real wood and trim elements

- · Clean with a microfiber cloth.
- Black piano-lacquer look: clean with a damp cloth and soapy water.
- For heavy soiling: use a cleaning agent recommended for Mercedes-Benz.
- Do not use solvent-based cleaning agents, polishes or waxes.

#### Headliner

• Clean with a brush or dry shampoo.

#### Carpet

Use a carpet and textile cleaning agent recommended for Mercedes-Benz.

#### Steering wheels made of imitation leather

Use a damp cotton cloth and a 1% soap solution to clean the entire steering wheel. Do not spot clean.

- Use cleaning and care products recommended for Mercedes-Benz
- Do not use a microfiber cloth.
- Do not use oil-based cleaning and care products.

#### Steering wheel made of genuine leather or DINA-MICA

- NOTE Damage caused by wrong cleaners
- Do not use solvent-based cleaning agents such as tar remover or wheel cleaner: neither should you use polishes or waxes. Otherwise you may damage the finish.
- Clean with a damp cloth and a 1% soapy water solution and then wipe with a dry cloth.
- · For heavy soiling: use a cleaning agent recommended for Mercedes-Benz.
- Leather care: use a leather care agent that has been recommended for Mercedes-Benz.
- Do not allow the leather to become too damp.
- Do not use a microfiber cloth.

(i) Leather is a natural product. It exhibits natural surface properties such as differences in structure, marks caused by growth and injury or subtle color differences. These surface properties are characteristics of leather and not material defects. Leather is also subject to a natural aging process during which the surface properties change.

#### Genuine leather seat covers

- Vacuum up dirt such as crumbs or dust and then clean the seat covers with a damp cotton cloth and wipe down with a dry cloth. Regularly clean the seat covers.
- For heavy soiling: use a leather care agent recommended for Mercedes-Benz aftercare.
- Leather care: use a leather care agent that has been recommended for Mercedes-Benz.
- Do not use a microfiber cloth.
- Do not allow the leather to become too damp.
- Do not use oil-based cleaning and care products.
- (i) Leather is a natural product. It exhibits natural surface properties such as differences in

structure, marks caused by growth and injury or subtle color differences. These surface properties are characteristics of leather and not material defects. Leather is also subject to a natural aging process during which the surface properties change.

Waves or wrinkling in the seat cover may occur due to the stress on the seat: this is caused by the natural leather material. Regular cleaning and care of the leather reduces soiling, wear marks and aging damage and thus significantly extends its life span. Clothing that can leave stains (e.g. jeans) may discolor the leather.

#### DINAMICA seat covers

- · Vacuum up dirt such as crumbs or dust and then use a damp cloth to clean.
- Do not use a microfiber cloth.

#### Imitation leather seat covers

· Vacuum up dirt such as crumbs or dust and then use a damp cotton cloth and a 1% soap solution to clean the entire seat cover. Do not spot clean.

#### 308 Maintenance and care

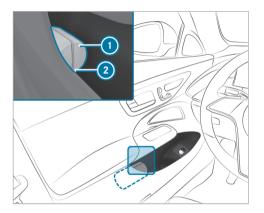
- Use cleaning and care products recommended for Mercedes-Benz.
- Do not use a microfiber cloth.
- Do not use oil-based cleaning and care products.

#### Fabric seat covers

- Vacuum up dirt such as crumbs or dust and then use a damp microfiber cloth and a 1% soap solution to clean the entire seat cover. Do not spot clean.
- Use cleaning and care products recommended for Mercedes-Benz.
- Do not use oil-based cleaning and care products.

#### Emergency

## Removing the safety vest

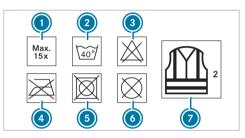


There is a safety vest compartment in the stowage compartments of all doors for storing a safety vest.

To remove: pull out safety vest bag 1 by loop

- Open safety vest bag (1) and pull out the safety vest.
- To stow: fold the reflective safety jacket, roll it up and stow it in safety jacket bag 1.
- Slide safety jacket bag 1 along the lower edge of the armrest into the safety jacket compartment. Meanwhile, ensure that loop 2 hangs out well within reach.
- Remove a new reflective safety jacket from its packaging material before sliding it into the safety jacket compartment. The packaging material may otherwise cause it to slip out or make removing it difficult.

Observe the legal requirements in each country.



- Maximum number of washes
- Maximum wash temperature
- 3 Do not bleach
- On not iron
- Do not tumble dry
- O Do not dry clean
- O Class 2 safety vest

The requirements defined by the legal standard are only fulfilled if the safety vest is the correct size and is fully closed.

Replace the safety vest in the following cases:

• The reflective strips are damaged or dirty

#### 310 Breakdown assistance

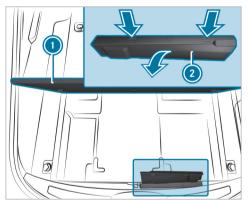
- The maximum permissible number of washes is exceeded
- The fluorescence has faded, e.g. due to continuous exposure to sunlight.

Dispose of the safety vest in an environmentally responsible manner:

• To do so, contact your local waste disposal company.

## Warning triangle

Removing the warning triangle



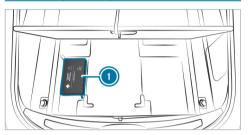
- Open cargo floor ①.
- Push both sides of warning triangle holder 2 in the direction of the arrow and open it.
- Remove the warning triangle.

Setting up the warning triangle



- ► Fold side reflectors ① upwards to form a triangle and attach at the top using upper pressstud ②.
- Fold legs (3) down and out to the side.

## First-aid kit (soft-sided) overview



Depending on the vehicle version, first-aid kit 1 is located on the left- or right-hand side under the cargo floor.

## Flat tire

## Notes on flat tire

WARNING Risk of accident due to a flat tire

A flat tire severely affects the driving characteristics as well as the steering and braking of the vehicle.

#### Tires without run-flat characteristics:

- Do not drive with a flat tire.
- Change the flat tire immediately with an emergency spare wheel or spare wheel. Alternatively, consult a qualified specialist workshop.

#### Tires with run-flat characteristics:

Observe the information and warning notes on MOExtended tires (run-flat tires).

In the event of a flat tire, the following options are available depending on your vehicle's equipment:

- Vehicles with a TIREFIT kit: you can seal the tire so that it is possible to continue the journev for a short period of time. To do this, use the TIREFIT kit ( $\rightarrow$  page 312).
- Vehicles with Mercedes me connect: you can make a call for breakdown assistance via the overhead control panel in the case of a breakdown ( $\rightarrow$  page 275).
- All vehicles: change the wheel (→ page 353).

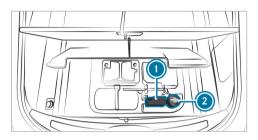
The emergency spare wheel is available only in certain countries ( $\rightarrow$  page 358). Vehicles equipped with MOExtended tires are not equipped with a TIREFIT kit at the factory. It is therefore recommended that you additionally equip your vehicle with a TIREFIT kit if you mount tires that do not feature run-flat characteristics, e.g. winter tires. A TIREFIT kit may be obtained from a qualified specialist workshop.

Vehicles with a Mercedes-Benz emergency call system and that are not equipped with a TIREFIT kit: in the event of a flat tire, contact the Customer Assistance Center for the Mercedes-Benz emergency call system.

## TIREFIT kit storage location

The TIREFIT kit is located under the cargo floor.

#### 312 Breakdown assistance



- 1 Tire inflation compressor
- Tire sealant bottle

Depending on the vehicle version, the TIREFIT kit may be located at a different position in the cargo compartment.

#### Using the TIREFIT kit

## Requirements

- Tire sealant bottle and tire inflator compressor are ready for use (→ page 311).
- · TIREFIT sticker is present.
- · Gloves are present.

You can use TIREFIT tire sealant to seal perforation damage of up to 0.16 in (4 mm), particularly those in the tire tread. You can use TIREFIT in outside temperatures down to -4  $^{\circ}$ F (-20  $^{\circ}$ C).

## **WARNING** Risk of accident when using tire sealant

The tire sealant may be unable to seal the tire properly, especially in the following cases:

- There are large cuts or punctures in the tire (larger than damage previously mentioned)
- The wheel rims have been damaged
- After journeys with very low tire pressure or with flat tires
- Do not continue driving.
- Consult a qualified specialist workshop.

## **WARNING** Risk of injury and poisoning from tire sealant

The tire sealant is harmful and causes irritation. Do not allow it to come into contact with

the skin, eyes or clothing, and do not swallow it. Do not inhale tire sealant fumes. Keep the tire sealant away from children.

If you come into contact with the tire sealant, observe the following:

- Rinse off the tire sealant from your skin immediately using water.
- If tire sealant gets into your eyes, thoroughly rinse out the eyes using clean water.
- If tire sealant has been swallowed, immediately rinse out the mouth thoroughly and drink plenty of water. Do not induce vomiting and seek medical attention immediately.
- Change out of any clothes contaminated with tire sealant immediately.
- If allergic reactions occur, seek medical attention immediately.

- **NOTE** Overheating due to the tire inflation compressor running too long
- ▶ Do not run the tire inflation compressor for longer than ten minutes without interruption.

Comply with the manufacturer's safety notes on the sticker on the tire inflation compressor.

Have the tire sealant bottle replaced in a qualified specialist workshop every five years.

Do not remove any foreign objects that have entered the tire.



- Affix part 1 of the TIREFIT sticker to the instrument cluster within the driver's field of vision.
- Affix part 2 of the TIREFIT sticker near the valve on the wheel with the defective tire.



Pull plug 4 with the cable and hose 5 out of the tire inflation compressor housing.

- ▶ Push the plug of hose ⑤ into flange ⑥ of tire sealant bottle 1 until the plug engages.
- Place tire sealant bottle 

  head downwards into recess 2 of the tire inflation compressor.



- Remove the valve cap from valve 7 on the faulty tire.
- Screw filling hose (8) onto valve (7).
- Insert plug (a) into a 12-V-socket in your vehicle.
- Switch on the vehicle.

#### 314 Breakdown assistance

Switch on the tire inflation compressor using On/Off switch 
. The second of the secon

The tire is inflated. First, tire sealant is pumped into the tire. The pressure may briefly rise to approximately 500 kPa (5.0 bar/73 psi).

## Do not switch off the tire inflation compressor during this phase!

Let the tire inflation compressor run for a maximum of ten minutes.

The tire should then have attained a tire pressure of at least 200 kPa (2.0 bar/29 psi).

If tire sealant leaks out, make sure you clean the affected area as quickly as possible. It is preferable to use clean water.

If you get tire sealant on your clothing, have it cleaned as soon as possible with perchloroethylene.

## If, after ten minutes, a tire pressure of 200 kPa (2.0 bar/29 psi) has not been attained:

- Switch off the tire inflation compressor.
- Unscrew the filling hose from the valve of the defective tire.

Please note that tire sealant may leak out when unscrewing the filling hose.

- Drive forwards or in reverse very slowly for approximately 33 ft (10 m).
- Pump up the tire again. After a maximum of ten minutes the tire pressure must be at least 200 kPa (2.0 bar/29 psi).

**WARNING** Risk of accident due to the specified tire pressure not being achieved

If the specified tire pressure is not achieved after the specified time, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance.

The braking characteristics as well as the driving characteristics may be greatly impaired.

- ▶ Do not continue driving.
- Consult a qualified specialist workshop.

If, after ten minutes, a tire pressure of 200 kPa (2.0 bar/29 psi) has been attained:

Switch off the tire inflation compressor.

Unscrew the filling hose from the valve of the defective tire.

WARNING Risk of accident from driving with sealed tires

A tire temporarily sealed with tire sealant impairs the handling characteristics and is not suitable for higher speeds.

- Adapt your driving style accordingly and drive carefully.
- Do not exceed the maximum speed limit with a tire that has been repaired using tire sealant.
- Observe the maximum permissible speed of 50 mph (80 km/h) for a tire sealed with tire sealant.
- NOTE Staining caused by leaking tire sealant

After use, excess tire sealant may leak out from the filling hose.

- ► Therefore, place the filling hose in the plastic bag that contained the TIREFIT kit.
- **FNVIRONMENTAL NOTE** Environmental pollution caused by environmentally irresponsible disposal

Tire sealant contains pollutants.

- Have the tire sealant bottle disposed of professionally, e.g. at an authorized Mercedes-Benz Center.
- Stow the tire sealant bottle and the tire inflation compressor.
- Pull away immediately.
- Stop driving after approximately ten minutes and check the tire pressure using the tire inflation compressor.
  - The tire pressure must now be at least 130 kPa (1.3 bar/19 psi).

WARNING Risk of accident due to the specified tire pressure not being attained

If the specified tire pressure is not reached, the tire is too badly damaged. The tire sealant cannot repair the tire in this instance.

The braking and driving characteristics may be greatly impaired.

- Do not continue driving.
- Consult a qualified specialist workshop.

In cases such as the one mentioned above, contact an authorized Mercedes-Benz Center, Or call 1-800-FOR-MERCedes (in the USA) or 1-800-387-0100 (in Canada).

- Correct the tire pressure if it is still at least 130 kPa (1.3 bar/19 psi). See the Tire and Loading Information placard on the B-pillar on the driver's side or the tire pressure table in the fuel filler flap for values.
- To increase the tire pressure: switch on the tire inflation compressor.



- To reduce the tire pressure: press pressure release button 1 next to manometer 2.
- When the tire pressure is correct, unscrew the filling hose from the valve of the sealed tire.
- Screw the valve cap onto the valve of the sealed tire.
- Pull the tire sealant bottle out of the tire inflation compressor.
  - The filling hose stays on the tire sealant bottle.
- Drive to the nearest qualified specialist workshop and have the tire, tire sealant bottle and filling hose replaced there.

#### 316 Breakdown assistance

#### Battery (vehicle)

Notes on the 12 V battery

**WARNING** Risk of an accident due to work carried out incorrectly on the battery

Work carried out incorrectly on the battery can, for example, lead to a short circuit. This can restrict functions relevant for safety systems and impair the operating safety of your vehicle.

You could lose control of the vehicle in the following situations in particular:

- · When braking
- In the event of abrupt steering maneuvers and/or when the vehicle's speed is not adapted to the road conditions
- In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately.
- Do not drive on.
- Always have work on the battery carried out at a qualified specialist workshop.

- Further information on ABS (→ page 178)
- Further information on  $ESP^{\mathbb{R}}(\rightarrow page 178)$

For safety reasons, Mercedes-Benz recommends that you use only batteries that have been approved for your vehicle by Mercedes-Benz.

All vehicles except vehicles with lithium-ion batteries

A

**WARNING** Risk of explosion due to electrostatic charge

Electrostatic charge can ignite the highly explosive gas mixture in the battery.

To discharge any electrostatic charge that may have built up, touch the metal vehicle body before handling the battery.

The highly flammable gas mixture is created while the battery is charging and during jump-starting.

WARNING Danger of chemical burns from the battery acid

Battery acid is caustic.

- Avoid contact with the skin, eyes or clothing.
- Do not lean over the battery.
- Do not inhale battery gases.
- Keep children away from the battery.
- Immediately rinse battery acid off thoroughly with plenty of clean water and seek medical attention immediately.

#### All vehicles

99

**ENVIRONMENTAL NOTE** Environmental damage due to improper disposal of batteries

Batteries contain pollutants. It is illegal to dispose of them with the household rubbish.

Dispose of batteries in an environmentally responsible manner.

Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

If you have to disconnect the 12 V battery, contact a qualified specialist workshop.

Observe the safety notes and protective measures when handling batteries.



Risk of explosion if the 12 V battery is used improperly.



Fire, open flames and smoking are prohibited when you are handling the battery. Avoid creating sparks.



Electrolyte or battery acid is corrosive. Avoid contact with the skin, eyes or clothing. Wear suitable protective clothing, especially gloves, an apron and a safety mask. Immediately rinse electrolyte or acid splashes off with clean water. Consult a doctor immediately.



Do not place heavy objects on the surface of the battery or use the battery to support a person in any way.



Wear eve protection.



Keep children away.



Observe this Operator's Manual.

Observe the following if you are intending not to use the vehicle for an extended period of time:

- If available: activate standby mode  $(\rightarrow page 175)$ .
- Alternatively: connect the battery to a battery charger approved by Mercedes-Benz or consult a qualified specialist workshop to disconnect the battery.

## Notes on the 48 V battery



WARNING Risk of an accident due to work carried out incorrectly on the battery

Work carried out incorrectly on the battery can, for example, lead to a short circuit. This

can restrict functions relevant for safety systems and impair the operating safety of your vehicle.

You could lose control of the vehicle in the following situations in particular:

- When braking
- In the event of abrupt steering maneuvers and/or when the vehicle's speed is not adapted to the road conditions
- In the event of a short circuit or a similar incident, contact a qualified specialist workshop immediately.
- Do not drive on.
- Always have work on the battery carried out at a qualified specialist workshop.
- Further information on ABS ( $\rightarrow$  page 178)
- Further information on ESP® ( $\rightarrow$  page 178)

#### 318 Breakdown assistance



**ENVIRONMENTAL NOTE** Environmental damage due to improper disposal of batteries

Batteries contain pollutants. It is illegal to dispose of them with the household trash.



**Li-ion** Dispose of batteries in an environmentally responsible manner. Take discharged batteries to a qualified specialist workshop or to a collection point for used batteries.

Have any work on the 48 V battery carried out exclusively at a qualified specialist workshop.

Comply with safety notes and take protective measures when handling batteries.



Risk of explosion if the 48 V battery is used improperly.



The surface of the 48 V battery may be



Fire, naked flames and smoking are prohibited when handling the battery. Avoid creating sparks.



Electrolyte or battery acid is corrosive. Avoid contact with the skin, eyes or clothing. Wear suitable protective clothing, in particular gloves, an apron and a face mask. Immediately rinse off splashes of electrolyte or acid with plenty of clean water. Consult a doctor immediately.



Do not place heavy objects on the surface of the battery or use the battery to support a person in any way.



Do not perform any work on the battery. Always have any work on the battery carried out at a qualified specialist workshop. Do not disconnect the battery yourself. Do not remove the battery yourself. Do not attempt to open the battery.



Keep children away.



Wear safety glasses.



Observe this Operator's Manual.

Observe the following if you do not intend to use the vehicle over an extended period of time:

• If available: activate standby mode  $(\rightarrow page 175)$ .

#### Notes on starting assistance and charging the 12 V battery

#### All vehicles

When charging the battery and during starting assistance, always use the jump-start connection point in the engine compartment.



NOTE Damage to the battery due to overvoltage

When charging using a battery charger without a maximum charging voltage, the battery or the on-board electronics may be damaged.



Only use battery chargers with a maximum charging voltage of 14.8 V.

## WARNING Risk of explosion due to the ignition of hydrogen gas

If there is a short circuit or sparks are created, there is a danger of hydrogen gas igniting when you charge the battery.

- Make sure that the POSITIVE terminal of a connected battery does not come into contact with vehicle parts.
- Never place metal objects or tools on a battery.
- When connecting and disconnecting the battery, always observe the sequence of battery terminals described.
- During starting assistance, always take care to connect only battery terminals of identical polarity.
- During starting assistance, observe the sequence described for connecting and disconnecting the jumper cables.
- Do not connect or disconnect the battery terminals with the engine running.

## WARNING Risk of explosion due to a mixture of explosive gases

A mixture of explosive gases can escape from the battery during charging and jump starting.

- Fire, open flames, smoking and creating sparks must be avoided.
- Make sure that there is sufficient ventilation
- Do not stand over the battery.

## WARNING Risk of explosion from a frozen battery

A discharged battery may freeze at temperatures slightly above or below freezing point.

During starting assistance or battery charging, battery gas can be released.

Always allow a battery to thaw before charging it or performing starting assistance.

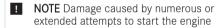
If the indicator/warning lamps on the instrument cluster do not light up at low temperatures, it is very likely that the discharged battery has frozen.

In this case, you may neither jump-start the vehicle nor charge the battery.

The service life of a battery that has been thawed may be dramatically shortened. The starting characteristics may be impaired, especially at low temperatures.

It is recommended that you have a thawed battery checked at a qualified specialist workshop.

#### All vehicles



Numerous or extended attempts to start the engine may damage the catalytic converter due to non-combusted fuel.

Avoid numerous and extended attempts to start the engine.

Observe the following points during starting assistance and when charging the battery:

 Use only undamaged jumper cables/charging cables with a sufficient cross-section and insulated terminal clamps.

#### 320 Breakdown assistance

- Non-insulated parts of the terminal clamps must not come into contact with other metal parts while the jumper cable/charging cable is connected to the battery/jump-start connection point.
- The jumper cable/charging cable must not come into contact with any parts that may move when the engine is running.
- Always make sure that neither you nor the battery is electrostatically charged.
- · Keep away from fire and naked flames.
- Do not lean over the battery.

Observe the additional following points when charging the battery:

- Use only battery chargers tested and approved for Mercedes-Benz.
- Read the battery charger's operating instructions before charging the battery.

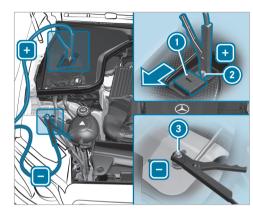
Observe the additional following points during starting assistance:

- Starting assistance may be provided only using vehicles, batteries or other jump start devices with a nominal voltage of 12 V.
- . The vehicles must not touch.
- Vehicles with gasoline engines: jump-start the vehicle only when the engine and exhaust system are cold.

#### Starting assistance and charging the 12 V battery

## Preparing for starting assistance/the charging process

- Secure the vehicle by applying the electric parking brake.
- Shift the transmission to position P.
- Switch off the vehicle and all electrical consumers.
- Open the hood.



Slide protective cover ① of POSITIVE contact ② on the jump-start connection point in the direction of the arrow.

## Starting assistance

- Connect the POSITIVE contact of your vehicle to the jumper cable.
- Connect the positive terminal of the donor battery to the jumper cable.

- Start the engine of the donor vehicle and leave it running at idle speed.
- Connect the negative terminal of the donor battery to the jumper cable.
- Connect ground point (3) of your vehicle to the jumper cable.
- Start the engine of your own vehicle.
- Leave the engines running for several minutes.
- Before disconnecting the jumper cables. switch on an electrical consumer in your own vehicle, e.g. the rear window defroster or the lighting.

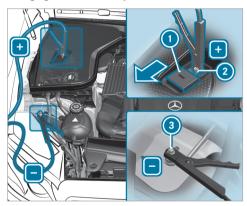
When starting assistance has finished:

- Disconnect the jumper cable from ground point (3) of your vehicle.
- Disconnect the jumper cable from the negative terminal of the donor battery.
- Disconnect the jumper cable from the POSI-TIVE contact of your vehicle.
- Disconnect the jumper cable from the positive terminal of the donor battery.

► Close protective cover of POSITIVE contact 2.

Further information can be obtained at a qualified specialist workshop.

## Charging the 12 V battery



Connect POSITIVE contact ② of your vehicle to the charging cable.

- Connect the positive terminal of the charger to the charging cable.
- Connect the negative terminal of the charger to the charging cable.
- Connect ground point (3) of your vehicle to the charging cable.
- Start the charging process.

When the charging process is complete:

- Disconnect the charging cable from ground point (3) of your vehicle.
- Disconnect the charging cable from the negative terminal of the charger.
- Disconnect the charging cable from the POSI-TIVE contact of your vehicle.
- Disconnect the charging cable from the positive terminal of the charger.
- Close protective cover 
   of POSITIVE contact 2.

## Replacing the 12 V battery

Observe the notes on the 12 V battery  $(\rightarrow)$  page 316).

Mercedes-Benz recommends that you have the 12 V battery replaced at a qualified specialist workshop, e.g. at an authorized Mercedes-Benz Center

Observe the following notes if you want to replace the battery yourself:

 Always replace a faulty battery with a battery that meets the specific vehicle requirements.
 The vehicle is equipped with a battery using AGM (Absorbent Glass Mat) technology or a lithium-ion battery. Full vehicle functionality is guaranteed only with an AGM battery or lithium-ion battery. For safety reasons, Mercedes-Benz recommends that you use only batteries that have been tested and approved for your

vehicle by Mercedes-Benz.

- Carry over detachable parts, such as vent hoses, elbow fitting or terminal covers from the battery being replaced.
- Make sure that the vent hose is always connected to the original opening on the side of the battery.
  - Install any existing or supplied cell caps. Otherwise, gases or battery acid could escape.
- Make sure that detachable parts are reconnected in the same way.

# Tow starting or towing away Permitted towing methods

I NOTE Damage from automatic braking

If one of the following functions is activated, the vehicle will brake automatically in certain situations:

· Active Brake Assist

- Active Distance Assist DISTRONIC
- HOLD function
- Active Parking Assist

To avoid damage to the vehicle, switch off these systems, e.g. when towing or using a car wash.

Mercedes-Benz recommends transporting your vehicle in the case of a breakdown, rather than towing it away.

For towing with both axles on the ground, use a tow rope or tow rod. Do not use tow bar systems.

- ! NOTE Damage to the vehicle due to towing away incorrectly
- Observe the instructions and notes on towing away.

# Permitted towing methods

Vehicle equipment/towing method			
	Both axles on the ground	Front axle raised	Rear axle raised
Vehicles with automatic transmission	Yes, for a maximum of 31 miles (50 km) at 31 mph (50 km/h)	No	Yes, if the steering wheel is fixed in the center position with a steering wheel lock.
4MATIC vehicles	Yes, for a maximum of 31 miles (50 km) at 31 mph (50 km/h)	No	No

Towing with a raised axle: towing should be performed by a towing company.

# Towing the vehicle with both axles on the ground

- Observe the notes on the permitted towing methods
- Make sure that the battery is connected and charged.

Observe the following points when the battery is discharged:

- the vehicle cannot be started.
- the electric parking brake cannot be released or applied
- · Vehicles with automatic transmission: the transmission cannot be shifted to position N or P.

(i) Vehicles with automatic transmission: if the transmission cannot be shifted to position N or if the display does not show anything, transport the vehicle (→ page 325). A towing vehicle with lifting equipment is required for vehicle transportation.

#### 324 Breakdown assistance

NOTE Damage due to towing away at excessively high speeds or over long distances

The drivetrain could be damaged when towing at excessively high speeds or over long distances.

- A towing speed of 30 mph (50 km/h) must not be exceeded.
- A towing distance of 30 miles (50 km) must not be exceeded.

**WARNING** Risk of accident when towing a vehicle which is too heavy

If the vehicle to be tow-started or towed away is heavier than the permissible gross mass of your vehicle, the following situations can occur:

- The towing eye may become detached.
- The vehicle/trailer combination may swerve or rollover.
- Before tow-starting or towing away, check if the vehicle to be tow-started or

towed away exceeds the permissible gross mass.

If a vehicle has to be tow-started or towed away, its permissible gross mass must not exceed the permissible gross mass of the towing vehicle.

- Information on the permissible gross mass of the vehicle can be found on the vehicle identification plate (→ page 362).
- ➤ Vehicles with automatic transmission: do not open the driver's door or front passenger door; the transmission otherwise automatically shifts to position P.
- ▶ Install the towing eye ( $\rightarrow$  page 326).
- Fasten the towing device.
- NOTE Damage due to incorrect connection of the tow bar
- Only connect the tow rope or tow bar to the towing eyes.
- Deactivate the automatic locking mechanism (→ page 77).

- Do not activate the HOLD function.
- ▶ Deactivate the tow-away alarm ( $\rightarrow$  page 93).
- Deactivate Active Brake Assist (→ page 203).
- Vehicles with automatic transmission: shift to position N.
- Release the electric parking brake.

▲ WARNING Risk of accident due to limited safety-related functions during the towing process

Safety-related functions are limited or no longer available in the following situations:

- · The vehicle is switched off.
- The brake system or power steering system is malfunctioning.
- The energy supply or the on-board electrical system is malfunctioning.

When your vehicle is towed away, significantly more effort may be required to steer and brake than is normally required.

Use a tow bar.

- Make sure that the steering wheel can move freely before towing the vehicle away.
- NOTE Damage due to excessive tractive power

If you pull away sharply, the tractive power may be too high and the vehicles could be damaged.

Pull away slowly and smoothly.

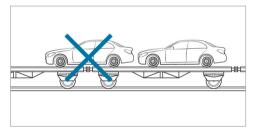
#### Loading the vehicle for transport

- Observe the notes on towing away (→ page 323).
- Connect the towing device to the towing eye in order to load the vehicle.
- Vehicles with automatic transmission: shift the automatic transmission to position N.
- (i) Vehicles with automatic transmission: the automatic transmission may be locked in position  $\boxed{\textbf{P}}$  in the event of damage to the electri-

cal system. To shift to [N], provide the onboard electrical system with power  $(\rightarrow page 320)$ .

- ► Load the vehicle onto the transporter.
- ▶ Vehicles with automatic transmission: shift the automatic transmission to position P.
- Use the electric parking brake to secure the vehicle against rolling away.
- Secure the vehicle only by the wheels.

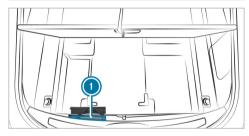
# 4MATIC vehicles/vehicles with automatic transmission



Make sure that the front and rear axles come to rest on the same transportation vehicle.

- NOTE Damage to the drive train due to incorrect positioning of the vehicle
- Do not position the vehicle above the connection point of the transport vehicle.

# Towing eye storage location

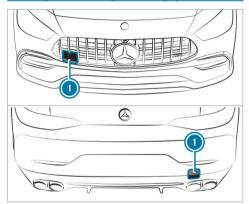


The towing eye is located beneath the cargo floor under cover ①.

Depending on the vehicle version, the towing eye may be located in a different position in the cargo compartment.

#### 326 Breakdown assistance

# Installing and removing the towing eye



- To install the towing eye at the front: pull out cover (1).
- ➤ To install the rear towing eye: press the mark on cover (1) inwards and remove.
- Screw in the towing eye clockwise as far as it will go and tighten.

- After removing the towing eye, engage cover in the bumper.
- ! NOTE Damage to the vehicle due to incorrect use of the towing eye or trailer hitch

When a towing eye or trailer hitch is used to recover a vehicle, the vehicle may be damaged in the process.

- Only use the towing eye or trailer hitch to tow away or tow start the vehicle.
- Do not use the towing eye or trailer hitch to tow the vehicle during recovery.

# Tow-starting the vehicle

#### Vehicles with automatic transmission

I NOTE Damage to the automatic transmission due to tow starting

The automatic transmission may be damaged in the process of tow starting vehicles with automatic transmission.

- Vehicles with automatic transmission must not be tow started.
- Vehicles with automatic transmissions must not be tow-started.

#### **Electrical fuses**

#### Notes on electrical fuses

WARNING Risk of accident and injury due to overloaded lines

If you manipulate or bridge a faulty fuse or if you replace it with a fuse with a higher amperage, the electric line could be overloaded.

This could result in a fire.

 Always replace faulty fuses with specified new fuses containing the correct amperage. **NOTE** Damage due to incorrect fuses

Using incorrect fuses can result in damage to electrical components or systems or their functions being considerably restricted.

Use only fuses approved for Mercedes-Benz with the respective specified fuse rating.

Blown fuses must be replaced with fuses of the same rating, which you can recognize by the color and the label. The fuse ratings and further information to be observed can be found in the fuse assignment diagram.

Fuse assignment diagram: on the fuse box in the cargo compartment ( $\rightarrow$  page 329).

**NOTE** Damage or malfunctions caused by moisture

Moisture may cause damage to the electrical system or cause it to malfunction.

When the fuse box is open, make sure that no moisture can enter the fuse box. When closing the fuse box, make sure that the seal of the lid is positioned correctly on the fuse box.

If the newly inserted fuse also blows, have the cause traced and rectified at a qualified specialist workshop.

Ensure the following before replacing a fuse:

- The vehicle is secured against rolling away.
- All electrical consumers are switched off.
- · The vehicle is switched off.

The electrical fuses are located in various fuse boxes:

- Fuse box on the driver's side of the engine compartment ( $\rightarrow$  page 327)
- Fuse box on the driver's side of the cockpit  $(\rightarrow page 328)$
- Fuse box in the front passenger footwell  $(\rightarrow page 329)$
- Fuse box in the cargo compartment on the right-hand side of the vehicle, when viewed in the direction of travel ( $\rightarrow$  page 329)

#### Opening and closing the fuse box in the engine compartment

#### Requirements

A dry cloth and a screwdriver are available.

Observe the notes on electrical fuses  $(\rightarrow page 326)$ .

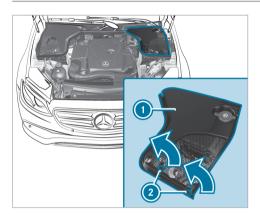
#### Opening

WARNING Risk of injury from using the windshield wipers when the hood is open

If the windshield wipers start moving when the hood is open, you could be trapped by the wiper linkage.

Always switch off the windshield wipers and the vehicle first if you need to open the hood.

#### 328 Breakdown assistance



- $\triangleright$  Open the hood ( $\rightarrow$  page 295).
- Turn clips ② on cover ① a quarter-turn to counter-clockwise.
- Pull cover 1 up.



- Remove any existing moisture from the fuse box using a dry cloth.
- Loosen screws and remove fuse box lid from the top.

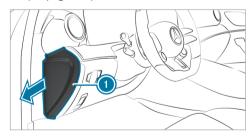
# Closing

Check whether the seal is positioned correctly in lid (3).

- Insert lid (3) into the bracket at the rear of the fuse box.
- Fold down lid (3) of the fuse box and tighten screws (4).
- Insert cover (1) on both sides.
- Turn clips ② on cover ① a quarter-turn clockwise.
- Close the hood.

#### Opening and closing the fuse box in the cockpit

 Observe the notes on electrical fuses (→ page 326).



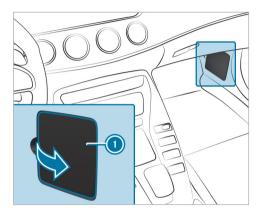
The fuse box is under a cover on the side of the driver's side of the cockpit.

Open cover (1) in the direction of the arrow and remove it.

Mercedes-Benz recommends you have the fuse box opened at an authorized Mercedes-Benz Center.

### Opening and closing the fuse box in the front passenger footwell

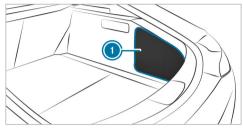
Observe the notes on electrical fuses  $(\rightarrow page 326)$ .



- ► To open: open cover ① in the direction of the arrow and remove it.
- ► To close: reinsert cover ①.

# Opening and closing the fuse box in the cargo compartment

Observe the notes on electrical fuses  $(\rightarrow page 326)$ .



Remove cover 1.

The fuse assignment diagram is on the side of the fuse box.

# Notes on noise or unusual handling characteristics

Make sure there are no vibrations, noises or unusual handling characteristics when the vehicle is in motion. This may indicate that the wheels or tires are damaged. Hidden tire damage could also be causing the unusual handling characteristics.

If you suspect that a tire is defective, reduce your speed immediately and have the tires and wheels checked at a qualified specialist workshop.

# Notes on regularly inspecting wheels and tires

WARNING Risk of injury through damaged tires

Damaged tires can cause tire pressure loss.

 Check the tires regularly for signs of damage and replace any damaged tires immediately.

# **WARNING** Risk of hydroplaning due to insufficient tire tread

Insufficient tire tread will result in reduced tire grip.

In heavy rain or slush the risk of hydroplaning is increased, in particular where speed is not adapted to suit the conditions.

Thus, you should regularly check the tread depth and the condition of the tread across the entire width of all tires.

Minimum tread depth for:

- Summer tires: 1/8 in (3 mm)
- M+S tires: ½in (4 mm)
- For safety reasons, replace the tires before the legally-prescribed limit for the minimum tread depth is reached.

Carry out the following checks on all wheels regularly, at least once a month or as required, for example, prior to a long journey or driving offroad:

• Check the tire pressure ( $\rightarrow$  page 331).

- · Visually inspect wheels and tires for damage.
- Check the valve caps.
- Visually inspect the tire tread depth and the tire contact surface across the entire width.

The minimum tread depth for summer tires is  $\frac{1}{8}$  in (3 mm) and for winter tires  $\frac{1}{6}$  in (4 mm).



Six marks  $\odot$  show where the bar indicators (arrow) are integrated into the tire tread. They are visible once a tire tread depth of approximately  $V_{16}$  in (1.6 mm) has been reached.

#### Notes on snow chains

NOTE Damage to components of the vehicle body or chassis due to mounted snow chains

If you mount snow chains to the front wheels of 4MATIC vehicles, you may damage components of the vehicle body or chassis.

Only mount snow chains to the rear wheels of 4MATIC vehicles.

Observe the following notes when using snow chains.

- Snow chains are only permissible for certain wheel/tire combinations. You can obtain information about this from an authorized Mercedes-Benz Service Center.
- For safety reasons, only use snow chains that have been specifically approved for your vehicle by Mercedes-Benz, or snow chains with the same quality standard.
- If snow chains are installed, the maximum permissible speed is 30 mph (50 km/h).

- Vehicles with Active Parking Assist: do not use Active Parking Assist when snow chains are installed
- (i) You can deactivate ESP® to pull away  $(\rightarrow page 180)$ . This allows the wheels to spin, achieving an increased driving force.

#### Tire pressure

Notes on tire pressure



WARNING Risk of accident due to insufficient or excessive tire pressure

Underinflated or overinflated tires pose in particular the following risks:

- . The tires can burst.
- The tires can wear excessively and/or unevenly.
- The driving characteristics as well as the steering and braking characteristics may be greatly impaired.
- Comply with the recommended tire pressures and check the tire pressure of all

tires, including the spare wheel, regularly:

- Monthly
- · When the load changes
- Before embarking on a longer journey
- If operating conditions change, e.g. offroad driving
- Adjust the tire pressure, if necessary.

Tire pressure which is too high or too low can:

- Shorten the service life of the tires.
- · Cause increased tire damage.
- · Adversely affect driving characteristics and thus driving safety, e.g. due to hydroplaning.

WARNING Risk of accident due to too low a tire pressure

Tires with pressure that is too low can overheat and burst as a consequence.

In addition, they also suffer from irregular wear, which can significantly impair the brak-

ing properties and the handling characteristics.

Avoid excessively low tire pressure.

Tire pressure which is too low can cause:

- · Tire defects as a result of overheating
- · Impaired handling characteristics
- · Irregular wear
- Increased fuel consumption

# WARNING Risk of accident due to too high a tire pressure

Tires with excessively high pressure can burst. In addition, they also suffer from irregular wear, which can significantly impair the braking properties and the handling characteristics.

Avoid excessively high tire pressures.

Tire pressure which is too high can cause:

- · Increased braking distance
- Impaired handling characteristics

- · Irregular wear
- · Impaired driving comfort
- Susceptibility to damage

**WARNING** Risk of accident due to repeated pressure drop in the tires

The wheels, valves or tires could be damaged.

Too low a tire pressure can lead to the tires bursting.

- Examine the tires for foreign objects.
- Check whether the tire has a puncture or the valve has a leak.
- If you are unable to rectify the damage, contact a qualified specialist workshop.

You can find information on the recommended tire pressures for the vehicle's factory-installed tires on the following labels:

- Tire and Loading Information placard on the B-pillar of your vehicle (→ page 336).
- Tire pressure table on the inside of the fuel filler flap (→ page 333).

Observe the maximum tire pressure  $(\rightarrow page 343)$ .

Use a suitable pressure gauge to check the tire pressure. The outer appearance of a tire does not permit any reliable conclusion about the tire pressure.

Only correct tire pressure when the tires are cold. Conditions for cold tires:

- The vehicle has been parked with the tires out of direct sunlight for at least three hours.
- The vehicle has traveled less than 1 mile (1.6 km).

The vehicle's tires heat up when driving. As the temperature of the tires increases, so too does the tire pressure.

Vehicles with a tire pressure monitoring system: you can also see the tire pressure in the driver's display (→ page 335).

The tire pressure recommended for increased load/speed in the tire pressure table can affect the ride comfort.

WARNING Risk of accident due to unsuitable accessories on tire valves.

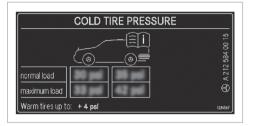
If you mount unsuitable accessories onto tire valves, the tire valves may be overloaded and malfunction, which can cause tire pressure loss.

Only screw standard valve caps or valve caps specifically approved by Mercedes-Benz for vour vehicle onto the tire valve.

#### Tire pressure table

The tire pressure table is on the inside of the fuel filler flap.

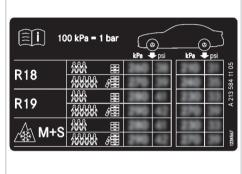
(i) The data shown in the images is example data.



The tire pressure table shows the recommended tire pressure for all tires approved for this vehicle. The recommended tire pressure apply for cold tires under various operating conditions, i.e. loading and/or speed of the vehicle.

If one or more tire sizes precede a tire pressure, the following tire pressure information is only valid for those tire sizes and their respective load condition.

The load conditions "partially laden" and "fully laden" are defined in the table for different numbers of passengers and amounts of luggage. The actual number of seats may differ from this.



Some tire pressure tables only show the rim diameter instead of the complete tire size, e.g. R18. The rim diameter is part of the tire size and can be found on the tire side wall ( $\rightarrow$  page 344).

- · Tire and Loading Information placard  $(\rightarrow page 336)$
- Maximum tire pressures (→ page 343)

#### Checking the tire pressure manually

- Read the tire pressure recommended for the current operating conditions from the tire and loading information placard or the tire pressure table. Observe the notes on tire pressure.
- Remove the valve cap of the tire to be checked.
- Press the tire pressure gauge securely onto the valve.
- Read the tire pressure.
- If the tire pressure is lower than the recommended value, increase the tire pressure to the recommended value.
- If the tire pressure is higher than the recommended value, release air. To do so, press down the metal pin in the valve, e.g. using the tip of a pen. Then check the tire pressure again using the tire pressure gauge.
- Screw the valve cap onto the valve.

Further related subjects:

- Notes on tire pressure (→ page 331)
- Tire pressure table (→ page 333)

 Tire and loading information placard (→ page 336)

### Tire pressure monitoring system

Function of the tire pressure monitor



**DANGER** Risk of accident due to incorrect tire pressure

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when

the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability. Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated. the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly.

The system uses a tire pressure sensor to check the pressure and temperature of the tires fitted on the vehicle

The tire pressure and tire temperature appear on the driver's display.

If there is a substantial pressure loss or if the tire temperature is excessive, you will be warned with display messages ( $\rightarrow$  page 425) or the (!) warning lamp on the driver's display  $(\rightarrow page 449).$ 

The tire pressure monitor is only an aid. It is the driver's responsibility to set the tire pressure to the recommended cold tire pressure suitable for the operating situation.

In most cases, the tire pressure monitor will automatically update the new reference values after you have changed the tire pressure. You can, however, also update the reference values by restarting the tire pressure monitor manually  $(\rightarrow page 336)$ .

#### System limits

The system may be impaired or may not function particularly in the following situations:

- incorrect reference values were taught in
- sudden pressure loss caused by a foreign object penetrating the tire, for example
- there is a malfunction caused by another radio signal source

# Checking the tire pressure with the tire pressure monitoring system

#### Requirements

The vehicle is switched on.

Driver's display:



Press **OK** to confirm.

One of the following displays appears:

• Current tire pressure of each wheel:



- Tire pressure displayed after driving for a few minutes.: current values are not yet known to the system. The pressure/temperature values for each tire will be displayed as soon as they are known to the system.
- Tire Pressure Monitor Active: the teach-in process of the system is not yet complete. The tire pressures are already being monitored.
- Compare the current tire pressure with the recommended tire pressure for the current operating condition ( $\rightarrow$  page 333). Addition-

- ally, observe the notes on cold tires  $(\rightarrow page 331)$ .
- (i) The values displayed in the driver's display may deviate from those of the tire pressure gauge as they refer to sea level. At high elevations, the tire pressure values indicated by a tire pressure gauge are higher than those shown in the driver's display.

Bear in mind the following related topic:

- Notes on tire pressure (→ page 331)
- Restarting the tire pressure monitoring system

### Requirements

 The recommended tire pressure is correctly set for the respective operating status on each of the four wheels (→ page 331).

Restart the tire pressure monitoring system in the following situations:

- · The tire pressure has changed.
- The wheels or tires have been changed or newly installed.

Driver's display:

- → 🔝 >>> Service
- Select Tire Pressure and confirm with OK.
- Swipe downwards on Touch Control on the steering wheel.

The Use current pressures as new reference values? message is shown in the driver's display.

Select Yes and confirm the restart with OK.
The Tire Pressure Monitor Restarted message is shown in the driver's display.

Current warning messages are deleted and the yellow \(\frac{\(\left(!)\)}{\(\left(!)\)}\) warning lamp goes out.

After you have been driving for a few minutes, the system checks whether the current tire pressures are within the specified range. The current tire pressures are then accepted as reference values and monitored.

If the tire pressure levels are not within the specified range, the Please Correct Tire Pressure message appears.

Bear in mind the following related topic:

Notes on tire pressure (→ page 331)

# Loading the vehicle

Notes on the Tire and Loading Information placard



WARNING Risk of accident from overloaded tires

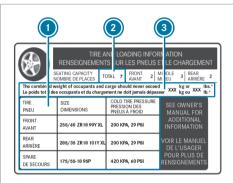
Overloaded tires may overheat and burst as a consequence. Overloaded tires can also impair the steering and handling characteristics and lead to brake failure.

- ▶ Observe the load rating of the tires.
- The load rating must be at least half the permissible axle load of the vehicle.
- Never overload the tires by exceeding the maximum load.

The Tire and Loading Information placard is on the B-pillar on the driver's side of the vehicle.



Tire and Loading Information placard



(i) The data shown in the illustration is example data.

The Tire and Loading Information placard shows the following information:

• Maximum number of seats 2 according to the maximum number of people permitted to travel in the vehicle.

- Maximum permissible load (3) comprises the gross weight of all vehicle occupants, load and luggage.
- Recommended tire pressures (1) for cold tires. The recommended tire pressures are valid for the maximum permissible load and up to the maximum permissible vehicle speed.

#### Please also note:

- Information on permissible weights and loads on the vehicle identification plate  $(\rightarrow page 362)$ .
- Information on tire pressure in the tire pressure table ( $\rightarrow$  page 333).

### Further related subjects:

- Determining the maximum permissible load  $(\rightarrow page 337)$
- Notes on tire pressure (→ page 331).

# Steps for Determining Correct Load Limit

The following steps have been developed as required of all manufacturers under Title 49. Code of U.S. Federal Regulations, Part 575, pursuant to

the "National Traffic and Motor Vehicle Safety Act of 1966".

- (1): Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's placard.
- (2): Determine the combined weight of the driver and passengers that will be riding in your vehicle.
- (3): Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
- (4): The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lbs. and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs. (1,400 750 (5 x 150) = 650 lbs.)
- (5): Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the availa-

ble cargo and luggage load capacity calculated in Step 4.

- ▶ (6): If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.
- (i) Not all vehicles are permitted to tow a trailer. Towing a trailer is only permitted if a trailer-hitch is installed. Please consult an authorized Mercedes-Benz dealer if you have any questions about towing a trailer with your vehicle.

Even if you have calculated the total load carefully, you should still make sure that the maximum permissible gross weight and the maximum gross axle weight rating of your vehicle are not exceeded. Details can be found on the vehicle identification plate.

 Have your loaded vehicle – including driver, occupants and load – weighed on a vehicle weighbridge.

The measured values may not exceed the maximum permissible values stated on the vehicle identification plate.

Further related subjects:

- Calculation example for determining the maximum load (→ page 338)
- Tire and Loading Information placard (→ page 336)
- Tire pressure table (→ page 333)
- Vehicle identification plate (→ page 362)

# Calculation example for determining the maximum load

The following table shows examples of how to calculate total and load capacities with varying seating configurations and different numbers and sizes of occupants. The following examples use a maximum load of 1500 lbs (680 kg). **This is for illustration purposes only.** Make sure you are using the actual load limit for your vehicle stated on your vehicle's Tire and Loading Information placard (→ page 336).

The higher the weight of all the occupants, the smaller the maximum load for luggage.

	Example 1	Example 2
Combined maximum weight of occupants and load (data from the Tire and Loading Information placard)	1500 lbs (680 kg)	1500 lbs (680 kg)

# Step 2

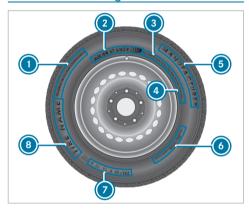
	Example 1	Example 2
Number of people in the vehicle (driver and occupants)	5	1
Distribution of the occupants	Front: 2 Rear: 3	Front: 1
Weight of occupants	Occupant 1: 150 lbs (68 kg) Occupant 2: 180 lbs (82 kg) Occupant 3: 160 lbs (73 kg) Occupant 4: 140 lbs (63 kg) Occupant 5: 120 lbs (54 kg)	Occupant 1: 200 lbs (91 kg)
Total weight of all occupants	750 lbs (340 kg)	200 lbs (91 kg)

# Step 3

	Example 1	Example 2
Permissible load (maximum gross vehicle weight rating from the Tire and Loading Information placard minus the gross weight of all occupants)	1500 lbs (680 kg) - 750 lbs (340 kg) = 750 lbs (340 kg)	1500 lbs (680 kg) - 200 lbs (91 kg) = 1300 lbs (589 kg)

# Tire labeling

#### Overview of tire labeling

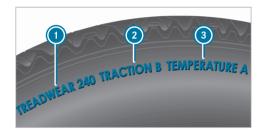


- Uniform Tire Quality Grading Standards
- 2 DOT (Department of Transportation), (TIN) Tire Identification Number
- Maximum tire load ( $\rightarrow$  page 343)
- Maximum tire pressure ( $\rightarrow$  page 343)

- 6 Manufacturer
- Tire characteristics (→ page 344)
- Tire size designation, load-bearing capacity, speed rating and load index ( $\rightarrow$  page 344)
- Tire name
- (i) The data shown in the illustration is example data.

# **Tire Quality Grading**

In accordance with the US Department of Transportation's "Uniform tire Quality Grading Standards", tire manufacturers are required to grade their tires on the basis of the following three performance factors:



- Tread wear grade
- Traction grade
- Temperature grade
- (i) The data shown in the illustration is example data.
- (i) The classification is not legally stipulated for Canada, but it is generally stated.

#### Tread wear grade

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half  $(1 \setminus 1/2 \setminus)$  times as

well on the government course as a tire graded 100.

The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

### Traction grade



**DANGER** Risk of accident due to inadequate traction

The traction grade assigned to this tire is based on straight-ahead braking traction tests.

- Always adapt your driving style and drive at a speed to suit the prevailing traffic and weather conditions.
- NOTE Damage to the drivetrain from wheelspin
- Avoid wheelspin.

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

#### Temperature grade



**WARNING** Risk of accident from tire overheating and tire failure

Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause excessive heat build-up and possible tire failure

- Observe the recommended tire pressure.
- Regularly check the pressure of all the tires.
- Adjust the tire pressure, if necessary.

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained

high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Safety Standard No. 109. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

#### DOT, Tire Identification Number (TIN)

US tire regulations stipulate that every tire manufacturer or retreader must imprint a TIN in or on the side wall of each tire produced.



(i) The data shown in the illustration is example data

The TIN is a unique identification number to identify tires and comprises the following:

- DOT (Department of Transportation): tire symbol marks (1) indicating that the tire complies with the requirements of the US Department of Transportation.
- Manufacturer identification code: manufacturer identification code 2 contains details of the tire manufacturer. New tires have a code with two symbols. Retreaded tires have a code with four symbols. Further information on retreaded tires ( $\rightarrow$  page 348).
- Tire size: identifier (3) describes the tire size.
- Tire type code: tire type code (4) can be used by the manufacturer as a code to describe specific characteristics of the tire.
- Manufacturing date: manufacturing date (5) provides information about the age of a tire. The 1st and 2nd positions represent the calendar week and the 3rd and 4th positions state the year of manufacture (e.g. "3208" represents the 32nd week of 2008).

#### Information on the maximum tire load



(i) The data shown in the illustration is example data.

Maximum tire load (1) is the maximum permissible weight for which the tire is approved.

Do not overload the tires by exceeding the specified load limit. The maximum permissible load can be found on the vehicle's Tire and Loading Information placard on the B-pillar on the driver's side  $(\rightarrow page 336)$ .

#### Specifications for maximum tire pressure



(i) The data shown in the illustration is example data.

Never exceed maximum tire pressure (1) specified for the tire. Always observe the recommended tire pressure for your vehicle when adjusting the tire pressure ( $\rightarrow$  page 333).

#### Information on tire characteristics



i The data shown in the illustration is example data.

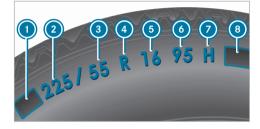
This information describes the type of tire cord and the number of layers in side wall 
and under tire tread 
.

# Tire size designation, load-bearing capacity, speed rating and load index

▲ WARNING Risk of injury through exceeding the specified tire load-bearing capacity or the permissible speed rating

Exceeding the specified tire load rating or the permissible speed rating may lead to tire damage and to the tires bursting.

- Therefore, only use tire types and sizes approved for your vehicle model.
- Observe the tire load rating and speed rating required for your vehicle.



- First letter(s)
- Nominal tire width in millimeters
- 3 Aspect ratio in %
- Tire code
- 6 Rim diameter
- 6 Load-bearing index
- Speed rating
- 8 Load index
- i The data shown in the illustration is example data.

Information about reading tire data can be obtained from any qualified specialist workshop.

# First letter(s) (1):

- Without: passenger vehicle tires according to European manufacturing standards.
- "P": passenger vehicle tires according to US manufacturing standards.
- "LT": light truck tires according to US manufacturing standards.
- "T": compact emergency spare wheels with high tire pressure that are only designed for temporary use in an emergency.

# Aspect ratio (3):

Ratio between tire height and tire width in percent (tire height divided by tire width).

# Tire code (1) (tire type):

- "R" radial tire
- "D": bias plv tire
- . "B": bias belted tires
- "ZR": radial tire with a maximum speed above 149 mph (240 km/h) (optional)

# Rim diameter (3):

The diameter of the bead seat (not the diameter of the rim flange). The rim diameter is specified in inches (in).

# Load-bearing index (a):

Numerical code that specifies the maximum loadbearing capacity of a tire (e.g. "91" corresponds to 1.356 lbs (615 kg)).

The load-bearing capacity of the tire must be at least half the gross axle weight rating of your vehicle. Do not overload the tires by exceeding the specified load limit.

#### See also:

- Maximum permissible load on the Tire and Loading Information placard ( $\rightarrow$  page 336)
- Maximum tire load (→ page 343)
- Load index

# Speed rating 7:

Specifies the approved maximum speed of the tire.

(i) An electronic speed limiter prevents your vehicle from exceeding a speed of 130 mph (210 km/h).

Make sure that your tires have the required speed rating. You can obtain information on the required speed rating from an authorized Mercedes-Benz Center.

#### Summer tires

Index	Speed rating
Q	up to 100 mph (160 km/h)
R	up to 106 mph (170 km/h)
S	up to 112 mph (180 km/h)
T	up to 118 mph (190 km/h)
Н	up to 130 mph (210 km/h)
V	up to 149 mph (240 km/h)
W	up to 168 mph (270 km/h)
Υ	up to 186 mph (300 km/h)

Index	Speed rating
ZRY <sup>1</sup>	up to 186 mph (300 km/h)
ZR(Y) <sup>1</sup>	over 186 mph (300 km/h)
ZR <sup>1</sup>	over 149 mph (240 km/h)

- Specifying the speed rating as the "ZR" index in tire code is optional for tires up to 186 mph (300 km/h).
- If your tire code (a) includes "ZR" and there is no speed rating (7), find out what the maximum speed is from the tire manufacturer.
- If load-bearing index (6) and speed rating (7) are in brackets, the maximum speed rating of your tire is above 186 mph (300 km/h). To find out the maximum speed, ask the tire manufacturer.

#### All-weather tires and winter tires

Index	Speed rating
Q M+S <sup>2</sup>	up to 100 mph (160 km/h)
T M+S <sup>2</sup>	up to 118 mph (190 km/h)
H M+S <sup>2</sup>	up to 130 mph (210 km/h)
V M+S <sup>2</sup>	up to 149 mph (240 km/h)

Winter tires bear the A snowflake symbol and fulfill the requirements of the Rubber Manufacturers Association (RMA) and the Rubber Association of Canada (RAC) regarding the tire traction on snow.

#### Load index (1):

- · No specification given: standard load (SL) tire
- "XL" or "Extra Load": extra load tire or reinforced tire
- "Light Load": light load tire

 "C", "D", "E": a load range that depends on the maximum load that the tire can carry at a certain pressure

# Definition of terms for tires and loading

Tire structure and characteristics: describes the number of layers or the number of rubber-coated belts in the tire contact surface and the tire wall. These are made of steel, nylon, polyester and other materials.

**Bar:** metric unit for tire pressure. 14.5038 pounds per square inch (psi) and 100 kilopascal (kPa) is the equivalent of one bar.

**DOT (Department of Transportation):** DOT-marked tires fulfill the requirements of the U.S. Department of Transportation.

Average weight of the vehicle occupants: the number of vehicle occupants for which the vehicle is designed, multiplied by 150 lb (68 kg).

**Uniform Tire Quality Grading Standards:** a uniform standard to grade the quality of tires with regard

<sup>&</sup>quot;ZR" stated in the tire code.

<sup>2</sup> Or "M+S A " for winter tires.

to tread quality, tire traction and temperature characteristics. The quality grading assessment is made by the manufacturer following specifications from the U.S. government. The quality grade of a tire is printed on the side wall of the tire.

Recommended tire pressure: the recommended tire pressure is the tire pressure specified for the tires mounted on the vehicle at the factory.

The tire and information placard contains the recommended tire pressure for cold tires, the maximum permissible load and the maximum permissible vehicle speed.

The tire pressure table contains the recommended tire pressure for cold tires under various operating conditions, i.e. loading and/or speed of the vehicle

Increased vehicle weight due to optional equipment: the combined weight of all standard and optional equipment available for the vehicle. regardless of whether it is actually installed on the vehicle or not.

Rim: the part of the wheel on which the tire is installed.

GAWR (Gross Axle Weight Rating): the GAWR is the maximum gross axle weight rating. The actual load on an axle must never exceed the gross axle weight rating. The gross axle weight rating can be found on the vehicle identification plate on the B-pillar on the driver's side.

**Speed rating:** the speed rating is part of the tire identification. It specifies the speed range for which a tire is approved.

GVW (Gross Vehicle Weight): the gross vehicle weight comprises the weight of the vehicle including fuel, tools, the spare wheel, any accessories installed, occupants, luggage and the trailer noseweight, if applicable. The gross vehicle weight must not exceed the gross vehicle weight rating GVWR as specified on the vehicle identification plate on the B-pillar on the driver's side.

GVWR (Gross Vehicle Weight Rating): the GVWR is the maximum permitted gross weight of the fully laden vehicle (weight of the vehicle including all accessories, occupants, fuel, luggage and the trailer drawbar noseweight if applicable). The gross vehicle weight rating is specified on the vehicle identification plate on the B-pillar on the driver's side.

Maximum weight of the laden vehicle: the maximum weight is the sum of the curb weight of the vehicle, the weight of the accessories. the maximum load and the weight of optional equipment installed at the factory.

Kilopascal (kPa): metric unit for tire pressure. 6.9 kPa corresponds to 1 psi. Another unit for tire pressure is bar. 100 kilopascal (kPa) equals 1 bar.

**Load index:** in addition to the load-bearing index. the load index may also be printed on the side wall of the tire. This specifies the load-bearing capacity of the tire more precisely.

Curb weight: the weight of a vehicle with standard equipment including the maximum capacity of fuel, oil and coolant. It also includes the air conditioning system and optional equipment if these are installed on the vehicle, but does not include passengers or luggage.

Maximum tire load: the maximum tire load is the maximum permissible weight in kilograms or lbs for which a tire is approved.

Maximum permissible tire pressure: maximum permissible tire pressure for one tire.

**Maximum load on one tire:** maximum load on one tire. This is calculated by dividing the maximum axle load of one axle by two.

**PSI (pounds per square inch):** standard unit of measurement for tire pressure.

**Aspect ratio:** ratio between tire height and tire width in percent.

**Tire pressure:** the pressure inside the tire which applies an outward force to every square inch of the tire. The tire pressure is specified in pounds per square inch (psi), in kilopascals (kPa) or in bar. The tire pressure should only be corrected when the tires are cold.

**Cold tire pressure:** the tires are cold when the vehicle has been parked for at least 3 hours without direct sunlight on the tires or the vehicle has been driven for less than 1 mile (1.6 km).

**Tire contact surface:** the part of the tire that comes into contact with the road.

**Tire bead:** the purpose of the tire bead is to ensure that the tire sits securely on the wheel rim. There are several wire cores in the tire bead to prevent the tire from changing length on the wheel rim.

**Side wall:** the part of the tire between the tread and the tire head

Weight of optional equipment: the combined weight of the optional equipment weighing more than the replaced standard parts and more than 5 lbs (2.3 kg). This optional equipment, such as high-performance brakes, level control system, a roof luggage rack or high-performance batteries, is not included in the curb weight and the weight of the accessories.

**TIN (Tire Identification Number):** a unique identification number which can be used by a tire manufacturer to identify tires, for example, in a product recall, and thus identify the purchasers. The TIN is made up of the manufacturer's identity code, tire size, tire type code and the manufacturing date.

**Load-bearing index:** the load-bearing index is a code that contains the maximum load-bearing capacity of a tire.

**Traction:** traction is the grip resulting from friction between the tires and the road surface.

**Wear indicator:** narrow bars (tread wear bars) that are distributed over the tire contact surface. If the

tire tread is level with the bars, the wear limit of 1/16 in (1.6 mm) has been reached.

**Distribution of vehicle occupants:** distribution of vehicle occupants over designated seat positions in a vehicle

Maximum permissible payload weight: nominal load and luggage load plus 150 lb (68 kg) multiplied by the number of seats in the vehicle.

# Changing a wheel

Notes on selecting, mounting and replacing tires

4

WARNING Risk of accident due to incorrect wheel and tire dimensions

If wheels and tires of the wrong size are installed, the service brakes or components in the brake system and in the wheel suspension may be damaged.

Always replace wheels and tires with ones that fulfill the specifications of the original part. For wheels, pay attention to the following:

- Designation
- Type

For tires, pay attention to the following:

- Designation
- Manufacturer
- Type

WARNING Risk of injury through exceeding the specified tire load-bearing capacity or the permissible speed rating

Exceeding the specified tire load rating or the permissible speed rating may lead to tire damage and to the tires bursting.

- Therefore, only use tire types and sizes approved for your vehicle model.
- Observe the tire load rating and speed rating required for your vehicle.

NOTE Vehicle and tire damage caused by non-approved tire types and sizes

For safety reasons, only use tires, wheels and accessories which have been specially approved by Mercedes-Benz for your vehicle.

These tires are specially adapted to the active safety systems, such as ABS, ESP® and 4MATIC, and marked as follows:

- MO = Mercedes-Benz Original
- MOE = Mercedes-Benz Original Extended (tires with run-flat characteristics for certain wheels only)
- MO1 = Mercedes-Benz Original (only certain AMG tires)

Otherwise, certain properties, such as driving characteristics, vehicle noise emissions, consumption, etc. could be adversely affected. Furthermore, other tire sizes could result in the tires rubbing against the body and axle components when loaded. This could result in damage to the tire or the vehicle.

Only use tires, wheels and accessories that have been checked and recommended by Mercedes-Benz.

! NOTE Risk to driving safety from retreaded tires

Retreaded tires are neither tested nor recommended by Mercedes-Benz, since previous damage cannot always be detected on retreaded tires.

For this reason driving safety cannot be guaranteed.

- Do not use used tires if you have no information about their previous usage.
- I NOTE Possible wheel and tire damage when driving over obstacles

Large wheels have a smaller section width. As the section width decreases, the risk of wheels and tires being damaged when driving over obstacles increases.

- Avoid obstacles or drive especially carefully.
- Reduce your speed when driving over curbs, speed bumps, manhole covers and potholes.
- Avoid particularly high curbs.
- ! NOTE Possible wheel and tire damage when parking on curbs or in potholes

Parking on curbs or in potholes can damage the wheels and tires.

- Only park on as level a surface as possible.
- Avoid curbs and potholes when parking.
- ! NOTE Damage to electronic components due to the use of mounting tools

Vehicles with a tire pressure monitoring system: there are electronic components in the wheel.

Using mounting tools in the area of the valve may damage the electronic components.

- Tire mounting tools should not be used in the area of the valve.
- Always have tires changed at a qualified specialist workshop.
- I NOTE Damage to summer tires at low ambient temperatures

At low ambient temperatures, tears could form when driving with summer tires, causing permanent damage to the tires.

At temperatures below 45 °F (7 °C) use M+S tires.

Accessory parts which are not approved for your vehicle by Mercedes-Benz, or which are not used correctly, can impair the operating safety.

Before purchasing and using non-approved accessories, visit a qualified specialist workshop and enquire about:

- Suitability
- Legal stipulations
- Factory recommendations

# **WARNING** Risk of accidents with sports tires

The special tire tread in combination with the optimized tire compound means that the risk of skidding or hydroplaning on wet roads is increased.

In addition, the tire grip is greatly reduced at a low outside temperature and tire running temperature.

- Switch on ESP® and adapt your driving style accordingly.
- Use M+S tires at outside temperatures of less than 45°F (7°C).
- Only use tires suitable for the intended use.

Observe the following when selecting, mounting and replacing tires:

 Furthermore, the use of certain tire types in certain regions and areas of operation can be highly beneficial.

- Only use tires and wheels of the same type (summer tires, winter tires, MOExtended tires) and the same make.
- Only mount wheels of the same size on one axle (left and right).

It is only permissible to mount a different wheel size in the event of a flat tire in order to drive to the specialist workshop.

- Vehicles with a tire pressure monitoring system: all mounted wheels must be equipped with functioning sensors for the tire pressure monitoring system.
- At temperatures below 45 °F (7 °C), use winter tires or all-season tires marked M+S for all wheels

Winter tires bearing the snowflake symbol in addition to the M+S marking provide the best possible grip in wintry road conditions.

- For M+S tires, only use tires with the same tread.
- Observe the maximum permissible speed for the M+S tire used.

If the tire's maximum speed is below that of the vehicle, this must be indicated by an appropriate label in the driver's field of vision.

- Break in new tires at moderate speeds for the first 60 miles (100 km).
- Replace the tires after six years at the latest. regardless of wear.
- · When changing to tires that do not feature run-flat characteristics: Vehicles with MOExtended tires are not equipped with a TIREFIT kit at the factory. Equip the vehicle with a TIREFIT kit after changing to tires that do not feature run-flat characteristics, e.g. winter tires.

For more information on wheels and tires, contact a qualified specialist workshop.

Be sure to also observe the following further related subjects:

- Notes on tire pressure (→ page 331)
- Tire and Loading Information placard  $(\rightarrow page 336)$
- Tire size designation, load-bearing capacity, speed rating and load index ( $\rightarrow$  page 344)

- Tire pressure table (→ page 333)
- Notes on the emergency spare wheel  $(\rightarrow page 358)$

# WARNING Risk of accident caused by non-approved tire types

If you use tire types that have not been adapted to changes made to the factory speed limit, this can have the following consequences:

- The tires are not suitable for high speeds and the corresponding driving dynamics.
- The tires wear unevenly and affect the roadworthiness of the vehicle.
- ABS, ESP® and cruise control operation are restricted.

This can jeopardize road safety.

Only use tire types that have been approved for the maximum permissible speed set and the vehicle.

#### Notes on rotating wheels



**WARNING** Risk of injury through different wheel sizes

Rotating the front and rear wheels can severely impair the driving characteristics.

The wheel brakes or suspension components may also be damaged.

 Rotate front and rear wheels only if the wheels and tires are of the same dimensions.

Observe the instructions and safety notes on "Changing a wheel" (→ page 348)

The wear patterns on the front and rear wheels differ:

- · Front wheels wear more on the tire shoulder
- Rear wheels wear more in the center of the tire

Do not drive with tires that have too little tread depth. This significantly reduces traction on wet roads (hydroplaning).

On vehicles that have the same size front and rear wheels, rotate the wheels according to the intervals in the tire manufacturer's warranty book in your vehicle documents. If this is not available, rotate the tires every 3,000 to 6,000 miles (5,000 to 10,000 km), depending on the wear. Ensure that the direction of rotation is maintained.

#### Notes on storing wheels

When storing wheels, observe the following notes:

- After removing wheels, store them in a cool, dry and preferably dark place.
- Protect the tires from contact with oil, grease or fuel.

# Overview of the tire-change tool kit

Apart from some country-specific variants, vehicles are not equipped with a tire-change tool kit. For more information on which tire-changing tools are required and approved for performing a wheel change on your vehicle, consult a qualified specialist workshop.

You require the following tools, for example, to change a wheel:

- lack
- Chock
- Lug wrench
- Alignment bolt

The tire-change tool kit is located in tool bag 
in the cargo compartment.

(i) When stowing the tool bag, make sure that it is adequately secured.



The tool bag contains:

Jack

- Lug wrench
- · Alignment bolt
- Folding chock
- · Ratchet for jack

# Preparing the vehicle for a wheel change

#### Requirements:

- The vehicle is not on a slope.
- The vehicle is on solid, non-slippery and level ground.
- The required tire-change tool kit is available.
- (i) If your vehicle is not equipped with the tirechange tool kit, consult a qualified specialist workshop to find out about suitable tools.
- Apply the electric parking brake manually.
- Move the front wheels to the straight-ahead position.
- Shift the transmission to position **P**.
- Switch off the vehicle.
- Make sure that the vehicle cannot be started.

- Place chocks or other suitable items under the front and rear of the wheel that is diagonally opposite the wheel you wish to change.
- Remove the hub caps if necessary  $(\rightarrow page 353)$ .
- Raise the vehicle ( $\rightarrow$  page 354).

# Removing and installing the wheel trim/hub caps

### Requirements

• The vehicle is prepared for a wheel change  $(\rightarrow page 353)$ .

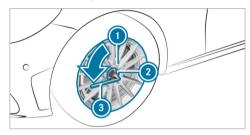
#### Plastic hub cap To remove:

Turn the center cover of the hub cap counterclockwise and remove the hub cap.

#### To install:

- Make sure that the center cover of the hub. cap is turned counter-clockwise.
- Position the hub cap and turn the center cover clockwise until the hub cap engages physically and audibly.

### Aluminum hub cap



- To remove: position center cap 2 from the tire-change tool kit on hub cap .
- Position wheel wrench (3) on center cap (2).
- Using wheel wrench (3), turn hub cap (1) counter-clockwise and remove it.
- To install: follow the instructions above in reverse order.
- Specified tightening torque: 20 lb-ft (27 Nm).

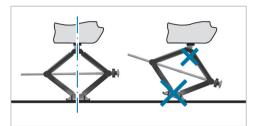
### Raising the vehicle when changing a wheel

#### Requirements

- There are no persons in the vehicle.
- The vehicle has been prepared for a wheel change (→ page 353).
- The wheel trims and hub caps have been removed (→ page 353).

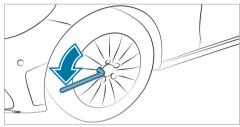
#### Important notes on using the jack:

- Use only a vehicle-specific jack that has been approved by Mercedes-Benz to raise the vehicle.
- The jack is only designed for raising and holding the vehicle for a short time while a wheel is being changed and not for maintenance work under the vehicle.
- The jack must be placed on a firm, flat and non-slip surface. If necessary, use a large, flat, load-bearing, non-slip underlay.
- The foot of the jack must be positioned vertically under the jack support point.

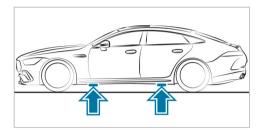


Rules of conduct when the vehicle is raised:

- Never place your hands or feet under the vehicle.
- · Never lie under the vehicle.
- Do not start the vehicle and do not release the electric parking brake.
- Do not open or close any doors or the tailgate.



 Using the lug wrench, loosen the wheel bolts on the wheel you wish to change by about one full turn. Do not unscrew the screws completely.



Position of the jack support points

WARNING Risk of injury from incorrect positioning of the jack

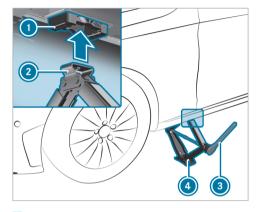
If you do not position the jack correctly at the appropriate jacking point of the vehicle, the iack could tip with the vehicle raised.

Only position the jack at the appropriate jacking point of the vehicle. The base of the jack must be positioned vertically under the jacking point of the vehicle.

NOTE Damage to the vehicle due to the jack

If you do not position the jack at the jack support points provided for this purpose, you could damage your vehicle.

- Only position the jack at the jack support points provided for this purpose.
- Take the ratchet out of the tire-change tool kit and place it on the hexagon nut of the jack so that the letters "AUF" are visible.



- Position support 2 of jack 4 on jack support point 1.
- Turn ratchet (3) clockwise until support (2) sits completely on jack support point 1 and the base of the jack lies evenly on the ground.
- Turn ratchet (3) until the tire is raised a maximum of 1.2 in (3 cm) from the ground.
- Loosen and remove the wheel ( $\rightarrow$  page 356).

### Removing a wheel

#### Requirements

• The vehicle is raised ( $\rightarrow$  page 354).

Vehicles with AMG ceramic high-performance composite braking system:

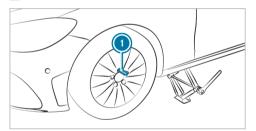
! NOTE Damage to the ceramic brake disc when changing a wheel

Mercedes-AMG vehicles with ceramic brake discs: during removal and repositioning of the wheel, the wheel rim can strike the ceramic-brake disc and damage it.

- Take particular care.
- Ask another person for assistance or use a second alignment bolt.

When changing a wheel, avoid applying any force to the brake discs, since this could impair the level of comfort when braking.

- ! NOTE Damage to threading from dirt on wheel bolts
- Do not place wheel bolts in sand or on a dirty surface.
- Unscrew the uppermost wheel bolt completely.



- Screw centering pin (1) into the thread instead of the wheel bolt.
- Unscrew the remaining wheel bolts completely.
- Remove the wheel.

# Installing a new wheel

#### Requirements

- The wheel to be changed is removed and the centering pin is screwed in (→ page 356).
- **WARNING** Risk of accident from losing a wheel

Oiled, greased or damaged wheel bolt/wheel nut threads or wheel hub/wheel mounting bolt threads can cause the wheel bolts/wheel nuts to come loose.

- Never oil or grease the threads.
- In the event of damage to the threads, contact a qualified specialist workshop immediately.
- Have the damaged wheel bolts or damaged hub threads replaced.
- Do not continue driving.
- Observe the information on the choice of tires  $(\rightarrow page 348)$ .

For tires with a specified direction of rotation, an arrow on the side wall of the tire indicates the correct direction of rotation. Observe the direction of rotation when installing the tire.

# Vehicles with AMG ceramic high-performance composite braking system:

**NOTE** Damage to the ceramic brake disc when changing a wheel

Mercedes-AMG vehicles with ceramic brake discs: during removal and repositioning of the wheel, the wheel rim can strike the ceramicbrake disc and damage it.

- Take particular care.
- Ask another person for assistance or use a second alignment bolt.
- NOTE Damage to the wheels' plastic elements when changing a wheel

Plastic elements on wheels may be damaged when removing and repositioning the wheel.

- Do not raise the wheels by the plastic elements when removing and repositioning.
- Slide the wheel to be installed onto the centering pin and push it on.
- WARNING Risk of injury from tightening wheel bolts and nuts

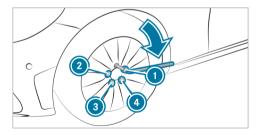
If you tighten the wheel bolts or wheel nuts when the vehicle is raised, the jack could tip.

- Only tighten wheel bolts or wheel nuts when the vehicle is on the ground.
- Be sure to observe the instructions and safety notes on "Changing a wheel" ( $\rightarrow$  page 348).
- For safety reasons, only use wheel bolts which have been approved by Mercedes-Benz and for the wheel in question.

**NOTE** Damage to paintwork of the wheel rim when screwing in the first wheel bolt

If the wheel has too much play when screwing in the first wheel bolt, the wheel rim paint can be damaged.

- Press the wheel firmly against the wheel hub when screwing in the first wheel holt.
- Tighten the wheel bolts evenly in a diagonal pattern in the order indicated until they are finger-tight.



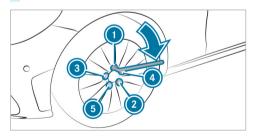
Unscrew and remove the centering pin.

- Tighten the last wheel bolt until it is fingertight.
- ► Lower the vehicle ( $\rightarrow$  page 358).

### Lowering the vehicle after a wheel change

#### Requirements

- The new wheel has been installed (→ page 356).
- To lower the vehicle: place the ratchet onto the hexagon nut of the jack so that the letters "AB" are visible and turn counter-clockwise.



- Tighten the wheel bolts evenly in a diagonal pattern in the order indicated 1 to 1 with an initial maximum force of 59 lb-ft (80 Nm).
- ► Tighten the wheel bolts evenly in a diagonal pattern in the order indicated to with the specified tightening torque of 111 lb-ft (150 Nm).
- **WARNING** Risk of accident due to incorrect tightening torque

The wheels could come loose if the wheel bolts or wheel nuts are not tightened to the prescribed torque.

- Ensure that the wheel bolts or wheel nuts are tightened to the prescribed tightening torque.
- If you are not sure, do not move the vehicle. Contact a qualified specialist workshop and have the tightening torque checked immediately.
- Check the tire pressure of the newly installed wheel and adjust it if necessary.

- i The following does not apply if the new wheel is an emergency spare wheel.
- Vehicles with a tire pressure monitoring system: restart the tire pressure monitoring system (→ page 336).

# Emergency spare wheel

Notes on the emergency spare wheel

**MARNING** Risk of accident caused by incorrect wheel and tire dimensions

The wheel or tire sizes and the tire type of the emergency spare wheel or spare wheel and the wheel to be replaced may differ. The emergency spare wheel or spare wheel can significantly impair driving characteristics of the vehicle.

To prevent hazardous situations:

- Drive carefully.
- Never install more than one emergency spare wheel or spare wheel that differs in size.

- Only use an emergency spare wheel or spare wheel briefly.
- Do not deactivate FSP®.
- Have the emergency spare wheel or spare wheel of a different size replaced at the nearest qualified specialist workshop. The new wheel must have the correct dimensions.

Observe the following notes on installing an emergency spare wheel:

- The maximum permissible speed with an emergency spare wheel installed is 50 mph (80 km/h).
- Do not install the emergency spare wheel with snow chains.
- Replace the emergency spare wheel after six vears at the latest, regardless of wear.
- . Use the wheel bolts that are included with the emergency spare wheel.
- Check the tire pressure of the emergency spare wheel when it is installed. Correct the pressure as necessary.

- (i) The specified tire pressure is stated on the label of the emergency spare wheel.
- Vehicles with a tire pressure monitoring system: if an emergency spare wheel is installed, the tire pressure monitoring system cannot function reliably. For a few minutes after an emergency spare wheel is installed, the system may still display the tire pressure of the removed wheel. Only restart the system again when the emergency spare wheel has been replaced with a new wheel.

Be sure to also observe the following further related subjects:

- Notes on tire pressure (→ page 331)
- Tire and Loading Information placard  $(\rightarrow page 336)$
- Tire pressure table (→ page 333)
- Notes on installing tires (→ page 348)
- Installing an emergency spare wheel  $(\rightarrow page 353)$

#### Notes on technical data

The data stated only applies to vehicles with standard equipment. You can obtain further information from an authorized Mercedes-Benz Center.

#### Vehicle electronics

Two-way radios

Notes on installing two-way radios



**WARNING** Risk of accident due to improper work on two-way radios

If two-way radios are manipulated or retrofitted incorrectly, the electromagnetic radiation from the two-way radios can interfere with the vehicle electronics and jeopardize the operating safety of the vehicle.

You should have all work on electrical and electronic components carried out at a qualified specialist workshop. **MARNING** Risk of accident due to improper operation of two-way radios

If you use two-way radios in the vehicle improperly, their electromagnetic radiation can disrupt the vehicle's electronics. This is the case in the following situations, in particular:

- The two-way radio is not connected to an exterior antenna.
- The exterior antenna is installed incorrectly or is not a low-reflection antenna.

This could jeopardize the operating safety of the vehicle.

- Have the low-reflection exterior antenna installed at a qualified specialist workshop.
- When operating two-way radios in the vehicle, always connect them to the lowreflection exterior antenna.

I NOTE Invalidation of the operating permit due to failure to comply with the instructions for installation and use

The operating permit may be invalidated if the instructions for installation and use of two-way radios are not observed.

- Only use approved frequency bands.
- Observe the maximum permissible output power in these frequency bands.
- Only use approved antenna positions.

- Front roof area
- Rear roof area
- Rear fenders

On the rear fenders, it is recommended that you install the antenna on the side of the vehicle closest to the center of the road.

Use Technical Specification ISO/TS 21609 (Road Vehicles – "EMC guidelines for installation of

aftermarket radio frequency transmitting equipment") when retrofitting two-way radios. Comply with the legal requirements for detachable parts. If your vehicle has fittings for two-way radio equipment, use the power supply and antenna connectors provided in the pre-installation. Observe the manufacturer's supplements when installing.

# Two-way radio transmission output

The maximum transmission output (PEAK) at the base of the antenna must not exceed the values in the following table.

Frequency band and maximum transmission output

Frequency band	Maximum transmis- sion output
2 m frequency band 144-174 MHz	50 W
Terrestrial Trunked Radio (TETRA) 380-460 MHz	10 W

Frequency band	Maximum transmis- sion output
Two-way radio 2G	2 W
Two-way radio 3G/4G/5G	0.5 W

The following can be used in the vehicle without restrictions:

- two-way radios with a maximum transmission output of 100 mW
- two-way radios with transmitter frequencies in the 380–410 MHz frequency band and a maximum transmission output of 2 W (TETRA)
- mobile phones (2G/3G/4G/5G)

There are no restrictions regarding the position of the antenna on the outside of the vehicle for the following frequency bands:

- Terrestrial Trunked Radio (TETRA)
- 2G/3G/4G/5G

#### 362 Technical data

# Radio regulations

# Regulatory radio identification and specific notes

Manufacturer information about radio-based vehicle components can be found using the key phrase "Regulatory information" in the Digital Operator's Manual in the vehicle, on the Internet and in the app.

Further information and updates are available at the following web address:

https://
regulatoryradioinformation.corpinter.net/us



# Information about the specific absorption rate (SAR)

Information on the specific absorption rate (SAR) can be found under the key word "Regulatory

information" in the vehicle's Digital Operator's Manual, on the Internet and in the app.

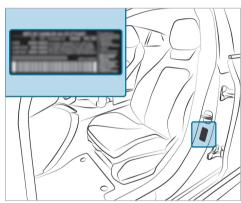
Further information and updates are available at the following web address:

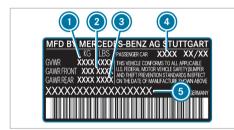
https://regulatoryradioinformation.corpinter.net/us



Vehicle identification plate, VIN and engine number

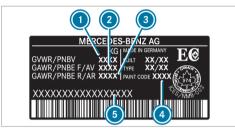
#### Vehicle identification plate





Vehicle identification plate (USA only)

- Maximum permissible gross vehicle mass
- Maximum permissible front axle load
- Maximum permissible rear axle load
- Paint code
- (5) VIN (vehicle identification number)



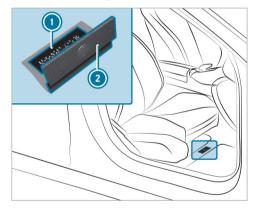
Vehicle identification plate (Canada only)

- Maximum permissible gross vehicle mass
- Maximum permissible front axle load
- Maximum permissible rear axle load
- Paint code
- VIN (vehicle identification number)

The maximum permissible gross vehicle weight is made up of the vehicle weight, all vehicle occupants, the fuel and the load. The maximum gross axle weight rating is the maximum weight that can be carried on one axle (front or rear axle).

Never exceed the maximum permissible gross vehicle weight or the maximum gross axle weight rating for the front or rear axle.

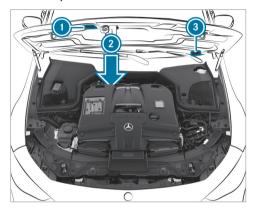
#### VIN in front of the right-hand front seat



- Imprinted VIN (vehicle identification number)
- Floor covering

#### 364 Technical data

#### Additional plates



- Plate with information about emissions testing, including confirmation of emissions guidelines at the U.S. federal level as well as for California
- Engine number stamped into the crankcase
- (a) VIN (vehicle identification number) as a label at the lower edge of the windshield

# Operating fluids

#### Notes on operating fluids

**WARNING** Risk of injury due to harmful operating fluids

Operating fluids can be toxic.

- When using, storing and disposing of operating fluids, observe the imprints on the respective original containers.
- Always keep operating fluids in the sealed original container.
- Always keep children away from operating fluids.
- ENVIRONMENTAL NOTE Pollution of the environment due to irresponsible disposal of operating fluids

Incorrect disposal of operating fluids can cause considerable damage to the environment.

Dispose of operating fluids in an environmentally responsible manner. Operating fluids include the following:

- Fuels
- Lubricants
- Coolant
- Brake fluid
- Windshield washer fluid
- Climate control system refrigerant

Only use products approved by Mercedes-Benz. Damage caused by the use of products that have not been approved is not covered by the Mercedes-Benz warranty or goodwill gestures.

The operating fluids approved by Mercedes-Benz can be identified by the following inscriptions on the container:

- MB-Freigabe (e.g. MB-Freigabe 229.51)
- MB-Approval (e.g. MB-Approval 229.51)

Further information on approved operating fluids:

- in the Mercedes-Benz Specifications for Operating Fluids by entering the designation
  - At https://operatingfluids.mercedesbenz.com

At a qualified specialist workshop

#### WARNING Risk of fire or explosion from fuel

Fuels are highly flammable.

- Fire, open flames, smoking and creating sparks must be avoided.
- Before and during refueling, switch off the vehicle and, if installed, the stationarv heater.

# **WARNING** Risk of injury from fuels

Fuels are poisonous and hazardous to your health.

- Do not swallow fuel or let it come into contact with skin, eyes or clothing.
- Do not inhale fuel vapor.
- Keep children away from fuel.
- Keep doors and windows closed during the refueling process.

If you or other people come into contact with fuel, observe the following:

- Immediately rinse fuel off your skin with soap and water.
- If fuel comes into contact with your eves. immediately rinse them thoroughly with clean water. Seek medical attention immediately.
- If you swallow fuel, seek medical attention immediately. Do not induce vomiting.
- Change immediately out of clothing that has come into contact with fuel.

Flexible-fuel vehicles can be refueled with the following fuel types:

- premium-grade unleaded gasoline
- E85 fuel
- a mixture of E85 fuel and premium-grade unleaded gasoline

Flexible-fuel vehicles can be identified by the Ethanol up to E85 sticker on the inside of the fuel filler flap.

Depending on the country, the fuels you can use in your vehicle may differ from the information in the Operator's Manual. The fuels that have been approved for your vehicle can be found on the instruction label on the inside of the fuel filler flap.

#### **Fuel**

# Notes on fuel quality

Observe the notes on operating fluids  $(\rightarrow page 364)$ .

**NOTE** Damage caused by the wrong fuel

Even small amounts of the wrong fuel could result in damage to the fuel system, the engine and the emission control system.

Only refuel with low-sulfur spark-ignition engine fuel.

This fuel may contain up to 10% ethanol by volume. Your vehicle is suitable for use with E10 fuel.

Never refuel with one of the following fuels:

- diesel
- Gasoline with more than 10% ethanol by volume, e.g. E15, E85, E100
- Gasoline with more than 3% methanol by volume, e.g. M15, M30, M85, M100
- · Gasoline with additives containing metal

If you have accidentally refueled with the wrong fuel:

- Do not switch on the vehicle.
- Consult a qualified specialist workshop.

If the available fuel is not sufficiently low in sulfur, it may produce unpleasant odors.

(i) Vehicles with M256 gasoline engine: if you are using 91 AKI/95 RON, there may be slight limitations in performance that have no further consequences.

Refuel only with premium-grade unleaded gasoline with an octane number of at least 91 AKI/95 RON.

As a temporary measure, if the recommended fuel is not available, you may also use regular unleaded gasoline. Note the octane number on the information label on the fuel filler flap ( $\rightarrow$  page 165). Filling up with regular unleaded gasoline can reduce engine output and increase fuel consumption.

Never refuel using gasoline of an even lower RON.

NOTE Premature engine wear through unleaded regular gasoline

Impairment of the longevity and performance of the engine.

If unleaded premium grade gasoline is unavailable and you have to refuel using unleaded regular gasoline:

Only fill the fuel tank to half full with unleaded regular gasoline and refill as soon as possible with unleaded premium grade gasoline.

- Do not drive at the maximum design speed.
- Avoid sudden acceleration and engine speeds over 3000 rpm.

Further information on fuel is available in the following locations:

- At a gas station
- · At a qualified specialist workshop
- USA only: on the https://www.mbusa.com

# Information on additives in gasoline (vehicles with gasoline engine)

Observe the notes on operating fluids ( $\rightarrow$  page 364).

! NOTE Damage from use of unsuitable additives

Even small amounts of the wrong additive may lead to malfunctions occurring.

 Only add cleaning additives recommended by Mercedes-Benz to the fuel. Mercedes-Benz recommends that you use brandname fuels with additives.

In some countries, the fuel available may not have sufficient additives. Deposits could build up in the fuel injection system as a result. In this case, in consultation with a qualified specialist workshop (e.g. an authorized Mercedes-Benz Service Center), mix the fuel with the cleaning additive recommended by Mercedes-Benz. Observe the notes and mixing ratios indicated on the tank.

#### Tank content and fuel reserve

# Total fuel tank capacity

Model	Total capacity
All models	21.1 gal (80.0 liters)

#### Fuel tank reserve

Model	
Mercedes-AMG GT 43 4-door Coupe 4MATIC +	2.6 gal (10.0 liters)
Mercedes-AMG GT 53 4-door Coupe 4MATIC +	
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	3.1 gal (12.0 liters)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	

# Engine oil

# Notes on engine oil

Observe the notes on operating fluids  $(\rightarrow page 364)$ .



- NOTE Engine damage caused by an incorrect oil filter, incorrect oil or additives
- ▶ Do not use engine oils or oil filters other than those which meet the specifications necessary for the prescribed service intervals.
- Do not alter the engine oil or oil filter in order to achieve longer change intervals than prescribed.
- Do not use additives.
- Have the engine oil changed after the prescribed intervals.

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Mercedes-Benz recommends having the oil changed at a qualified specialist workshop.

Only use engine oils approved for your vehicle by Mercedes-Benz.

# Engine oil quality and filling capacity

#### Engine oil specification

Model	MB-Freigabe or MB- Approval
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	229.5 229.51*
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	
All other models	229.51, 229.52, 229.61, 229.71 229.72*

<sup>\*</sup> Recommended for lowest possible fuel consumption (lowest SAE viscosity class in each

case; observe possible restrictions of the approved SAE viscosity classes)

To achieve the lowest possible fuel consumption, it is recommended to use the engine oil specifications marked in the table with the lowest SAE viscosity class. Possible restrictions of the approved SAE viscosity classes must be observed.

Mercedes-AMG GT 63 4-door Coupe 4MATIC+, GT 63 S 4-door Coupe 4MATIC+: use engine oils only of viscosity class SAE 0W-40 or SAE 5W-40.

The following values refer to an oil change, including the oil filter.

# Engine oil filling capacity

Model	Capacity
Mercedes-AMG GT 43 4-door Coupe 4MATIC +	9.0 US qt (8.5 liters)
Mercedes-AMG GT 53 4-door Coupe 4MATIC +	
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	9.5 US qt (9.0 liters)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	

#### Notes on brake fluid

Observe the notes on operating fluids ( $\rightarrow$  page 364).

The brake fluid constantly absorbs moisture from the air. This lowers the boiling point of the brake fluid. If the boiling point is too low, vapor pockets may form in the brake system when the brakes are applied hard.

This causes the braking effect to be impaired.

Have the brake fluid renewed at the specified intervals.

Have the brake fluid regularly replaced at a qualified specialist workshop.

Only use a brake fluid approved by Mercedes-Benz according to MB-Freigabe or MB-Approval 331.0.

#### Coolant

#### Notes on coolant

Observe the notes on operating fluids ( $\rightarrow$  page 364).

**WARNING** - Risk of fire and injury from antifreeze

If antifreeze comes into contact with hot component parts in the engine compartment, it may ignite.

- Allow the engine to cool down before adding antifreeze.
- Make sure that no antifreeze spills out next to the filler opening.
- Thoroughly clean off any antifreeze from component parts before starting the vehicle.
- NOTE Damage caused by incorrect coolant
- Only use coolant that has been premixed with the required antifreeze protection.

Information on coolant is available at the following locations:

• In the Mercedes-Benz Specification for Operating Fluids 320.1

- At https://operatingfluids.mercedesbenz.com
- At a qualified specialist workshop
- NOTE Overheating at high outside temperatures

If an inappropriate coolant is used, the cooling system is not sufficiently protected against overheating and corrosion at high outside temperatures.

- Only use coolant approved for Mercedes-Benz.
- Observe the instructions in the Mercedes-Benz Specifications for Operating Fluids 320.1.

Have the coolant regularly replaced at a qualified specialist workshop.

Proportion of antifreeze concentrate in the cooling system:

 A minimum of 50% (antifreeze protection down to about -35°F (-37°C))

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- A maximum of 55% (antifreeze protection down to -49°F (-45°C))
- Coolant filling capacity

#### coolant

Model	Capacity
Mercedes-AMG GT 43 4-door coupe 4MATIC +	11.7 US qt (11.1 liters)
Mercedes-AMG GT 53 4-door coupe 4MATIC +	
Mercedes-AMG GT 63 4-door coupe 4MATIC +	14.6 US qt (13.8 liters)
Mercedes-AMG GT 63 S 4-door coupe 4MATIC+	17.2 US qt (16.3 liters)

#### Notes on windshield washer fluid

Observe the notes on operating fluids  $(\rightarrow page 364)$ .

**WARNING** - Risk of fire and injury from windshield washer concentrate

Windshield washer concentrate is highly flammable. It could ignite if it comes into contact with hot engine component parts or the exhaust system.

- Make sure that no windshield washer concentrate spills out next to the filler opening.
- I NOTE Damage to the exterior lighting due to unsuitable windshield washer fluid

Unsuitable windshield washer fluid may damage the plastic surface of the exterior lighting.

Only use windshield washer fluid which is also suitable for use on plastic surfaces, e.g. MB SummerFit or MB WinterFit.

- I NOTE Blocked spray nozzles caused by mixing windshield washer fluids
- Do not mix MB SummerFit and MB WinterFit with other windshield washer fluids.

Do not use distilled or de-ionised water. Otherwise, the fill level sensor may be triggered erroneously.

Recommended windshield washer fluid:

- · Above freezing point: e.g. MB SummerFit
- Below freezing point: e.g. MB WinterFit

For the correct mixing ratio, refer to the information on the antifreeze container.

Mix washing water with windshield washer fluid all year round.

#### Refrigerant

# Notes on refrigerant

Observe the notes on operating fluids ( $\rightarrow$  page 364).

! NOTE Damage due to incorrect refrigerant

If a non-approved refrigerant is used, the climate control system may be damaged.

- USA: use only R-134a refrigerant.
- ► Canada: use only R-1234yf refrigerant.
- NOTE Damage to the climate control system due to incorrect refrigerant compressor oil
- Only use refrigerant compressor oil that has been approved by Mercedes-Benz.
- Do not mix the approved refrigerant compressor oil with a different refrigerant compressor oil.

Work on the climate control system may be carried out only at a qualified specialist workshop. All applicable regulations as well as SAE standard 1639 must be adhered to.

The information label for the climate control system regarding the refrigerant type and the refrigerant compressor oil (PAG oil) is located on the inside of the hood.



Information label (example - USA)

- Hazard and service warning symbols
- Refrigerant filling capacity
- 3 Applicable standards
- PAG oil part number
- GWP (global warming potential) of the refrigerant used
- Refrigerant type



Information label (example - Canada)

- Hazard and service warning symbols
- Refrigerant filling capacity
- 3 Applicable standards
- PAG oil part number
- GWP (global warming potential) of the refrigerant used
- Refrigerant type

Symbols 1 indicate the following:

- Possible dangers
- Having maintenance work carried out at a qualified specialist workshop

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# Filling capacity for refrigerant and PAG oil

# Refrigerant filling capacity

Model	
Mercedes-AMG GT 43 4-door Coupe 4MATIC +	$20.1 \pm 0.4 \text{ oz}$ (570 ± 10 g)
Mercedes-AMG GT 53 4-door Coupe 4MATIC +	
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	$22.2 \pm 0.4 \text{ oz}$ (630 ± 10 g)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	

# Filling capacity for PAG oil

Model	
Mercedes-AMG GT 43 4-door Coupe 4MATIC +	$4.9 \pm 0.4 \text{ oz}$ $(140 \pm 10 \text{ g})$
Mercedes-AMG GT 53 4-door Coupe 4MATIC +	
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	$2.8 \pm 0.4 \text{ oz}$ (80 ± 10 g)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	

# Vehicle data

# Information regarding the vehicle data

The vehicle data specified may vary as a result of the following factors:

#### Factors:

- Tires
- Load
- Condition of the suspension
- · Special equipment

In addition, the following applies to the specified vehicle data:

- Items of special equipment increase the curb weight and reduce the payload.
- Vehicle-specific weight information can be found on the vehicle identification plate (→ page 362).

#### Vehicle dimensions

#### Vehicle dimensions

All models	
Vehicle length	199.2 in (5060 mm)
Vehicle width including exterior mirrors	81.5 in (2069 mm)
Wheelbase	116.2 in (2951 mm)

#### Vehicle height

Model	Vehicle height
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	56.8 in (1442 mm)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	57.0 in (1447 mm)
All other models	57.3 in (1455 mm)

# Turning radius

Model	Turning radius
Mercedes-AMG GT 63 4-door Coupe 4MATIC +	40.0 ft (12.2 m)
Mercedes-AMG GT 63 S 4-door Coupe 4MATIC+	
All other models	41.3 ft (12.6 m)

#### Weights and loads

Bear in mind that items of optional equipment increase the curb weight and reduce the payload. Vehicle-specific weight information can be found on the vehicle identification plate.

Also observe the notes on loading the vehicle  $(\rightarrow page 107)$ .

# Maximum design speeds

The maximum design speed can differ from the stated figures in practice. It depends on the operating conditions, the optional equipment and the size of the tires.

The following values only apply to vehicles with the AMG Driver's Package.

Missing values were not available at the time of going to press.

# Maximum design speed

Model	
All models	

#### Display messages

#### Introduction

# ■ Information about display messages

Display messages appear on the driver's display. Display messages with graphical symbols are simplified in the Operator's Manual and may differ from the symbols on the driver's display. The driver's display shows high-priority display messages in red. Certain display messages are accompanied by a warning tone.

Please act in accordance with the display messages and follow the additional notes in the Operator's Manual.

For some display messages, symbols will also be shown:

- (i) Further information
- × Hide display message

With the left-hand Touch Control, you can select the respective symbol by swiping to the left or right. Pressing ① displays further information on the central display. Press the x symbol to hide the display message.

Display messages to be acknowledged can be hidden by pressing the back button or with the left-hand Touch Control. The display messages will then be stored in the message memory.

Rectify the cause of a display message as quickly as possible.

High-priority display messages cannot be hidden. The driver's display will show these display messages continuously until the cause of the display message has been rectified.

# Calling up saved display messages

Driver's display:

¬→ Service

The Message Memory: XXmessage appears on the driver's display.

- Scroll through the display messages by swiping upwards or downwards on the left-hand Touch Control.
- ➤ To exit the display: press the → back button.

# Occupant safety

#### Display messages



Restraint System Malfunction Service Required



Front Left Malfunction Service Required (Example)



Left Window Airbag Malfunction Service Required (Example)

# Possible causes/consequences and ▶ Solutions

\* The restraint system is malfunctioning ( $\rightarrow$  page 41).



Components in the restraint system may be activated unintentionally or not deploy as planned in an accident.

- Have the restraint system checked and repaired immediately at a qualified specialist workshop.
- \* The restraint system is malfunctioning ( $\rightarrow$  page 41).
  - WARNING Risk of injury due to malfunctions in the restraint system

Components in the restraint system may be activated unintentionally or not deploy as planned in an accident.

- ► Have the restraint system checked and repaired immediately at a qualified specialist workshop.
- \* The restraint system is malfunctioning ( $\rightarrow$  page 41).
  - WARNING Risk of injury or fatal injury due to a malfunction in the window curtain airbag

The window curtain airbag might be triggered unintentionally or might not be triggered at all in the event of an accident.

Have the window curtain airbag checked and repaired immediately at a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Front Passenger Airbag Dis- abled See Operator's Man- ual	* The front passenger air bag and the front passenger knee air bag have been disabled even though an adult or a person of adult build is on the front passenger seat. If additional forces are applied to the seat, the weight the system detects may be too low.
	<b>★ WARNING</b> Risk of injury or fatal injury due to a disabled front passenger airbag
	If the front passenger airbag is disabled, the front passenger airbag will not be deployed in the event of an accident and cannot perform its intended protective function.
	A person in the front passenger seat could then, for example, come into contact with the vehicle's interior, especially if the person is sitting too close to the cockpit.
	Make sure, both before and during the journey, that the status of the front passenger airbag is correct.
	Stop the vehicle immediately in accordance with the traffic conditions.
	Make sure that no objects are trapped under the front passenger seat.
	$\blacktriangleright$ Check the status of the automatic front passenger air bag shutoff ( $\rightarrow$ page 43).
	▶ If necessary, consult a qualified specialist workshop immediately.
Front Passenger Airbag Enabled See Operator's Manual	* The front passenger air bag and the front passenger knee air bag will be enabled while the vehicle is in motion in the following situations:
	<ul> <li>even when a child, a small adult or an object weighing less than the system weight threshold is located on the from passenger seat</li> </ul>
	even when the front passenger seat is not occupied

Display messages	Possible causes/consequences and ▶ Solutions
	The system may detect objects or forces that are adding to the weight applied to the seat.
	<b>WARNING</b> Risk of injury or death when using a child restraint system while the front passenger airbag is enabled
	If you secure a child in a child restraint system on the front passenger seat and the front passenger airbag is enabled, the front passenger airbag can deploy in the event of an accident.
	The child could be struck by the airbag.
	Ensure, both before and during the journey, that the status of the front passenger airbag is correct.
	NEVER use a rearward facing child restraint on a seat protected by an ACTIVE AIRBAG in front of it, DEATH or SERIOUS INJURY to the CHILD can occur.
	Stop the vehicle immediately in accordance with the traffic conditions.
	Make sure that no objects are trapped under the front passenger seat.
	ightharpoonup Check the status of the automatic front passenger air bag shutoff ( $ ightharpoonup$ page 43).
	If necessary, consult a qualified specialist workshop immediately.
Occupant Presence	* The occupant presence reminder is malfunctioning
Reminder Inoperative	Consult a qualified specialist workshop.

# Display messages Possible causes/consequences and ▶ Solutions \* The occupant presence reminder suspects that there are persons or animals in the rear passenger compartment of the vehicle.

Do not leave any persons or animals behind when leaving the vehicle.

# SmartKey

Do Not Leave People or Animals in the Vehicle

Display messages	Possible causes/consequences and ▶ Solutions
Obtain a New Key	<ul> <li>* Have the key replaced.</li> <li>Consult a qualified specialist workshop.</li> </ul>
Replace Key Battery	* The key battery is discharged.  ▶ Replace the battery (→ page 73).

# Display messages



Key Not Detected (white display message)



Key Not Detected (red display message)

# Possible causes/consequences and ▶ Solutions

- \* The key is currently undetected.
  - Change the location of the key in the vehicle.
  - Try to start the vehicle.
  - If the key is still not detected, place it in the slot for starting with the key ( $\rightarrow$  page 145).
  - Start the vehicle.

\* The key can no longer be detected during a journey and may no longer be in the vehicle.

If the key is no longer in the vehicle and you switch off the vehicle:

- · You can no longer start the vehicle.
- · You cannot centrally lock the vehicle.
- Ensure that the key is in the vehicle.

If the key is in the vehicle and is still not detected:

- Stop the vehicle immediately in accordance with the traffic conditions.
- Place the key in the slot for starting the engine with the key ( $\rightarrow$  page 145).

The key battery is weak or discharged.

- $\triangleright$  Check the battery using the indicator lamp ( $\rightarrow$  page 71).
- $\triangleright$  Replace the key battery, if necessary ( $\rightarrow$  page 73).

Display messages	Possible causes/consequences and ▶ Solutions
Initializing Key Please Wait	<ul> <li>* The vehicle is processing in order to teach in the new key.</li> <li>Wait until processing is complete.</li> </ul>
Don't Forget Your Key	* A warning tone will also sound. This message reminds you to take your key with you when you leave the vehicle.
Place the Key in the Marked Space See Opera- tor's Manual	<ul> <li>* Key detection is malfunctioning.</li> <li>Change the location of the key in the vehicle.</li> <li>Place the key in the slot for starting the engine with the key (→ page 145).</li> </ul>

# Lights

Display messages	Possible causes/consequences and ▶ Solutions
Check Left Low Beam (example)	<ul> <li>* The corresponding light source is malfunctioning.</li> <li>Drive on carefully.</li> <li>Consult a qualified specialist workshop immediately.</li> <li>(i) LED light sources: the display message for the corresponding light appears only when all the light-emitting diodes in the light are faulty.</li> </ul>
Malfunction See Operator's Manual	<ul> <li>* The exterior lighting is malfunctioning.</li> <li>▶ Consult a qualified specialist workshop.</li> </ul>
Automatic Driving Lights Inoperative	* The light sensor for automatic driving lights is malfunctioning.  Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Active Headlamps Inoperative	* The active headlamps are malfunctioning.  ▶ Consult a qualified specialist workshop.
Switch On Headlights	* You are driving without low-beam headlamps.  Turn the light switch to the D or AUTO position.
Switch Off Lights	* You are leaving the vehicle and the lights are still switched on.  Turn the light switch to the    position.
Dynamic Low Beam Inoperative	* The Dynamic Low Beam is malfunctioning. The lighting system continues to function properly without the functions of the Dynamic Low Beam.  ▶ Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Adaptive Highbeam Assist Currently Unavailable See Operator's Manual	* Adaptive Highbeam Assist is temporarily unavailable.  The system limits have been reached (→ page 127).  Once the cause of the problem is no longer present, the system will be available again. The Adaptive Highbeam Assist Now Available display message will appear.  ▶ Drive on.  Operate the high beam manually until Adaptive Highbeam Assist is available again.
Adaptive Highbeam Assist Inoperative	<ul> <li>* Adaptive Highbeam Assist is malfunctioning.</li> <li>Drive on</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> <li>Until then, operate the high beam manually.</li> </ul>
Hazard Warning Light Mal- function	<ul> <li>* The hazard warning lamp switch is malfunctioning.</li> <li>Consult a qualified specialist workshop.</li> </ul>

#### Drive system

#### Display messages

Reduced Drive System Performance See Operator's Manual

# Possible causes/consequences and ▶ Solutions

- \* The drive system switches to emergency operation mode due to a malfunction.
  - ▶ Drive on carefully.
  - Consult a qualified specialist workshop.

#### Vehicle

# Display messages



# Possible causes/consequences and ▶ Solutions

\* The diverse display is inoperative due to a failed software update.

The display message will be shown every time the engine is started.

**MARNING** Risk of accident if the driver display fails

If the driver display has failed or is malfunctioning, function restrictions in systems relevant to safety cannot be detected.

The operating safety of your vehicle may be impaired.

- Drive on carefully.
- Have the vehicle checked immediately at a qualified specialist workshop.

If the operating safety of your vehicle is impaired, park the vehicle immediately and safely. Contact a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
	If the driver's display fails, you may not recognize function restrictions affecting systems relevant to safety or the speed display, for example. The operating safety of the vehicle may be impaired (→ page 253).  ► Have the vehicle checked by a qualified specialist workshop immediately.
Vehicle Ready to Drive Switch the Ignition Off Before Exiting	<ul> <li>* You are leaving the vehicle in a ready-to-drive state.</li> <li>Description Get out of the vehicle, secure it against rolling away and take the key with you.</li> <li>If you do not leave the vehicle, switch off the electrical consumers, e.g. the seat heating. Otherwise, the 12 V battery may discharge and starting the engine may be possible only with the help of a second battery (jump start).</li> </ul>
Cannot Start Vehicle See Operator's Manual	<ul> <li>* The vehicle cannot be started.</li> <li>Switch the vehicle off and switch it back on.</li> <li>If the display message still appears, consult a qualified specialist workshop.</li> <li>* Vehicles with 48 V on-board electrical system: the state of charge of the 48 V battery is too low. You can no longer start the vehicle.</li> <li>Switch off electrical consumers that are not required.</li> <li>Connect a suitable charger approved for Mercedes-Benz with sufficient charging power to the jump-start connection point of the 12 V battery (→ page 320).</li> <li>The 48 V battery is charged via the voltage converter in the vehicle.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
Head-up Display Currently Unavailable See Operator's Manual	<ul> <li>* The head-up display is temporarily unavailable. Possible causes are:</li> <li>• malfunctions in the power supply</li> <li>• signal interference</li> </ul>
	<ul><li>Stop in accordance with the traffic conditions and switch the vehicle off and on again.</li><li>If the display message still appears, consult a qualified specialist workshop.</li></ul>
Head-up Display Inoperative	<ul> <li>* The head-up display has an internal error.</li> <li>&gt; Consult a qualified specialist workshop.</li> </ul>
	* The power steering assistance is malfunctioning.
lacksquare	WARNING Risk of an accident due to altered steering characteristics
Steering Malfunction Increased Physical Effort See Operator's Manual	If the power assistance of the steering fails partially or completely, you will need to use more force to steer.
	If safe steering is possible, drive on carefully.
	Visit or consult a qualified specialist workshop immediately.

#### Possible causes/consequences and ▶ Solutions Display messages \* The steering is malfunctioning. Steering capability is significantly impaired. **A** WARNING Risk of accident if steering capability is impaired Steering Malfunction Stop If the steering does not function as intended, the vehicle's operating safety is jeopardized. Immediately See Opera-Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do tor's Manual not continue driving under any circumstances. Consult a qualified specialist workshop. \* The rear axle steering is malfunctioning. The rear axle has no steering capability. The steering wheel may be at an angle when you drive in a straight line. Rear Axle Steering Malfunc-Adapt your speed and drive on carefully. tion Service Required Consult a qualified specialist workshop immediately. \* The rear axle steering is temporarily unavailable. The turning circle may become wider. Stop the vehicle in accordance with the traffic conditions and restart the vehicle. If the display message does not disappear: Rear Axle Steering Currently Unavailable Drive on carefully. Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
Electronic Rear Axle Differential Lock Inoperative	<ul> <li>* The electronic locking differential has failed.</li> <li>&gt; Consult a qualified specialist workshop.</li> </ul>
Electronic Rear Axle Differ- ential Lock Currently Unavailable	<ul> <li>* The electronic locking differential is overheated.</li> <li>Let the electronic locking differential cool down by driving defensively.</li> </ul>
Rear Spoiler Control System Inoperative	<ul> <li>* The rear spoiler cannot reach the end position during retraction and extends again if possible. The vehicle's speed may be restricted.</li> <li>If retraction of the rear spoiler is blocked, e.g. by ice:</li> <li>Ensure that the cause of the blockage has been removed.</li> <li>Switch the vehicle off and switch it back on</li> <li>Start the vehicle after a few minutes. The rear spoiler will move to the original position.</li> <li>If the problem persists or the cause cannot be detected:</li> <li>Consult a qualified specialist workshop.</li> </ul>
Rear Spoiler Inoperative Limit XXX mph	* The vehicle's speed is limited to the value displayed. Therefore, the rear wing cannot reach the end position during extension and only extends as far as is possible.  If extension of the rear wing is blocked, e.g. by ice:  Ensure that the cause of the blockage has been removed.

Display messages	Possible causes/consequences and ▶ Solutions
	<ul> <li>Switch the vehicle off and lock it.</li> <li>Start the vehicle after a few minutes.         The rear wing will move to the original position.     </li> <li>If the problem persists or the cause cannot be detected:</li> <li>Consult a qualified specialist workshop.</li> </ul>
	* At least one door is open.  Close all doors.
	* The hood is open.
6-07	▲ WARNING Risk of accident due to driving with the hood unlocked
	The hood may open and block your view.
	<ul><li>Never release the hood when driving.</li><li>Before every trip, ensure that the hood is locked.</li></ul>
	<ul><li>Stop the vehicle immediately in accordance with the traffic conditions.</li><li>Close the hood.</li></ul>

Display messages	Possible causes/consequences and ▶ Solutions
<u>6</u>	* The hood is open.
	▲ WARNING Risk of accident due to driving with the hood unlocked
	The hood may open and block your view.
	Never release the hood when driving.
	Before every trip, ensure that the hood is locked.
	<ul><li>Stop the vehicle immediately in accordance with the traffic conditions.</li><li>Close the hood.</li></ul>
6 <u>0</u>	* The tailgate is open.
	▲ DANGER Risk of exhaust gas poisoning
	Combustion engines emit poisonous exhaust gases such as carbon monoxide. Exhaust gases can enter the vehicle interior if the tailgate is open when the engine is running, especially if the vehicle is in motion.
	Always switch off the engine before opening the tailgate.
	Never drive with the tailgate open.
	Close the tailgate.

Display messages	Possible causes/consequences and ▶ Solutions
Rear Left Backrest Not Latched (example)	* The seat backrest of the corresponding seat is not engaged.  Fold the seat backrest back until it engages.
Add Washer Fluid	<ul> <li>* The washer fluid level in the washer fluid reservoir has dropped below the minimum.</li> <li>▶ Add washer fluid (→ page 300).</li> </ul>
Windshield Wiper Malfunction	<ul> <li>* The windshield wiper is malfunctioning.</li> <li>Restart the vehicle.</li> <li>If the display message still appears:</li> <li>Consult a qualified specialist workshop.</li> </ul>

# **Engine**

# Display messages Possible causes/consequences and ▶ Solutions To Switch Off Vehicle \* You have pressed the start/stop button while the vehicle is in motion. Press and Hold Start/Stop Information about switching off the vehicle while driving ( $\rightarrow$ page 145). Button for at Least 3 Seconds or Press 3 Times \* The coolant level is too low. NOTE Engine damage due to insufficient coolant Check Coolant Level See Avoid long journeys with insufficient coolant. Operator's Manual Add coolant (→ page 299). Have the engine cooling system checked at a qualified specialist workshop. \* The coolant is too hot. Stop immediately in accordance with the traffic conditions and switch off the vehicle. Coolant Stop Switch Off Vehicle

Display messages	Possible causes/consequences and ▶ Solutions
	WARNING Risk of burns when opening the hood
	If you open the hood in the event of an overheated engine or fire in the engine compartment, the following situations may occur:
	You may come into contact with hot gases.
	You may come into contact with other escaping hot operating fluids.
	▶ Before opening the hood, allow the engine to cool down.
	In the event of a fire in the engine compartment, keep the hood closed and call the fire service.
	➤ Wait until the engine has cooled down.
	Make sure that the air supply to the radiator is not obstructed.
	Avoiding high loads on the engine, drive to the nearest qualified specialist workshop. In doing so, ensure that the coolant temperature display remains below the red marking.
uel Reserve	* The fuel supply has dropped into the reserve range.  Refuel.

Display messages	Possible causes/consequences and ▶ Solutions
Fuel Filler Cap Open	<ul> <li>* The fuel filler cap is not closed correctly or the fuel system is leaking.</li> <li>Close the fuel filler cap.</li> <li>If the fuel filler cap was already properly closed: consult a qualified specialist workshop.</li> </ul>

# Transmission

Display messages	Possible causes/consequences and ▶ Solutions
Shift to P Only When Vehi- cle Is Stationary	<ul> <li>* It is possible to select the park position P only if the vehicle is stationary.</li> <li>Depress the brake pedal to stop.</li> <li>Shift the transmission to park position P when the vehicle is stationary.</li> </ul>
Depress Brake to Shift from P	<ul> <li>You have attempted to shift the transmission out of park position P and into another transmission position.</li> <li>Depress the brake pedal.</li> <li>Select transmission position D, R or neutral N.</li> </ul>
To Deselect P or N Depress Brake and Start Vehicle	<ul> <li>You have attempted to shift the transmission out of park position P or neutral N and into another transmission position.</li> <li>Depress the brake pedal.</li> <li>Start the vehicle.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
	➤ Change the transmission position.
Depress Brake to Shift to D or R	<ul> <li>You have attempted to select transmission position  or  </li> <li>Depress the brake pedal.</li> <li>Select transmission position  or  </li> <li>The position  or</li></ul>
Depress Brake to Shift to R	<ul> <li>You have attempted to select transmission position R.</li> <li>Depress the brake pedal.</li> <li>Select transmission position R.</li> </ul>
Service Required Apply Parking Brake to Park	<ul> <li>* A malfunction has occurred in the emergency power supply to park position P.</li> <li>Consult a qualified specialist workshop.</li> <li>Until then, always select park position P manually before you switch off the vehicle.</li> <li>Before leaving the vehicle, apply the electric parking brake.</li> </ul>
Risk of Vehicle Rolling Away Driver's Door Open Position P Not Selected	* The driver's door is not fully closed and transmission position D, R or neutral N is selected.  The vehicle may roll away.  Select park position P when switching off the vehicle.
Risk of Vehicle Rolling Away Apply Parking Brake When Parking	<ul> <li>* The transmission is malfunctioning. Park position P cannot be selected.</li> <li>Park the vehicle safely.</li> <li>Use the electric parking brake to secure the vehicle against rolling away.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
	On gradients, turn the front wheels so that the vehicle will roll towards the curb if it starts moving.
Reversing Not Possible Service Required	<ul> <li>* The transmission is malfunctioning. It is not possible to select transmission position R.</li> <li>Consult a qualified specialist workshop.</li> </ul>
Transmission Malfunction Stop	<ul> <li>* The transmission is malfunctioning. The transmission shifts to neutral N automatically.</li> <li>Stop the vehicle immediately in accordance with the traffic conditions.</li> <li>Depress the brake pedal.</li> <li>Engage park position P.</li> <li>Consult a qualified specialist workshop.</li> </ul>
Service Required Do Not Change Transmission Posi- tion	<ul> <li>* The transmission is malfunctioning. It is no longer possible to change the transmission position.</li> <li>If transmission position  is selected, consult a qualified specialist workshop and do not change the transmission position.</li> <li>For all other transmission positions, park the vehicle safely.</li> <li>Consult a qualified specialist workshop or breakdown service.</li> </ul>
Stop Vehicle Leave Engine Running Wait Transmission Cooling	<ul> <li>* The transmission is overheating. Pulling away may be temporarily impaired or not possible.</li> <li>Stop the vehicle immediately in accordance with the traffic conditions. Do not continue driving.</li> <li>Leave the engine running.</li> <li>Wait until the display message disappears before pulling away.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
	* Transmission position <b>M</b> and the temporary manual drive program are no longer available. Engine output is reduced depending on the overheating.
	Let the transmission oil cool down by driving defensively until the display message disappears.
Auxiliary Battery Malfunction (white display message)	* There is a malfunction in the auxiliary battery.
	Consult a qualified specialist workshop.
	▶ Until then, always select park position ▶ manually before you switch off the vehicle.
	▶ Before leaving the vehicle, apply the electric parking brake.
Auxiliary Battery Malfunction (red display message)	* There is a malfunction in the auxiliary battery.
	Consult a qualified specialist workshop.
	▶ Until then, always select park position P manually before you switch off the vehicle.
	► Before leaving the vehicle, apply the electric parking brake.

#### **Brakes**

#### Display messages



(USA only)



(Canada only)

Parking Brake See Operator's Manual

#### Possible causes/consequences and ▶ Solutions

 $^{\star}$  The yellow  $\boxed{\text{\ensuremath{\textcircled{p}}}}$  indicator lamp is lit. The electric parking brake is malfunctioning.

#### To apply:

- Switch the vehicle off and switch it back on.
- Apply the electric parking brake manually ( $\rightarrow$  page 173).

If it is not possible to apply the electric parking brake:

- Consult a qualified specialist workshop.
- Where necessary, also secure the parked vehicle against rolling away.
- \* The yellow (a) indicator lamp and the red PARK (USA only) or (Canada only) indicator lamp are lit. The electric parking brake is malfunctioning.

#### To release:

- Switch the vehicle off and switch it back on.
- $\triangleright$  Release the electric parking brake manually ( $\rightarrow$  page 173).

or

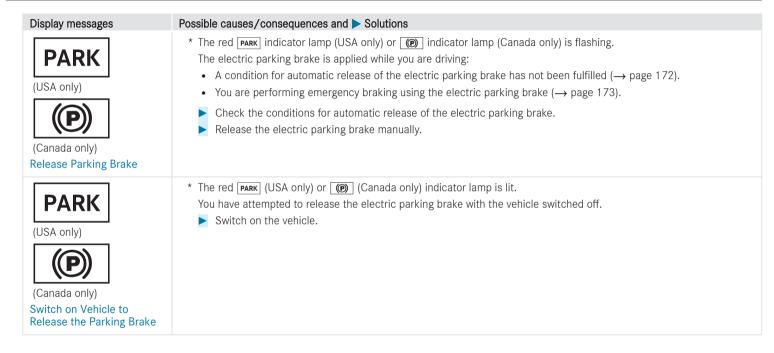
Release the electric parking brake automatically ( $\rightarrow$  page 172).

If it is still not possible to release the electric parking brake:

Do not continue driving. Consult a qualified specialist workshop.

# Display messages Possible causes/consequences and > Solutions \* The yellow (P) indicator lamp is lit and the red PARK (USA only) or (P) (Canada only) indicator lamp is flashing. The electric parking brake is malfunctioning. The electric parking brake could not be applied or released. Switch the vehicle off and switch it back on. To apply: $\triangleright$ Release and then apply the electric parking brake manually ( $\rightarrow$ page 173). To release: Apply and then release the electric parking brake manually. If the electric parking brake cannot be applied or the red PARK (USA only) or (®) (Canada only) indicator lamp continues to flash: Do not continue driving. Consult a qualified specialist workshop. Where necessary, also secure the parked vehicle against rolling away. \* The yellow (P) indicator lamp is lit and the red PARK (USA only) or (P) (Canada only) indicator lamp flashes for approximately ten seconds after the electric parking brake has been applied or released. It then remains lit or goes out. The electric parking brake is malfunctioning. If the state of charge is too low: Charge the 12 V battery.

Display messages	Possible causes/consequences and ▶ Solutions
	To apply:
	Switch off the vehicle.  The electric parking brake will be applied automatically.
	If you do not want the electric parking brake to be applied, e.g. at an automatic car wash or when the vehicle is being towed, leave the vehicle switched on. This does not include having the vehicle towed with the rear axle raised.
	If the electric parking brake is not applied automatically:
	Switch the vehicle off and switch it back on.
	$\blacktriangleright$ Release and then apply the electric parking brake manually ( $\rightarrow$ page 173).
	If it is still not possible to apply the electric parking brake:
	Consult a qualified specialist workshop.
	► Where necessary, also secure the parked vehicle against rolling away.
	To release:
	If the conditions for automatic release are fulfilled and the electric parking brake is not released automatically, release the electric parking brake manually (→ page 173).
	If it is still not possible to release the electric parking brake:
	Do not continue driving. Consult a qualified specialist workshop.



#### Display messages Possible causes/consequences and ▶ Solutions \* There is insufficient brake fluid in the brake fluid reservoir. **BRAKE** WARNING Risk of an accident due to low brake fluid level (USA only) If the brake fluid level is too low, the braking effect and the braking characteristics may be impaired. ▶ Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances. Consult a qualified specialist workshop. Do not add brake fluid. (Canada only) Check Brake Fluid Level Check Brake Pads See \* The brakepads have reached the wear limit. Operator's Manual Consult a qualified specialist workshop.

#### Driving and driving safety systems

#### Display messages



Operator's Manual

#### Possible causes/consequences and ▶ Solutions

\* ABS and ESP® are temporarily unavailable.

Other driving systems and driving safety systems (e.g. BAS) may also be temporarily unavailable.

The brake system will continue to operate normally. Braking distance may increase in an emergency braking situation.



**MARNING** Risk of skidding if ABS and ESP® are malfunctioning

The wheels may lock during braking and ESP® does not perform any vehicle stabilization.

The steerability and braking characteristics are heavily impaired and the braking distance may increase. In addition, other driving safety systems are switched off.

- Drive carefully on a suitable stretch of road, making slight steering movements at a speed above 19 mph (30 km/h).
- If the display message does not disappear, consult a qualified specialist workshop immediately. Drive carefully.

# Display messages ABS Inoperative See Operator's Manual

#### Possible causes/consequences and ▶ Solutions

 $^{\star}$  ABS and  $\text{ESP}^{\text{\tiny (R)}}$  are malfunctioning.

Other driving systems and driving safety systems (e.g. BAS) may also be malfunctioning.

The brake system will continue to operate normally. Braking distance may increase in an emergency braking situation.

▲ WARNING Risk of skidding if ABS and ESP® are malfunctioning

The wheels may block during braking and ESP® does not perform any vehicle stabilization.

The steerability and braking characteristics are heavily impaired and the braking distance may increase. In addition, other driving safety systems are switched off.

- Drive on carefully.
- ► Have ABS and ESP® checked immediately at a qualified specialist workshop.



Currently Unavailable See Operator's Manual  $^{\star}$  ESP  $^{\!\scriptscriptstyle(\!R\!)}$  is temporarily unavailable.

Other driving systems and driving safety systems (e.g. BAS) may also be malfunctioning.

**A** WARNING Risk of skidding if ESP is malfunctioning®

If ESP® is malfunctioning, ESP® cannot carry out vehicle stabilization. In addition, other driving safety systems are switched off.

Drive carefully on a suitable stretch of road, making slight steering movements at a speed above 19 mph (30 km/h).

Display messages	Possible causes/consequences and ▶ Solutions
	If the display message does not disappear, consult a qualified specialist workshop immediately. Drive carefully.
Inoperative See Operator's Manual	* ESP® is malfunctioning.  Other driving systems and driving safety systems (e.g. BAS) may also be malfunctioning.  The brake system will continue to expect parmally. Praking distance may increase in an emergency braking cituation.
	The brake system will continue to operate normally. Braking distance may increase in an emergency braking situation.  • WARNING Risk of skidding if ESP® is malfunctioning
	If ESP® is malfunctioning, ESP® cannot carry out vehicle stabilization. In addition, other driving safety systems are switched off.
	▶ Drive on carefully.
	► Have ESP <sup>®</sup> checked at a qualified specialist workshop.

# Display messages Possible causes/consequences and ▶ Solutions \* EBD, ABS and ESP® are malfunctioning. Other driving systems and driving safety systems (e.g. BAS) may also be malfunctioning. WARNING Risk of skidding if EBD, ABS and ESP® are malfunctioning The wheels may block during braking and ESP® does not perform any vehicle stabilization. The steerability and braking characteristics are heavily impaired and the braking distance may increase. In addition, other driving safety systems are switched off. Drive on carefully. Inoperative See Operator's ► Have the brake system checked immediately at a qualified specialist workshop. Manual \* The HOLD function is deactivated because the vehicle is slipping or a condition for activation is not fulfilled. HOLD $\triangleright$ Reactivate the HOLD function later or check the activation conditions for the HOLD function ( $\rightarrow$ page 181). Off \* ATTENTION ASSIST has detected fatigue or an increasing lack of concentration on the part of the driver $(\rightarrow page 183).$ If necessary, take a break. ATTENTION ASSIST: Take a Break!

Display messages	Possible causes/consequences and ▶ Solutions
mph	<ul> <li>* Cruise control cannot be activated as not all activation conditions are fulfilled.</li> <li>▶ Observe the activation conditions for cruise control (→ page 185).</li> </ul>
Cruise Control Inoperative	<ul> <li>* Cruise control is malfunctioning.</li> <li>E Consult a qualified specialist workshop.</li> </ul>
Cruise Control Off	* Cruise control has been deactivated.  If there is an additional warning tone, cruise control has been deactivated automatically (→ page 184).
Traffic Sign Assist Cur- rently Unavailable See Operator's Manual	<ul> <li>* Traffic Sign Assist is temporarily unavailable.</li> <li>Once the cause of the problem is no longer present, the system will be available again.</li> <li>Continue driving in compliance with traffic regulations.</li> </ul>
Traffic Sign Assist Inoperative	<ul> <li>* Traffic Sign Assist is malfunctioning.</li> <li>Continue driving in compliance with traffic regulations.</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
Malfunction Do Not Exceed 50 mph	<ul> <li>* AMG RIDE CONTROL + is malfunctioning. The vehicle's handling characteristics may be affected.</li> <li>Do not drive at speeds greater than 50 mph (80 km/h).</li> <li>Consult a qualified specialist workshop.</li> </ul>
AMG Ride Control Function Limited See Operator's Manual	* At least one of the main functions of AMG RIDE CONTROL + is malfunctioning.  The system is outside the operating temperature range or the on-board electrical system voltage is too low.  Once the cause of the problem is no longer present, the system will be available again.  NOTE The vehicle's suspension and damping behavior is restricted. The vehicle body may tilt heavily to the side during cornering.
	<ul> <li>Drive on carefully.</li> <li>Reduce speed considerably before taking a bend.</li> <li>Avoid sudden steering movements.</li> </ul>
	<ul> <li>Drive on carefully.</li> <li>Reduce speed considerably before taking a bend.</li> <li>Avoid sudden steering movements.</li> </ul>

### Possible causes / consequences and ▶ Solutions Display messages \* You have pulled away despite the vehicle level being too low. Stop the vehicle in accordance with the traffic conditions. The vehicle will be raised to the selected vehicle level STOP Vehicle Level Too. Wait until the display message disappears before pulling away. Low If the display message does not disappear and a warning tone also sounds, AMG RIDE CONTROL+ is malfunctioning: Do not drive faster than 50 mph (80 km/h) and consult a qualified specialist workshop immediately. NOTE The tires on the front axle or the fenders could be damaged by large steering movements Avoid large steering movements while driving and listen for scraping sounds. If you hear scraping sounds, pull over and stop the vehicle in accordance with the traffic conditions, and set a higher vehicle level if possible. Set a higher vehicle level. Depending on the malfunction, the vehicle will be raised. \* The vehicle level will lower for the following reasons: • You have selected a different drive program. · You have exceeded the speed limit. Lowering • You have changed the vehicle level by pressing the button.

Display messages	Possible causes/consequences and ▶ Solutions
Rising	* Your vehicle is adjusting to the level you have selected.
Vehicle Rising Please Wait	* The vehicle level is too low. The vehicle will be raised to the selected vehicle level.  • Wait until the display message disappears before pulling away.
Slow Down	* You are driving too fast for the selected vehicle level.  Drive more slowly and then select the desired vehicle level again.
RACE START Not Possible See Operator's Manual	<ul> <li>* Possible causes are:</li> <li>• The activation conditions have not been fulfilled (→ page 216).</li> </ul>
RACE START Canceled	<ul> <li>Possible causes:</li> <li>You released the accelerator pedal during RACE START.</li> <li>You depressed the brake pedal during RACE START.</li> <li>You can try RACE START again at the next start.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
DRIFT MODE Currently Unavailable See Operator's Manual	<ul> <li>* Possible causes are:</li> <li>• The activation conditions have not been fulfilled (→ page 217).</li> </ul>

# Driver assistance systems

Display messages	Possible causes/consequences and ▶ Solutions
mph	<ul> <li>* Active Distance Assist DISTRONIC cannot be activated as not all activation conditions are fulfilled.</li> <li>▶ Comply with the activation conditions of Active Distance Assist DISTRONIC (→ page 189).</li> </ul>
Suspended	* If you depress the accelerator pedal beyond the setting of Active Distance Assist DISTRONIC, the system will switch to passive mode (→ page 186).
Off Off	* Active Distance Assist DISTRONIC was deactivated. If a warning tone also sounds, Active Distance Assist DISTRONIC has deactivated automatically (→ page 189).

Display messages	Possible causes/consequences and ▶ Solutions
Active Distance Assist Currently Unavailable See Operator's Manual	<ul> <li>* Active Distance Assist DISTRONIC is temporarily unavailable. The ambient conditions are outside the system limits (→ page 186). As soon as the ambient conditions are within the system limits, the system will become available again. Drive on carefully. or If the display message does not disappear, stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> </ul>
Active Distance Assist Inoperative	<ul> <li>* Active Distance Assist DISTRONIC is malfunctioning.</li> <li>Other driving systems and driving safety systems may also be malfunctioning.</li> <li>▶ Drive on carefully.</li> <li>or</li> <li>▶ Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>▶ If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>
Active Distance Assist Now Available	<ul> <li>* Active Distance Assist DISTRONIC is operational again.</li> <li>▶ Switch on Active Distance Assist DISTRONIC (→ page 189).</li> </ul>
Active Brake Assist Functions Currently Limited See Operator's Manual	<ul> <li>* For vehicles with the Driving Assistance Package, the following functions may be temporarily unavailable or only partially available:</li> <li>Active Brake Assist with cross-traffic function</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
	<ul> <li>Evasive Steering Assist</li> <li>PRE-SAFE® PLUS</li> </ul>
	<ul> <li>Vehicles with Blind Spot Assist: PRE-SAFE® PLUS is temporarily unavailable.</li> <li>The ambient conditions are outside the system limits (→ page 198).</li> <li>Vehicles without the Driving Assistance Package: Active Brake Assist is temporarily unavailable.</li> <li>Drive on carefully.         <ul> <li>As soon as the ambient conditions are within the system limits, the system will become available again.</li> <li>or</li> <li>If the display message does not disappear, stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> </ul> </li> </ul>
Active Brake Assist Func- tions Limited See Opera- tor's Manual	* For vehicles with the Driving Assistance Package, the following functions may be temporarily unavailable or only partially available:  • Active Brake Assist with cross-traffic function  • Evasive Steering Assist  • PRE-SAFE® PLUS  Vehicles without the Driving Assistance Package: Active Brake Assist is temporarily unavailable or only partially available.  Drive on carefully.

Display messages	Possible causes/consequences and ▶ Solutions
	or  Stop the vehicle in accordance with the traffic conditions and restart the vehicle.  If the display message does not disappear: consult a qualified specialist workshop.
Active Steering Assist Currently Unavailable See Operator's Manual	<ul> <li>* Active Steering Assist is temporarily unavailable.</li> <li>The ambient conditions are outside the system limits (→ page 194).</li> <li>As soon as the ambient conditions are within the system limits, the system will become available again.</li> <li>Drive on</li> <li>Check the tire pressure if necessary.</li> </ul>
Active Steering Assist Inoperative	<ul> <li>* Active Steering Assist is malfunctioning. Active Distance Assist DISTRONIC remains available.</li> <li>Drive on</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>
Active Steering Assist Cur- rently Unavailable Due to Multiple Emergency Stops	<ul> <li>* Active Steering Assist is temporarily unavailable due to several emergency stops having been performed.</li> <li>Take over the steering and stop in accordance with the traffic conditions.</li> <li>Switch the vehicle off and switch it back on Active Steering Assist is available once more.</li> </ul>

Display messages	Possible causes/consequences and ▶ Solutions
	Drive on.
	or  If the display message does not disappear, stop the vehicle in accordance with the traffic conditions and restart the vehicle.
Blind Spot Assist Inoperative	<ul> <li>* Blind Spot Assist or the exit warning is malfunctioning.</li> <li>Drive on.</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>
Active Blind Spot Assist Currently Unavailable See Operator's Manual	<ul> <li>* Active Blind Spot Assist is temporarily unavailable. The system limits have been reached (→ page 207). Once the cause of the problem is no longer present, the system will be available again.</li> <li>▶ Drive on. or</li> <li>▶ If the display message does not disappear, stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> </ul>
Active Blind Spot Assist Inoperative	* Active Blind Spot Assist or the exit warning is malfunctioning.  Drive on. or

Display messages	Possible causes/consequences and ▶ Solutions
	<ul> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>
Active Lane Keeping Assist Currently Unavailable See Operator's Manual	<ul> <li>* Active Lane Keeping Assist is temporarily unavailable.</li> <li>The ambient conditions are outside the system limits (→ page 210).</li> <li>As soon as the ambient conditions are within the system limits, the system will become available again.</li> <li>▶ Drive on.</li> </ul>
Active Lane Keeping Assist Inoperative	<ul> <li>* Active Lane Keeping Assist is malfunctioning.</li> <li>Drive on</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>
Active Lane Keeping Assist Limited Range of Functions See Operator's Manual	<ul> <li>* Active Lane Keeping Assist is available but restricted.</li> <li>Drive on</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message does not disappear: consult a qualified specialist workshop.</li> </ul>

#### Display messages



Temporarily Unavailable Sensors Dirty

#### Possible causes/consequences and ▶ Solutions

- \* Front and corner radar sensors (hereafter "sensors") are malfunctioning. Possible causes are:
  - The sensors are dirty
  - · Heavy rain or snow
  - Extended country driving without other traffic, e.g. in the desert

Driving systems and driving safety systems may be malfunctioning or temporarily unavailable. The brake system, steering and drive system will continue to function normally.

Drive on carefully.

Once the causes of the problem are no longer present, the driving systems and driving safety systems will be available again and the corresponding symbols will be switched off.

If the display message does not disappear:

- ▶ Stop the vehicle in accordance with the traffic conditions.
- ► Clean all sensor covers from outside ( $\rightarrow$  page 176).
- Restart the vehicle.

#### Display messages



#### Camera View Reduced See Operator's Manual

#### Possible causes/consequences and ▶ Solutions

- \* The view of the multifunction camera is restricted. Possible causes are:
  - Dirt on the windshield in the field of vision of the multifunction camera
  - · Heavy rain, snow or fog
  - Fogging up of the windshield from inside or outside: in certain weather conditions, fog can form on the inside or outside of the windshield during cold times of year in particular.
  - (i) This fog on the windshield will be removed automatically within a short time with the aid of a heater. The restriction is temporary.

Driving systems and driving safety systems may be malfunctioning or temporarily unavailable. The brake system, steering and drive system will continue to function normally.

- Drive on carefully.
- In order to remove the fog from the outside, carry out a single wipe of the windshield ( $\rightarrow$  page 130).
- In order to remove the fog from the inside, press  $\bigcirc$  ( $\rightarrow$  page 139).

Once the causes of the problem are no longer present, the driving systems and driving safety systems will be available again and the corresponding symbols will be switched off.

If the display message does not disappear after a longer drive of around 15 minutes:

- Stop the vehicle in accordance with the traffic conditions.
- Clean the windshield, especially in the position of the multifunction camera ( $\rightarrow$  page 176).
- Restart the vehicle.

Display messages	Possible causes/consequences and ▶ Solutions
PRE-SAFE Inoperative See Operator's Manual	<ul> <li>* The PRE-SAFE® functions are malfunctioning.</li> <li>▶ Consult a qualified specialist workshop.</li> </ul>
PRE-SAFE Pulse Side Inop- erative See Operator's Manual	* The PRE-SAFE® Impulse Side system is malfunctioning or inoperative after having already been triggered.  Consult a qualified specialist workshop.

# Parking assistance systems

Display messages	Possible causes/consequences and ▶ Solutions
PARKTRONIC Inoperative See Operator's Manual	<ul> <li>* Parking Assist PARKTRONIC is malfunctioning.</li> <li>Once the cause of the problem is no longer present, the system will be available again.</li> <li>Continue driving while paying attention to the vehicle's surroundings.</li> <li>or</li> <li>Stop the vehicle in accordance with the traffic conditions and restart the vehicle.</li> <li>If the display message still appears, consult a qualified specialist workshop.</li> </ul>
Active Parking Assist and PARKTRONIC Inoperative See Operator's Manual	* Active Parking Assist and Parking Assist PARKTRONIC are malfunctioning.  Once the cause of the problem is no longer present, the system will be available again.  Continue driving while paying attention to the vehicle's surroundings.

Display messages	Possible causes/consequences and ▶ Solutions
	or
	Stop the vehicle in accordance with the traffic conditions and restart the vehicle.
	If the display message still appears, consult a qualified specialist workshop.

# Mercedes-Benz emergency call system

Display messages	Possible causes/consequences and ▶ Solutions
Inoperative	<ul> <li>* The Mercedes-Benz emergency call system is malfunctioning. The Mercedes me connect system is also malfunctioning.</li> <li>Consult a qualified specialist workshop.</li> </ul>

#### **Battery**

# Display messages Possible causes/consequences and ▶ Solutions \* The 12 V on-board electrical system is malfunctioning. Consult a qualified specialist workshop immediately. 12 V On-board Electrical System Service Required \* The 12 V battery is no longer being charged and the condition of charge is too low. **NOTE** Possible engine damage if you continue driving Stop Vehicle See Opera-Do not continue driving under any circumstances. tor's Manual Consult a qualified specialist workshop. Stop the vehicle immediately in accordance with the traffic conditions. Do not continue driving under any circumstances. Switch off the vehicle. Consult a qualified specialist workshop.

Display messages	Possible causes/consequences and ▶ Solutions
<del></del>	* The vehicle is off and the condition of charge of the 12 V battery is too low.
[]	<ul><li>Switch off electrical consumers that are not required.</li><li>Drive for 30-60 mins.</li></ul>
Switch on vehicle to	or
charge the 12 V battery	► Charge the 12 V battery when stationary ( $\rightarrow$ page 320).
<b></b>	* The state of charge of the 12 V battery is too low.
- +	Stop the vehicle immediately in accordance with the traffic conditions. Do not continue driving.
Stop Vehicle To Charge the	Leave the vehicle running
12 V Battery Do Not	If the display message disappears: drive on.
Switch Off Vehicle	If the display message does not disappear: consult a qualified specialist workshop.
_ala	* The 48 V battery is overheating. There is a risk of fire.
-!+	Stop the vehicle immediately in accordance with the traffic conditions.
Dettem Over the estern Change	If possible, stop the vehicle in the open air and ensure that all vehicle occupants get out.
Battery Overheated Stop! Everyone Get Out! Out- doors if Possible	i Supporting vehicle functions may activate automatically, e.g. air-recirculation mode as part of climate control.
	Do not continue driving.
	If smoke is present, leave the danger zone and call the fire service immediately.
	Consult a qualified specialist workshop even if there are no external signs of a fire.

Display messages	Possible causes/consequences and ▶ Solutions
48 V Battery See Operator's Manual	<ul> <li>* The 48 V on-board electrical system has function restrictions.</li> <li>Comfort functions, such as the climate control system, may be restricted.</li> <li>It is possible to continue driving.</li> <li>If the display message remains active continuously, consult a qualified specialist workshop immediately.</li> </ul>
Please Wait Charging 48 V Battery	<ul> <li>* The 48 V battery is discharged. You have switched on the vehicle while the 12 V battery was being charged with a suitable charger or while another vehicle was providing starting assistance.</li> <li>The discharged 48 V battery is charged automatically via the voltage converter. After a few minutes, the Starting Possible Again display message will be shown on the driver's display.</li> <li>Start the vehicle.</li> <li>Drive the vehicle for a while to charge the 12 V battery and the 48 V battery after disconnecting the charger from the vehicle.</li> </ul>
	If the Starting Possible Again display message does not appear after a few minutes:  Try to start the vehicle.  If the vehicle does not start, consult a qualified specialist workshop.
Starting Possible Again	<ul> <li>* The 48 V battery has been charged automatically via the voltage converter.</li> <li>Start the vehicle and drive for a while to charge the 12 V battery and the 48 V battery.</li> </ul>

# Tire pressure monitor

Display messages	Possible causes/consequences and ▶ Solutions
Tire Pressure Monitor Currently Unavailable	* There is interference from a powerful radio signal source. As a result, no signals from the tire pressure sensor are being received. The tire pressure monitoring system is temporarily unavailable.  The tire pressure monitoring system will restart automatically as soon as the cause has been rectified.  Drive on.
Tire Pressure Monitor Inoperative	* The tire pressure monitoring system is malfunctioning.
erative	<b>WARNING</b> There is a risk of an accident if the tire pressure monitoring system is malfunctioning
	The tire pressure monitoring system cannot issue a warning if there is pressure loss in one or more of the tires.  Tires with insufficient tire pressure may impair the driving characteristics as well as steering and braking.  Have the tire pressure monitoring system checked at a qualified specialist workshop.
Tire Pressure Monitor Inop- erative Tire Pressure Sen- sors Missing	* The wheels installed do not have suitable tire pressure sensors. The tire pressure monitoring system is deactivated.  Install wheels with suitable tire pressure sensors.
Wheel Sensor(s) Missing	* There is no signal from the tire pressure sensor in at least one wheel. No pressure value is displayed for the affected tire.  It have the faulty tire pressure sensor replaced at a qualified specialist workshop.

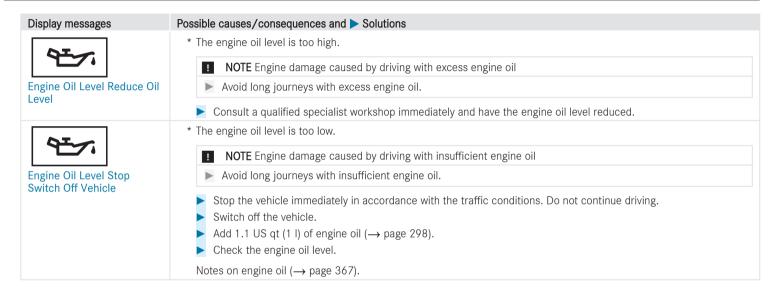
# Display messages Possible causes/consequences and ▶ Solutions \* The tire pressure in one or more tires has dropped significantly. The wheel position is displayed. A warning tone will also sound. **WARNING** Risk of an accident due to insufficient tire pressure **Check Tires** The tires can burst. • The tires can wear excessively and/or unevenly. • The driving characteristics as well as the steering and braking may be greatly impaired. You could then lose control of the vehicle Observe the recommended tire pressures. Adjust the tire pressure if necessary. Stop the vehicle in accordance with the traffic conditions. $\triangleright$ Check the tire pressure ( $\rightarrow$ page 331) and the tires. \* The tire pressure is too low in at least one of the tires, or the difference in tire pressure between the individual wheels is too great. Check the tire pressure and add air, if necessary. Please Correct Tire Pres- $\triangleright$ When the tire pressure is correct, restart the tire pressure monitor ( $\rightarrow$ page 336). sure

# Possible causes/consequences and ▶ Solutions Display messages \* The pressure in one or more tires has dropped suddenly. The wheel position is displayed. **WARNING** Risk of an accident from driving with a flat tire Warning Tire Malfunction • The tires can overheat and be damaged. • The driving characteristics as well as the steering and braking characteristics may be greatly impaired. You could then lose control of the vehicle Do not drive with a flat tire. Do not exceed the maximum permissible driving distance in emergency mode and the maximum permissible speed with a flat MOExtended tire. Observe the notes on flat tires. Notes on flat tires ( $\rightarrow$ page 311). Stop the vehicle in accordance with the traffic conditions. Check the tires. \* At least one tire is overheating. The affected tires are displayed in red. At temperatures close to the limit value, the tires are displayed in yellow. WARNING Risk of an accident from driving with overheated tires Tires Overheated Overheated tires can burst.

Display messages	Possible causes/consequences and ▶ Solutions
	Reduce speed so that the tires cool down.
Reduce Speed	* At least one tire is overheating. The affected tires are displayed in red. At temperatures close to the limit value, the tires are displayed in yellow.
	▲ WARNING Risk of an accident from driving with overheated tires
	Overheated tires can burst.
	Reduce speed so that the tires cool down.

#### Engine oil

# Display messages Possible causes/consequences and ▶ Solutions \* The engine oil level has dropped to the minimum level. Check Engine Oil Level At Next Refueling (Add 1 Quart) NOTE Engine damage caused by driving with insufficient engine oil. Avoid long journeys with insufficient engine oil. When next refueling, add 1.1 US qt (1 I) of engine oil (→ page 298). Notes on engine oil (→ page 367).



Display messages	Possible causes/consequences and ▶ Solutions
Engine Oil Pressure Stop Switch Off Vehicle	* The oil pressure is too low.  I NOTE Engine damage caused by driving with insufficient oil pressure  Avoid driving with insufficient oil pressure.
	<ul> <li>Stop the vehicle immediately in accordance with the traffic conditions. Do not continue driving.</li> <li>Switch off the vehicle.</li> <li>Consult a qualified specialist workshop.</li> </ul>
Engine Oil Level Cannot Be Measured	* The electrical connection to the oil level sensor has been interrupted or the oil level sensor is faulty.  Consult a qualified specialist workshop.

# Warning and indicator lamps

# Overview of indicator and warning lamps

Some systems will perform a self-test when the vehicle is switched on. Some indicator and warning lamps may briefly light up or flash. This behavior is non-critical. These indicator and warning

lamps indicate a malfunction only if they light up or flash after the vehicle has been started or during a journey.

## Driver display



## Indicator and warning lamps

Occupant safety

Restraint system ( $\rightarrow$  page 433)

\* Seat belt ( $\rightarrow$  page 433)

Occupant presence reminder (white)  $(\rightarrow page 433)$ 

Occupant presence reminder (yellow)  $(\rightarrow page 433)$ 

Drive system

Reduced power ( $\rightarrow$  page 435)

Vehicle

Power steering (yellow) ( $\rightarrow$  page 435)

**⊕**!

Power steering (red) ( $\rightarrow$  page 435)

Rear axle steering (yellow) ( $\rightarrow$  page 435)

Rear axle steering (red) ( $\rightarrow$  page 435)

Engine

Coolant temperature ( $\rightarrow$  page 437)

Engine diagnosis ( $\rightarrow$  page 437)

Engine operating temperature  $(\rightarrow page 437)$ 

Electrical malfunction ( $\rightarrow$  page 437)

Reserve fuel with fuel filler flap location indicator ( $\rightarrow$  page 437)

Braking

Electric parking brake (yellow)  $(\rightarrow page 441)$ 

PARK USA: electric parking brake (red)  $(\rightarrow page 441)$ 

Canada: electric parking brake (red)  $(\rightarrow page 441)$ 

USA: Recuperative Brake System  $(\rightarrow page 441)$ 

Canada: brakes (yellow)(→ page 441) (II)

USA: brakes (red) ( $\rightarrow$  page 441) BRAKE

(II) Canada: brakes (red) ( $\rightarrow$  page 441)

Driving and driving safety systems

(ABS) ABS ( $\rightarrow$  page 444)

 $ESP^{\mathbb{R}}$  ( $\rightarrow$  page 444)

OFF  $ESP^{\otimes} OFF (\rightarrow page 444)$ 

 $ESP^{\mathbb{R}} OFF (\rightarrow page 444)$ ESP OFF

ESP<sup>®</sup> SPORT (→ page 444) ESP SPORT

DRIFT DRIFT MODE (→ page 444)

Foff ATTENTION ASSIST (→ page 444)

Traffic Sign Assist (→ page 444)

Distance warning ( $\rightarrow$  page 444)

≽!ল Active Brake Assist (→ page 444)

Active Brake Assist (→ page 444)

Mercedes-Benz emergency call system

Mercedes-Benz emergency call system (→ page 449)

Tire pressure monitoring system

Tire pressure monitoring system  $(\rightarrow \text{ page } 449)$ 

Exterior lighting

**■**D

Standing lights ( $\rightarrow$  page 124)

Low beam ( $\rightarrow$  page 124)

 $\blacksquare$ D High beam ( $\rightarrow$  page 125)

**♦** Turn signal lights (→ page 125)

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Rear fog light (→ page 124)

# Symbols on the central display

Drive Away Assist (→ page 233)

 $\triangle$  Cross Traffic Alert ( $\rightarrow$  page 234)

 $\bigcirc$  Maneuvering brake function ( $\rightarrow$  page 234)

## Occupant safety

## Warning/indicator lamp



Restraint system warning lamp

## Possible causes/consequences and ▶ Solutions

\* The restraint system red warning lamp is lit while the vehicle is on. The restraint system is malfunctioning ( $\rightarrow$  page 41).

## WARNING Risk of injury due to malfunctions in the restraint system

Components in the restraint system may be activated unintentionally or not deploy as planned in an accident.

- Have the restraint system checked and repaired immediately at a qualified specialist workshop.
- Drive on carefully.
- Note the messages on the driver's display.
- Consult a qualified specialist workshop immediately.
- \* The red seat belt warning lamp flashes and an intermittent warning tone sounds. The driver or front passenger has not fastened his/her seat belt while the vehicle is in motion.
- $\triangleright$  Fasten your seat belt ( $\rightarrow$  page 41).

There are objects on the front passenger seat.

Remove the objects from the front passenger seat.



Seat belt warning lamp flashes

Warning/indicator lamp	Possible causes/consequences and ▶ Solutions
Seat belt warning lamp lights up	<ul> <li>* The red seat belt warning lamp lights up for six seconds once the vehicle has started.</li> <li>In addition, an intermittent warning tone may sound.</li> <li>The red seat belt warning lamp reminds the driver and front passenger to fasten their seat belts.</li> <li>▶ Fasten your seat belt (→ page 41).</li> <li>If you have placed objects on the front passenger seat, the red seat belt warning lamp may remain lit.</li> </ul>
Occupant presence reminder warning lamp (white)	* The white occupant presence reminder warning lamp is lit. The occupant presence reminder is deactivated.  ➤ Switch on the occupant presence reminder, see (→ page 70).
Occupant presence reminder warning lamp (yellow)	* The yellow occupant presence reminder warning lamp is lit. The occupant presence reminder is malfunctioning  Note the messages on the driver's display.

## Drive system

## Warning/indicator lamp



Reduced warning lamp power

## Possible causes/consequences and ▶ Solutions

- \* The yellow reduced-power warning lamp is on. Drive system power output is reduced.
- Note the messages on the driver's display.

#### Vehicle

# Warning/indicator lamp



Power steering warning lamp (yellow)



Power steering warning lamp (red)

## Possible causes/consequences and ▶ Solutions

- \* The yellow power steering warning lamp is lit while the vehicle is running. The power assistance or the steering itself is malfunctioning.
- Note the messages on the driver's display.
- \* The red power steering warning lamp is lit while the vehicle is running. The power assistance or the steering itself is malfunctioning.

Warning/indicator lamp	Possible causes/consequences and ▶ Solutions						
	<b>★</b> WARNING Risk of accident if steering capability is impaired						
	If the steering does not function as intended, the vehicle's operating safety is jeopardized.						
	Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.						
	Consult a qualified specialist workshop.						
	Note the messages on the driver's display.						
Rear axle steering warning	* The yellow rear axle steering warning lamp is lit while the vehicle is running. The rear axle steering is malfunctioning.  Note the messages on the driver's display.						
lamp (yellow)							
<b>?</b> !	* The red rear axle steering warning lamp is lit while the vehicle is running. The rear axle steering is malfunctioning.						
Rear axle steering warning	▲ WARNING Risk of accident if steering capability is impaired						
lamp (red)	If the steering does not function as intended, the vehicle's operating safety is jeopardized.						
	Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.						

## **Engine**

# Warning/indicator lamp



Coolant warning lamp (red)

## Possible causes/consequences and ▶ Solutions

- $\ensuremath{^{\star}}$  The red coolant warning lamp is lit while the engine is running.
  - Possible causes are:
  - The temperature sensor is malfunctioning
  - The coolant level is too low
  - The air supply to the radiator is obstructed
  - The radiator fan is faulty
  - · The engine coolant pump is faulty

If there is an additional warning tone, the coolant temperature has exceeded the maximum permissible temperature.

# Warning/indicator lamp Possible causes/consequences and ▶ Solutions WARNING Risk of burns when opening the hood If you open the hood in the event of an overheated engine or fire in the engine compartment, the following situations may occur: • You may come into contact with hot gases. · You may come into contact with other escaping hot operating fluids. Before opening the hood, allow the engine to cool down. In the event of a fire in the engine compartment, keep the hood closed and call the fire service. Stop immediately in accordance with the traffic conditions and switch off the vehicle. Do not continue driving. Note the messages on the driver's display. If the coolant temperature display is at the lower end of the temperature scale: Consult a qualified specialist workshop. If the coolant temperature display is at the upper end of the temperature scale: Exit the vehicle and keep a safe distance from it until the engine has cooled down. Check the coolant level ( $\rightarrow$ page 299). Make sure that the air supply to the radiator is not obstructed.

coolant temperature display remains below the red area.

Avoiding high loads on the engine, drive to the nearest qualified specialist workshop. In doing so, ensure that the

Warning/indicator lamp	Possible causes/consequences and ▶ Solutions
Coolant warning lamp (yellow)	<ul> <li>* The yellow coolant warning lamp is lit while the engine is running.</li> <li>Possible causes are:</li> <li>• The temperature sensor is malfunctioning</li> <li>• The charge air, transmission oil or battery cooling is faulty</li> <li>• The radiator shutters are blocked or defective</li> <li>Avoiding high loads on the engine, drive to the nearest qualified specialist workshop.</li> </ul>
Check Engine warning lamp	* The yellow Check Engine warning lamp is lit while the engine is running.  A malfunction has occurred in the engine, the exhaust system or the fuel system.  The emissions limit value may have been exceeded and the engine may be running in emergency operation mode.  In some states, legal requirements stipulate that you must immediately consult a qualified specialist workshop as soon as the yellow Check Engine warning lamp lights up.  Have the vehicle checked as soon as possible at a qualified specialist workshop.
Electrical malfunction warning lamp	* The red electrical malfunction warning lamp is lit. There is a malfunction in the electrics.  ▶ Note the messages on the driver's display.

Warning/indicator lamp	Possible causes/consequences and ▶ Solutions
Engine operating temperature warning lamp	*The blue warning lamp for engine operating temperature will remain lit until the engine operating temperature has been reached.  The engine output and engine torque will remain reduced until then.  Take this into consideration in your driving style.
Fuel reserve warning lamp flashes	* The yellow fuel reserve warning lamp lights up while you are driving.  There has been pressure loss in the fuel system. The fuel filler cap is not closed correctly or the fuel system is leaking.  Close the fuel filler cap.  If the fuel filler cap has already been closed correctly:  Consult a qualified specialist workshop.
Fuel reserve warning lamp lights up	* The yellow fuel reserve warning lamp lights up while the engine is running. The fuel supply has dropped into the reserve range.  Refuel.

## **Brakes**

# Warning/indicator lamp



Electric parking brake indicator lamp (red) (USA only)



Electric parking brake indicator lamp (red) (Canada only)



Electric parking brake indicator lamp (yellow)

# Possible causes/consequences and ▶ Solutions

\* The red electric parking brake indicator lamp flashes or is lit.

The yellow electric parking brake indicator lamp is also lit in the event of a malfunction.

Note the messages on the driver's display.

## Warning/indicator lamp



RBS warning lamp (USA only)



Brakes warning lamp (yellow) (Canada only)

## Possible causes/consequences and ▶ Solutions

\*The yellow  $\begin{tabular}{l}$  warning lamp (USA only) or the yellow  $\begin{tabular}{l}$  brake warning lamp (Canada only) is lit while the vehicle is running.

WARNING Risk of an accident due to a brake system malfunction

If the brake system is malfunctioning, braking characteristics may be impaired.

- Drive on carefully.
- ► Have the brake system checked immediately at a qualified specialist workshop.
- Adjust your speed and drive on carefully, leaving a suitable distance to the vehicle in front.
- If the driver's display shows a display message, observe it.
- Consult a qualified specialist workshop.

# Warning/indicator lamp



Brakes warning lamp (USA only)



Brakes warning lamp (Canada only)

## Possible causes / consequences and ▶ Solutions

- \* The red brake warning lamp is lit while the vehicle is running.
- Possible causes are:
- The brake force boosting is malfunctioning and the braking characteristics may be affected.
- There is insufficient brake fluid in the brake fluid reservoir.
- Note the messages on the driver's display.
  - WARNING Risk of accident and injury if brake force boosting is malfunctioning

If brake force boosting is malfunctioning, increased brake pedal force may be necessary for braking. The braking characteristics may be impaired. The braking distance can increase in emergency braking situations.

- Stop in a safe location immediately. Do not continue driving.
- Consult a qualified specialist workshop.
- WARNING Risk of an accident due to low brake fluid level

If the brake fluid level is too low, the braking effect and the braking characteristics may be impaired.

- > Pull over and stop the vehicle safely as soon as possible, paying attention to road and traffic conditions. Do not continue driving under any circumstances.
- Consult a qualified specialist workshop.
- Do not add brake fluid.

## Driving and driving safety systems



Suspension warning lamp (yellow)

Warning/indicator lamp

# Possible causes/consequences and ▶ Solutions

- \* The yellow AMG RIDE CONTROL + warning lamp is lit.
  There is a malfunction in the AMG RIDE CONTROL +.
- Note the messages on the driver display.



ABS warning lamp

\* The yellow ABS warning lamp is lit while the vehicle is running. ABS is malfunctioning.

If an additional warning tone sounds, EBD is malfunctioning.

Other driving systems and driving safety systems may also be malfunctioning.

Note the messages on the driver's display.

▲ WARNING There is a risk of skidding if EBD or ABS is malfunctioning

The wheels may lock during braking.

The steerability and braking characteristics are heavily impaired and the braking distance may increase. In addition, other driving safety systems are switched off.

- Drive on carefully.
- Have the brake system checked immediately at a qualified specialist workshop.

## Warning/indicator lamp



# Possible causes/consequences and ▶ Solutions

\* The yellow ESP® OFF warning lamps are lit while the vehicle is running. ESP® is deactivated.

Other driving systems and driving safety systems may also be inoperative.

# **MARNING** Risk of skidding when driving with ESP® deactivated

ESP® does not act to stabilize the vehicle. The availability of further driving safety systems is also limited.

- Drive on carefully.
- Deactivate ESP® only for as long as the situation requires.

If ESP® cannot be activated, ESP® is malfunctioning.

- ► Have ESP<sup>®</sup> checked immediately at a qualified specialist workshop.
- ▶ Observe the notes on deactivating ESP<sup>®</sup> ( $\rightarrow$  page 178).



ESP SPORT

\* ESP® SPORT is activated while the vehicle is running.

When ESP® SPORT is activated, ESP® will stabilize the vehicle only to a limited extent.

## **MARNING** Risk of skidding if ESP® SPORT is used incorrectly

When you activate ESP® SPORT, there is an increased risk of skidding and having an accident.

Activate ESP® SPORT only in the circumstances described below.

Warning/indicator lamp	Possible causes/consequences and ▶ Solutions
	▶ Observe the notes on activating ESP® SPORT( $\rightarrow$ page 178).
ATTENTION ASSIST warning lamp	* The ATTENTION ASSIST warning lamp is lit. ATTENTION ASSIST is malfunctioning.  Consult a qualified specialist workshop.
Traffic Sign Assist warning lamp	* The Traffic Sign Assist warning lamp is lit. Traffic Sign Assist is malfunctioning.  Note the messages on the driver's display.
Distance warning lamp	* The red distance warning lamp lights up while the vehicle is in motion.  The distance to the vehicle in front is too small for the speed selected.  If there is an additional warning tone, you are approaching an obstacle at too high a speed.  ▶ Be prepared to brake immediately.  ▶ Increase the distance.  Function of Active Brake Assist (→ page 198).

# Warning/indicator lamp



Active Brake Assist warning lamp

## Possible causes/consequences and ▶ Solutions

- \* The Active Brake Assist warning lamp is on.

  Due to dirty sensors or a malfunction, the system is not available or the range of functions is restricted.
  - Note the messages on the driver's display.



Active Brake Assist warning lamp

 $^{\star}\,$  The Active Brake Assist warning lamp is on.

The system is switched off or the range of functions has been automatically restricted.

This may be the case if another driving system has been activated.

ightharpoonup Observe the notes on Active Brake Assist (ightharpoonup page 198).



DRIFT MODE warning lamp

\* DRIFT MODE is activated while the engine is running.

**WARNING** Risk of skidding and having an accident from wheels spinning

When you use DRIFT MODE, ESP® is not available.

There is an increased risk of skidding and having an accident.

- ▶ Do not use DRIFT MODE on normal roads.
- DRIFT MODE may only be activated and used on closed race circuits, not on public roads.
- Make sure that no persons or obstacles are in the close vicinity of your vehicle.
- ightharpoonup Observe the notes on activating DRIFT MODE (ightharpoonup page 216).

## Mercedes-Benz emergency call system

## Warning/indicator lamp

SOS NOT READY

Mercedes-Benz emergency call system warning lamp

## Possible causes/consequences and ▶ Solutions

- \*The Mercedes-Benz emergency call system is malfunctioning. The Mercedes me connect system is also malfunctioning.
- Consult a qualified specialist workshop.

# Tire pressure monitor

## Warning/indicator lamp



Tire pressure monitoring system warning lamp flashes

# Possible causes/consequences and ▶ Solutions

\*The yellow tire pressure monitor warning lamp (pressure loss/malfunction) flashes for approximately one minute and then remains lit.

The tire pressure monitoring system is malfunctioning.

WARNING There is a risk of an accident if the tire pressure monitoring system is malfunctioning

The tire pressure monitoring system cannot issue a warning if there is pressure loss in one or more of the tires.

Tires with insufficient tire pressure may impair the driving characteristics as well as steering and braking.

► Have the tire pressure monitoring system checked at a qualified specialist workshop.

# Warning/indicator lamp



Tire pressure monitoring system warning lamp lights up

# Possible causes/consequences and ▶ Solutions

\* The yellow tire pressure monitoring system warning lamp (pressure loss/malfunction) is lit. The tire pressure monitoring system has detected tire pressure loss in at least one of the tires.

# WARNING Risk of an accident due to insufficient tire pressure

- · The tires can burst.
- The tires can wear excessively and/or unevenly.
- The driving characteristics as well as the steering and braking may be greatly impaired.

You could then lose control of the vehicle.

- Observe the recommended tire pressures.
- Adjust the tire pressure if necessary.
- Stop the vehicle in accordance with the traffic conditions.
- Check the tire pressure and the tires.

A/C function Activating/deactivating (MBUX)	eed Limit Assist eed Limit Assist eering Assist ating/deactivating e Emergency Stop Assist e Lane Change Assist cion op-and-Go Assist cion cruise control Highbeam Assist ating/deactivating e oil	191 . 195 196 196 194 . 193 . 191 . 128 . 367 366
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